# Craig A. Cress 2801 NE 50th St. Oklahoma City, OK 73099 (405) 425-3468

## OBJECTIVE

#### **Executive Director**

Seeking a challenging and responsible position where use can be made of my management, administrative. leadership experience and skills, supplemented by my special abilities and the many effective organization and coordination techniques I have learned.

# QUALIFICATIONS

A dedicated professional with a reputation as a thorough organizer and skilled problem solver. Ability to handle multiple projects. Works well under pressure. Communicates goals and objectives with clarity and focus. Capabilities include:

- Management •
- **Budgets** •
- Training •
- Public Speaking
- Special events and meeting planning
- Inspire others to take action •
- Work well with diverse groups of people •
- Fund raising

# PROFESSIONAL EXPERIENCE

#### USA Softball, Inc

Oklahoma Citv. OK EXECUTIVE DIRECTOR/CEO Amateur Softball Association

Oklahoma City, OK DIRECTOR OF MEMBERSHIP SERVICES

## Wabash Valley Family Sports Center

Terre Haute, IN

EXECUTIVE DIRECTOR

- Work with a diverse Board of Directors to manage Sports Recreation Facility.
- Supervise over 20 full and part-time staff members to supply services to over 2000 members and volunteers.
- Budget all financial aspects of the Sports Center and produce monthly board reports. •
- Conduct several successful fundraising events each year which generates approximately 60 percent of Sports Center revenue.

## **Applied Digital Access**

Terre Haute. IN

FIELD SUPPORT ENGINEER

- Provided technical support of ADA products over the phone and at customer sites.
- Provided written reports to executive management that are used to address personnel needs. •

#### First Financial Corporation

Terre Haute. IN

COMMUNICATIONS and ATM SPECIALIST

- Managed team that maintained the computer network for the entire corporation.
- Developed components of corporate strategic plan.
- Developed processes and procedures for the data processing personnel to use during their day to day activity.
- Created reports for monthly committee meetings.

November 2013 to Present

May 2002 to November 2013

July 1999 to May 2002

February 1998 to July 1999

January 1996 to February 1998

#### Applied Computing Devices, Inc.

Terre Haute, IN

CUSTOMER SERVICES MANAGER

- Supervised seventeen engineers performing customer on-site system installations and integration.
- Attended conferences to educate new and existing customers through written and oral presentations.
- Developed Project Cost Accounting for the Customer Services Division.

# EDUCATION

## Indiana Wesleyan University

Marion, IN

Bachelor of Science in Business Administration – Magna Cum Laude

## Indiana Vocational Technical College

Terre Haute, IN

Associate Degree in Industrial Electronics Technology