

# Lynn Elaine Eschenbacher, PharmD, MBA, FASHP

## Business Address

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St. Louis, MO 63124

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## EDUCATION

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### **Masters of Business Administration**

*Health Sector Management Certificate*

Fuqua School of Business

Duke University

Durham, North Carolina

March 2006-November 2007

### **Doctor of Pharmacy**

University of Texas

Austin, Texas

August 1996-May 2000

### **Bachelor of Science, Biology**

Indiana University

Bloomington, Indiana

August 1992-May 1996

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## PROFESSIONAL TRAINING

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### **ASHP Foundation Pharmacy Leadership Academy**

January 2011-April 2012

### **GE WorkOut™ Change Agent**

Duke University Hospital

Durham, North Carolina

January 2006

### **Certified Six Sigma Black Belt**

North Carolina State University

Raleigh, North Carolina

January 2004-May 2004

### **Pharmacy Practice Residency (ASHP accredited)**

Parkland Health & Hospital System

Dallas, Texas

July 2000-June 2001

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## PROFESSIONAL EXPERIENCE

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### **Chief Pharmacy Officer and Vice President of Medication Management**

Ascension

St. Louis, Missouri

April 2018-present

- Leads enterprise-wide strategic direction for all Ascension Pharmacy and medication management services across the continuum of care and system-wide

**PROFESSIONAL EXPERIENCE (continued)**

- Responsible for assessing external operational pharmacy industry trends and developments that represent risk and opportunities for the organization; develops short and long-term plans to respond to potential risks and to capitalize on opportunities
- Accountable for the implementation of medication management related short and long term strategic, financial and quality goals
- Establishes strong collaborative relationships with key leaders throughout the organization and with pharmacy thought leaders across the country

**National Director of Pharmacy Operations  
and PGY2 Residency Program Director**

April 2015-April 2018

Ascension/The Resource Group  
St. Louis, Missouri

- Provide national pharmacy strategic direction with key performance indicators for over 3,700 pharmacy associates
- Manage pharmacy operations for over 140 acute care facilities, 76 retail pharmacies and \$1.2B pharmaceutical spend
- Ensure compliance for the 340B drug discount program at 41 covered entities
- Lead with the Ascension Advocacy team regarding pharmacy related healthcare policy
- Facilitate continuing education to ensure clinical and operational competency through ACPE accredited programming
- Implemented over 30 Dispensary of Hope patient assistance pharmacies
- Developed and deployed national pharmacy heart failure program
- Developed and implemented best practices for compliance with USP 797, USP 800 and Controlled Substances

**Adjunct Assistant Professor;** Division of Practice  
Advancement and Clinical Education  
UNC Eshelman School of Pharmacy

April 2014-April 2015

- Responsible for development of pharmacy student rotations at WakeMed Health & Hospitals
- Precepted over 20 students
- Expanded patient care services utilizing pharmacy students
- Led a subcommittee for the redesign of the pharmacy school curriculum

**Assistant Director Clinical Services  
and PGY1 Residency Program Director**

September 2008-April 2015

WakeMed Health & Hospitals  
Raleigh, North Carolina

- Managed 80 FTE inpatient pharmacy staff with annual operating budget of over \$40 million
- Responsible for redesign of pharmacy department and implementation of the pharmacy practice model
- Identified financial savings, revenue cycle, productivity and formulary opportunities
- Led the Baxter Sigma Infusion pump implementation
- Led Epic implementation as the clinical subject matter expert
- Implemented pharmacist rounds with physicians and Code Blue, Code Trauma and Code Stroke response
- Deployed pharmacists involved in antimicrobial stewardship and emergency services
- Developed and implemented the accredited first year and second year pharmacy residency programs

**PROFESSIONAL EXPERIENCE (continued)**

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**Medication Safety Officer**

July 2005-September 2008

Duke University Hospital  
Durham, North Carolina

- Provided leadership for all medication safety related initiatives within the hospital and across the healthsystem
- Developed and implemented solutions for adverse medication events
- Responsible for the root cause analysis and failure mode and effects analysis related to medication management
- Led Alaris™ Infusion pump implementation
- Interacted with the C-suite on a routine basis to provide updates and expertise related to medication management

**Clinical Coordinator, Medicine Division**

November 2003-July 2005

Duke University Hospital  
Durham, North Carolina

- Managed 30 FTE inpatient pharmacy staff
- Responsible for clinical and operational effectiveness through productivity statistics, purchasing and contract compliance, formulary standardization, medication use evaluations and human resource management
- Provided leadership for The Joint Commission survey preparedness
- Coordinated the schedule, competency and development, and daily logistics and tactical requirements for the medicine division

**Clinical Pharmacist**

July 2001-November 2003

Duke University Hospital  
Durham, North Carolina

- Responsible for rounding with physicians and providing pharmaceutical care for cardiology patients

**Pharmacy Technician**

March 1997-May 1998

Brackenridge Hospital  
Austin, Texas

- Responsible for the re-stocking the automated dispensing cabinets and controlled substance trays within the operating rooms
- Responsible for delivery of medications to patient care areas
- Performed medication calculations to determine the accurate medication doses

**TEACHING EXPERIENCE**

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***Safety practices, QA methods and tools***

March 2011-April 2015

DPPE 825 Medication Safety and Quality Improvement  
Master's of Science Program, UNC Eshelman School of Pharmacy  
Chapel Hill, North Carolina***Tools to Improve Performance***

March 2010

Pharmacy 307 Marketing and Management in Pharmacy  
Campbell University, Buies Creek, North Carolina

**TEACHING EXPERIENCE (continued)**

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<b><i>Medication Safety</i></b> Duke University Professional Nursing Assistants-Summer Session Durham, North Carolina	June 2007
<b><i>Medication Errors: Six Sigma</i></b> Campbell University School of Pharmacy Raleigh, North Carolina	May 2007
<b><i>Developing an Infrastructure to Support Medication Safety</i></b> 2 <sup>nd</sup> Annual International Summit on Redesigning Hospital Care Institute for Healthcare Improvement-Learning Lab Atlanta, Georgia	June 2006
<b><i>Medication Safety</i></b> Medical Student Intersession and Capstone Course Duke University Medical School, Durham, North Carolina	August 2005-August 2008
<b><i>Error Proofing Health Care Workshop</i></b> North Carolina State University, Raleigh, North Carolina	March 2005
<b><i>Implementing Error Proofing in Health Care</i></b> National Forum on Quality Improvement in Health Care Institute for Healthcare Improvement- Minicourse Orlando, Florida	December 2004
<b>Medication Errors Elective (PH581)</b> <b><i>Six Sigma-What Can it Do for You?</i></b> Campbell University, Buies Creek, North Carolina	September 2004-present
<b>Pharmacy Statistics Review</b> Seminar for UNC PharmD Students Duke University Hospital, Durham, North Carolina	August 2004
<b>Nursing Pharmacology (N331) <i>Thyroid Disorders</i></b> Nurse Practitioner students School of Nursing, Duke University, Durham, North Carolina	March 2003-March 2008
<b>Anesthesia Pharmacology (N514)</b> <b><i>Antihypertensives in the Operating Room</i></b> Nurse Anesthesia students School of Nursing, Duke University, Durham, North Carolina	February 2003

**RESEARCH**

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<b>Women in Leadership</b> Faculty Advisor-Ascension	July 2015-June 2017
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**RESEARCH (continued)**

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<b>Different Educational Methods for Health System Pharmacists with Diverse Backgrounds</b> Faculty Advisor-WakeMed Health & Hospitals IRB Study	April 2014
<b>Assessment of Learning Styles of Health System Pharmacists</b> Faculty Advisor-WakeMed Health & Hospitals IRB Study	April 2014
<b>Impact of the IHI Global Trigger Tool Compared to Current Adverse Event Monitoring Systems on Frequency of Adverse Event Capturing in Orthopedics and Urology Services at a Large Teaching Hospital</b> Co-Principal Investigator-Duke University Health System IRB Study	August 2007-September 2008
<b>Investigation of Postoperative Respiratory Effects of Narcotics</b> Key Personnel-Duke University Health System IRB Study	February 2006-September 2008
<b>Factors leading to post-surgical narcotic-induced respiratory depression</b> Key Personnel-Duke University Health System IRB Study	December 2005-September 2008
<b>Dyslipidemia and Cardiac Events Associated with HIV Medications</b> Pharmacy Practice Residency project Parkland Health & Hospital System, Dallas, Texas	May 2001

**PRESENTATIONS AND POSTERS**

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<b><i>The Opioid Crisis in 2019 and Pharmaceutical Care in Hospitals</i></b> Becker's Health IT + Clinical Leadership + Pharmacy Conference Chicago, Illinois	May 2019
<b><i>340B Update and Stewardship Models</i></b> ASHP Midyear Clinical Meeting Presentation Anaheim, California	December 2018
<b><i>Implementation of Heart Failure Readmission Prevention Program across a National Health System</i></b> ASHP Midyear Clinical Meeting Poster Session Orlando, Florida	December 2017
<b><i>Practice Model Transformation Across a National Health System</i></b> ASHP Midyear Clinical Meeting Management Case Study Las Vegas, Nevada	December 2016

**PRESENTATIONS AND POSTERS (continued)**

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- What Happens with Practice Model Transformation Should be Shared by All!*** December 2016  
 ASHP Midyear Clinical Meeting Management Pearl  
 Las Vegas, Nevada
- Successful Medication Initiative Development and Implementation in a Large Health System*** December 2016  
 ASHP Midyear Clinical Meeting Poster Session  
 Las Vegas, Nevada
- Implementation of Strategies for Nitroprusside and Isoproterenol*** December 2015  
 ASHP Midyear Clinical Meeting Poster Session  
 New Orleans, Louisiana
- Strategies for the Effective Clinical Leader*** December 2015  
 ASHP Midyear Clinical Meeting Presentation  
 New Orleans, Louisiana
- Teaching Adult Learners: An Assessment of Instructional Methods for Health-Systems Pharmacists*** December 2015  
 ASHP Midyear Clinical Meeting Poster Session  
 New Orleans, Louisiana
- Leading the Pharmacy Workforce for the Future*** October 2015  
 ASHP Conference for Leaders in Health-System Pharmacy  
 Chicago, Illinois
- Developing “Little L” Leaders Using Reverse Engineering to Create a Learning Community*** August 2015  
 ASHP National Pharmacy Preceptors Conference  
 Washington DC
- Strategies for Preparing Little L Leaders: Curriculums, Certificates and Colloquiums*** December 2014  
 ASHP Midyear Clinical Meeting  
 Anaheim, California
- IRS, Not Just for Taxes*** December 2014  
 ASHP Midyear Clinical Meeting, Safety & Quality Pearls  
 Anaheim, California
- Achieving the Value Equation in Pharmacy Services*** November 2014  
 ACHE Webinar, Speaker
- Leading the Pharmacy Workforce for the Future*** October 2014  
 ASHP Conference for Leaders in Health-System Pharmacy  
 Chicago, Illinois

**PRESENTATIONS AND POSTERS (continued)**

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<b><i>Different educational methods for health system pharmacists with diverse backgrounds</i></b> ACCP Annual Meeting Poster Session Austin, Texas	October 2014
<b><i>New Jersey Adverse Drug Event Data-The New Report</i></b> Adverse Drug Events and “What’s New on the Horizon” New Jersey Hospital Association Partnership for Patients, Princeton, New Jersey	September 2014
<b><i>Opioid Assessment and Monitoring</i></b> AHA/HRET HEN ADE ReBoot Webinar, Speaker	August 2014
<b><i>Opioid Safe Practices</i></b> AHA/HRET HEN Reducing Adverse Drug Events 2014 Boot Camp Webinar, Speaker	February 2014
<b><i>Designing Effective Competency Assessment to Advance Practice</i></b> ASHP Midyear Clinical Meeting Orlando, Florida	December 2013
<b><i>Where Have We Been! Where Are We Going?</i></b> Adverse Drug Events...Identify, Anticipate and Eliminate New Jersey Hospital Association Partnership for Patients, Princeton, New Jersey	November 2013
<b><i>Warfarin, Insulin and Opioids: Year at a Glance</i></b> New Jersey Hospital Association Partnership for Patients, Princeton, New Jersey	April 2013
<b><i>Anticoagulation Safety 101: How to Get Started</i></b> New Jersey Hospital Association Partnership for Patients, Princeton, New Jersey	May 2012
<b><i>Shortages of Prescription Drugs</i></b> Health Sector Management Duke University Fuqua School of Business	April 2012
<b><i>Preventing Adverse Drug Events and Harm-Anticoagulation</i></b> IHI Expedition WebEx, Speaker	February 2012
<b><i>Assault Against Aureus Using Two Different Vancomycin Empiric Dosing Methods</i></b> ASHP Midyear Clinical Meeting Poster Session New Orleans, Louisiana	December 2011

**PRESENTATIONS AND POSTERS (continued)**

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<b><i>Safety and Quality Pearls</i></b> ASHP Midyear Clinical Meeting- Program Chair New Orleans, Louisiana	December 2011
<b><i>Managing Medication Shortage: Best Practices for a Crisis</i></b> WIHI Webinar, Speaker	September 2011
<b><i>Shortage Management: Now What?</i></b> NCAP Acute Care Forum Winston-Salem, North Carolina	March 2011
<b><i>Implementation of a Multi-disciplinary Antimicrobial Stewardship Program in a Community Hospital</i></b> ASHP Midyear Clinical Meeting Poster Session Anaheim, California	December 2010
<b><i>Meaningful Metrics and Adverse Drug Events: How Do We Know We Are Doing Better?</i></b> ASHP Midyear Clinical Meeting-Program Chair Anaheim, California	December 2010
<b><i>The Long and Short of It-Strategic Solutions for Managing Drug Shortages</i></b> ASHP Webinar, Coordinator and Moderator	November 2010
<b><i>Use of Loading Doses to Optimize an Empiric Weight-Based Vancomycin Protocol</i></b> ASHP Midyear Clinical Meeting Poster Session Las Vegas, Nevada	December 2009
<b><i>Proactive Approaches to Reduce Harm from High-Alert Medications</i></b> Institute for HealthCare Improvement National Forum Orlando, Florida	December 2007
<b><i>Near Miss Reporting</i></b> National Comprehensive Cancer Network 3 <sup>rd</sup> Annual Patient Safety Summit, Chicago, Illinois	November 2007
<b><i>Safe Choices: Engaging Your Frontline to Improve Performance</i></b> University HealthSystem Consortium Quality and Safety Fall Forum, Palm Desert, California	October 2007



**PRESENTATIONS AND POSTERS (continued)**

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- Safety in Our System: High Alert Medications*** October 2007  
New Jersey Council of Teaching Hospitals: Why Wait for Errors to Occur: Learning to be Proactive in Managing High-Alert Medications, Trenton, New Jersey
- 5 Million Lives Campaign National Action Day-High Alert Medications*** June 2007  
Institute for HealthCare Improvement Webcast
- Informatics Solutions for Promoting Patient Safety-Riding the Technology Tidal Wave*** June 2007  
Panel Member  
School of Nursing, Duke University, Durham, North Carolina
- PCA by Proxy*** April 2007  
NCAP Acute Care Forum, Greensboro, North Carolina
- Six Sigma in Pharmacy: Reshaping your Department*** December 2006  
ASHP Midyear Clinical Meeting, Anaheim, California
- ASHP Section of Inpatient Care Practitioners-Medication Safety Networking Session*** December 2006  
Facilitator  
ASHP Midyear Clinical Meeting, Anaheim, California
- Applying Six Sigma in Your Institution*** July 2006  
Panel Member  
ASHP Annual Convention, Orlando, Florida
- Prospective Redesign to Reduce Patient Harm Associated with PCAs*** November 2005  
Invited Conference: Pain Management and Sedation  
The Center for Medication Safety and Clinical Improvement  
San Diego, California
- Performance Improvement the Six Sigma Way*** November 2005  
Creating Excellence in Staff Development and Management  
Concurrent Session Presentation, Durham, North Carolina
- Using Six Sigma Methodologies as a Strategy to Reduce Patient Controlled Analgesia ADEs*** May 2005  
National Patient Safety Foundation Patient Safety Congress  
Poster Presentation, Orlando, Florida
- Development of a Tool to Prioritize Implementation Solutions from a Patient Controlled Analgesia HFMEA*** May 2005  
National Patient Safety Foundation Patient Safety Congress  
Poster Presentation, Orlando, Florida

**PRESENTATIONS AND POSTERS (continued)**

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- Protocols for Intensive Insulin Treatment*** March 2005  
Roundtable Discussion Co-Facilitator  
NCAP Acute Care Practice Forum, Durham, North Carolina
- Medication Safety-Opiate Related ADEs*** February 2005  
Clinical Practice Council Retreat  
Duke University Hospital, Durham, North Carolina
- ASHP Section of Clinical Specialists and Scientists  
Network Assembly** December 2004-December 2006  
Co-Facilitator for Pharmacotherapy and Primary Care  
ASHP Midyear Clinical Meeting, Orlando, Florida
- Pharmacist Transition Insulin from Continuous  
Intravenous Infusion to Intermittent Subcutaneous  
Dosing After Cardiac Surgery*** March 2003  
NCAP Acute Care Practice Forum Poster Presentation  
Durham, North Carolina

**PUBLICATIONS AND MEDIA**

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- Pharmacy Clinical Coordinator Handbook** January 2016  
ASHP Publication-Editor
- Hospitals Weather Flu Season Despite an IV Drug  
Shortage** March 2014  
WUNC/NPR-Print and On-Air-Rebecca Martinez
- Triangle Hospitals Prep to Combat Drug Shortages** March 2014  
Triangle Business Journal-Jason deBruyn
- “How to Get Involved in the Organization” chapter** June 2013  
*ASHP Medication Safety Officer Handbook*
- AHRQ report backs pharmacists in patient safety roles** May 2013  
American Journal of Health-System Pharmacy-Kate Traynor
- ASHP Leadership Development Syllabus** May 2012
- ASHP Statement on the Role of the Medication Safety  
Leader** April 2012
- ‘Gray’ Drug Market Preys on Hospitals Here** August 2011  
Triangle Business Journal-Jason deBruyn
- Pharmacy Leadership Academy Opens New Horizons** June 2011  
ASHP InterSections-J.Milford

**PUBLICATIONS AND MEDIA (continued)**

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<b>Drug Shortages Plaguing Local Hospitals</b> Triangle Business Journal-Jason deBruyn	May 2011
<b>Some Common Medications in Short Supply</b> WRAL News 17 On-Air Interview-Dr. Allen Mask	May 2011
<b>Pharmacists Successfully Managing Drug Shortages</b> ASHP InterSections	December 2010
<b>Acetaminophen Changes</b> NewRadio 680 and Talk Radio 850 WPTF	July 2009
<b>Perioperative Respiratory Depression and Monitoring</b> Pain Management and Patient-Controlled Analgesia: Improving Safety and Quality of Care. Proceedings from the Sixth Conference Center for Safety and Clinical Excellence	November 2005

**PROFESSIONAL AFFILIATIONS**

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<b>American Society of Health-Systems Pharmacists</b>	December 1997-present
Practice Management Council Member	June 2017-present
Best Practices Award Reviewer	August 2016-present
Residency Accreditation Surveyor	March 2015-present
SAG Member Innovation Management	August 2014-present
Ad Hoc Clinical Pharmacist Committee Chair	August 2014-March 2015)
Leaders in Health-System Pharmacy Steering Committee	January 2014
Joint Section/Forum PPMI Coordinating Committee	December 2013-July 2014
Chair Section of Inpatient Care Practitioners	June 2012-June 2013
Chair Elect Section of Inpatient Care Practitioners	June 2011-June 2012
New Practitioner CV reviewer	June 2011-present
SAG Member Clinical Leadership	June 2010-June 2012
SAG Vice Chair and Chair Medication Safety	June 2009-June 2011
SAG Member Medication Safety	June 2006-June 2012
<b>American College of Healthcare Executives (ACHE)</b>	June 2012-present
<b>New Jersey Hospital Association</b>	January 2012-April 2015
Partnership for Patients Faculty Advisor	
<b>North Carolina Association of Pharmacists (NCAP)</b>	July 2001-December 2015
Chair Education Council	May 2004-December 2007
Acute Care Forum Executive Committee	January 2009-April 2015
ASHP House of Delegates	March 2011-April 2015
<b>Pharmacy Administration Resident Collaboration (PARC)</b>	
Board of Advisors	August 2017-present
<b>University HealthSystem Consortium Pharmacy Council</b>	
Performance Improvement & Compliance Committee Member	September 2005-September 2008

## **COMMUNITY SERVICE AND LEADERSHIP**

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<b>World Food Day Volunteer</b>	November 2017- present
<b>St. Peter's Volunteer</b>	January 2016-present
<b>Triangle Business Journal Mentor</b>	April 2014-April 2015
<b>UNC Eshelman School of Pharmacy Immersion in Practice Subcommittee Chair</b>	December 2012-April 2015
<b>Salvation Army-Angel Tree Volunteer</b>	December 2012-April 2015
<b>Helen Wright Center for Women Volunteer</b>	May 2012
<b>WakeMed Medication Safety Committee Chair</b>	September 2008-July 2011
<b>DUHS Prospective Health Advisory Group</b>	January 2007-September 2008
<b>DUHS Medication Safety Committee Co-Chair</b>	August 2006-September 2008
<b>DUH Medication Safety Council Chair</b>	September 2005-September 2008
<b>Junior League of Raleigh</b>	March 2003-July 2011
<b>Urban Ministries Open Door Medical Clinic-Pharmacist Volunteer</b>	January 2003-April 2015
<b>DUMC Heart Center Volunteer</b>	August 2001-July 2003
<b>Leukemia Society Volunteer</b>	July 2001-October 2003
<b>Pharmacy Council-President</b>	May 1997-May 1998
<b>Cabinet of College Councils</b>	May 1997-May 1998
<b>Kappa Epsilon fraternity</b>	January 1995-present
<b>Undergraduate Teaching Internship</b>	January 1995-May 1996
<b>Indiana University Student Foundation</b>	August 1994-May 1996
<b>Kappa Alpha Theta fraternity</b>	January 1993-present

## **HONORS AND AWARDS**

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<b>ASHP Distinguished Service Award</b>	December 2015
<b>NCAP Pharmacist of the Year</b>	October 2014
<b>Fellow American Society of Health-System Pharmacists</b>	June 2013
<b>40 Under 40-Triangle Business Journal</b>	May 2013
<b>Circle of Excellence WakeMed Health &amp; Hospitals Market Development and Quality Outcomes</b>	November 2010
<b>Pfizer Outstanding Leader Award</b>	May 2000
<b>Friar's Society</b>	March 1999
<b>Presidential Endowed Scholarship</b>	August 1997 and 1998
<b>Phi Lambda Sigma-Pharmacy Leadership Society</b>	September 1997
<b>Rho Chi Honor Society</b>	September 1997
<b>Who's Who Among American College Students</b>	September 1996
<b>Phi Beta Kappa</b>	May 1996
<b>Mortar Board</b>	September 1995
<b>Golden Key National Honor Society</b>	May 1995
<b>Order of Omega</b>	May 1995
<b>Alpha Lambda Delta</b>	May 1993

## **CERTIFICATION**

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**Certified Six Sigma Black Belt  
Basic Life Support**

**PHARMACY LICENSURE**

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**Registered Pharmacist**  
State of North Carolina

July 2001-present

**Registered Pharmacist**  
State of Texas

June 2000-present

**References available upon request**