

Documents for the Record

Committee on Energy and Commerce, Subcommittee on Oversight and Investigations  
Hearing Titled “Stopping Illegal Robocalls and Robotexts: Progress, Challenges, and Next Steps”

June 4, 2024

1. Letter to Chairman Palmer and Ranking Member Clarke from Representative Sorensen, submitted by the Minority.

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June 4, 2025

Honorable Gary Palmer  
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Honorable Yvette Clarke  
Ranking Member  
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Chairman Palmer and Ranking Member Clarke,

Endless robocalls and robotexts are more than just annoying and frustrating – they can cause seniors to lose entire life savings when malicious scammers take advantage of new technology to impersonate their loved ones, their bank, or the government. We must take action to address this issue and hold bad actors accountable. With AI's growing ability to convincingly imitate voices and create deceptive and convincing fraudulent messages, the stakes have never been higher.

My bipartisan Quashing Unwanted and Interruptive Electronic Telecommunications (QUIET) Act address this issue at its core. It would hold bad actors accountable with higher penalties than are currently on the books and ensure that if criminals use Artificial Intelligence to impersonate an individual to defraud someone that they'll be held accountable. Too often, we see stories of family members, particularly older family members, who have been duped by criminals who pretend to be a loved one in a compromised position and in need of assistance, having their hard-earned savings stolen as a result.

Americans are fed up with the endless stream of messages pretending to be either the United States Postal Service with updates on packages that weren't ordered or fake messages from someone's bank about purchases they did not make. The illegal spam robocalls and robotexts also make it harder for regular Americans to tell when something really has gone wrong and they need to act.

We need to do more to build trust in our systems, and addressing robocalls and robotexts is a step in the right direction. I am thankful for the Committee's continued attention to this issue. I stand ready and willing to work with my colleagues on both sides of the aisle and with the Committee to bring an end to illegal and predatory robocalls and robotexts.

Sincerely,



Eric Sorensen  
Member of Congress