

# TAWANDA AUSTIN

## EDUCATION

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1987-1992	University of West Georgia <i>Bachelor of Arts, Biology</i>	Carrollton, GA
1997-1999	Kennesaw State University <i>Bachelor of Science, Nursing</i>	Kennesaw, GA
2001-2003	Emory University <i>Master of Science, Nursing</i>	Atlanta, GA

## PROFESSIONAL EXPERIENCE

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*June 2015-Present*      *Emory University Hospital Midtown*      *Atlanta, GA*  
*Chief Nursing Officer and Vice President, Patient Care Services*

- ◆ Provides leadership and guidance in the development and implementation of patient care
- ◆ Ensures safe, effective, efficient, and compassionate care is delivered to all patients
- ◆ Participates in setting and achieving operational and financial goals for the facility
- ◆ Implements a performance improvement program, including planning, setting priorities, conducting systematic performance assessments, implementing improvements based on such assessments, and maintaining achieved improvements for Patient Care Services
- ◆ Assures nursing services meet standards and requirements of TJC and all other applicable regulatory agencies
- ◆ Assists in building an organizational culture that provides a safe and healing environment for patients and clinical nurses
- ◆ Provides leadership and direction in the development of strategies to promote the recruitment, retention and recognition of clinical staff nurses
- ◆ Emory Healthcare Workplace Violence Prevention Co-Chair

*May 2013 – May 2015*      *Southern Regional Medical Center*      *Riverdale, GA*  
*Chief Nursing Officer and Vice President, Patient Care Services*

- ◆ Provides leadership and guidance in the development and implementation of patient care
- ◆ Ensures safe, effective, efficient, and compassionate care is delivered to all patients
- ◆ Participates in setting and achieving operational and financial goals for the facility
- ◆ Implements a performance improvement program, including planning, setting priorities, conducting systematic performance assessments, implementing improvements based on such assessments, and maintaining achieved improvements for Patient Care Services
- ◆ Assures nursing services meet standards and requirements of TJC and all other applicable regulatory agencies



- ◆ Precepted and participated in the orientation and ongoing training of new staff members and students
- ◆ Facilitated interdisciplinary collaboration to enhance patient outcomes
- ◆ Participated in continuous unit-based quality improvement initiatives

May 1993 – Jun. 1999      Kennestone Hospital      Kennesaw, GA  
*Laboratory Assistant*

- ◆ Processed and prepared laboratory specimens to be analyzed
- ◆ Responded to telephone inquiries from medical staff concerning status of patient testing
- ◆ Assisted Medical Technologist with supply inventory

## **PROFESSIONAL ORGANIZATIONS AND AFFILIATIONS**

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Association of Nurse Executives  
Georgia Organization of Nurse Leaders  
Woodruff Leadership Academy Fellow  
The Clifton School Board Member  
Alpha Kappa Alpha Sorority, Inc.

## **CERTIFICATIONS**

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Nurse Executive Certification

## **REFERENCES**

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Available upon request