

PillPack, Inc.
250 Commercial Street
Manchester NH 03101



September 4, 2018

The Honorable Michael Burgess
Chairman
House Energy and Commerce Committee
Subcommittee on Health
2336 Rayburn House Office Building
Washington, DC 20510

Dear Chairman Burgess,

In regard to the hearing scheduled for Wednesday, September 5, 2018, entitled “Opportunities to Improve Health Care”, I write to extend my strong support for your discussion draft that will prohibit the use of “gag clauses” in Medicare and certain private health insurance plans.

As a licensed pharmacist and CEO of PillPack, Inc., I share the Subcommittee’s desire to promote transparency in our Nation’s medical system. Prohibiting pharmacy benefit managers (PBMs) from utilizing “gag clauses” on pharmacists will ensure proper disclosure of the best available price for each insured enrollee. Today, pharmacists have limited ability to help patients understand the total cost of their medications because pricing information is closely held by PBMs. We advocate full drug price transparency for consumers and support this effort as a step towards that goal.

PillPack is an independently operated national pharmacy, licensed and providing home delivery to customers in every state except Hawaii. We offer unique services designed to support medication adherence for customers who take multiple medications every day. Home delivery is a core component of our services, making it possible for anyone to receive their medications without time-consuming and burdensome trips to the pharmacy. This is particularly important for customers who have mobility restrictions or lack consistent access to transportation.

Since our launch in 2014, PillPack has grown to serve tens of thousands of customers and employs approximately 800 professionals in six locations, including our headquarters in Manchester, NH. We are fully compliant with all federal and state regulations and have earned rigorous private accreditations. PillPack is currently the only independently operated pharmacy of our scale to offer home delivery nationwide.

Prohibiting “gag clauses” and providing transparency will send a strong signal in support of innovative efforts to put patients first. It will benefit customers seeking high quality medical care and encourage new patient-centric pharmacy business experiences. Thank you for your leadership.

Sincerely,

A handwritten signature in black ink, appearing to read "TJ Parker", with a long, sweeping underline.

TJ Parker
Co-founder & CEO, PillPack, Inc.