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6 EXAMINING THE ROLE OF THE DEPARTMENT OF
7 HEALTH AND HUMAN SERVICES IN HEALTH CARE
8 CYBERSECURITY

9 THURSDAY, JUNE 8, 2017

10 House of Representatives

11 Subcommittee on Oversight and Investigations

12 Committee on Energy and Commerce

13 Washington, D.C.

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17 The subcommittee met, pursuant to call, at 10:15 a.m., in
18 Room 2322 Rayburn House Office Building, Hon. Tim Murphy [chairman
19 of the subcommittee] presiding.

20 Members present: Representatives Murphy, Griffith, Burgess,
21 Brooks, Collins, Walberg, Walters, Costello, Carter, Walden (ex
22 officio), DeGette, Castor, Tonko, Ruiz, Peters, and Pallone (ex
23 officio).

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Staff present: Jennifer Barblan, Chief Counsel, Oversight and Investigations; Elena Brennan, Legislative Clerk, Oversight and Investigations; Katie McKeough, Press Assistant; John Ohly, Professional Staff, Oversight & Investigations; Jennifer Sherman, Press Secretary; Hamlin Wade, Special Advisor, External Affairs; Jessica Wilkerson, Professional Staff, Oversight and Investigations; Julie Babayan, Minority Counsel; Chris Knauer, Minority Oversight Staff Director; Miles Lichtman, Minority Policy Analyst; Kevin McAloon, Minority Professional Staff Member; Dino Papanastasiou, Minority GAO Detailee; Andrew Souvall, Minority Director of Communications, Outreach and Member Services; and C.J. Young, Minority Press Secretary.

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36 Mr. Murphy. Good morning. Commencing a hearing here on the
37 -- examine the role of the Department of Health and Human Services
38 on health care cybersecurity. Welcome.

39 We are here today to continue our examination of
40 cybersecurity in the health sector as we discussed at our hearing
41 in April about the role of public-private partnerships.
42 Cybersecurity in this sector ultimately comes down to patient
43 safety.

44 We had a glimpse of that just weeks ago at what a large-scale
45 cyber incident could do the health care sector including the
46 impact upon patients during the WannaCry ransomware event.

47 Today, we turn to the role the Department of Health and Human
48 Services, HHS, has in health care cybersecurity. Recognizing the
49 critical importance of cybersecurity in this sector, two years
50 ago in the Cybersecurity Act of 2015 Congress asked HHS to
51 undertake two evaluations, one evaluating the department=s
52 internal preparedness for managing cyberthreats and a second done
53 alongside industry stakeholders examining the challenges with
54 cybersecurity in the health care sector.

55 These evaluations are now complete and give not only the
56 Congress but the entire health care sector an opportunity to
57 better understand the agency=s approach to cybersecurity.

58 The reports also allow us to establish a baseline for

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59 evaluating HHS= progress, moving forward. HHS= internal
60 preparedness report sets out the roles and responsibilities of
61 various HHS offices in managing cyberthreats, among other
62 information.

63 For example, the report identified a single -- HHS= official
64 -- the cybersecurity designee assigning primary responsibility
65 for cybersecurity efforts across agency. But what precisely does
66 this mean and how does the cybersecurity designee work with the
67 11 components identified by HHS as having cybersecurity
68 responsibilities.

69 In addition, the committee has learned that many of the
70 details may already be obsolete due to recent and ongoing changes
71 in HHS= internal structure.

72 For example, HHS= creation of a Health Cybersecurity and
73 Communications Center, or HCCIC, modeled on the National
74 Cybersecurity and Communications Integration Center, or NCCIC,
75 operated by the Department of Homeland Security could
76 dramatically change how HHS handles cyberthreats internally.

77 It is our understanding that the HCCIC will serve as a focal
78 point for cyberthreat information, collection and dissemination
79 from HHS= internal networks as well as external sources.
80 However, details about this new function remain limited.

81 Therefore, how HCCIC fits in the department=s internal

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82 structure and preparedness as well as its role with respect to
83 private sector partners will be a focus of today's discussion.

84 The second report released late last week focused broadly
85 on the challenges of cybersecurity in the health care industry.

86 This report reflects the findings and recommendations of the
87 Health Care Industry Cybersecurity Task Force. The task force
88 members were selected from a wide range of stakeholder including
89 federal agencies, the health care sector and cybersecurity
90 experts. And the report does not mince words, broadly concluding
91 that health care cybersecurity is in critical condition.

92 The report identified six imperatives such as defining
93 leadership and expectations for the industry, increasing the
94 security of medical devices and health IT and improving
95 information sharing within the industry.

96 It made 27 specific recommendations. Many of these
97 recommendations call on HHS to provide more leadership and
98 guidance for the sector as a whole.

99 It is clear from these reports that there is much HHS can
100 and should do to help elevate cybersecurity across the sector.
101 The importance of meeting this challenge head on was illuminated
102 in recent weeks by the widely publicized WannaCry ransomware.

103 Frankly, we are lucky the United States was largely spared
104 from this infection, which temporarily crippled the National

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105 Health Service in England.

106 Doctors and nurses were locked out of patient records there
107 and hospitals diverted ambulances to nearby hospitals and
108 cancelled nonemergency services after widespread infection of the
109 ransomware.

110 This incident was an important test of HHS= response to a
111 potentially serious event and thus far the feedback has been
112 positive. Reports suggested HHS took a central role in
113 coordinating resources, disseminating information and serving as
114 a nurse in the public-private response efforts.

115 But this was just one incident and HHS must remain vigilant.
116 The WannaCry infection was not the first widespread cyber incident
117 nor will it be the last.

118 Therefore, a commitment to raising the bar for all
119 participants in the sector no matter how large or small needs to
120 be embraced. This is a collective responsibility and HHS has an
121 opportunity to show leadership and to set the tone.

122 Because this is no longer just about protecting personal
123 information or patient data. This is about patient safety.

124 So I want to thank our witnesses for appearing today and look
125 forward to learning more about HHS= efforts on this important
126 topic.

127 I want to also say we recognize that this is a very, very

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serious threat and we will be asking more details about that later. But one that has had that impact upon the National Health Service in England, I shudder to think what happens here.

If we are talking about threats to patients= medical records, prescribing records, medical equipment, et cetera, none of this should be taken lightly. This is a very serious problem.

So I now want to recognize the ranking member, Ms. DeGette of Colorado, for her opening statement.

Ms. DeGette. Thank you, Mr. Chairman.

The country=s vital infrastructure is under attack by actors with malicious intent. We are constantly seeing new headlines about vulnerabilities and cyberattacks against our systems and these attacks are becoming more frequent and more sophisticated.

In the health care sector, cyberattacks are particularly devastating, obviously because they can harm patients. Just last month, as the chairman mentioned, WannaCry ransomware crippled information systems around the world.

Hackers infected an estimated 200,000 computers in more than 150 countries. For the systems affected in the health care sector, the WannaCry attack meant that patients could not get their prescriptions at pharmacies and doctors even could not conduct surgery in their hospitals.

Cyberattacks in this sector are unfortunately not a new

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problem. For example, in 2015 more than 113 million medical records were reportedly compromised by a cyber intrusion.

In one widely publicized case involving a health insurance company, the personal information of nearly 79 million people was compromised.

Cyberthreats have become a new reality that we must all face. Information systems connected to the internet are vital to the operation of our economy and our government. While this interconnectedness is essential, it brings vulnerabilities and unique challenges.

Just this last week, an HHS task force released a major report on how to address cyber vulnerabilities within the department and the health care sector.

This report identified many cybersecurity problems confronting the industry, the department and its multitude of health-related agencies.

These problems include a lack of cybersecurity expertise in the workforce, a reliance on outdated legacy equipment and a failure of certain organizations to address vulnerabilities that can harm patients.

Our witnesses from HHS today will speak about their ongoing efforts to address these threats both within the department and within the larger health care sector. I am also aware that HHS

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174 is working on a health care cyber center which I expect we will
175 also address today.

176 As with our previous hearing on information-sharing analysis
177 centers, I think it's so important that we look for solutions.
178 But toward that end I also want to make sure that our solutions
179 are measurable, efficient and effective in protecting our
180 nation's networks and systems. Defending our nation's health
181 care sector against a wide range of cyber threats requires a
182 coordinated effort involving many players and approaches.

183 Because this is such an important area, we must continue to
184 find ways to strengthen our cybersecurity systems, particularly
185 relating to health care, including the problem of ransomware and
186 the threat of insurance and medical records theft.

187 Mr. Chairman, I am looking forward to continuing to work
188 closely on these issues with you as we do our work in this vital
189 area, and I yield back.

190 Mr. Murphy. Thank you.

191 I now want to recognize the chairman of the full committee,
192 Mr. Walden.

193 Mr. Walden. I thank the gentleman for having this very
194 important hearing. This is -- this is really critical work we
195 are all engaged in together.

196 Our lives continue to become more interconnected every day.

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197 This explosion of digital connectivity and information technology
198 provides us with previously unimaginable convenience, engagement
199 and capabilities and opportunities for innovation.

200 But for all its benefits, the digitization of our daily lives
201 also comes with risk. The internet information technologies are
202 inherently insecure. With time, motivation and resources,
203 someone halfway around the world can find a way into almost any
204 product and system. As the opportunities for attackers
205 proliferate, the potential consequences of their actions are
206 becoming more and more costly and severe. As more product,
207 services and industries become connected to the digital world,
208 we must acknowledge that the threat is no longer just data and
209 information.

210 It is literally public health and safety. For the health
211 care sector, these factors present a very, very real threat and
212 equally daunting challenge.

213 As we witnessed with the recent WannaCry ransomware
214 outbreak, portions of the National Health System in the U.K. had
215 to turn away patients except for emergency care after vulnerable
216 systems fell victim to the exploit.

217 WannaCry did not appear to be a targeted attack on health
218 care but the potential consequence of the exploit on health care
219 including patient safety was far more severe.

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220 If this had been a more sophisticated exploit or a target
221 attack on the health care sector, the consequences, as we all know,
222 would have been far worse.

223 The health care sector is starting to grasp this new reality
224 but as noted in the recent task force report, which we will discuss
225 today, health care cybersecurity is in critical condition and
226 requires immediate and aggressive attention, which brings us to
227 today=s hearing.

228 Clearly, the sector needs leadership. HHS is uniquely
229 situated to fill this void. Historically, the department has
230 struggled to effectively embrace this responsibility but that
231 trend cannot continue.

232 More recently, HHS has started to demonstrate a commitment
233 and focus to addressing the rampant challenges in health care
234 cyber security.

235 For example, the department=s actions in response to
236 WannaCry ransomware coordinated through the newly established
237 HCCIC have generally received praise from the sector.

238 This and other recent actions are positive signs that the
239 department is heading in the right direction. But HHS has a long
240 way to go to demonstrate the leadership necessary to inspire
241 change across the sector.

242 It needs to be open and transparent about who is in charge

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243 and provide clarity about the roles and responsibilities not only
244 internally but across the sector. The need to make sure that a
245 small rural hospital not only knows exactly who to call but also
246 has access to the resources and information to keep their patients
247 safe.

248 This hearing provides an opportunity for HHS to provide some
249 much-needed clarity about your internal structure as well as
250 outline plans to elevate cybersecurity across the sector.

251 The sector is operating on borrowed time. Cyberthreat is
252 spreading and left unchecked it will pose an increasingly greater
253 threat to public health. So we appreciate your guidance, your
254 testimony and your leadership on this.

255 We look forward to continuing the partnership to make sure
256 that Americans are safe and secure wherever they are as it relates
257 to the internet.

258 With that, I would yield time to the chairman of the Health
259 Subcommittee, Dr. Burgess.

260 Mr. Burgess. Thank you, Mr. Chairman. I appreciate you
261 yielding. Chairman Murphy, thank you for holding the hearing.
262 It's a timely topic and, of course, it has real physical
263 consequences.

264 I am glad to see the recently published Health Care Industry
265 Cybersecurity Task Force Report, which we have now had available.

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It's produced by the Health Care Industry Cybersecurity Task Force and it's a step in the right direction in improving our ability to prevent and respond to cybersecurity events.

It identifies the challenges posed by the health care and public health sector in maintaining security across unique platforms and devices that must work in concert to enable accurate and timely deliverance of patient care.

It's even more important when we are considering that health care information or health information isn't something that can be easily changed like a credit card number or a phone number.

The health information that is there is there for life and the integrity of the data is paramount to protecting patient safety.

I can only imagine the consequences of changing a person's blood type, their allergy list or their disease diagnosis in a system that is relying upon that information to treat patients.

Overall, the health care and public health sector has improved its ability to manage cybersecurity events including the HHS' management of the WannaCry malware.

But the balance between security important data and protecting patient privacy needs continuous evaluation and adjustment. It is indeed a delicate balancing act.

Is there a point where information sharing creates more

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vulnerability in identifying entities as targets of attack? What happens when a health care organization limits the reporting of breaches of a sharing of information for fear of losing customer confidence or becoming a target.

How do we increase the availability of cybersecurity professionals in the health sector?

So I thank our witnesses for being here. I look forward to these discussions and it should be an eventful morning.

I yield back, Mr. Chairman.

Mr. Murphy. Thank you.

I now recognize Mr. Pallone for an opening statement of five minutes.

Mr. Pallone. Thank you, Mr. Chairman.

This committee has a long history of examining cybersecurity. The federal government continues to make progress towards addressing vulnerabilities in the health care sector. But it's clear that we still have a lot of work to do.

For example, the 2015 Anthem attack highlighted the need for all industry members to come together and find solutions to cyberthreats. More recently, the WannaCry ransomware attack demonstrated that cyberattacks are real-world consequences that can place patients at risk. And now with the interconnection of health records and a network of connected medical devices, the

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threat of cyberattacks on critical parts of our health care infrastructure is ever present.

While there is no single solution, it appears the Department of Health and Human Services is making some traction in assisting its own agencies and private stakeholders in confronting cyberthreats.

We must make sure that HHS has the resources it needs to develop and implement a robust cybersecurity strategy, something I hope we can explore today.

Just this past week, an HHS task force released a long-awaited report that describes challenges and makes recommendations to address cyberthreats facing the health care sector.

The task force determined that the health care sector must pay immediate and aggressive attention to cybersecurity. It also made a host of important recommendations to the health care industry and HHS to consider.

There are no easy solutions for the issues highlighted in this report. I look forward to hearing how the administration intends to address them and, importantly, how this committee intends to hold HHS accountable for progress or lack of progress on this issue.

I am also interested in learning about how HHS plans to

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335 develop its newly proposed Health Cybersecurity and Communication
336 Integration Center and what challenges it faces in establishing
337 and operating it.

338 And finally, Mr. Chairman, I am interested in understanding
339 whether HHS has the budgetary resource it needs to appropriately
340 address its cybersecurity responsibilities. This includes
341 efforts to prevent cyberattacks.

342 It also includes the HHS= responsibilities to hold regulated
343 entities accountable, especially when those entities fail to
344 protect the sensitive health care information that we trust them
345 to safeguard.

346 And in conclusion, Mr. Chairman, we need to up our game if
347 we intend to defend against a growing number of cyberattacks
348 facing the health care sector.

349 I am pleased to welcome our witnesses from HHS and I look
350 forward to hearing from them about how HHS can enhance our health
351 care cybersecurity.

352 But that being said, I believe we still have a long way to
353 go to improve our preparedness in this area and I look forward
354 to hearing how this committee intends to hold HHS accountable
355 moving forward.

356 And I yield back. Thank you, Mr. Chairman.

357 Mr. Murphy. Thank you.

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358 And so now I ask unanimous consent that the members= written
359 opening statements be introduced into the record and without
360 objection the documents will be entered into the record.

361 [The information follows:]

362

363 *****INSERT 1*****

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364 Now I=d like to introduce our panel of esteemed federal
365 witnesses for today=s hearing. Mr. Steve Curren, director of the
366 Division of Resilience Office of the Emergency Management Office
367 of the assistant secretary for preparedness in response. Welcome
368 here.

369 Mr. Leo Scanlon, deputy chief information security officer
370 and designee for cybersecurity for HHS under the Cybersecurity
371 Act of 2015, welcome.

372 And Mr. Emery Csulak -- did I say that right? Okay. Chief
373 information security officer and senior privacy official, Centers
374 for Medicare and Medicaid Services and co-chair of the Health Care
375 Industry Cybersecurity Task Force.

376 Thank you all for being here today and providing testimony.
377 We look forward to a very productive discussion on this.

378 Now, I understand, Mr. Curren, you=ll be the one presenting
379 the initial testimony? But since you all may be asked to comment
380 we will ask you all to be sworn in.

381 You=re all aware that since this committee is holding an
382 investigative hearing when so doing it has the practice of taking
383 testimony under oath. Do any of you have objections to taking
384 testimony under oath?

385 Seeing none, the chair then advises you that under the rules
386 of the House and rules of the committee you are entitled to be

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387 advised by counsel.

388 Do any of you desire to be advised by counsel during testimony
389 today? And seeing none there, too. In that case, will you all
390 please rise and raise your right hand. I'll swear you in.

391 [Witnesses sworn.]

392 Thank you very much. Seeing that all have answered in the
393 affirmative you're now under oath and subject to the penalties
394 set forth in Title 18 Section 1001 of the United States Code.

395 So members are aware, I mentioned that the department has
396 submitted one written testimony on behalf of all three witnesses.
397 Each plays a distinct cybersecurity role within the department.

398 They will each -- they will give a brief opening statement
399 describing their roles and responsibilities. Mr. Curren will
400 begin before turning to his colleagues. Each witness= testimony
401 -- excuse me, opening statement is reflected in the department=s
402 written testimony.

403 Mr. Curren, you are recognized for an opening statement.

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STATEMENTS OF STEVE CURREN, DIRECTOR, DIVISION OF RESILIENCE,
OFFICE OF EMERGENCY MANAGEMENT, OFFICE OF THE ASSISTANT SECRETARY
FOR PREPAREDNESS AND RESPONSE, U.S. DEPARTMENT OF HEALTH AND HUMAN
SERVICES; LEO SCANLON, DEPUTY CHIEF INFORMATION SECURITY OFFICER,
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES; EMERY CSULAK, CHIEF
INFORMATION SECURITY OFFICER AND SENIOR PRIVACY OFFICIAL, CENTERS
FOR MEDICARE AND MEDICAID SERVICES, CO-CHAIR, HEALTH CARE
INDUSTRY CYBERSECURITY TASK FORCE

STATEMENT OF MR. CURREN

Mr. Curren. Good morning, Chairman Murphy, Ranking Member
DeGette and distinguished members of the House Energy and Commerce
Subcommittee on Oversight and Investigations.

I am Steve Curren, director of the Division of Resilience
within the Office of Emergency Management in the Office of the
Assistant Secretary for Preparedness and Response, or ASPR.

Today I will be discussing ASPR's functions and
cybersecurity mission within the Department of Health and Human
Services.

ASPR was authorized by the 2006 Pandemic and All-Hazards
Preparedness Act and works within HHS with federal, state, tribal,
territorial and local partners to protect the public from the
health and medical impacts of emergencies and disasters.

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ASPR=s responsibility are broad and include overseeing advanced research development and procurement of medical countermeasures leveraging -- leading federal public health and medical response efforts under the national response framework. Serving as the federal lead agency for the health care and public health sector under the National Infrastructure Protection Plan and providing integrated policy and strategic direction under the national health security strategy.

ASPR=s Office of Emergency Management is responsible for many of ASPR=s core preparedness, response and disaster recovery capabilities.

OEM provides communities with the resources necessary to support disaster planning efforts and ensures that the health care system can respond to a wide variety of emergencies.

Within OEM, I am responsible for ASPR=s continuity of operations program which works to ensure the resilience of HHS= systems and programs in the faces of emergencies and disruptions.

I am also responsible for the critical infrastructure protection program which focuses on the security and resilience of private sector health care partners.

ASPR works with all levels of government and the private sector to mitigate risk from all hazards including physical and cyberthreats. Over the past five years, few infrastructure

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issues have challenged the health sector more than the proliferation of cyberattacks.

Within our modern system of health care, nearly everything is connected through a system of systems including dialysis machines and electronic health records.

Cyber is both a direct and a secondary threat. It could impact everyday patients in health care delivery by locking down access to important medical information and lifesaving equipment.

It can also exacerbate an existing emergency where hospitals and emergency first responders are already working a frantic pace to save lives. It cannot afford to lose access to communications or risk further delays in their response.

Since 2014, the sector has been hit with a wave of large health care information breaches, compromising the personal information of hundreds of millions of individuals. In 2016, we started to see the rise of health care ransomware attacks. In these attacks, computer malware is used to lock up the files of health care organizations while criminals demand payment in exchange for restored access.

These attacks shifted the threat landscape considerably as they no longer threaten just personal information but the ability of health care organizations and thus communities to provide patient care.

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When the massive WannaCry ransomware attack hit dozens of hospitals in the United Kingdom just a few weeks ago, ASPR took immediate action to engage broader U.S. health sector and ensure that IT security specialists had the necessary information to protect against, respond to and report intrusions.

This effort included calls with up to 3,100 participants each, daily messages with answers for frequently asked questions, resources from other federal departments and agencies and guidance on how to report attacks.

Beyond specific threats, ASPR and our partners have decided to organize a joint public and private sector working group for cybersecurity to implement national policies such as the National Institute for Standards in Technology in the cybersecurity framework and the National Cyber Incident Response Plan.

We have also benefited from the Cybersecurity Act of 2015 which provided the sector with a structure to drive its continued engagement in cybersecurity.

ASPR led HHS= efforts to establish and support the Health Care Industry Cybersecurity Task Force, which has completed its term and recently delivered its report to Congress.

In closing, HHS= cybersecurity mission is a national response requiring broad collaboration. The department is committed to safe, secure and resilient cyber environment that

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496 promotes cybersecurity knowledge, innovation, confidentiality
497 and privacy in collaboration with government, private sector and
498 international partners.

499 While the cyber realm is ever evolving and presenting new
500 challenges, please be assured that HHS and our partners are moving
501 in the right direction.

502 [The prepared statement of Mr. Curren follows:]

503

504 *****COMMITTEE INSERT *****

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505 Mr. Murphy. All right. Thank you very much.

506 I will now recognize myself for some opening questions for
507 five minutes. Oh, we are going to hear from the other ones? All
508 right. I am sorry. I didn=t realize how much this was going to
509 go.

510 Mr. Scanlon.

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511 STATEMENT OF MR. SCANLON

512
513 Mr. Scanlon. Thank you.

514 Good morning, Chairman Murphy, Ranking Member DeGette and
515 members of the subcommittee. I am Leo Scanlon, deputy chief
516 information security officer and the designated senior advisor
517 for health care, public health sector cybersecurity at the
518 Department of Human Services -- Health and Human Services.

519 I am also the designated senior advisor of health -- public
520 health. I already said that. I will be discussing the agency's
521 response to CISA, in particular the designation of senior advisor
522 and the establishment of the Health Care cybersecurity
523 Communications Integration Center -- you can say that three times,
524 too -- otherwise known as the HCCIC.

525 Both of these actions will support enhanced public-private
526 partnerships through regular engagement and outreach to the
527 sector. These actions are consistent with Executive Order 13800
528 and are a direct response to the Cybersecurity Act of 2015.

529 These critically important steps will leverage HHS
530 capabilities and outreach to help the HPH sector improve its
531 preparedness for and response to security incidents now and into
532 the future.

533 The senior advisor of cybersecurity will align and

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534 coordinate the internal stakeholders to collaborate with the
535 private sector, the U.S. Department of Commerce's National
536 Institute of Standards and Technology, NIST, and the U.S.
537 Department of Homeland Security, DHS, to develop voluntary
538 guidelines to support adoption of the NIST cybersecurity
539 framework and to support the HPH sector risk reduction and
540 resilience.

541 DSA is the chair of the HHS Cybersecurity Working Group,
542 which is the principal forum for coordinating cybersecurity
543 support and response across all HHS operating divisions and staff
544 divisions.

545 DSA and the CSWG are tasked with the job of establishing a
546 one stop point of access to HHS cybersecurity capabilitiesB a
547 cyber 311 that will allow access to HHS for the entire sector,
548 especially the small and rural provider entities who rarely
549 interact with the federal government and who need sector-specific
550 mitigation strategies, guidance and follow-on assistance in
551 response to cyberattacks.

552 The HCCIC is designed to be the central location for HPH
553 information sharing and will allow HHS to extend internal threat
554 sharing and analytic capability to our federal partners, law
555 enforcement and intelligence partners, the National
556 Cybersecurity and Communications Integration Center, the NCCIC,

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and our private sector partners at the NHISAC and other ISALs.

The most important outputs of the HCCIC, though, are products and guidance that are human consumable by entities that do not have the sophisticated technology that supports machine speed reaction to threat indicators.

Smaller entities need information that they can use no matter what their capabilities are. This includes basic cybersecurity guidance, how-to instructions as well as assistance in contacting specialists within HHS and assistance in accessing federal capabilities such as those that are available through the DHS and the NCCIC.

In the recent WannaCry mobilization, HCCIC analysts provided early warning of the potential impact of the attack and HHS responded by putting the secretary's operation center, the SOC, on alert. This was the first time that a cyberattack was the focus of such a mobilization and HCCIC was able to support ASPR's interactions with the sector by providing real-time cyber situation awareness, best practices guidance and coordination with US-CERT and the IRT teams at the NCCIC.

Sector calls generated by ASPR reached thousands of health care organizations and providers. One call had more than 3,000 lines open and continued for more than two hours of questions and discussion.

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580 The experiences provided a rich set of lessons learned and
581 has highlighted the disturbing reality that the true state of
582 cybersecurity risk in the sector is under reported by orders of
583 magnitude and the vast majority of the HPH sector is in dire need
584 of cybersecurity assistance.

585 The SA, the HCCIC and the CSWG have the long-term task of
586 assisting the sector to shift from a compliance-oriented security
587 posture to a dynamic risk management approach.

588 This means different things at different levels of the sector
589 but one thing is clear. The regulatory mechanisms that served
590 to call attention to the need to protect PHI and PII are
591 fundamentally challenged by the technical capabilities of threat
592 actor who operate at scale and machine speed and who have brought
593 the specter of life-threatening impact from a cyberattack into
594 the operating rooms and ambulances of our providers and first
595 responders.

596 HHS is prepared to play a leading role in addressing that
597 challenge.

598 [The prepared statement of Mr. Scanlon follows:]

599
600 *****COMMITTEE INSERT*****

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STATEMENT OF MR. CSULAK

Mr. Csulak. Thank you.

Chairman Murphy, Ranking Member DeGette and members of the subcommittee, thank you for the opportunity to discuss the work of the department's Health Care Industry Cybersecurity Task Force.

In addition to my role as the chief information security officer and senior official for privacy at the Centers for Medicare and Medicaid Services, for the last year I served as the government co-chair of the task force.

The Cybersecurity Act of 2015 required the Department of Health and Human Services to convene top subject matter experts from across industry and government to address the growing challenges of cybersecurity attacks targeting health care.

The task force spent a year receiving and reviewing input from experts from inside and outside the health care industry and the general public in order to develop recommendations and action items for a congressional report that was released earlier this month.

I want to thank the 21 task force members including 17 from private sector organizations whose contributions made this report possible based on their passion to improve the sector.

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624 The task force worked diligently to balance the industry and
625 government perspectives. The task force worked diligently to
626 balance the industry and government perspectives.

627 The task force discussions resulted in the development of
628 six imperatives along with cascading recommendations and action
629 items.

630 All of these reflect the need for a unified effort among
631 public and private sector organizations of all sizes and across
632 all subsectors to work together to meet an urgent challenge.

633 They also reflect shared understanding that for the health
634 care industry cybersecurity issues are, at the heart, patient
635 safety issues.

636 I want to take this opportunity to provide a brief overview
637 of some of the report=s most important recommendations.

638 These are the steps that can be taken within the industry
639 as well as by the federal government including recommendations
640 for HHS to consider in addressing the cybersecurity challenges
641 facing the sector.

642 A few key themes emerged from these recommendations. First,
643 the task force identified the need for cybersecurity leadership.

644 The report outlines the importance of leadership to drive
645 organizational change and ensure adequate visibility across
646 organizations. For HHS cybersecurity leadership focuses on

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647 aligning programs to ensure a consistent message and standards
648 across HHS with engagement of industry.

649 The task force also addresses the need to reduce burden for
650 small and rural providers who may have additional challenges in
651 meeting HHS regulations.

652 For industry, leadership focuses on communication with
653 executives, driving change and taking a comprehensive look at the
654 threats facing an organization.

655 Industry need cybersecurity governance models that work for
656 organizations of all sizes and provider types.

657 Second, the task force report highlights the importance of
658 protecting medical devices and other health IT. Medical devices
659 and electronic health records expand the attack surface which can
660 directly impact patient safety.

661 Some issues raised in the report including taking a total
662 life cycle approach to recommending a mix of regulation,
663 accreditation, information sharing and voluntary development and
664 adoption of standards to promote system security from product
665 design and development through product end of life.

666 Third, the task force found that HHS needs to make the
667 discussion, oversight and engagement around cybersecurity
668 clearly and consistently messaged. This includes completing
669 work on a voluntary cybersecurity framework established in the

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Cybersecurity Act of 2015 and harmonizing regulations and guidance as part of HHS= sector engagement.

By speaking the same language, barriers to education and improvement of the sector will be lowered. It is clear to members of the task force that we must consider the unique needs of small and rural organizations as well as new entrants and innovators.

These organizations can have different and sometimes more acute needs than large organizations who have already invested in cybersecurity and infrastructure. Harmonizing regulations can help to reduce burden on these organizations in particular and thus increase patient safety.

Finally, the task force calls for continuing to strengthen public-private partnerships. In particular, the task force calls for the establishment of an ongoing public-private forum similar to the task force to further the discussions of health care industry cybersecurity as the industry evolves.

Task force members found this engagement with federal partners beneficial to understand our common cybersecurity challenges and concerns.

These efforts will also enable an ongoing conversation and develop strategies to identify resources and incentives that would help to overcome the barriers faced by small and rural organizations.

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693 While much of what we recommend will require hard work,
694 difficult decisions and commitment of resources, we will be
695 encouraging and unified by our shared values as health care
696 industry professionals in our commitment to providing safe
697 high-quality care.

698 Thank you for the opportunity to share the task force work
699 and I am happy to answer any of your questions.

700 [The prepared statement of Mr. Csulak follows:]

701

702 *****COMMITTEE INSERT*****

703

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704 Mr. Murphy. I thank all of our panel for your statements.

705 I want to read the opening sentence here from the task force
706 -- the Health Care Industry Cybersecurity Task Force -- where it
707 says the health care system cannot deliver effective and safe care
708 without deeper digital connectivity.

709 If the health care system is connected but insecure, this
710 connectivity could betray patient safety, subjecting them to
711 unnecessary risk and forcing them to pay unaffordable personal
712 costs.

713 So that end, Mr. Curren, want to highlight why this is
714 important? In your opinion, what is at stake when health care
715 information is compromised by a cyber threat? How bad does this
716 get?

717 Mr. Curren. Thank you very much for the question.

718 It is an issue that's very important to us and that we take
719 very seriously because the risk of attacks to the health care
720 infrastructure from cyberattacks really is confidence in the
721 health care system in general and we think that patients should
722 have confidence in the system to provide care, also to provide
723 protection to their information.

724 You asked about the need to balance two very important
725 concerns. One concern is the use of electronic medical records
726 and other health technologies to advance care, to link

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727 information, to provide medical devices that provide excellent
728 care to individuals as well as provide the security to keep those
729 systems and those devices safe and that is the commitment I think
730 that the task force made as we were involved in their discussions
731 was to advance those issues together because really we can't do
732 one without the other. We need to rely on these technologies.
733 We also need to focus on keeping them safe.

734 Mr. Murphy. But along these lines is it -- in terms of what
735 could happen here, whether it is like what happened in the United
736 Kingdom -- blocking a system from working entirely so voluntary
737 surgery and others and emergency care was all diverted. But it
738 could also affect things like information about what is in a
739 medical records, medications a person may take and it could also
740 interfere with the functions of a wide range of medical devices.
741 Am I clear on that?

742 Mr. Curren. There are potential -- there's always potential
743 for patient safety issues related to cybersecurity incidents and
744 we like to put that into context.

745 We don't think the patient should be -- should outweigh the
746 concern of cybersecurity risk when they go seek care. We do
747 believe the benefits of care, the benefits of these devices and
748 these systems greatly outweigh the risks that are there.

749 However, we do need to take the risks seriously. What I can

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say is that HHSBwe are set up to respond to both the cyber impacts of these attacks as well as the potential physical impacts, impacts on health care. Through our program ASPR, just to give the WannaCry example as one example, we worked very closely with Leo=s organization and the HCCIC. They were active in getting the latest information on the threat, analysing it, understanding what the issues were and communicating that to our partners in the health care sector.

Meanwhile, we were working out of the secretary=s operation center and prepared for any type of health care impact that there might have been to provide resources that ASPR has to assist in those responses.

Mr. Murphy. And I appreciate it. I will get to that in a minute and you did play a vital role here. But I=m concerned about that information about the various roles and capability of HHS.

Has it been adequately conveyed to industry yet? And this has got to be partnership -- a public-private partnership. So we are aware you created the HCCIC and to serve as the nexus for cybersecurity efforts.

But to date there has been little public information about this new center to start. So why did HHS decide to establish the HCCIC? Did someone recommend this and is there a reason for this recommendation?

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773 Mr. Curren. Let me start out, then I will hand it to my
774 colleague, Leo Scanlon. We have had a partnership with the
775 private sector for many years in critical infrastructure
776 protection since Homeland Security Presidential Directive 7 in
777 2003 started these infrastructure partnerships across 16 critical
778 infrastructure sectors.

779 What has changed in the past several years is the importance
780 of the cyberthreat and HHS is evolving to meet that threat.

781 So we work very closely with our partners both internal to
782 HHS as well as externally. So, Leo, maybe expand on the HCCIC.

783 Mr. Scanlon. Yes, sir.

784 The impulse to establish the HCCIC, continuing on what Steve
785 just pointed out, is really based on the evolution of the way
786 defense against these threats is carried out.

787 We've learned over the past few years that the machine
788 generated information that we now have from our log files and our
789 firewalls and other defensive devices is an enormous firehose of
790 information and ultimately has to be analysed by people -- by
791 analysts who are specialists who can interpret, understand and
792 put context to this information and that's best carried out in
793 a collective environment where people sit together and can
794 communicate in real time and be in touch with their external
795 organizations and other partners and this is what the NCCIC floor,

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796 for example, is all about.

797 That=s what it does at a national level. It allows different
798 sectors and organizations and intelligence organizations to be
799 present, communicate and share information.

800 The HCCIC is designed to do that both across the HHS operating
801 divisions to knit together the very formidable capabilities that
802 exist in each of our operation divisions of CMS, CDC, NIH and put
803 them together in real time and then provide real-time links to
804 our partners externally and that=s the fundamental purpose of it.

805 Mr. Murphy. Who recommended this?

806 Mr. Scanlon. Recommended, we -- it was our internal
807 decision to take the existing capabilities that we have that were
808 set up in a disparate fashion, unite them in a common place and
809 take this model of threat sharing which has now become an industry
810 standard and apply it to the challenge that we face.

811 So it was an immediate response in that sense to the CISA
812 Act requirement that we develop the capacity to share threats in
813 real time with the sector.

814 So that=s the capability that the HCCIC provided and that
815 was the form that we determined was the most efficient and
816 effective way to do that.

817 Mr. Murphy. Okay. Thank you.

818 Ms. DeGette, five minutes.

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819 Ms. DeGette. Thank you.

820 As I mentioned in my opening statement, the WannaCry
821 cyberattack was really a wake-up call. So I want to talk for a
822 minute about what we are doing to prevent and to respond to these
823 types of attacks in the health care sector.

824 As we heard, HHS is launching the HCCIC, or the Cyber Center,
825 and in your testimony you said that HCCIC was an integral part
826 of ASPR=s coordinated response to the WannaCry incident.

827 So I just wanted to ask you, Mr. Curren, as you stated and
828 also I noted in my opening the Cyber Center was established to
829 address gaps in cybersecurity and also to help prevent attacks
830 like this WannaCry attack. Is that right?

831 Mr. Curren. And this would be the HCCIC.

832 Ms. DeGette. Yes.

833 Mr. Curren. Yes, and Leo could talk more to that. Within
834 ASPR we coordinate for the WannaCry incident response. Whether
835 it=s a -- it=s a hurricane, tornado or cyber event, we coordinate
836 for the department. But the HCCIC was one capability within that
837 for this cyberattack to coordinate the sharing of cyber
838 information and response.

839 Ms. DeGette. So how do you think that this will happen? How
840 do you think the Cyber Center can be effective in protecting HHS=
841 health networks and systems? Go ahead, Mr. Scanlon.

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842 Mr. Scanlon. Thank you. Yes. So the value of the HCCIC
843 is evidenced in the way we were able to work in the WannaCry
844 incident.

845 There=s a broad and very deep communications capability that
846 ASPR has to the sector. We were able to get another component
847 of information gathered through cybersecurity specialists to
848 provide situational awareness, which is the most important thing
849 in a dynamic event.

850 Fact are very hard to grab when an attack like this is going
851 on. Attribution, who is doing it, what their intentions are and
852 exactly what=s going to happen next all disappears on a fog of
853 activity.

854 We were attempting at all times to bring the best knowledge
855 that was available across the sector from US-CERT, from the NCCIC,
856 from our sector partners and communicate that out.

857 That=s a capability that did not exist in a formalized way
858 until we created the HCCIC and the intention of the HCCIC was to
859 support the ASPR capability. They have all-hazards response.
860 So this is a cybersecurity function that we wanted to bring into
861 the all-hazards response capability.

862 Ms. DeGette. Uh-huh. Now, can you talk -- can you talk
863 about FDA=s information technology systems? Is that something
864 you can talk about?

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865 Mr. Scanlon. I can tell you about what we did to communicate
866 FDA=s and the most important concerns that were raised in the --

867 Ms. DeGette. Okay. Yes. Well, you know, there was this
868 GAO report last August that said there were major weaknesses in
869 the FDA=s information technology.

870 So what I was wondering is, number one, why were the FDA=s
871 IT systems allowed to be so plagued with the security issues and,
872 number two, what=s the agency doing about it?

873 Mr. Scanlon. I think that it would be more appropriate for
874 us to take that back and get back to you with specific. None of
875 us are from the FDA.

876 Ms. DeGette. Right.

877 Mr. Scanlon. So it would be not very --

878 Ms. DeGette. Okay. So you don=t know -- you don=t know the
879 answers to that?

880 Mr. Scanlon. I couldn=t give you an authoritative answer.

881 Ms. DeGette. So from the HSS perspective though, you didn=t
882 have very good visibility into what was happening over there. Is
883 that right? At the FDA.

884 Mr. Scanlon. You=re referring to the GAO audit and the
885 findings of the audit?

886 Ms. DeGette. Right. Yes.

887 Mr. Scanlon. This is not in any of our purview, honestly.

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888 Ms. DeGette. Okay. If you can get back to me that would
889 be good because --

890 Mr. Scanlon. We would be very happy to do that.

891 Ms. DeGette. -- you know, what we worry about is -- what
892 we really worry about is that cybersecurity attacks they're going
893 to come throughout all the government. They're not just going
894 to focus on one agency. And so that's why we have to really --

895 Mr. Scanlon. Well, ma'am, I could say to you though that
896 the -- one of the functions of the HCCIC has been to enhance the
897 existing capabilities across our operating divisions, which are
898 formidable and are -- have been very effective in many, many ways.

899 And so this is where the agency is taking steps constantly
900 to evaluate, assess and improve our cybersecurity capabilities
901 in all of our operating divisions.

902 Ms. DeGette. Okay. Do you think there's more we could be
903 doing?

904 Mr. Scanlon. There's always more we could be doing.

905 Ms. DeGette. And what do you need from us to do more?

906 Mr. Scanlon. I think we need, as always -- I don't have to
907 say we are always looking for funds to help us support these
908 activities. We --

909 Ms. DeGette. So if you want funds to support the activities
910 what would be helpful to us is to know what those activities you

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911 need additional funding for.

912 Mr. Scanlon. We could certainly get back to you with
913 specifics.

914 Ms. DeGette. Great. Okay. Thank, Mr. Chairman. I yield
915 back.

916 Mr. Murphy. Thank you.

917 I now recognize the vice chair of the committee, Mr.
918 Griffith, for five minutes.

919 Mr. Griffith. Thank you very much, Mr. Chairman. Thank you
920 all for being here this morning. I am curious, as Congresswoman
921 DeGette was talking about the FDA and, you know, she=s right.
922 They=re not going to just try one door. They=re going to try all
923 the doors. So I would hope that they would be included.

924 Maybe you all can help me out. I=m listening to all these
925 initials being thrown around and this is not an area I=m
926 comfortable with. HCCIC versus Health Care in Industry
927 Cybersecurity Task Force that was called upon to be set up as a
928 part of the Cybersecurity Act. What are the differences in those
929 two?

930 Mr. Scanlon. Yes. So the HCCIC is simply an easy way to
931 say the large mouthful. The HCCIC is an organization within HHS
932 and it is responding to, as I mentioned, the specific -- in
933 specific the recommendations in the CISA Act, which asked the --

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934 the Cybersecurity Information Sharing Act -- which requested the
935 agency or required the agency to establish the ability to do real
936 timesharing of threat indicators with the sector. So that is what
937 the HCCIC does with respect to the CISA Act.

938 Mr. Griffith. All right. And then the -- any of you all
939 can answer this who feels comfortable with it -- but the Health
940 Care Industry Cybersecurity Task Force that was supposed to be
941 set up, what is -- what is that doing and how often do they meet?

942 Mr. Csulak. Okay. The Health Care Industry Cybersecurity
943 Task Force, again, was established as part of the Cybersecurity
944 Act of 2015. It had a very segmented period of time.

945 It was literally by the legislation to only last 12 months.
946 So we completed our work earlier this year and during that time
947 we met at least monthly with both industry as well as the
948 government to, you know, inform and advise the 21 members of the
949 task force in the creation of this report of really looking and
950 analysing the challenges facing health care sector in --

951 Mr. Griffith. And we appreciate that the report came out.
952 So you're telling me that you met at least 12 times during the
953 year, maybe some more?

954 Mr. Csulak. A lot more than 12 but the minimum was 12.

955 Mr. Griffith. Could you get -- okay. Could you get us a
956 number on how many times you met?

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957 Mr. Csulak. It is actually in the appendices of the report.

958 Mr. Griffith. In the -- excellent.

959 Mr. Csulak. You will see every single meeting that we had
960 and who attended it.

961 Mr. Griffith. All right. I appreciate that.

962 And can you tell me how the representatives were selected
963 to be on the task force from both the health care sector and from
964 the federal government?

965 Mr. Csulak. We did an open call of interested individuals
966 for that. I believe Mr. Curren actually arranged the scheduling
967 of all of that but we had over a hundred candidates who were
968 self-nominated or nominated by their organizations.

969 We formed a joint working group with NIST, DoD, DHS and HHS
970 to look at the candidates and find candidates who represented
971 cyber security practitioners in the field.

972 We identified four federal -- each agency, each of those four
973 agencies I just mentioned nominated one person to represent the
974 agency and then those representatives along with members on the
975 task force identified 17 of the over a hundred candidates who were
976 interested in the positions who had clear cybersecurity roles as
977 part of their duties, were not just executives but were actual
978 practitioners and would represent various parts of the industry.

979 If you look at the legislation we needed to represent certain

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980 fields. We wanted to look at medical devices. We wanted to look
981 at providers.

982 There was a range of capabilities that we wanted to deal with
983 so that=s how they were done. We narrowed those down. We made
984 sure that all of those members could be committed for a year and
985 that=s how it started.

986 Mr. Griffith. Well, I appreciate that. Now, they came out
987 with a number of recommendations and six imperatives and curious
988 what action is now being taken to see that those six imperatives
989 are addressed.

990 Fortunately, it=s in the stuff that we have and the first
991 one is define and streamline leadership, governance and
992 expectations for the health care industry cybersecurity. What
993 steps do we take now? We=ve got a report. What=s next?

994 Mr. Csulak. When we look at it, basically the department,
995 HHS, has had representatives throughout the course of this
996 activity supporting the program.

997 So although I was the government co-chair for the activities,
998 each of those organizations have leadership representatives.

999 They have membership on the Cybersecurity Working Group
1000 established within HHS and, you know, everybody is basically
1001 looking at those. And the task force recognizes there=s a lot
1002 there, more than we could ever possibly do in one year, and really

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1003 each of the groups are now stepping back and saying, you know,
1004 how do we prioritize these, where do we find the resources for
1005 these and that is kind of an ongoing conversation that=s going
1006 through the Cybersecurity Working Group.

1007 Mr. Griffith. And as that conversation goes on, as Ms.
1008 DeGette said earlier, you all need to let us know what we need
1009 to do, whether it=s legislation or otherwise, so that we can assist
1010 you in that because making sure that, as you heard from some of
1011 the other questions, making sure that our health records are
1012 secure and making sure that we don=t have folks who block us from
1013 getting to those records or using them for ill purpose is extremely
1014 important to all of us.

1015 Thank you, and I yield back.

1016 Mr. Murphy. Thank you.

1017 I now recognize Ms. Castor for five minutes.

1018 Ms. Castor. Thank you, Mr. Chairman, and thank you to all
1019 of you for helping to keep Americans= health records safe and
1020 secure.

1021 It=s clear the health care sector faces increasing threats
1022 from cyberattacks and I=m concerned about the implications for
1023 sensitive patient information.

1024 HHS has a large role to play in protecting those records.
1025 Mr. Csulak, the Centers for Medicare and Medicaid Services is

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1026 responsible for the Medicare and Medicaid electronic health
1027 records and I understand CMS helps eligible entities adopt and
1028 use electronic health records. Is that right?

1029 Mr. Csulak. How do we help them do that? Again, we
1030 published some standards that we do when we are working with any
1031 organization. You know, the level and engagement, you know, is
1032 interpreted to, you know, what=s appropriate for the various
1033 programs.

1034 Ms. Castor. So entities that handle electronic health
1035 records must comply with federal privacy and security
1036 regulations. It=s crucial that companies are held accountable
1037 when they fail to protect consumers= private health information.
1038 Do you share that view?

1039 Mr. Csulak. Absolutely.

1040 Ms. Castor. And when a cyberattack occurs and private
1041 health information is compromised, HHS has the power to
1042 investigate. Specifically, the HHS Office for Civil Rights is
1043 empowered to investigate how the breach happened and demand
1044 changes to that it doesn=t happen again.

1045 Is that correct?

1046 Mr. Csulak. Correct, for privacy breaches under HIPAA.

1047 Ms. Castor. So do you know what is in the president=s
1048 proposed budget for the HHS Office of Civil Rights?

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1049 Mr. Csulak. I can't speak outside of CMS and the task force.

1050 I don't know if one of my other speakers could speak to that.

1051 Ms. Castor. Well, that's okay. I looked it up. The
1052 president is proposing a budget cut of more than \$6 million to
1053 HHS= enforcement of civil rights and health privacy information.

1054 Would these proposed make it more difficult for HHS to take
1055 action against entities that fail to safeguard electronic health
1056 records?

1057 Mr. Csulak. You know, I think it's a tough question. Let
1058 me answer it from the task force perspective. The task force
1059 perspective recognized that this is going to be an ongoing
1060 challenge and how do you actually have an oversight role that
1061 scales to the size of this industry with so many providers and
1062 health care small businesses out there.

1063 You know, can any one organization really scale up to be an
1064 oversight body for over a million providers in the United States?

1065 So the task force approach said look, regardless of the money
1066 and the resources of OCR -- Office of Civil Rights, as you
1067 mentioned -- you know, HHS probably needs to step back and take
1068 other -- look at other ideas.

1069 What are some of the other private partnerBprivate-public
1070 partnerships that we can look at? Can we look at models like the
1071 SEC=s stuff for audit account financing?

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1072 How do we bring in other audit models? How do we look at
1073 other ways to do this without just relying on a large audit body
1074 within the organization.

1075 So the task force approach really looks at saying regardless
1076 of the money there how do we leverage the private industry to more
1077 effectively, you know, contribute to that knowledge base and to
1078 that body of work.

1079 Ms. Castor. But you=d have to say that when you take cops
1080 off the beat that=s not helpful in holding companies accountable
1081 that have kind of violated their responsibility for privacy
1082 records.

1083 I realize you=re not with the HHS Office of Civil Rights but
1084 here is the budget justification about the proposed cuts and it
1085 says the budget reduction would require decreases in authorized
1086 regional investigators which would limit OCR=s capacity to
1087 resolve complaints and perform other related agency functions
1088 such as investigations and compliance reviews.

1089 So isn=t that the impression you get that cops would be taken
1090 off the beat here?

1091 Mr. Csulak. You know, I really can=t say, you know, around
1092 the budget formulation for that activity. All I can say is that
1093 from the task force perspective there are options out there and
1094 we should be exploring those.

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1095 Ms. Castor. Well, according to an article from the HIPAA
1096 journal it reports that, quote, AThose budget cuts could affect
1097 the agency=s HIPAA enforcement activity."

1098 So as we focus on the role of HHS and health care
1099 cybersecurity we must not forget the important role that HHS plays
1100 in enforcement privacy and security rules.

1101 I would -- I would hope that if the administration is serious
1102 about health care cybersecurity it would make sure that it has
1103 all the resources necessary for its cybersecurity
1104 responsibilities.

1105 Thank you very much. I yield back.

1106 Mr. Murphy. You know, just -- I=m curious. If you had that
1107 information from the HIPAA journal and you could share that with
1108 me I=d appreciate that. Thank you very much.

1109 Ms. Brooks, you are now recognized for five minutes.

1110 Ms. Brooks. Thank you, Mr. Chairman.

1111 Mr. Curren and Mr. Scanlon, I=m curious what lessons have
1112 been learned since the WannaCry attack. What lessons are -- how
1113 are you taking the lessons learned and internalizing them within
1114 HHS, Mr. Curren, since the WannaCry attack?

1115 Mr. Curren. Yes, I can -- I can mention too and I=m sure
1116 we could talk about many that we learned in the WannaCry attack.

1117 We are an emergency response organization in ASPR. We learn

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1118 lessons from every emergency we respond to and this is no
1119 different. We are actually going through an after action
1120 process, which we call it, to get information on what we can
1121 enhance for the next response.

1122 Two things I think we did that I think worked very well and
1123 we want to repeat. One is operating a cybersecurity response as
1124 an emergency response that marshalled the resources of the entire
1125 department, and the secretary's leadership in that was
1126 instrumental to working this issue out of the secretary's
1127 operation center sitting next to Leo and working calls with
1128 thousands of industry participants, getting information from
1129 other departments and agencies really was a helpful way to do it.

1130 I think the second is that the public-private partnerships
1131 are essential and we can't just stand them up during emergencies.
1132 We say in emergency management that disaster is not the time to
1133 exchange business cards and that's no different for a cyber
1134 incident.

1135 We were able to exchange information with partners who
1136 trusted us and we trusted them with the information. We don't
1137 want to have to wait to have the final polished version of every
1138 piece of information we want to share before we share it. It's
1139 uncomfortable.

1140 But in instances like -- instances like this when time is

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1141 of the essence, when systems needed to be patched we needed to
1142 get information out there immediately and having those trusted
1143 partnerships, being open, having a call on the first day with our
1144 partners really helped us to establish those relationships and
1145 get that information out there.

1146 Ms. Brooks. And before Mr. Scanlon answers, are there any
1147 rules or regulations or policies within HHS that are impeding
1148 those lessons learned?

1149 Mr. Curren, any -- anyBbefore we go on to Mr. Scanlon, are
1150 there any things that are impeding or obstacles to those lessons
1151 that you=ve learned?

1152 And with respect to public-private partnerships, that was
1153 the reason that in 2003 your office was created, if I recall --

1154 Mr. Curren. Yes.

1155 Ms. Brooks. -- was to create those public-private
1156 partnerships across all sectors between government and industry.
1157 And so it should just -- it should just be how we operate, shouldn=t
1158 it?

1159 Mr. Curren. That is correct, and that is something we=ve
1160 been doing for a long time. I think if anything=s evolved in the
1161 past several years it=s just the number of organizations involved
1162 in cybersecurity that we=ve continued to partner with and we=ve
1163 really grown that part of the partnership and that really came

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1164 into play with WannaCry.

1165 In terms of regulations or challenges that we are going to
1166 address, we are working through a number of issues that we think
1167 can help enhance the response and some of the matters we are
1168 looking at include protections for information and they come into
1169 the federal government.

1170 We know the private organizations don't always look to the
1171 federal government as the first place to share and they're
1172 concerned about legal liability with doing so.

1173 Even when we have protections in place it's essential that
1174 we are able to communicate those protections in real time so they
1175 can understand them, appreciate them and be compelled to or feel
1176 free or feel open to share that information with us.

1177 So that's something that we need to do because it's a
1178 voluntary mechanism going to the federal government in most cases
1179 for this type of sharing.

1180 So the protections that were provided in the Cybersecurity
1181 Act I think take us a long way. I think we still have some work
1182 to do in terms of implementation and really communicating that
1183 to our partners.

1184 Ms. Brooks. Thank you.

1185 Mr. Scanlon.

1186 Mr. Scanlon. The -- to your question as to policies that

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1187 may impede, our experience in WannaCry was not so much that there
1188 were policies inside HHS that impede the communication in this
1189 emergency but it was misunderstanding of HHS policies as they're
1190 currently formulated widely through the sector that caused people
1191 to have a number of false ideas that we heard on the calls.

1192 For example, many medical device manufacturers and even
1193 users of those devices believe that FDA does not allow you to patch
1194 a device. This is absolute incorrect. FDA makes great efforts
1195 to demystify that problem.

1196 But it is widely believed through the sector. We found that
1197 there was a tremendous need to communicate and will be an ongoing
1198 need to communicate broadly and deeply what FDA's policies
1199 actually are.

1200 Similarly, with OCR, and to Representative Barton's
1201 questions, there are many beliefs or misunderstandings about what
1202 you can and cannot report. But the statute -- PCII, HIPAA and
1203 CISA -- are very, very clear in their encouragement of reporting
1204 of cybersecurity information during an incident.

1205 And, again, we feel that there's a need for much better
1206 communication. We are undertaking an effort internally to look
1207 at how we are presenting these policies to put them into more,
1208 if we can, plain language and to provide plain language guidance
1209 that is agreed upon by us and other partners that we can get to

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1210 the sector, that we can get to the incident response teams and
1211 really give them a framework in which they can communicate with
1212 us.

1213 Ms. Brooks. Thank you. My time is up. I yield back.

1214 Mr. Murphy. Thank you. I now recognize the gentleman from
1215 New York, Mr. Tonko, for five minutes.

1216 Mr. Tonko. Thank you, Mr. Chairman. Thank you and
1217 Representative DeGette for this hearing. I think the topic is
1218 extremely important.

1219 Cybersecurity is a serious and multifaceted issue that will
1220 require an investment of significant resources and you began to
1221 get into that with earlier questioning from Representative
1222 DeGette.

1223 And I understand that the president's budget includes some
1224 additional funding for cybersecurity efforts at HHS. Mr.
1225 Scanlon, how much of this new additional funding would be used
1226 to support the new Health Cybersecurity and Communications
1227 Integration Center?

1228 Mr. Scanlon. Well, sir, I don't know exactly the dollar
1229 figure of the new funding, what is going -- we are currently --
1230 we have built the HCCIC essentially out of hide. We have taken
1231 existing capabilities and investments that have been planned and
1232 executed and realigned and repurposed those things to achieve this

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1233 capacity and then we've added in some of our additional technical
1234 spending.

1235 But we are anticipating budget increases and proposes to be
1236 put into a line item for so that we can get a direct picture of
1237 what HCCIC needs and we would be looking forward to give you any
1238 more detail that we could about that.

1239 Mr. Tonko. Okay. And also, Mr Scanlon, and I'm asking this
1240 question because we want to make certain that our house is in order
1241 and that HHS has sufficient resources for its own IT security
1242 internally.

1243 The Office of Management and Budget estimates that HHS is
1244 pending \$13 billion on information technology. During fiscal
1245 year 2016, only about \$373 million, as I'm informed, or 3 percent
1246 of the HHS IT budget, was devoted to IT security.

1247 So my question to you, Mr. Scanlon, is can you give us an
1248 updated figure as to how much of the HHS budget for IT is devoted
1249 to IT security for fiscal year 2016?

1250 Mr. Scanlon. So I think we could get back to you. The CIO
1251 is actively working the budget right now and we'd be glad to get
1252 back to you with a detailed picture of the planned and current
1253 spending.

1254 Mr. Tonko. Okay. That was fiscal year 2018. I think I
1255 might have misspoken and said 2016. So you can get back to us.

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1256 Can you give me an answer in writing after this hearing?

1257 Mr. Scanlon. Certainly.

1258 Mr. Tonko. And will you give me an answer?

1259 Mr. Scanlon. Yes, sir. I will.

1260 Mr. Tonko. Okay. To make it a little more defined.

1261 Thank you. I'm happy to hear that you will provide us with
1262 a response to my question, especially since I've been reading
1263 reports that a White House lawyer is telling agencies not to answer
1264 questions from Democrats. So it's reassuring.

1265 GAO recently found serious weaknesses in the security
1266 computer systems at the Food and Drug Administration. GAO also
1267 found that FDA spent only about 2 percent of its IT budget on
1268 information security.

1269 Mr. Scanlon, what assurances can you give us that HHS is
1270 appropriately prioritizing cybersecurity as part of its overall
1271 IT efforts?

1272 Mr. Scanlon. I can tell you, sir, that the FDA response at
1273 the GAO audit was robust and vigorous and continues to this day.
1274 They have developed what we believe is a world class
1275 implementation of a network operating and security operating
1276 center to support their ongoing cybersecurity activities.

1277 They are major partners with us in malware analysis. They
1278 have one of the strongest groups of malware analysts in the agency

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1279 and they continue to proceed to respond to that audit and to the
1280 generalized threat.

1281 The CIO has in the last year gotten agreement -- this is a
1282 milestone agreement for HHS for all CIOs to sign onto a IT
1283 strategic plan. It includes an investment plan that places IT
1284 security at the center of the strategy for the agency and at the
1285 center of the work plans for each of the CIOs.

1286 This was developed collaboratively over a period of time,
1287 was signed onto by the CIOs, supported by the CISOs and is being
1288 executed and as part of the budget plan of what the agency is doing.
1289 The HCCIC itself is another element of a response to further
1290 enhance, consolidate and strengthen the ability of the agency to
1291 utilize the resources, the strongest -- find the strongest
1292 resource that we've got in any one OpDiv and make it available
1293 as a force multiplier to other operating divisions.

1294 So we are reimagining, if you will, or reorganizing the way
1295 we deal with cybersecurity so that we have the strongest and most
1296 effective use of the resources that we have.

1297 Mr. Tonko. Thank you. And when will that all be
1298 implemented? Is there a target date?

1299 Mr. Scanlon. The IT strategic plan is a continuous process
1300 that goes on the course of the strategic planning of the CIOs
1301 across the board.

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1302 The HCCIC is targeted for what we call initial operating
1303 capability the end of this month. That means that we will have
1304 our full initial technical capability in place.

1305 We will have our funding understood and we will have messaged
1306 -- through our organization we have -- we are now in the process
1307 of gathering input from the operating divisions and from senior
1308 leadership and that once that message is completed by the end of
1309 June we'll be able to have a much more concrete and documentable
1310 picture of where we are.

1311 Mr. Tonko. Right. Well, I thank you and I look forward to
1312 hearing from you about the IT budget at HHS and whether HHS is
1313 devoting enough resources internally to Cybersecurity. So I
1314 thank you again. With that, I yield back.

1315 Mr. Murphy. Thank you.

1316 I now recognize Mr. Collins of New York for five minutes.

1317 Mr. Collins. Thank you, Mr. Chairman. I want to thank the
1318 witnesses.

1319 This is a very timely topic we are talking about. Now, one
1320 of the more important parts of health care cybersecurity in our
1321 conversation is the capabilities of small and medium-sized health
1322 care organizations and device manufacturers.

1323 All of you today have briefly touched on the topic in your
1324 written testimony and there are recommendations within the task

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1325 force report that address the concern for small and medium-sized
1326 businesses.

1327 The fact of the matter is many of these small health care
1328 organizations do not have the resources to address cybersecurity.

1329 Even more problematic, they don't have the qualified
1330 personnel working for them to help them understand what's even
1331 at risk.

1332 So if you could in our limited time, if maybe I could start
1333 with Mr. Curren and ask you -- maybe spend a minute and talk about
1334 that issue directly as it's small and medium-sized businesses that
1335 struggle to make payroll.

1336 They're having to make trade-offs each and every day whether
1337 it's R&D, manufacturing and then here's this cybersecurity and
1338 I think the reality is too often it's a last -- the last thing
1339 they're going to think about and yet, we know -- so if you could
1340 maybe discuss briefly your thoughts maybe for a minute or so about
1341 that and I'd like the other two also speak to that.

1342 Mr. Curren. Thank you -- thank you very much, and I'm
1343 certain we would all agree with that that the small and medium
1344 and rural health care organizations really have a critical need
1345 for health care cybersecurity information and resources, and the
1346 cybersecurity task force, of course, pointed that out.

1347 I think it also provided some good -- some good potential

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1348 solutions or at least options to look at that maybe Emery can fill
1349 in on.

1350 We actually have looked at that within ASPR in terms of our
1351 sharing of information with health care organizations. It=s very
1352 hard for small health care organizations to process the amount
1353 of information that=s out there to know what they need to do to
1354 protect their systems.

1355 We put out a planning grant in 2015 to Harris Health System
1356 in the Houston area. They took a look at the entire -- their
1357 colleagues at the entire health care system, small, medium and
1358 large-sized businesses to look at what are the information
1359 challenges that are out there and who would we need to reach most.

1360 And one of the findings from that study was that the small
1361 and medium organizations, exactly those issues that the task force
1362 pointed out, are where we need to focus our efforts.

1363 Based on that, we issued this last year in 2016 a grant to
1364 the National Health Information Sharing and Analysis Center, the
1365 NHISAC.

1366 That was a competitive grant that they won to help them to
1367 increase their information sharing specifically for small and
1368 medium-sized organizations that may not have the resources to a
1369 be a member of their information sharing organization.

1370 So it=s an issue we continue to look at and that we want to

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1371 really address.

1372 Mr. Collins. That=s encouraging.

1373 Mr. Scanlon.

1374 Mr. Scanlon. Yes, sir. We -- I=d point to the WannaCry
1375 event where during the course of that we at the HCCIC were able
1376 to produce -- we called them one-pagers, 101s, to begin to answer
1377 questions from the small organizations that were on the phone --
1378 how do I patch, how do I detect, what should I look for, what is
1379 the main vector that I should.

1380 So we were able to provide this sort of information in real
1381 time to folks who don=t have sophisticated cybersecurity teams
1382 to back them up and answer their questions. We look forward to
1383 continue to do that in a -- as a series of products.

1384 I would like to just mention we once spoke to an administrator
1385 of a hospital in Indian Health Service, a very large -- third
1386 largest health care organization in the country, I believe, and
1387 very, very underfunded in many ways.

1388 And this administrator said to us, we know their social
1389 engineeringBwe are catching the phone calls -- we know they=re
1390 phishing usBwe see the emails. We don=t know who they are, what
1391 they=re going to do next and what we should do about it.

1392 Those three questions are the questions that HCCIC is
1393 committed to answer in conjunction with our partners with the

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1394 support of our colleagues in ASPR and I think that is exactly what
1395 the task force was looking for as well.

1396 Mr. Csulak. Yes. When we looked at the task force, you
1397 know, this was clearly seen as a major challenge where
1398 cybersecurity is a collateral duty in many of these small and
1399 medium-sized organizations.

1400 They're overwhelmed with information sharing. How do we
1401 curate that information and simplify it and make it easier for
1402 a smaller number of people to, you know, adopt and embrace.

1403 How do we look at comprehensive education for these
1404 organizations? It can't just be an IT security person in there.
1405 We need to educate the patients. We need to educate the
1406 clinicians.

1407 We need to, you know, bring this to the boards. How do we
1408 -- how do we bring that to a comprehensive thing to make sure we
1409 do that.

1410 And the report also talks about how do we take shared services
1411 -- how do we look at shared services to kind of offload the burden
1412 particularly on these small organizations.

1413 How do we partner with industry, with the NHISAC and High
1414 Trust on their initiatives that they're doing around this
1415 challenge of small and medium-sized businesses?

1416 So, you know, it's kind of -- you know, the task force looked

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1417 at a comprehensive view and there are many ways and many areas,
1418 obviously, that they tried to address in the report.

1419 Mr. Collins. Well, thank you that=s all great. We are all
1420 focused on the same thing and the unfortunate fact is small
1421 businesses sometimes don=t survive a cybersecurity attack that
1422 actually puts them down.

1423 So thank you, Mr. Chairman. My time has expired. I yield
1424 back.

1425 Mr. Murphy. Thank you.

1426 I recognize the gentleman from California, Mr. Peters, for
1427 five.

1428 Mr. Peters. Thank you very much, Mr. Chairman.

1429 I want to ask some questions about the WannaCry event which
1430 crippled 200,000 computers in 150 countries.

1431 What assurances do the current U.S. policies requiring cyber
1432 protections provide that weren=t present for medical systems in
1433 Europe during that attack and basically how are we doing -- how
1434 are we better comparatively and how are we not better
1435 comparatively? Can you address that?

1436 Mr. Scanlon. So I think you=re referring to the difference
1437 and the disparity between the effect on Europe and the effect on
1438 the United States.

1439 Mr. Peters. The practices -- was there something that we

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1440 are doing better than them because we didn't get -- or was it just
1441 good luck?

1442 Mr. Scanlon. In part, it was probably good luck. There=s
1443 continuing analysis -- a great deal of analysis to try to determine
1444 exactly what happened and why in the course of that event.

1445 But there was certainly a point in time where the effect of
1446 the attack changed. I don't believe we were spared from any --
1447 from everything we've seen in an analytical standpoint we were
1448 not spared the spread. We were spared the impact.

1449 Mr. Peters. The impact -- okay. Can you help us
1450 distinguish which sort of medical industry cyber systems are most
1451 vulnerable to Cybersecurity threats like electronic health
1452 records, administrative systems, medical devices or machines,
1453 telehealth systems?

1454 Mr. Scanlon. This is a very, very important question. The
1455 health care sector is somewhat unique -- not entirely unique but
1456 it is particularly sensitive to the phenomena of the internet of
1457 things and also the fact that many devices were developed and have
1458 been developed not with the intention of being on the internet
1459 and when they were put into service, when they were designed it
1460 was never intended that they would be able to talk to other devices
1461 or be attacked yet they are.

1462 So this represents a major investment problem and it produces

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1463 another problem that on the normal operating standpoint we can
1464 deal with quite easily. We can patch our systems without a great
1465 deal of difficulty.

1466 We can roll out automated patches across tens of thousands
1467 of machines on a basis. You can't quite do that in a hospital
1468 when you don't know what the impact of that patch is going to be
1469 in an operating room or on a medical device that is unique in the
1470 way it's designed and structured.

1471 So the health care sector has a very different type of
1472 vulnerability that requires a lot of thought and a lot of effort
1473 to begin to address and this is part of the problem that we saw
1474 in the WannaCry event is that the devices that were unpatched were
1475 impacted by this in a very severe way and the difficulty of getting
1476 those patches to them was very, very profound for the users of
1477 the devices.

1478 Mr. Peters. The way you've answered that question is more
1479 systemic than I asked it. So I'm going to take that as implied
1480 that we have to continue to figure out what's going to be
1481 happening?

1482 Mr. Scanlon. Yes, sir.

1483 Mr. Peters. But there's many, many points of entry now,
1484 given these different devices and open source practices and it
1485 seems to me that that's going to be part of HHS' role, I assume,

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1486 is in corralling this information and spreading best practices?

1487 Mr. Scanlon. Yes, sir. We -- and we did that during
1488 WannaCry. We -- and the HCCIC and especially the Cybersecurity
1489 Working Group has -- which represents the security practitioners
1490 across the agency from FDA, from CMS, from OCR, ONC and elsewhere.

1491 We have an effort and a task to basically get on the road
1492 and talk to the sector about what we know and help them understand
1493 where they have -- where we have resources that can assist and
1494 how to put them in touch with resources that we don't have.

1495 Mr. Peters. In one sense, it's more challenging than
1496 Britain because Britain's health system is much more centralized
1497 and we have a much more decentralized system.

1498 So can you elaborate on the partnerships and what Congress
1499 needs to do to improve that -- make sure that everyone's engaged?

1500 Mr. Curren. I can say that we are working with our partners
1501 to enhance the understanding of this issue, especially at the
1502 executive level.

1503 Mr. Peters. Who are you referring to as your partners?

1504 Mr. Curren. The partners would be the -- we have a
1505 sector-coordinating council, which is the major trained
1506 associations in the health care industry as well as large, medium
1507 and small-sized companies. We --

1508 Mr. Peters. Hospitals?

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1509 Mr. Curren. Hospitals are part of that but also
1510 associations like American Hospital Association, which help us
1511 reach out to -- you know, as a force multiplier to their members.

1512 Mr. Peters. Right.

1513 Mr. Curren. So those are the organizations that we are
1514 working aggressively with to help spread this message to -- that
1515 it's an important issue, an issue we need investment in in the
1516 private sector as well.

1517 Mr. Peters. I'm just taking as a takeaway is that we must
1518 be at a very early stage of this because we don't have a lot of
1519 specifics about it.

1520 I do hope that you have the resources that you need, that
1521 you are sharing best practices among hospitals. Mr. Scanlon, do
1522 you have anything further you wanted to add?

1523 Mr. Scanlon. Yes, sir. I just wanted to emphasize the
1524 point that you're making is that the development of communications
1525 in this area is very important to us.

1526 We saw during WannaCry that there's a lot to be learned and
1527 a lot to --

1528 Mr. Peters. In the sense of information sharing?

1529 Mr. Scanlon. Information sharing and also alerting. We
1530 discovered that it's very -- it's very difficult. The sector,
1531 as you noted, is very diverse and very disparate. So there is

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1532 no one single channel that you can just broadcast out to. We have
1533 to find ways to reach down into the smaller organizations.

1534 One of the things that we would, of course, like to ask in
1535 your help in the future any advice and assistance you can give
1536 us to reach the constituents in your district who need to know
1537 this. We are -- we stand ready and would really like to assist
1538 in that.

1539 Mr. Peters. Well, my time has expired but I'm sure you'd
1540 find everyone on this panel desperate to make sure that you're
1541 getting this information to their districts. So I don't think
1542 that'll be a problem.

1543 Thank you, Mr. Chairman, for your indulgence.

1544 Mr. Murphy. I now recognize Mr. Costello for five minutes.

1545 Mr. Costello. Thank you, Mr. Chairman.

1546 My question is for all witnesses. It's a little long. Bear
1547 with me.

1548 During our hearing on this topic a few months ago we asked
1549 our witnesses whether the fact that many different pieces of HHS
1550 are responsible for regulating different pieces of the health care
1551 sector causes confusion or duplication for companies trying to
1552 remain compliant.

1553 I'd like to read to you what one of the witnesses at that
1554 hearing said, because I think it sums it up pretty well. Quote,

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1555 While many regulations that apply to cybersecurity in health care
1556 are well-meaning and individually effective, taken together they
1557 can impose a substantial legal and technical burden on health care
1558 organizations. These organizations must continually review and
1559 interpret multiple regulations, some of which are vague,
1560 redundant or both. In addition, organizations must dedicate
1561 resources to implement policy directives that may not have a
1562 material impact on reducing risks."

1563 This observation was also made in the task force report that
1564 just came out. Now that HHS has received this feedback from the
1565 industry, a twofold question.

1566 Will there be a review that looks at cybersecurity
1567 regulations across the department to make sure that they are
1568 aligned? Second, if duplicate, confusing, contradictory or
1569 ineffective regulations are discovered, as I imagine they
1570 probably already have been discovered, how will the department
1571 address them?

1572 Will you look to streamline, supersede or otherwise make
1573 workably clear the various regulations so that the issue is
1574 addressed?

1575 Mr. Curren. I can start off with some comments related to
1576 the high-level implementation of the task force report and be
1577 happy to have additions from my colleagues.

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1578 The task force report really was a milestone both for
1579 industry and for HHS. It really set a marker down to say here
1580 are all the things that we can do to improve cybersecurity in this
1581 nation.

1582 There are more than 100 imperatives, recommendations and
1583 action items in the task force report. About half relate to the
1584 government and about half relate to the private sector.

1585 So there's a lot of work for everyone to do. HHS right now
1586 is taking a look at the report and all the recommendations that
1587 are there, looking at which recommendations might relate to our
1588 current authorities and resources where we have programs
1589 available, where we can do good work, which ones may be of interest
1590 to our partners where we can work with them to help in
1591 implementation and also look at a time frame.

1592 There is so much to do and some have -- many have very long
1593 time frames in terms of the action items. So we'll need to
1594 prioritize and sequence how we do things.

1595 I think that for us the regulatory review would certainly
1596 be part of that overall look. We do need to go through the whole
1597 report though and find out where all the priorities are for HHS
1598 and for our partners.

1599 Mr. Csulak. You know, I think as you called out in the
1600 report, you know, the task force and two of the task force members

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1601 who spoke in April highlighted these points is that, you know,
1602 harmonization of the regulations is a key piece and a key challenge
1603 of that.

1604 I think as we've looked even before the task force report
1605 was completed, you know, we had already been discussing some of
1606 these challenges in the Cybersecurity Working Group in HHS to try
1607 to address some of these challenges.

1608 So this has already come up. We are really looking at, you
1609 know, the potential negative impacts of regulations and, you know,
1610 how can we change this from a negative to a positive.

1611 Why are we punishing people for trying to do the good thing
1612 when we should be encouraging them to make improvements and so
1613 forth?

1614 So do we have an answer for those right now? No. But I know
1615 that, you know, ONC and OCR and the other regulatory bodies within
1616 HHS were clearly engaged with the task force activities and the
1617 recommendations.

1618 They heard directly from the industry partners where they
1619 were having challenges and we are hoping very much so that those
1620 will come back through the working group as, you know, solutions
1621 and activities in the near future.

1622 Mr. Scanlon. Yes. Echoing what my colleagues have said,
1623 we are very well aware of two things. One, the reporting on the

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1624 impact of these regulations is not what we would like it to be.
1625 We don=t know exactly how big, bad or indifferent this impact is.
1626 We would like to know that. But we do know that it=s very real
1627 and we are taking it very seriously.

1628 The second thing is there=s another part of the answer to
1629 the question is that we are engaged in an effort through the
1630 discussion about the cybersecurity framework, the NIST risk
1631 management approach, and shifting the sector from a cybersecurity
1632 focus that is merely based on compliance and which is largely risk
1633 avoidance or fine avoidance into an actual dynamic management of
1634 the risks and to determine what is needed for them to do that.

1635 So we hope that that effort will help shape this and give
1636 us a greater insight into where regulations are impeding the
1637 ability of organizations to shift out of a pure compliance mode.

1638 And also the extent to which the type of threat -- the
1639 regulations that exist were not really designed to deal with a
1640 cyberthreat of the type that affects us and as one of the members
1641 pointed out, all these systems are vulnerable.

1642 So it=s very, very hard to avoid under some circumstances
1643 the sense that we are victimizing the victim and we very much want
1644 to get away from that and move people into an active role in the
1645 defense of their systems in conjunction with us.

1646 Mr. Costello. Thank you. I yield back.

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1647 Mr. Murphy. I now recognize Dr. Burgess for five minutes.

1648 Mr. Burgess. Thank you, and that's an excellent place to
1649 start, Mr. Scanlon, or really any of you -- the concept of
1650 victimizing the victim.

1651 Now, Ms. Castor from Florida talked about the Office of Civil
1652 Rights in Department of Health and Human Services. When we had
1653 our hearing here several weeks ago in April with the
1654 public-private partnerships in the health care sector and, again,
1655 as Mr. Costello was bringing up, the dual role of HHS and the
1656 regulator as well as the -- being responsible for the
1657 sector-specific integrity, it came up that there is, under the
1658 Office of Civil Rights under their portal there is a -- what's
1659 called the Wall of Shame. Are you guys familiar with that? Is
1660 it helpful?

1661 Mr. Scanlon. Sir, we heard you loud and clear at that
1662 hearing and we took that matter back to the secretary. He has
1663 taken it very seriously and is working on an effort to address
1664 the concerns that you raised. We'd like to get back to you in
1665 more detail. The work is not complete but it is underway.

1666 Mr. Burgess. Is that something that can simply be taken care
1667 of within the agency?

1668 Mr. Scanlon. Yes, sir.

1669 Mr. Burgess. Or would, perhaps, it be better to have

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1670 legislation? What concerns me is this thing=s been out there.

1671 The first infraction was October of 2009.

1672 Mr. Scanlon. It=s still up there.

1673 Mr. Burgess. A facility in Texas. Yeah, and it=s still up
1674 there.

1675 Mr. Scanlon. Yes, sir.

1676 Mr. Burgess. And, I mean, you reach the threshold of 500
1677 charts or whatever affected and you=re up there. I don=t know
1678 how that affects someone=s ability to -- I mean, does it -- does
1679 it affect their ability to stay in business.

1680 I don=t know what kind of follow-up there=s been done on
1681 whether or not access to capital has been limited because they
1682 appear on the Office of Civil Rights= Wall of Shame at Department
1683 of Health and Human Services. I can just imagine that that is
1684 a big deal and, again, we are victimizing the victim again. Why
1685 wouldn=t we be helping people rather than continuing to penalize
1686 them?

1687 Mr. Scanlon. Sir, we are with you 100 percent and we are
1688 -- both what we are doing with the HCCIC to try to reach out to
1689 help people understand first how to avoid those. There are things
1690 that can be done to avoid the problems that -- and put -- people
1691 end up on the wall.

1692 At the same time, I think you asked about legislation. This

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1693 is a matter to be considered at some point. The threat has
1694 changed. The nature of the problem has changed.

1695 Mr. Burgess. Correct.

1696 Mr. Scanlon. There are -- there are certainly matters of
1697 due diligence that need to be brought to the attention and need
1698 to be publicized and people need to be called to account for those
1699 things.

1700 There are the matters where people are being are being
1701 attacked by attackers who far overwhelm their capabilities to
1702 defend themselves and we need to distinguish between those.

1703 Mr. Burgess. Sure.

1704 Mr. Scanlon. We did that initially. We've done that in our
1705 -- in our approach to cybersecurity in the federal government.

1706 We've adopted the risk management framework where we use a
1707 risk assessment approach to evaluate these to determine severity
1708 and to apply resources to the most severe problem rather than just
1709 shotgun at anything we find.

1710 So we think that this is a model that can be applied. That=s
1711 why the task force and others are recommending the adoption of
1712 the cybersecurity framework approach and we would like to see that
1713 reflected.

1714 We hope to see that reflected in the way that the agency
1715 approaches these regulatory matters and we would like to continue

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1716 talking with you about that as well.

1717 Mr. Burgess. Very well. I haven=t gotten enough in-depth
1718 research. I don=t know if the Office of Personnel Management is
1719 on your Wall of Shame or not. They were actually involved in a
1720 breach a couple of summers ago, as you may recall.

1721 Let me just ask you then on -- and I=ve got a number of
1722 questions and I will submit them for the record because I=ve got
1723 too much to get through in this context.

1724 But what about the concept of -- we had the ransomware attack.
1725 Fortunate in this country that it wasn=t as bad as it could have
1726 been.

1727 But aren=t there still a couple of sites that are having
1728 ongoing damage from that attack where those -- that malware is
1729 continuing to try to lock down their files?

1730 Mr. Scanlon. Yes, sir, and we did a call last week to the
1731 sector to talk about that. There=s a peculiar feature of the
1732 malware is that the virus itself and its encryption payload are
1733 two separate parts of the attack.

1734 The encryption payload is either -- has been defused largely
1735 or is being caught in many cases by antivirus and other detection
1736 systems.

1737 But the virus may have already been present on a system and
1738 even if the system was patched, when it reboots for whatever reason

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1739 the virus goes into action and the attempt of the virus to activate
1740 itself can knock over certain Windows systems and bring them down
1741 and crash the device and that=s happening globally.

1742 So there=s an iterative process of discovering which
1743 machines are still vulnerable, where the virus is resident, not
1744 just patching but then reimaging and rebuilding the machines and
1745 that that=s what -- that=s what is happening in the instances that
1746 we know about.

1747 That=s basically what=s going on and it=s going to take some
1748 time for everybody to get this problem rooted out of their systems
1749 because of the virulent nature of it.

1750 Mr. Burgess. And I assume you=ll have ongoing help with
1751 that. Good. Let me just be sure I understood you correctly. So
1752 we can look forward to being able to take a field trip to HCCIC
1753 at the end of June. Is that correct?

1754 Mr. Scanlon. We=d be delighted to have you.

1755 Mr. Burgess. All right. Well, we will -- we will await the
1756 invitation. Thank you very much. Thank you, Chairman.

1757 Mr. Murphy. Thank you. I now recognize Mr. Carter for five
1758 minutes.

1759 Mr. Carter. Thank you, Mr. Chairman, and thank all of you
1760 all for being here. As a health care provider for many years I
1761 can tell you this is extremely important and of concern to all

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1762 health care providers for a number of reasons, not the least of
1763 which are the penalties involved with HIPAA and everything else
1764 that we are acutely aware of.

1765 Let me ask you, Mr. Csulak -- you're the co-chair of the
1766 Health Care Industry Task Force and that -- that task force has
1767 the charge of coordinating industry and the government side to
1768 cooperate with and secure digital networks. Is that correct?

1769 Mr. Csulak. Well, we would a task to analyse the challenges
1770 and create the report for action. It was, again, a one-year
1771 limited version of a task force to come up with these
1772 recommendations and is not necessarily and ongoing activity under
1773 the current legislation.

1774 Mr. Carter. Okay. Well, can you -- can you describe for
1775 me your experiences when you first heard about the WannaCry attack
1776 and your interaction with industry? How -- just can you -- can
1777 you walk me through that?

1778 Mr. Csulak. Yes. I think, you know, when we looked from
1779 a task force perspective on the challenges there, what we really
1780 see is, you know, the task force identified and, you know, repeat
1781 that, you know, industry and government need to work together
1782 about promoting and promulgating best practices in cybersecurity
1783 and really, I think when you look at the recommendations that came
1784 out of WannaCryBthe action items that came out of WannaCry, they

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1785 clearly lined up with the task force recommendations of focussing
1786 on those best practices, how do we roll those out, making sure
1787 that we have good cyber hygiene on our computers.

1788 So, you know, I think the recommendations around WannaCry
1789 really do line up and successfully match to the task force
1790 recommendations.

1791 Mr. Carter. Can you give me an idea about the quality of
1792 the -- of the devices that hospitals are using now? Are they
1793 pretty well prepared or the health care facilities, they've used
1794 a lot of these devices for many years. Are they up to date? Are
1795 they prepared? Do we need --

1796 Mr. Csulak. You know, I think -- you know, the task force
1797 members really said they run the gamut. You know, we've got some
1798 organizations which are using state of the art information but
1799 there's a lot of large technology like x-ray machines and other
1800 large -- big bill items that really are legacy applications,
1801 legacy systems, legacy operating systems which are a challenge.

1802 So I think, you know, when you look at the task force report
1803 it looks at some of those challenges. It was, like, look, we need
1804 to do a better job developing new stuff. You know, secure
1805 operating systems do that.

1806 But we also have to look at architecture and security design
1807 issues around how do we segment these systems which are older.

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1808 We still need to operate on them. Small organizations may not
1809 be able to, you know, really easily replace a scanner. How do
1810 we help them segment that stuff so it becomes less risky?

1811 Mr. Carter. Do you feel like we are making progress?

1812 Mr. Csulak. I think we are coming -- I think we are making
1813 progress. I think if you look at the task force report they really
1814 see this as a goal that industry recognizes and can embrace about,
1815 you know, coming up with better best practices for this.

1816 So they were very confident that, you know, this is an area
1817 where industry really can be a leader in this area and I think,
1818 you know, what we are doing is we are seeing progress in there
1819 but, obviously, there=s a lot of room to grown.

1820 Mr. Carter. Good. Mr. Scanlon, very quickly -- you=re
1821 deputy chief information security office at DHS and the HHS
1822 designee for cybersecurity.

1823 One of the things in the cyberthreat preparedness report it
1824 identified a number of findings including the fact that there are
1825 11 components within the department that contribute to the health
1826 care threat -- the health care sector threat preparedness.

1827 But a consistent concern that we found in preparing for this
1828 hearing was that there=s a confusion out there about who to call
1829 and, you know, with some of the outside groups.

1830 What are we doing about this to try to clear that up?

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1831 Mr. Scanlon. Well, sir, step one -- and we acutely are aware
1832 of that internally ourselves. I would like to say, though, on
1833 the one hand there is an advantage to this large array of
1834 organizations is that we have a 360-degree view of the sector.

1835 So internally our intention is to be able to get that view
1836 as a single view that can go out and provide a 311 capability and
1837 this is what the Cybersecurity Working Group is primarily tasked
1838 with doing.

1839 That is, of course, takes work. That takes time. But we
1840 are underway of doing that. We are going to be looking to you
1841 for support in that effort as it goes forward.

1842 But that is exactly a problem that we intend to solve and
1843 we saw that very clearly in the WannaCry event. We have solid
1844 proof of why that needs to be addressed and we think we have a
1845 path forward to do it.

1846 Mr. Carter. Great. Well, I'm out of time and I yield back.

1847 Mr. Murphy. Thank you.

1848 I will now recognize Ms. Walters for five minutes.

1849 Ms. Walters. Thank you, Mr. Chairman.

1850 As you mentioned in the testimony, HHS coordinated with NCCIC
1851 following the WannaCry attack. I have toured NCCIC and
1852 understand the role it plays in the cybersecurity space.

1853 Mr. Scanlon, I'd like to get your thoughts on how the HCCIC

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1854 fits into the public-private partnership for the health care
1855 sector, specifically how it will work with NCCIC and NHISAC. On
1856 the surface, it appears that this could create confusion by adding
1857 another layer or could be duplicative of these organizations.

1858 Can you elaborate on how the HCCIC will work with the NCCIC
1859 and NHISAC?

1860 Mr. Scanlon. Yes. Thank you very much.

1861 Yes, the HCCIC=s function is to be able to reach into what
1862 we were just describing as a very diverse and complex sector and
1863 to leverage what exists at the NCCIC level.

1864 So the NCCIC has the capability to coordinate across the
1865 sectors, across into the intelligence community and at the federal
1866 level through law enforcement.

1867 So the HCCIC=s function is to start to provide a
1868 communication channel from the sector, especially the smaller and
1869 medium-sized organizations that don=t necessarily know about
1870 NCCIC or don=t really know how to get to US-CERT or might when
1871 they contact their law enforcement -- local law enforcement
1872 official might or might not get in touch with some federal level
1873 capability.

1874 The HCCIC can leverage what ASPR already has, which is this
1875 tremendous ability to reach into the sector and become a vehicle
1876 -- a transmission vehicle up to the NCCIC and do something that

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1877 NCCIC on its own as an organization is really not quite designed
1878 to do. It's got a different function.

1879 Ms. Walters. Right.

1880 Mr. Scanlon. At the same time, the HCCIC is a vehicle to
1881 coordinate with private-sector partners. The ISALs there are
1882 many ISALs. Emery mentioned High Trust as one that's very active.
1883 NHISAC is the grant award organization that is building out a
1884 portal that we intend to share with and provide as another major
1885 point of contact.

1886 The sector works with many, many channels. Different
1887 organizations communicate in different ways. What we are trying
1888 to do in the course of this is get out the word that this is where
1889 you can get coordinated information and we would like to be able
1890 to and intend to be able to reach to each of these partners and
1891 work with them and we did do that during the WannaCry event.

1892 We were -- High Trust was on the call. NHISACs were on the
1893 calls. They were able to provide insight and information that
1894 they had from their activities to the rest of the sector and we
1895 would like to make that not just an emergency event but an ongoing
1896 activity that the department carries out on a daily basis.

1897 Ms. Walters. Okay. Were these organizations involved in
1898 the discussions or decision to establish the HCCIC?

1899 Mr. Scanlon. Not directly. We knew that the grant from

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1900 ASPR and ONC was going to ask somebody to do that. So we didn't
1901 discuss with any of the bidders or the grant recipients.

1902 But we did discuss among ourselves how we would then be able
1903 to respond once that grant was awarded what would the agency do
1904 on its side to be able to work with that partner.

1905 Ms. Walters. Okay. So does -- so HHS does not have any
1906 discussions with the Department of Homeland Security about the
1907 establishment of the HCCIC prior to --

1908 Mr. Scanlon. We had extensive discussions. In fact, it was
1909 -- it was people in the Department of Homeland Security who
1910 suggested that we move and think in this direct.

1911 We have talked to Department of Homeland Security about
1912 developing CONOPS. This is a work in progress now. We have
1913 talked with them about what -- the very concerns you raised are
1914 concerns for us, obviously.

1915 We don't want to duplicate. We don't want to reproduce
1916 capabilities that DHS already has. We very much want to leverage
1917 their capabilities out to, like, the cyber hygiene program, which
1918 is a very scalable and valuable thing for the entire sector, and
1919 we want to work with DHS to figure out the actual escalation,
1920 communication and integration of these capabilities both on the
1921 emergency management side, because that's another aspect of DHS
1922 that's, again, well established and the cybersecurity side

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1923 through NCCIC and US-CERT.

1924 Ms. Walters. Okay. A second question I have is a concern
1925 that we've heard raised with regards to the HCCIC is that
1926 information shared with the center might not receive viability
1927 protections provided under the Cyber Information Sharing Act of
1928 2015.

1929 Has HHS determined whether or not information shared with
1930 HCCIC will receive CISA liability protection?

1931 Mr. Scanlon. Our lawyers have reviewed that and we had
1932 ongoing work during the WannaCry to clear that up because that
1933 is a widespread believe it is not correct.

1934 There is very, very strong protections and PCII, HIPAA and
1935 the CISA that encourage the sharing of indicators and defensive
1936 measures and identify what information should not be shared --
1937 PII, PHI, attributable information.

1938 And from our standpoint, we need nothing of that type nor
1939 do we even need to know entity information in order to carry out
1940 the evaluation in analytic work that we do.

1941 So as I mentioned, we are working with our legal teams and
1942 review organizations to develop plain language descriptions of
1943 how those protections work and what they would provide to the
1944 sector so that we can have that available for people to understand
1945 and be clear about it.

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1946 Ms. Walters. Okay. Thank you. I=m out of time.

1947 Mr. Murphy. I think that concludes all of our questions for
1948 this panel.

1949 I do want to say this. I want to commend you all for the
1950 work you did on dealing with the WannaCry threat that occurred.

1951 Granted, it was not as mature or developed as it could have
1952 been but it was perhaps a good test run of some of your work. So
1953 thank you for that, and it was helpful to hear the lessons learned
1954 from this as you moved forward on this.

1955 I want to thank all of you for being here participating in
1956 today=s hearing. I remind members they have 10 business days to
1957 submit questions for the record.

1958 I would ask that all the witnesses please agree to respond
1959 promptly to those questions.

1960 And with that, this committee remains adjourned.

1961 [Whereupon, at 11:53 a.m., the committee was adjourned.]