

Committee on Energy and Commerce
U.S. House of Representatives
Witness Disclosure Requirement – “Truth in Testimony”
Required by House Rule XI, Clause 2(g)(5)

1. Your Name: Benjamin Dangkhua Nguyen		
2. Your Title: Senior Product Manager		
3. The Entity(ies) You are Representing: Transcarent		
4. Are you testifying on behalf of the Federal, or a State or local government entity?	Yes	<input checked="" type="radio"/> No
5. Please list any Federal grants or contracts, or contracts or payments originating with a foreign government, that you or the entity(ies) you represent have received on or after January 1, 2020. Only grants, contracts, or payments related to the subject matter of the hearing must be listed. none		
6. Are you a fiduciary (including, but not limited to, a director, officer, advisor, or resident agent) of any organization or entity that has an interest in the subject matter of the hearing?	Yes	<input checked="" type="radio"/> No
7. Please attach your curriculum vitae to your completed disclosure form.		

Signature:  Date: November 27th, 2023

Benjamin Nguyen, M.D.

I'm a physician and healthcare technology product leader with a focus on AI products

Education

Keck School of Medicine of USC

Doctor of Medicine - 2020
(leave of absence between 2016-2020
to work in industry)

USC Marshall School of Business

Certificate: Technology
Commercialization

Viterbi School of Engineering

Certificate: Health, Technology, &
Engineering

University of California San Diego

Bachelor of Science - Biology - 2011
Minor - English Literature

Publications

Weisberg, E.M., Chu, L.C., Nguyen, B.D.
et al. Is AI the Ultimate QA?. J Digit
Imaging 35, 534–537 (2022).
<https://doi.org/10.1007/s10278-022-00598-8>

Talmore, G., Nguyen, B.D., Keibel A.,
Temelkovska T., Saxon L., Use of
software applications to improve
medication adherence and achieve
more integrated disease management in
heart failure, Trends in Cardiovascular
Medicine 28, 483-488 (2018).
<https://doi.org/10.1016/j.tcm.2018.04.001>

Teaching

University of Southern California Guest Lecturer

MEDS 280, MEDS 315
Lecture Topics: Foundational Principles,
AI in Medicine, Fundamental Forces of
the Health Care industry

Contact

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Social [LinkedIn](#)

Experience

Transcarent | January 2022 - Present

Senior Product Manager

- I oversaw the patient-facing virtual care product suite which included Transcarent's chat-based on-demand telehealth service. During this time I prioritized features to enhance the patient-experience and maintained an NPS above 90.
- I led the due diligence on the product and tech stack for Transcarent's \$100M acquisition of 98point6, a Seattle-based 300+ person (at the time of M&A) telehealth company with a strong suite of home-grown Clinical AI tools. After the transaction closed, I led the 15 person product integration team. We successfully executed an integration of the 98point6 and Transcarent tech stacks and rolled the new Telehealth experience out to an initial base of 50,000+ patients.
- Clinical AI Tools: After the M&A, I was also tasked with expanding the Clinician AI tool suite (used by a team of 100+ clinicians and clinical support staff), with the goal of reducing telehealth visit length while preserving patient safety and experience. I led an exploratory team to build a prototype generative-AI based medical assistant to converse with patients and reduce the cognitive load and administrative work on clinicians. My current focus is on (1) improving the patient-facing AI experience (2) maintaining patient safety in the context of AI tools (3) building out our model orchestration infrastructure and testing tools.

Ferrum Health | March 2020 - December 2022

Product Manager: I led 2 teams at Ferrum - the AI platform team which was a full stack engineering team, and the ML Application team of two ML engineers and an ML Orchestration engineer.

- AI Platform: The Ferrum AI platform enabled hospital IT teams to install, test, and deploy multiple radiology AI applications without being AI infrastructure experts. The platform was an edge computing hardware and software platform that integrated directly into a hospital's radiology information (PACS) system and handled model containerization, resource management, and model orchestration. I oversaw the roadmap and shipped platform features to (1) enable hospitals to test multiple AI applications in parallel (2) reduce the time required to test AI applications on live hospital data (3) improve the physician UX for reviewing ML application findings
- ML Applications: I oversaw the in-house lung nodule and aortic aneurysm visual classifiers, and in house transformer-based language classifiers used for parsing medical notes for radiology findings - all part of the Ferrum ML application catalog.
- Vendor Partnership Program: I stood up the Ferrum vendor partner program to evaluate, onboard, and launch 3rd party applications on the platform, and hired and trained our first AI partnership program manager.
- Commercial: Supported GTM strategy, hired our first marketing manager, and built the SDR program to support Ferrum's go to market motion

GIBLIB | June 2019 - March 2020

Product Manager: GIBLIB's first product hire

- Launched GIBLIB 3.0, a complete rebuild of GIBLIB's product from the ground up, which included GIBLIB's first CME product with the Mayo Clinic.

Sidebench | April 2017 - June 2019

Director, Healthcare: Reported to CEO, responsible for growing the healthcare book of business in a client-services setting.

- Business development & sales in health & non-profit vertical: Top of funnel prospecting, RFP response, contracting, closing. Hired and trained business development team. Key client accounts: OnTrak, Cortica Care, The County of Los Angeles, Inland Empire Health Plan, Children's Hospital of Los Angeles.

INSTRUCTIONS FOR COMPLETING THE TRUTH-IN-TESTIMONY DISCLOSURE FORM

In General. The attached form is intended to assist witnesses appearing before the Committee on Energy and Commerce in complying with Rule XI, clause 2(g)(5) of the Rules of the House of Representatives, which provides:

(B) In the case of a witness appearing in a non-governmental capacity, a written statement of proposed testimony shall include—(i) a curriculum vitae; (ii) a disclosure of any Federal grants or contracts, or contracts, grants, or payments originating with a foreign government, received during the past 36 months by the witness or by an entity represented by the witness and related to the subject matter of the hearing; and (iii) a disclosure of whether the witness is a fiduciary (including, but not limited to, a director, officer, advisor, or resident agent) of any organization or entity that has an interest in the subject matter of the hearing. (C) The disclosure referred to in subdivision (B)(ii) shall include—(i) the amount and source of each Federal grant (or subgrant thereof) or contract (or subcontract thereof) related to the subject matter of the hearing; and (ii) the amount and country of origin of any payment or contract related to the subject matter of the hearing originating with a foreign government. (D) Such statements, with appropriate redactions to protect the privacy or security of the witness, shall be made publicly available in electronic form 24 hours before the witness appears to the extent practicable, but not later than one day after the witness appears.

Please complete the form in accordance with these directions.

1. ***Name, Title, Entity(ies) (Items 1-3 on the form).*** Please provide the name and title of the witness and the entity(ies) on whose behalf the witness is testifying.
2. ***Governmental Entity (Item 4).*** Please check the box indicating whether or not the witness is testifying on behalf of a government entity, such as a Federal department or agency, or a State or local department, agency, or jurisdiction. Trade or professional associations of public officials are not considered to be governmental organizations.
3. ***Grants and Contracts (Item 5).*** Please list any Federal grants or contracts, or contracts or payments originating with a foreign government, that you or the entity(ies) you represent have received on or after January 1, 2020. For each Federal grant (or subgrant thereof) or contract (or subcontract thereof) related to the subject matter of the hearing, please include the amount and source of each. For each payment or contract originating with a foreign government related to the subject matter of the hearing, please include the amount and country of origin of each. Only grants, contracts, or payments related to the subject matter of the hearing must be listed.
4. ***Fiduciary Capacity (Item 6).*** Please check the box indicating whether or not the witness is a fiduciary of any organization or entity with an interest in the subject matter of the hearing.
5. ***Curriculum Vitae (Item 7).*** Please attach your CV to your completed disclosure form.
6. ***Submission.*** Please sign and date the form in the appropriate place. Please submit this form with your written testimony. Please note that under the Committee's rules, copies of a written statement of your proposed testimony must be submitted before the commencement of the hearing. To the greatest extent practicable, please also provide a copy in electronic format according to the Electronic Format Guidelines that accompany these instructions.