

# RICHARD J. DEWEY

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**SUMMARY:** A senior industry leader with demonstrated strengths in business, technology, and management. A proven track record in developing industry relationships, organizational leadership, large scale program implementation, professional development, business improvement, and technology innovation.

**EDUCATION:** **Syracuse University** - Syracuse, NY  
Master of Science, Computer Engineering  
**Clarkson University** - Potsdam, NY  
Bachelor of Science, Electrical and Computer Engineering (Power Systems)  
**Harvard University** (Executive Education) - Cambridge, MA  
Harvard Business School - General Management Program

**EXPERIENCE:**  
**2000-Present** **New York Independent System Operator** - Albany, New York

**President & Chief Executive Officer** **2019-Present**

Executive charged with overall leadership of 600-person organization responsible for the reliable operation of New York State bulk power system, administration of the wholesale energy markets, and all corporate support functions. Ex-officio member of the Board of Directors.

**Executive Vice President** **2015-2019**

Senior executive with responsibility for Operations, Markets, Planning, Information Technology, and Project Management. Accountable for various aspects of power grid reliability, market design and administration, and management of the technical infrastructure include physical and cyber security. Responsible for approximately \$100 million annual budget and leadership of a 300+ person organization.

**Sr. Vice President, Information Technology** **2012-2015**

Chief Information Officer (CIO) responsible for all aspects of the NYISO technology functions, including software development, system maintenance and support, technology strategy, infrastructure planning and management, and quality assurance. Additionally responsible for corporate Facilities and Project Management services. Accountable for design, planning, and implementation of NYISO security programs (physical and cyber). Responsible for approximately \$75 million annual budget and leadership of a 170 person organization.

**Major Accomplishments:**

- Delivery of software systems to integrate New York markets with other regional entities with a target of saving consumers up to \$200M annually.
- Demonstrated leadership on a national scale to improve cybersecurity standards and practices, establish secure data exchange between reliability entities, and enhance information exchange and collaboration between ISOs/RTOs.

**Sr. Vice President, Operations** **2010-2011**

Provided leadership of the NYISO Operations organization and power system functions. Officer responsible for all aspects of NYISO grid operations, market administration, operations planning, and related functions. Directed the activities of NYISO market support teams, including energy and ancillary service, capacity, TCC, and price validation. Additionally responsible for leadership of enterprise Facilities organization, including oversight of construction activities for enhanced and expanded building services.

**Major Accomplishments:**

- Successful approval of major construction financing vehicle, requiring significant stakeholder communication, regulator testimony, and business justification.
- Construction of new state of the art power control center to manage reliability of New York power grid and administer wholesale energy markets.

**Vice President, Information Technology**

**2008-2010**

Chief Information Officer responsible for all aspects of the NYISO information technology functions, including software development, system maintenance and support, technology strategy, infrastructure planning and management, and quality assurance. Accountable for planning and implementation of NYISO security programs (physical and cyber). Responsible for operations and management of corporate facilities and all related functions. Responsible for approximately \$60 million annual budget and leadership of 170 person organization.

**Major Accomplishments:**

- Implementation of \$75M Smart Grid project to improve reliability monitoring capability of the power grid, including data integration on a national scale.
- Established formalized controls within IT organization to reduce spending on software licensing and telecommunications, while maximizing services to stakeholders and achieving outstanding delivery record for projects.

**Director, Product & Project Management**

**2005-2008**

Accountable for product management strategy and direction of product development activities. Responsible for delivery of product features through strategy development, priority setting, budgeting, and project management implementation. Charged with the strategic management and planning for the corporate suite of software development initiatives. Management of interface between customers and NYISO business to identify requirements, communicate strategy, and establish priorities.

**Major Accomplishments:**

- Creation of new Product Management organization and associated product development processes, consistently meeting delivery and budget targets.
- Implementation of standardized project management processes and procedures.
- Oversight for initiation of NYISO Lean Six Sigma program and processes.

**Manager, IT Strategic Software Development**

**2002-2004**

Provided technology and management leadership for strategic projects and initiatives. Implemented significant technology and business initiatives for the stakeholders of the NYISO energy markets. Provided leadership for the implementation of efficient software development and project management processes.

**Major Accomplishments:**

- Directed the successful deployment of the NYISO Standard Market Design (SMD2) market system. Project included the complete replacement of the NYISO Energy Management System (EMS) infrastructure, as well as the implementation of a state of the art real-time market system.
- Implemented an organizational design which enabled delivery of a large project, with a smooth post-production transition to ongoing system management.

**Manager, IT Quality Assurance** **2000-2002**

Established Quality Assurance department and associated processes to support tightly integrated energy management and energy market technologies. Created set of software development lifecycle processes based on software controls and industry quality principles.

**Major Accomplishments:**

- Built and implemented set of enterprise Quality Assurance processes and procedures that resulted in the successful establishment of QA / QC policies and procedures for the NYISO.
- Defined the core process controls which formed the cornerstone of a successful SAS-70 / SSAE 16 auditing program.

**1997-2000**

**Husky Injection Molding Systems** - Pittsfield, Massachusetts

**IT Manager** - Large Tonnage Machine Business **1997-2000**

Directed all Information Technology requirements of business unit; including application development, telecommunications, infrastructure operations, training, recruiting, and budget. Managed global coordination of Engineering data; championed effort which led to new corporate process for change management. Led business process reengineering effort that targeted efficiencies in all aspects of the business. Successfully enhanced production organization and process workflow through the implementation of a dedicated Production Control team; managed team from inception. As member of management team, shared all business responsibilities of running a \$50 million manufacturing business.

**Major Accomplishments:**

- Implemented Baan ERP system; managed cross-functional team for all phases of project: planning, data migration, training, and post implementation support.
- Led a Global project team to develop Engineering data management procedures for 10 manufacturing business units.
- Directed a business process reengineering to reduce assembly time by 40%.

**1989-1997**

**Niagara Mohawk Power Corporation** - Syracuse, New York

**Manager, IT Corporate Network Services** **1994-1997**

Responsible for all aspects of managing the Local Area Network (LAN) and Wide Area Network (WAN) assets for the corporation. Established policies and standards for the LAN, WAN, and desktop computing environments for 5000 clients. Built 30 person team responsible for \$6 million annual budget.

**Major Accomplishments:**

- Built statewide network backbone using Asynchronous Transfer Mode (ATM).
- Delivered low-cost network connectivity to remote offices.

**Supervisor** - Electric Supply & Delivery, Telecommunications **1993-1994**

**Lead Engineer** - PC & LAN Systems **1992-1993**

**Computer Engineer** - Engineering Computer Applications **1989-1992**