

MARY KILLOUGH

PROFESSIONAL PROFILE

- Innovative and results-driven leader focused on achieving exceptional results.
- Experienced in managing, directing, and implementing state-wide programs including Medicaid waiver services and long-term services and supports under Managed Care.
- Strong interpersonal skills that build and motivate cross-functional teams that exceed expectations.
- Skilled strategist and planner who transforms strategic plans into workable solutions.

PROFESSIONAL EXPERIENCE

AccentCare- Personal Care Services IL, South Holland, IL

Vice President of Operations and Government Relations

December 2020 – Present

Responsible for the integration of business processes after merger with Gareda. Plan and direct operations in the organization, ensuring development and implementation of efficient operations and cost-effective systems to meet current and future needs of the organization. Collaborates with executive leadership to develop and meet company goals while supplying expertise and guidance on operations projects and systems. Identify, recommend, and implement new processes, technologies, and systems to improve and streamline organizational process and use of resources and materials. Ensure that decisions and project plans such as those for staffing, development, organization, material efficiency, and facilities are in line with our company's business plan and vision.

Gareda Homecare, Calumet City, IL

Chief Development Officer

April 2015 – December 2020

Responsible for developing new market initiatives and facilitate business growth by working with all business partners. Evaluate current strategies and operations to make sure they are aligned with the company objectives. Design and implement processes to support business growth and develop proposals for new business opportunities. Build and maintain high-level contacts with current and prospective business and project partners.

Illinois Department on Aging, Springfield, IL

Deputy Director

September 2011 – January 2015

Managed, directed, and implemented all aspects of policy and planning throughout the entire Department on Aging. Supervised the management and contributed to the operation of the State's Elderly Medicaid waiver, long term services and supports and home and community programs and services with a budget of \$1.13 billion and serves more than 500,000 older adults and their families throughout the State. Developed and maintained effective working relationships with other State, Federal, and local units of government, the Illinois General Assembly, providers, labor, and community organizations. Served on the planning and steering committee for Health Reform and Policy Development established by Illinois Governor Quinn. Represented the Department at various Aging network community events, meetings, conferences, e.g., Administration of Community Living (ACL) N4A meetings, ACL regional meetings, National HCBS conferences. Oversaw the Department's day to day operations and managed over 150 staff with responsibility for planning and program functions, communications, human resources, fiscal and technology.

Division Manager – Home & Community Services

November 2007 – September 2011

Functioned as the principle policy advisor and manager for all home and community programs administered by the Department. This included programs such as Community Care Program, Federal Older Americans Act Community Supportive Programs, and the State's Adult Protective Services (formerly known as Elder Rights) and Long-Term Care Ombudsman programs. Oversaw the budget, analysis, and strategic planning for all programs in Home & Community Services, coordinated planning activities for the division, assisted in the development and monitoring of performance measures, completed analysis of division programs as needed, and oversaw the development of RFPs particularly in relation to cost and performance issues.

Office of the Cook County State's Attorney, Chicago, IL

Assistant State's Attorney

September 1991 – October 2007

Prepared and litigated criminal cases within:

Seniors and Persons with Disabilities Division - A vertical prosecution unit responsible for cases from the investigation phase through sentencing, pertaining to crimes against seniors or persons with disabilities. These cases include violent crimes, abuse and neglect, as well as financial exploitation and theft cases.

Felony Trial Division - Responsible for all types of felony cases on court call. Handled all aspects of litigation, including development of trial strategies, jury selection, preparation of witnesses, opening and closing arguments, presentation of evidence and direct and cross examinations of serious felony cases. Prosecute hundreds of bench trials and several jury trials.

Juvenile Division - Litigated criminal offenses involving juvenile offenders and cases involving abuse and neglect of minors. Conducted more than a hundred bench trials and was assigned to the special prosecution unit responsible for the prosecution of habitual and serious juvenile offenders.

Criminal Appellate Division - Researched and wrote numerous appellate briefs and presented oral arguments before the Appellate Court of Illinois, First District.

EDUCATION

- UNIVERSITY OF NOTRE DAME LAW SCHOOL - Juris Doctorate (1991)
- UNIVERSITY OF MICHIGAN - Bachelor of Arts (1987)

BAR ADMISSION

- Illinois State Bar (1991)

PROFESSIONAL AFFILIATIONS & PRESENTATIONS

BOARD MEMBERSHIP

- *Illinois Association of Community Care Program Homecare Providers (IACCPHP)*- Board member since 2015
- *Senior Services of Will County* - Board Member, since 2018

CURRENT COMMITTEE MEMBERSHIP

- *Suburban Cook County Fatality Review Team* (since 2019)
- *Quality Improvement Committee for Cook County Health Systems* (since 2016)
- *BCBS of Illinois Stakeholder Advisory* (since 2015)
- *Humana Stakeholder Advisory Committee* (participant since 2015)
- *CCPAC Quality and Training Sub-Committee Member*

PAST COMMITTEE MEMBERSHIP

- *Illinois Public Benefits Protection Fraud Task Force* (305 ILCS 5/12-4.40)
- *Chair, Illinois Statewide Centralized Hotline Exploratory Committee*
- *Governor Quinn's Office of Health Innovation and Transformation Planning Committee*
- *Elder Law Task Force* (Circuit Court of Cook County)
- *Waiver/Assessment Tool Workgroup*
- *Governor Quinn's Office of Policy & Planning Advisory Committee*
- *Governor Quinn's Nursing Home Safety Task Force*
- *Advisory Board Member, Rush University Medical Center – Bridge Model*
- *Will County Hoarding Task Force Member*
- *Task Force on Chicago Minimum Wage*

PRESENTATIONS

- *Long-term Quality Alliance Conference – “State-Federal LTSS Integration Initiatives” September 2014*
- *American Society on Aging – “The Transition to Medicaid Managed Care: Implementation for the Aging Network” March 2014*
- *Annual Sigma Phi Omega Honor Society Meeting – “New Initiatives in Gerontology” October 2013*
- *Guest speaker at John Marshall Law School – November 2013*
- *Guest lecturer at Southern Illinois University School of Law – October 2013*
- *American Society on Aging Chicagoland Roundtable – “Reaching and Serving Older Diverse and Isolated Elders and their Community” – February 2018*