

**AMENDMENT IN THE NATURE OF A SUBSTITUTE
TO H.R. 6033
OFFERED BY M. _____**

Strike all after the enacting clause and insert the following:

1 SECTION 1. SHORT TITLE.

2 This Act may be cited as the “Supporting Patient
3 Education And Knowledge Act of 2024” or the “SPEAK
4 Act of 2024”.

**5 SEC. 2. GUIDANCE ON FURNISHING SERVICES VIA TELE-
6 HEALTH TO INDIVIDUALS WITH LIMITED
7 ENGLISH PROFICIENCY.**

8 (a) IN GENERAL.—Not later than 1 year after the
9 date of the enactment of this section, the Secretary of
10 Health and Human Services, in consultation with 1 or
11 more entities from each of the categories described in
12 paragraphs (1) through (7) of subsection (b), shall issue
13 and disseminate, or update and revise as applicable, guid-
14 ance for the entities described in such subsection on the
15 following:

16 (1) Best practices on facilitating and inte-
17 grating use of interpreters during a telemedicine ap-
18 pointment.

1 (2) Best practices on providing accessible in-
2 structions on how to access telecommunications sys-
3 tems (as such term is used for purposes of section
4 1834(m) of the Social Security Act (42 U.S.C.
5 1395m(m)) for individuals with limited English pro-
6 ficiency.

7 (3) Best practices on improving access to dig-
8 ital patient portals for individuals with limited
9 English proficiency.

10 (4) Best practices on integrating the use of
11 video platforms that enable multi-person video calls
12 furnished via a telecommunications system for pur-
13 poses of providing interpretation during a telemedi-
14 cine appointment for an individual with limited
15 English proficiency.

16 (5) Best practices for providing patient mate-
17 rials, communications, and instructions in multiple
18 languages, including text message appointment re-
19 minders and prescription information.

20 (b) ENTITIES DESCRIBED.—For purposes of sub-
21 section (a), an entity described in this subsection is an
22 entity in 1 or more of the following categories:

23 (1) Health information technology service pro-
24 viders, including—

25 (A) electronic medical record companies;

1 (B) remote patient monitoring companies;

2 and

3 (C) telehealth or mobile health vendors and

4 companies.

5 (2) Health care providers, including—

6 (A) physicians; and

7 (B) hospitals.

8 (3) Health insurers.

9 (4) Language service companies.

10 (5) Interpreter or translator professional asso-

11 ciations.

12 (6) Health and language services quality certifi-

13 cation organizations.

14 (7) Patient and consumer advocates, including

15 such advocates that work with individuals with lim-

16 ited English proficiency.

