

# KEVIN C. LYONS

## Director of Member Benefits

Strategic leader with a proven track record of delivering cost-effective plan designs at both the New Jersey State Health Benefit Plan Design Committee and the New Jersey State P.B.A. Expert in project management and stakeholder engagement, I have significantly improved member benefits for the New Jersey State Policemen's Benevolent Association, showcasing exceptional analytical thinking and team-building capabilities. Ambitious individual with strong organizational and multitasking skills, as well as an aptitude for technology. Ready to apply knowledge and skills to any challenge.

## Skills

- Problem solving
- Project management
- Decision making
- Public speaking
- Analytical thinking
- Stakeholder engagement
- Attention to detail
- Team building

## Experience

### Committee Member

#### **NEW JERSEY STATE HEALTH BENEFIT PLAN DESIGN COMMITTEE, Trenton, NEW JERSEY**

*January 2012 - Present*

- Made significant savings with regards to plan designs and their components.
- Evaluate current programs to determine costs as well as value.
- Interview and question vendors on effectiveness and efficacy of their respective programs.
- Spearheaded the New Jersey First Responder Partnership Health Center Project which provides direct primary care tailored to the special needs of the first responder population.

### Director of Member Benefits

#### **NEW JERSEY STATE POLICEMEN'S BENEVOLENT ASSOCIATION, Woodbridge, NEW JERSEY**

*June 2008 - Present*

- Developed and implemented strategic plans to ensure organizational goals were met.
- Directed all aspects of project management including planning, budgeting, staffing, scheduling, monitoring, and reporting.
- Formulated long-term objectives while managing day-to-day operations.

### Commissioner

#### **NEW JERSEY POLICE TRAINING COMMISSION, Trenton, NEW JERSEY**

*January 2004 - Present*

- Currently the chair of the Appeals and Legislative Committee.
- Create Policing standards in New Jersey.
- Hear appeals of recruits and instructors.
- Certify New Jersey Police Academies

Board Member

**SOUTHERN REGIONAL BOARD OF EDUCATION, Manahwkin, NEW JERSEY**

*April 1998 - Present*

- Participated in community events as an ambassador for the organization's mission and goals.
- Participated in board meetings to discuss board policies and issues, performance reports, and future endeavors.
- Presided as President over the time of the COVID and after 9/11 to insure the continued education of our students.

Member

**GOVERNOR'S TASK FORCE ON STATE HEALTH BENEFITS QUALITY AND VALUE, Trenton, NEW JERSEY**

*May 2018 - June 2020*

- Created recommendations for systematic change to the State Health Benefits Plan in New Jersey.
- Collaborated with people from all facets of the healthcare community.
- Reviewed proposals from other members and collaborated to come up with common sense programs.

State Delegate for PBA Local 373

**LONG BEACH TOWNSHIP PBA LOCAL 373, Long Beach Township, NEW JERSEY**

*March 2000 - July 2013*

- Represented the members of my department to our State Organization
- Represented our members to the over 33,000 members of the New Jersey State PBA
- Served on the State Executive Board
- Served on several high level committees including Legal Protection, Election, and Legislative

Police Detective

**LONG BEACH TOWNSHIP POLICE DEPARTMENT, Long Beach Township, NEW JERSEY**

*April 2004 - June 2013*

- Applied knowledge of legal procedures when conducting searches, seizures, arrests, and interrogations.
- Investigated crimes from juvenile sexual assaults to burglaries.
- Exhibited strong interpersonal communication abilities when interacting with the public in a professional manner.
- Worked closely with other State, County and Municipal Law Enforcement Agencies
- Utilized problem-solving skills to evaluate situations quickly and make sound decisions in high pressure environments.
- Collected and processed evidence from crime scenes

Patrolman

**LONG BEACH TOWNSHIP POLICE DEPARTMENT, Long Beach Township, NEW JERSEY**

*May 1989 - April 2004*

- Completed detailed incident reports documenting all aspects of each call for service or investigation conducted.
- Assisted with community outreach programs to build relationships between police officers and citizens.
- Attended court hearings related to cases involving arrests made by self or other officers.
- Served as the Department's Community Policing and D.A.R.E. Officer

Manager

**ISLAND PHARMACY AND VARIETY STORE, Ship Bottom, NEW JERSEY**

*March 1985 - January 2002*

- Family owned Business
- Mentored and trained new employees on company policies and procedures.
- Provided support for customers by addressing complaints quickly and efficiently, displaying exceptional customer service skills.

#### Police Dispatcher

#### **LONG BEACH TOWNSHIP POLICE DEPARTMENT, Long Beach Township, NEW JERSEY**

*August 1988 - May 1989*

- Answered non-emergency telephone inquiries from citizens and provided appropriate referrals as needed.
- Dispatched police units according to departmental policy based upon urgency of request, availability of resources, and jurisdictional boundaries.
- Remained calm under pressure while taking 911 calls during crisis situations.

#### Special Police Officer

#### **SHIP BOTTOM POLICE DEPARTMENT, Ship Bottom, NEW JERSEY**

*May 1988 - October 1988*

- Seasonal Police Officer charged with enforcing local ordinances and parking violations
- Regular patrol activities.
- Attended court hearings related to criminal cases local laws being prosecuted.

## Education

Bachelor of Arts (B.A.) in Criminal Justice

#### **Richard Stockton College of New Jersey, Galloway Twp., New Jersey**

*May 2005*

Associate in Arts (A.A.) in Criminal Justice

#### **Ocean County College, Toms River**

*May 1993*

## Certifications

- Certificate of Achievement in Public Plan Policy, International Foundation of Employee Benefit Plans
- Certificate in Healthcare Cost Management, International Foundation of Employee Benefit Plans
- Multiple Law Enforcement Training Courses including four D.A.R.E. Certifications
- Certificate in Choice Based Benefits, International Foundation of Employee Benefit Plans
- Law Enforcement Advanced Detective School

## Publications

- Monthly Contributor to New Jersey COPS Magazine