

[REDACTED]

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Dear Jan,

Since so much of the Affordable Care Act debate has focused on anecdotes, instead of the many benefits such as not denying coverage for preexisting conditions, unlimited coverage and coverage for young adults under 26, we thought we would share with you our positive experience with the web site. Like many American families, our young adult children asked for help reviewing the options and making health insurance decisions while they were visiting us over the Thanksgiving weekend. We went on Healthcare.gov and it worked! Not only did the web site work well, but it was easier to navigate (and faster) than the web sites of the private sector health insurance companies.

The other good news is that our daughter Erica is pregnant and the baby is due in March of 2014. Her current health insurance policy is expiring on December 31, 2013 and were it not for the Affordable Car Act it is unlikely that a woman who is six months pregnant would have been able to obtain health insurance at all. The ACA is helping her just when she needs it the most.

Best wishes,  
Janine and Jeff

[REDACTED]

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