

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1 {York Stenographic Services, Inc.}

2 RPTS TOOT

3 HIF195.020

4 MEDICARE PART D: MEASURES NEEDED TO STRENGTHEN PROGRAM

5 INTEGRITY

6 TUESDAY, JULY 14, 2015

7 House of Representatives,

8 Subcommittee on Oversight and Investigation

9 Committee on Energy and Commerce

10 Washington, D.C.

11 The Subcommittee met, pursuant to call, at 10:00 a.m.,  
12 in Room 2322 of the Rayburn House Office Building, Hon. Tim  
13 Murphy [Chairman of the Subcommittee] presiding.

14 Members present: Representatives Murphy, McKinley,  
15 Barton, Burgess, Blackburn, Griffith, Bucshon, Flores,  
16 Brooks, Mullin, Hudson, Collins, DeGette, Schakowsky, Castor,

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

17 Tonko, Yarmuth, Clarke, Kennedy, Green, Welch, and Pallone  
18 (ex officio).

19 Also present: Representative Bilirakis.

20 Staff present: Leighton Brown, Press Assistant; Noelle  
21 Clemente, Press Secretary; Jessica Donlon, Counsel, Oversight  
22 and Investigations; Charles Ingebretson, Chief Counsel,  
23 Oversight and Investigations; Alan Slobodin, Deputy Chief  
24 Counsel, Oversight; Traci Vitek, Detailee, Health; Jessica  
25 Wilkerson, Oversight Associate, Oversight and Investigations;  
26 Ryan Gottschall, Democratic GAO Detailee; Ashley Jones,  
27 Democratic Director of Communications, Member Services and  
28 Outreach; Chris Knauer, Democratic Oversight Staff Director;  
29 Una Lee, Democratic Chief Oversight Counsel; and Elizabeth  
30 Letter, Democratic Professional Staff Member.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

|  
31           Mr. {Murphy.} Good morning. I convene this hearing of  
32 the Subcommittee on Oversight and Investigations.

33           We are here again today to discuss an ongoing problem  
34 with our entitlement programs--waste, fraud, and abuse--this  
35 time in the Medicare Part D program. However, the failures  
36 that we will hear about today go far beyond lost dollars and  
37 cents, rather, they are helping to feed the prescription drug  
38 abuse crisis that is gripping the country.

39           Medicare Part D is the fastest growing component of the  
40 Medicare program, providing approximately 39 million  
41 beneficiaries with supplemental prescription drug coverage.  
42 Given this rapid growth, Medicare Part D has been a prime  
43 target for fraud and abuse. In fact, this past June, the  
44 Department of Justice announced a nationwide Medicare fraud  
45 takedown, which led to charges against 243 individuals for  
46 approximately \$712 million in false billings. More than 44  
47 of the defendants were arrested on fraud related to Medicare  
48 Part D. This joint law enforcement effort, which involved  
49 the Department of Justice, the Department the Health and  
50 Human Services, the Office of Inspector General, and the FBI

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

51 should be commended. But more work needs to be done at the  
52 agency level to ensure that fraudsters are not able to take  
53 advantage of the program in the first place.

54       Thankfully, since the inception of the Part D program,  
55 the Office of Inspector General has been working diligently  
56 to reduce waste, fraud, and abuse in the program. The OIG  
57 has released numerous reports and issued several  
58 recommendations intended to strengthen the integrity of  
59 Medicare Part D, which would save taxpayers a tremendous  
60 amount of money and would ensure that prescription drugs are  
61 being used as intended and not overprescribed or diverted.

62       Unfortunately, CMS has not implemented these  
63 recommendations. In its portfolio, the OIG highlighted at  
64 least nine recommendations that CMS has not implemented. All  
65 of these recommendations were issued to CMS in at least one  
66 previous OIG report, and in some instances, up to five  
67 previous reports that date back to December 2006. And these  
68 are commonsense recommendations, for example, requiring plan  
69 sponsors to report all potential fraud abuse to CMS or the  
70 Medicare Drug Integrity Contractor. This recommendation was  
71 issued in five different OIG reports.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

72           Another important recommendation: implement an edit to  
73   reject prescriptions written by providers who have been  
74   excluded from the Medicare program. That makes sense. Yet  
75   CMS hasn't taken action to implement these recommendations.  
76   And just 6 weeks ago, one of today's witnesses, Dr. Agrawal,  
77   testified before this Subcommittee and said, ``holding our  
78   feet to the fire is appropriate,'' and when asked about fraud  
79   occurring under CMS's watch, and as I said, that's precisely  
80   what we are going to be doing today.

81           CMS's failure to implement these recommendations has led  
82   to trends of questionable billing associated with pharmacies,  
83   prescribers, and beneficiaries. In fact, in its Data Brief,  
84   which analyzed prescription drug events, OIG found that a lot  
85   of questionable billing was tied to commonly abused opioids.

86           This Subcommittee has held a series of hearings  
87   examining the growing problem of prescription drugs and  
88   heroin addiction we know is ravaging our country. The opioid  
89   abuse epidemic resulted in a loss of 43,000 lives last year,  
90   and the problem continues to get worse.

91           As we examine the Medicare Part D program, it troubles  
92   me that between 2006 and 2014, the total number of

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

93 beneficiaries receiving commonly abused opioids grew by 92  
94 percent, compared to 68 percent for all drugs. Similarly,  
95 the average number of prescriptions for commonly abused  
96 opioids per beneficiary grew by 20 percent, compared to 3  
97 percent for all drugs. Since 2006, Medicare spending for  
98 commonly abused opioids has grown faster than spending for  
99 all Part D drugs. We need to take a closer look at those  
100 numbers and make sure that this program is not contributing  
101 to this devastating epidemic.

102         The OIG has outlined several commonsense recommendations  
103 that CMS can implement. Now it is incumbent upon CMS to take  
104 action and actually prevent fraud and abuse before it reaches  
105 a level that requires a nationwide takedown.

106         The Committee is concerned that it continues to hold  
107 hearings like this one today where we see steps not taken and  
108 tools not utilized to protect the integrity of these programs  
109 as well as taxpayers' dollars. Now, we acknowledge it is the  
110 people who are committing fraud, whether they are physicians  
111 or pharmacists or other people, they are the ones we are  
112 going after, but we are listening today to the ideas of Dr.  
113 Agrawal and Ms. Maxwell of how we can do that.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

114           So I thank our witnesses for joining us. You have the  
115 ability to save the American taxpayer massive amounts of  
116 money, and of course, save lives in this process.

117           It is this Subcommittee's hope that we will hear  
118 concrete plans from you on how you will go about  
119 accomplishing this task. I might say, we need funds in other  
120 areas of care, and so we'd also like to hear when you make  
121 recommendations if there are some things that actually save  
122 us money that we know we need--for example, the mental health  
123 sphere--please tell us that as well.

124           [The prepared statement of Mr. Murphy follows:]

125           \*\*\*\*\* COMMITTEE INSERT \*\*\*\*\*

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

|

126           Mr. {Murphy.} So thank you for being here today, and I  
127 now recognize the ranking member of the subcommittee, Ms.  
128 DeGette, of Colorado for 5 minutes.

129           Ms. {DeGette.} Thank you so much, Mr. Chairman.

130           Medicare Part D represents the fastest growing component  
131 of the Medicare program overall. From 2006 to 2014, spending  
132 for Part D drugs increased by 136 percent from \$51.3 billion  
133 to \$121 billion. In the last 5 years, the OIG has reported a  
134 134 percent increase in complaints and cases involving the  
135 Part D program. The Office of Management and Budget has  
136 declared Medicare Part D a high-error program with an  
137 estimated improper payment rate of 3.3 percent, or \$1.9  
138 billion. That could make up the difference with the 21st  
139 Cures and the money we had to take out. P.S.

140           As with all federal healthcare programs, reducing  
141 improper payments and protecting taxpayer dollars must be a  
142 priority of the Department and a priority of this committee,  
143 but here's the part where I pile on to the Chairman's  
144 statement because it is not just about federal taxpayer  
145 dollars, it is about all of the other problems you have with



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

146 Medicare Part D.

147       As the Chairman said, we are in the midst of a  
148 prescription drug abuse crisis. In 2013, prescription  
149 painkillers were involved in over 16,000 overdose deaths, and  
150 heroin was involved in an additional 8,200 deaths. Over 2.1  
151 million Americans live with a prescription opioid addiction  
152 while 467,000 Americans are addicted to heroin. These are  
153 absolutely devastating numbers, and the Chairman is right:  
154 this series of hearings that we have had this year has been,  
155 I think, one of the most eye-opening series of hearings that  
156 we have ever had in this committee illuminating this problem.  
157 And Part D is a part of it because drug diversion and  
158 overprescribing are serious challenges in the program.

159       Between 2006 and 2014, Part D spending for commonly  
160 abused opioids grew by 156 percent, which outpaced the growth  
161 of spending for all Part D drugs. Additionally, generic  
162 Vicodin was the number one prescribed drug in the Part D  
163 program in 2013.

164       The OIG is going to testify that investigations into  
165 Part D fraud, waste, and abuse have uncovered not only  
166 financial harm to the program but also serious medical harm

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

167 to individual patients from the inappropriate prescribing and  
168 diversion of opioids as well as other prescription drugs.  
169 Complex criminal networks involving healthcare professionals,  
170 pharmacies, and street traffickers are becoming a pervasive  
171 element of Part D fraud schemes. In fact, last month, the  
172 Department announced the largest takedown in the history of  
173 the Medicare Fraud Strike Force, resulting in charges against  
174 243 individuals involving about \$712 million in false  
175 billings. More than 44 of the defendants arrested were  
176 charged with fraud related to Part D.

177       So I want to take a minute to recognize both the OIG and  
178 CMS for the excellent work in achieving this important  
179 outcome and sending a message to the perpetrators that those  
180 who steal from federal healthcare programs will pay a high  
181 price for their crimes.

182       I look forward to hearing from Dr. Agrawal, our  
183 perennial witness to this committee now, about what the  
184 agency has done to strengthen program integrity in Part D,  
185 particularly as it pertains to the issue of drug diversion  
186 and overprescribing. I know that the agency's  
187 Overutilization Monitoring System has already resulted in a

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

188 substantial reduction in the number of opioid overutilizers  
189 in Part D, and I think this is an excellent step in the  
190 federal effort to address the prescription drug abuse  
191 epidemic.

192       However, as we are going to hear from OIG today, Part D  
193 remains vulnerable to fraud, and there are additional  
194 opportunities to identify fraud, waste, and abuse. As the  
195 OIG describes, ensuring the integrity of the Part D program  
196 requires constant and proactive efforts at every level from  
197 the plan sponsors to CMS Program Integrity Contractors to the  
198 oversight role. However, CMS does not require plan sponsors  
199 to report potential fraud and abuse. In 2012, only 35  
200 percent of plans reported such data voluntarily. In the  
201 opinion of the OIG, the low level of fraud identified by some  
202 plan sponsors raises questions about the sufficiency of their  
203 fraud and abuse detection programs.

204       I know, Dr. Agrawal, you will have more to tell us about  
205 this today. I think it is important, Mr. Chairman, that we  
206 follow up with the plan sponsors themselves to find out why  
207 they are not reporting this information about the fraud  
208 detection system. It would have been helpful to have them

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

209 here today but perhaps we can have another hearing, and with  
210 that, I yield back. Thanks.

211 [The prepared statement of Ms. DeGette follows:]

212 \*\*\*\*\* COMMITTEE INSERT \*\*\*\*\*

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

|

213 Mr. {Murphy.} The gentlelady yields back.

214 I now recognize the Vice Chair of the full Committee,

215 Mrs. Blackburn, for 5 minutes.

216 Mrs. {Blackburn.} Thank you, Mr. Chairman.

217 I want to say thank you to our witnesses. It is not  
218 your first appearance, and I am certain it is not going to be  
219 your last. We are so pleased to dig into this issue. The  
220 Chairman spoke very well to that.

221 And going back to what Ms. DeGette was saying, when you  
222 look at the opioids, you have got the abuse. The  
223 beneficiaries receiving these prescriptions grew by 92  
224 percent in 8 years. Now, common sense is going to tell you  
225 something is wrong with that. I mean, that is just common  
226 sense. And then last month we had 243 individuals charged  
227 with \$712 million in false billings. These people were also  
228 charged with money laundering, aggravated identify theft, and  
229 what these crimes highlight and what this growth highlights  
230 is basically what is happening at CMS, Dr. Agrawal, which is  
231 the pay-and-chase model, and it is just not working, and my  
232 office has just completed a study going back and looking at

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

233 the Inspector General reports, and I want you to know, HHS  
234 ranks as, I think it is number 4 over the past 10 years in  
235 collective abuse of--no, number 2. They are number 2 on the  
236 list, \$10.3 billion wasted. OIG has pinpointed this. And  
237 you have good suggestions. You have got nine outstanding  
238 recommendations made for CMS right now that you can do  
239 something about this, and hasn't been implemented.

240 Now, you are going to say we need more money. Well,  
241 guess what? When you have got a budget that is closing in on  
242 a trillion dollars and you have got \$10.3 billion worth of  
243 waste that you have done nothing about, we need to come dock  
244 you that \$10.3 billion. And by that, that is just a 4-year  
245 window. You don't deserve more money. You don't deserve it  
246 because you're not taking good care of the taxpayer dollars  
247 that are coming your way.

248 What we want is to make certain that people that need a  
249 program and deserve a program and are rightfully in a program  
250 are going to receive the benefits of that program, but waste,  
251 fraud, and abuse is going to be targeted and it is going to  
252 be rooted out, and when you are given recommendations, we  
253 expect those recommendations to see an action. And don't

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

254 tell me you are overworked and don't tell me you don't have  
255 enough money because when you have got a job to do, you work  
256 until the job is done, and that is what we are wanting to see  
257 is that you are going to do your job.

258         So my question to you today is going to be very pointed.  
259 You have been given recommendations. Do you agree with the  
260 recommendations? What are you doing to enact those  
261 recommendations, and what is your timeline for having them  
262 completed?

263         And those are the questions I am going to have, Mr.  
264 Chairman. I will yield my time to whomever would like the  
265 balance of my time.

266         [The prepared statement of Mrs. Blackburn follows:]

267 \*\*\*\*\* COMMITTEE INSERT \*\*\*\*\*

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

|

268           Mr. {Murphy.} Is anybody on this side who would like to  
269 speak on this?

270           If not, the gentlelady's time, she yields back, and now  
271 recognize the Ranking Member of the full committee, Mr.  
272 Pallone, for 5 minutes.

273           Mr. {Pallone.} Thank you, Mr. Chairman.

274           The Medicare Part D program has been a great success for  
275 our Nation's seniors and for people with disabilities, and I  
276 am glad we are here today to discuss ways to strengthen and  
277 improve it.

278           For decades before its enactment, seniors and disabled  
279 Americans, often living on fixed incomes, struggled to afford  
280 the rising costs of prescription drugs. Now, more than 40  
281 million Americans have access to affordable medications  
282 through the Medicare Part D program, and the ACA strengthened  
283 Part D and took crucial steps to improve affordability and  
284 access by closing the gap in coverage where beneficiaries pay  
285 the full cost of their prescriptions, known as the donut  
286 hole. Before the ACA, many beneficiaries struggled with  
287 crippling out-of-pocket costs in the coverage gap. The ACA



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

288 gradually phases out the donut hole, and closes it completely  
289 by 2020. Since the law's enactment, 9.4 million seniors and  
290 people with disabilities have saved over \$15 billion on  
291 prescription drugs, an average of \$1,598 per beneficiary. In  
292 2014 alone, nearly 5.1 million seniors and people with  
293 disabilities saved \$4.8 billion, or an average of \$941 per  
294 beneficiary. These are real dollars and real savings for  
295 Americans, allowing them to live healthier lives and have the  
296 peace of mind that they won't have to decide between putting  
297 food on the table or paying for lifesaving medications.

298 In addition, the ACA strengthened Medicare by improving  
299 the solvency of the program and strengthening program  
300 integrity. Notably, the law moved beyond the traditional  
301 pay-and-chase model to a preventative approach that seeks to  
302 keep fraudulent suppliers out of the program before fraud,  
303 waste, and abuse occur. For example, under the authorities  
304 in the ACA, CMS recently issued a final regulation that  
305 requires all Part D prescribers to enroll in Medicare. This  
306 will help ensure that Part D drugs are only prescribed by  
307 individuals who are qualified under State law and under the  
308 requirements of the Medicare program, and it implements a

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

309 longstanding recommendation by the Department's Office of  
310 Inspector General.

311       The same rule also gives CMS the authority to revoke a  
312 provider's Medicare Part D enrollment status under certain  
313 circumstances, including if CMS determines that the provider  
314 represents a threat to the health and safety of Medicare  
315 beneficiaries or has a pattern of prescribing Part D drugs  
316 that is abusive.

317       And finally, to reduce prescription drug abuse and  
318 diversion, CMS now requires plan sponsors to implement  
319 internal controls to prevent overutilization of both opioids  
320 and acetaminophen. These steps and many others are  
321 transforming Medicare Part D program integrity efforts,  
322 making them more data-driven and risk-based, and I look  
323 forward to hearing from both the Office of Inspector General  
324 and from CMS about the important steps the Agency has taken  
325 to improve program integrity in Part D.

326       I also wanted to highlight the important bipartisan work  
327 of this committee to address one of the OIG's recommendations  
328 to improve Part D program integrity. In 2014, the OIG once  
329 again recommended that CMS seek statutory authority to

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

330 implement a pharmacy lock-in program that would allow  
331 prescription drug plan sponsors in Medicare Part D to develop  
332 safe prescribing and dispensing programs for beneficiaries  
333 that are prescribed high volumes of controlled substances,  
334 and I introduced legislation on this issue immediately  
335 following the OIG's earlier work, the Medicare Prescription  
336 Drug Integrity Act of 2013. I am gratified that H.R. 6, the  
337 21st Century Cures Act, passed overwhelmingly by the House  
338 last Friday, acts on this recommendation and gives Part D  
339 plan sponsors the authority to establish these lock-in  
340 programs. This provision strikes the right balance to  
341 protect the integrity of the Part D program and improve  
342 patient safety, while carefully protecting beneficiary  
343 access. It is a strong example of what this committee can  
344 achieve when working in a bipartisan manner to implement  
345 commonsense policy solutions.

346       So I look forward to hearing from Assistant Inspector  
347 General Maxwell about the OIG's outstanding recommendations  
348 and from Dr. Agrawal regarding CMS's ongoing efforts to  
349 strengthen Part D.

350       Thank you, Mr. Chairman, for convening this hearing

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

351 today. I was going to yield to--I don't know if anybody else  
352 wants the time. I guess not, so I will just yield back.

353 Thank you.

354 [The prepared statement of Mr. Pallone follows:]

355 \*\*\*\*\* COMMITTEE INSERT \*\*\*\*\*

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

|

356           Mr. {Murphy.} I thank the gentleman for yielding back.

357           I might comment on the opening statement. You can see  
358 that I think this committee does its best work when we are  
359 united, and it is clear that that is the case today.

360           I also want to make sure I ask unanimous consent if any  
361 other Members want to introduce any opening statements for  
362 the record, they can do so, and without objection, those  
363 documents will be accepted.

364           You are now aware that the committee is holding an  
365 investigative hearing, and when doing so has the practice of  
366 taking testimony under oath. Do either of our witnesses  
367 today have any objections to testifying under oath? Both of  
368 them say no. The Chair then advises you that under the rules  
369 of the House and the rules of the committee, you are entitled  
370 to be advised by counsel. Do either of you desire to be  
371 advised by counsel during your testimony today? And both say  
372 no.

373           In that case, if you would please rise and raise your  
374 right hand, I will swear you in.

375           [Witnesses sworn.]

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

376           Mr. {Murphy.} Thank you. You may be seated. Both  
377 witnesses said yes.

378           You are now under oath and subject to the penalties set  
379 forth in Title XVIII, section 1001 of the United States Code.  
380 You may now give a 5-minute summary of your written  
381 statement, and we will start with you, Dr. Agrawal. You may  
382 begin.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

|

383 ^TESTIMONY OF SHANTANU AGRAWAL, M.D., DEPUTY ADMINISTRATOR  
384 AND DIRECTOR, CENTER FOR PROGRAM INTEGRITY, CENTERS FOR  
385 MEDICARE AND MEDICAID SERVICES, U.S. DEPARTMENT OF HEALTH AND  
386 HUMAN SERVICES; AND ANN MAXWELL, ASSISTANT INSPECTOR GENERAL,  
387 EVALUATION AND INSPECTIONS, OFFICE OF INSPECTOR GENERAL, U.S.  
388 DEPARTMENT OF HEALTH AND HUMAN SERVICES

|

389 ^TESTIMONY OF SHANTANU AGRAWAL

390 } Dr. {Agrawal.} Chairman Murphy, Ranking Member DeGette,  
391 and Members of the subcommittee. Thank you for the  
392 invitation to discuss CMS's recent work to improve the  
393 Medicare prescription drug program, also known as Medicare  
394 Part D. Our objective is to ensure that all Medicare  
395 beneficiaries receive the medicines they need while reducing  
396 and preventing prescription drug abuse.

397 We appreciate the subcommittee's continued focus on the  
398 problem of opioid abuse and efforts to combat the  
399 overutilization of prescription drugs. We also thank the OIG  
400 for its work to help us improve the Part D program.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

401           The growth of prescription drug abuse has touched  
402 providers, pharmacies and beneficiaries in the Part D  
403 program. As this committee has heard, the problems with  
404 overutilization, drug diversion, and a variety of other  
405 issues are far reaching. The statutory construct of  
406 operating the Part D program requires CMS to work through  
407 hundreds of plan sponsors, which presents unique challenges  
408 to our program integrity efforts. It requires a coordinated,  
409 multifaceted approach to address the major players in Part D  
410 including prescribers, pharmacies PMSs, and plan sponsors.

411           CMS has taken concrete actions in recent years to  
412 strengthen the Part D program and address weaknesses  
413 identified by the OIG and others. One element of these  
414 changes has been enhancing the culture around Part D to  
415 focus--to include a focus on program integrity, one that  
416 emphasizes prevention over the pay-and-chase model,  
417 instituting and implementing new administrative authorities  
418 to ensure only legitimate providers are prescribing drugs to  
419 beneficiaries, and improving collaboration and data sharing  
420 with Part D plan sponsors, law enforcement, and other  
421 stakeholders.



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

422           In particular, CMS is focused on holding sponsors,  
423 prescribers, pharmacies and our contractors accountable for  
424 prescribing that is consistent with our goals and values of  
425 providing safe, high-quality, evidence-based care.

426           CMS has also taken steps to protect beneficiaries by  
427 ensuring that they are receiving prescription drugs from  
428 legitimate providers. CMS has announced plans to undertake a  
429 major programmatic change which will require prescribers of  
430 drugs paid for by Part D to enroll in Medicare, just as they  
431 would in Parts A or B of the program, and have begun outreach  
432 efforts to enroll over 400,000 prescribers by January 2016.  
433 We will then begin enforcement in June 2016 by requiring  
434 plans to deny Part D prescriptions that are written by  
435 prescribers who do not meet the necessary requirements.

436           During the enrollment process, prescribers will be  
437 subject to the same risk-based screening requirements, which  
438 have already contributed to the removal of nearly 575,000  
439 provider and supplier enrollments from the Medicare program  
440 since the enactment of the Affordable Care Act. This  
441 enrollment standard will directly address issues OIG has  
442 noted including prescribers by excluded or invalid

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

443 prescribers through new point-of-sale edits Part D plan  
444 sponsors will be required to implement.

445 CMS also has new authorities to remove problematic  
446 prescribers from the Medicare program for abusive prescribing  
447 behaviors. Together, we believe these new policies will help  
448 prevent bad actors from taking advantage of the Part D  
449 program and potentially harming beneficiaries. We are also  
450 utilizing Part D data more effectively. CMS is doing more to  
451 analyze and share data with Part D plan sponsors to enhance  
452 the detection and prevention of fraud and overutilization in  
453 Medicare Part D. This includes the Overutilization  
454 Monitoring System, in which CMS identifies beneficiaries with  
455 potentially dangerous opioid utilization. We share a list of  
456 those beneficiaries with plan sponsors, which are then  
457 expected to use enhanced drug utilization review strategies  
458 such as case management and point-of-sale edits to prevent  
459 continued overutilization.

460 Further, plans are now allowed to share information  
461 about potentially dangerous beneficiary opioid use, actions  
462 that can help prevent beneficiaries from changing plans to  
463 avoid detection.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

464 CMS has also developed high-risk pharmacy and prescriber  
465 assessments, which we produce for Part D plan sponsors.  
466 These assessments contain a list of pharmacies or prescribers  
467 identified by CMS as high risk based on a methodology which  
468 goes beyond simple outlier analysis. We provide plan  
469 sponsors with this information so they can initiate  
470 investigations and conduct audits, and ultimately terminate  
471 pharmacies or prescribers from their networks. Since 2013,  
472 plan sponsors have taken action against hundreds of  
473 pharmacies as a result of our Pharmacy Risk Assessments. Our  
474 newly implemented PLATO system allows plan sponsors to report  
475 back actions they have taken to address issues posed by  
476 pharmacies and prescribers.

477 We have also taken steps to improve data sharing with  
478 our colleagues in law enforcement. From January 2010 through  
479 the present, CMS made nearly 2,300 referrals to law  
480 enforcement. We are working closely with the OIG to prevent  
481 bad actors from fraudulently extracting trust fund dollars.  
482 Since 2013, CMS has been referring providers who qualify for  
483 permissive or mandatory exclusion from participation in  
484 federal healthcare programs to the OIG for exclusion. CMS

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

485 takes seriously the recommendations of the OIG and has taken  
486 strong steps to improve the integrity of the Part D program.  
487 We are committed to continue to work with the OIG, this  
488 committee, and others as we strengthen Medicare Part D.

489 I look forward to answering your questions. Thank you.

490 [The prepared statement of Dr. Agrawal follows:]

491 \*\*\*\*\* INSERT 1 \*\*\*\*\*

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

|

492

Mr. {Murphy.} Ms. Maxwell.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

|

493 ^TESTIMONY OF ANN MAXWELL

494 } Ms. {Maxwell.} Good morning, Chairman Murphy, Ranking  
495 Member DeGette, and other distinguished members of the  
496 subcommittee. I am pleased to join you today to discuss how  
497 we can protect Medicare's prescription drug program from  
498 fraud and abuse.

499 The OIG has made a strong commitment to help safeguard  
500 Medicare Part D. Just last month, OIG special agents and  
501 other law enforcement personnel fanned out across the country  
502 to conduct the largest criminal healthcare fraud takedown  
503 ever. A number of the arrests were for doctors and pharmacy  
504 owners involved in prescription drug fraud, and there are  
505 likely to be more arrests because we have found that Part D  
506 continues to be vulnerable to fraud.

507 Recently, we identified 1,400 retail pharmacies with  
508 questionable Medicaid payments. In one example, a Detroit-  
509 area pharmacy billed for commonly abused pain medications--  
510 opioids, to be exact--for 93 percent of its Part D patients.  
511 As this committee is well aware, abusing opioids can lead to

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

512 patient harm and event death. It is also tied to illegal  
513 drug trafficking, which is why the OIG is not stopping with  
514 the recent takedown.

515 As our special agents investigated and built these  
516 cases, OIG analysts were already proactively mining the data  
517 to identify new leads to help us--CMS--shut down and--target  
518 and shut down this problem.

519 As important as our law enforcement efforts have been,  
520 we cannot arrest our way out of this problem. We have to  
521 strengthen our defenses. OIG has several outstanding  
522 recommendations for fixing some of the systemic  
523 vulnerabilities that allow fraud and abuse to slip through  
524 undetected. To start, CMS can better leverage data as a tool  
525 to improve oversight and to keep up with the ever evolving  
526 fraud landscape. This should include collecting the data  
527 necessary to ensure that plan sponsors, the hundreds of  
528 private companies that administer the program, are  
529 effectively protecting the program. These plan sponsors are  
530 Part D's first line of defense.

531 Currently, as you already heard, CMS does not require  
532 these plan sponsors to report on the fraud and abuse that

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

533 they identify. While plan sponsors may report this  
534 information voluntarily, given the choice, we found that less  
535 than half chose to report. Information on identified fraud  
536 and abuse as well as how sponsors handle these cases would  
537 help CMS assess the effectiveness of sponsors' efforts to  
538 protect Part D. Better leveraging data should also involve  
539 expanding the analysis of the data CMS already collects. We  
540 recommend that CMS and plan sponsors monitor payment data for  
541 a wider range of drugs prone to abuse.

542 CMS does have several key initiatives underway focused  
543 on opioids, and while opioid abuse is certainly a major  
544 concern, OIG has identified questionable billing patterns  
545 related to other drugs. This includes non-controlled  
546 substance, which can present a substantial financial loss to  
547 Medicare and can be abused in combination with controlled  
548 substances.

549 In addition to better leveraging data, plan sponsors and  
550 CMS should buttress current defenses by adding the following  
551 three oversight tools to their current efforts.

552 First, plan sponsors and CMS need to implement stronger  
553 payment controls to stop paying for things they shouldn't be



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

554 paying for like payments for drugs prescribed by doctors  
555 excluded from the Medicare program, or paying for illegal  
556 refills of controlled substances. Second, another powerful  
557 preventative measure would be a lock-in program that  
558 restricts certain beneficiaries to a limited number of  
559 pharmacies and prescribers. This tool allows for better  
560 monitoring to prevent at-risk beneficiaries from  
561 overutilizing drugs that might harm them or diverting those  
562 drugs for illegitimate use. Finally, we recommend that CMS  
563 improve processes to recover inappropriate Part D payments.

564 Our recent law enforcement and data-mining efforts show  
565 that the current defenses are not strong enough. Plan  
566 sponsors need to reinforce that first line of defense but  
567 they cannot be the only line of defense. Ultimately, it is  
568 CMS that is responsible for ensuring the integrity of Part D.

569 For our part, we will continue to focus our full array  
570 of resources on protecting the program, and we stand ready to  
571 work with you, with CMS and others to improve program  
572 integrity.

573 At this time, I am happy to be of assistance and can  
574 answer any of your questions. Thank you so much.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

575 [The prepared statement of Ms. Maxwell follows:]

576 \*\*\*\*\* INSERT 2 \*\*\*\*\*

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

|

577           Mr. {Murphy.} Thank you. I will now recognize myself  
578 for 5 minutes as we go through this.

579           First of all, we know that prescription drugs and  
580 medications can heal, they can reduce symptoms, they can keep  
581 people out of hospitals. Dr. Agrawal, does CMS have any kind  
582 of report that really takes an accounting as the prices have  
583 gone up in Medicare Part D? Has there been any corresponding  
584 decrease in hospitalizations or doctor visits? Is there any  
585 report of that type out there?

586           Dr. {Agrawal.} Chairman, that is a good question. I am  
587 not aware of a report along those lines. I may have just not  
588 seen it, so I am happy to take that question back.

589           Mr. {Murphy.} Thank you. I wish you would.

590           Ms. Maxwell, you pointed out in your testimony about  
591 nine unimplemented recommendations that the OIG identified.  
592 So as she stated that, Doctor--and some of those go all the  
593 way back to 2006. Does CMS agree with the recommendations  
594 made by OIG?

595           Dr. {Agrawal.} I think we do agree with the  
596 recommendations. I think we have expressed that in writing

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

597 to those reports. You know, what I would emphasize is, these  
598 are all recommendations that we are working to make progress  
599 on. I think it is very fair to say, you know, that we need  
600 to continue to work on it, need to get to completion. These  
601 are often multifaceted recommendations that require, you  
602 know, multiple levels of implementation.

603 Mr. {Murphy.} But you recognize some of these go back  
604 to 2006, so I am sure many members are going to key in on  
605 trying to get some commitments from you to get that done.

606 But let me focus on one of those. The OIG recommended  
607 that CMS exclude schedule II refills when calculating final  
608 payments to plan sponsors at the end of each year. So what  
609 action has CMS taken to implement that recommendation? Ms.  
610 Maxwell, can you answer that first? Do you know if they have  
611 taken action that?

612 Ms. {Maxwell.} Absolutely. It is my understanding--and  
613 this is one of the recommendations in which CMS did not  
614 concur with the recommendation of seven of the nine initially  
615 CMS did concur with. There are two they didn't. This is one  
616 of them. It is my understanding that CMS is concerned about  
617 the data that is available and the data does not make it

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

618 obvious what is a partial refill versus what is an illegal  
619 refill, and that they have instituted actions to make it more  
620 clear in the data. Our position is, once the data is clear,  
621 then you have the opportunity to put in an edit, and we would  
622 continue to recommend that they do put in an edit to stop  
623 those illegal refills.

624 Mr. {Murphy.} Dr. Agrawal, what is your plan of action  
625 here?

626 Dr. {Agrawal.} Yeah, I think Ms. Maxwell has  
627 characterized that correctly. So our concern is that the  
628 data is not completely accurate at this point. Early refills  
629 of schedule II drugs are illegal. We of course don't support  
630 early refills of those drugs. However, partial fills,  
631 particularly for beneficiaries that may be in long-term-care  
632 facilities, are totally legitimate and may actually help to  
633 address pain and other issues that they have. So what we are  
634 doing is working with plan sponsors to clarify coding  
635 requirements so that we can differentiate the legitimate  
636 payments from the illegitimate payments and then would be  
637 seeking to make the kind of change that is being described.

638 Mr. {Murphy.} And as part of that, hopefully you will

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

639 also going after people who have made the wrong claims and  
640 getting that money returned.

641       On page 3 of your testimony, Doctor, you had mentioned  
642 the President's budget proposes to provide the Secretary with  
643 new authorities to suspend coverage and payment for drugs  
644 prescribed by providers who have been engaged in  
645 misprescribing to suspend coverage and payment for Part D  
646 drugs when those prescriptions present an imminent risk to  
647 patients and require additional information on certain Part D  
648 prescriptions such as diagnosis instant codes and conditional  
649 coverage. Do you have any estimate that this will actually  
650 save money in terms of reducing some of the fraud and abuse  
651 to implement those recommendations?

652       Dr. {Agrawal.} Yes, I think these kinds of  
653 recommendations really go at the heart of prevention, moving  
654 away from the pay-and-chase model that others have commented  
655 on. We did promulgate policy, as you know, last year  
656 requiring enrollment to prescribers and also with that  
657 implementing the ability to revoke providers for abusive  
658 prescribing. I think all of those things really do take a  
659 very strong step towards prevention, just as we have done in

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

660 other parts of the program and have been shown to be  
661 effective.

662           Mr. {Murphy.} I was hoping that was something you can  
663 give us some numbers on in terms of what you estimate that  
664 would be savings to Medicare Part D. That would be important  
665 to us if we implement those.

666           Let me mention something else here. This is on Medicaid  
667 but it is important, because a report just came out in March  
668 issued by the HHS Office of Inspector General and found that  
669 92 percent of Medicaid enrolled children who are prescribed  
670 antipsychotic medications lacked ``medically accepted  
671 pediatric indications'' that would warrant such  
672 prescriptions. There were instances there of very young  
673 children being prescribed antipsychotics, 4-year-olds. It  
674 was a very disturbing and alarming report. That 92 percent  
675 number of not medically indicated was absolutely astounding.  
676 So given that, and I don't expect you to know this today, but  
677 if you do know, I would like to know what steps CMS is taking  
678 to root out the providers who are prescribing children  
679 powerful psychotropic medications when it isn't medically  
680 necessary. Would you make sure you get back to us on that?

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

681 Dr. {Agrawal.} Absolutely.

682 Mr. {Murphy.} And finally, the OIG has recommended that  
683 CMS implement an edit to reject prescriptions written by  
684 excluded providers. So Ms. Maxwell, what actions has CMS  
685 taken to implement that recommendation of those who aren't  
686 supposed to be prescribing at all?

687 Ms. {Maxwell.} It is my understanding that the sponsors  
688 are required to be monitoring excluded providers and making  
689 sure that the payments don't go to them. However, when we  
690 did look, we did find that CMS did accept PDE records from  
691 the sponsors that included excluded providers. There was  
692 about 15 million in gross payments over a 3-year period. So  
693 again, we continue to appreciate the steps that have been  
694 taken but there's obviously need for further steps and  
695 stronger payment controls be put into place.

696 Mr. {Murphy.} Okay. I would like to follow up but I am  
697 out of time so I will now turn to Ms. DeGette for 5 minutes.

698 Ms. {DeGette.} Let me sort of extend that previous line  
699 of questioning, which is, we are talking about the OIG report  
700 on Medicare Part D integrity and the report notes ``CMS  
701 relies on plan sponsors to be the first line of defense again



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

702 fraud, waste, and abuse in Part D.'' I am wondering if both  
703 of you can each comment on the role that plan sponsors play  
704 in this first line of defense against waste, fraud, and  
705 abuse. I am wondering what tools they use and what can be  
706 done. Dr. Agrawal?

707 Dr. {Agrawal.} Sure. Thank you. I do think, you know,  
708 the role of Part D plan sponsors is extremely important since  
709 they are paying claims or PDE records directly.

710 Let me just address maybe the prior point about  
711 providers first.

712 Ms. {DeGette.} Sure.

713 Dr. {Agrawal.} You know, I think it is absolutely  
714 indefensible for a Part D plan sponsor to pay the  
715 prescription of an excluded provider. Now, we have  
716 implemented edits behind those plan sponsors to indicate when  
717 they have done that so they can make the appropriate  
718 recoveries on their end. I also think prescriber enrollment  
719 and the screening requirements that I mentioned earlier will  
720 go a long way, because it will move those edits from after  
721 the PDE record to the point of sale when we have all 400,000  
722 prescribers enrolled in the program.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

723           So we can clearly buttress Part D plan sponsors but  
724 their role is absolutely vital. I think they need to be on  
725 top of the data. We share a lot of data with them so that  
726 they are aware of who the outlier prescribers and pharmacies  
727 and their networks are. They also have the ability to  
728 implement drug utilization reviews and other kinds of  
729 programs including case management to stem both abusive  
730 prescribing as well as abusive utilization.

731           Ms. {DeGette.} So let us talk about that data for a  
732 minute because they are not required to report the data on  
733 potential fraud and abuse, and in fact, the percentage of  
734 plan sponsors that voluntarily report this has declined over  
735 the last few years down from 40 percent in 2010 to 35 percent  
736 in 2012. Do you have any more recent data about the trends  
737 on this?

738           Dr. {Agrawal.} I don't think we have more recent data  
739 that I can share today. However, this is an area that we  
740 have been working to make progress as well. So as I  
741 mentioned, we give data to the plan sponsors on a quarterly  
742 basis, and just this year implemented a system for them to be  
743 able to report back to us what actions they took as a result.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

744 I think that system, which allows the data to be reported,  
745 and then for it to be searchable and analyzable has been an  
746 important step moving us towards better reporting.

747 Ms. {DeGette.} What is your view on this, Ms. Maxwell?

748 Ms. {Maxwell.} It is absolutely true that, as I said in  
749 my oral, that the sponsors are the first line of defense.  
750 They administer the program and they are the ones that are  
751 paying the pharmacies but CMS, as I said, is the second line  
752 of defense, and if things do slip through the processes and  
753 edits they have in place, it is incumbent upon CMS to have  
754 the second line of defense to prevent that from happening.  
755 That prevents the Federal Government from actually  
756 reimbursing the mistakes the sponsors might be making.

757 Ms. {DeGette.} And do you think CMS is doing enough to  
758 encourage that?

759 Ms. {Maxwell.} I think CMS had made significant strides  
760 in response to many of our recommendations, and of course, we  
761 outline nine in the report that we believe are important to  
762 be included in their ongoing effort to improve program  
763 integrity.

764 Ms. {DeGette.} And what about the plan sponsors' fraud

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

765 detection programs themselves? Do you think that the plan  
766 sponsors are doing enough or can they be beefing up that over  
767 time?

768 Ms. {Maxwell.} If we had the data about the fraud and  
769 abuse incidents that they are detecting as well as the data  
770 about how they are responding, we would be able to answer  
771 that question with more authority. We really don't have the  
772 visibility that we think is necessary to hold them  
773 accountable.

774 Ms. {DeGette.} Is that something, Dr. Agrawal, you  
775 think you could provide?

776 Dr. {Agrawal.} Well, as I mentioned, we are getting  
777 some data from plan sponsors, and in particular, we are  
778 focused on where we give them a clear lead such as an outlier  
779 pharmacy or an outlier prescriber, what are they doing to  
780 investigate that lead downstream and then take the relevant  
781 actions. What we have found is certain plan sponsors are  
782 actually good at following up. So we have been able to see  
783 hundreds of pharmacies be excluded from networks because of  
784 the leads we give them. We also conduct compliance reviews  
785 of plan sponsors to make sure that program integrity

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

786 processes are a robust part of their operations. Again, some  
787 plan sponsors I think do quite well there and others have  
788 opportunities for improvement.

789 Ms. {DeGette.} Well, this is an area where it seems  
790 like there could be a lot of problems, and OIG has  
791 recommended making it mandatory that they report potential  
792 fraud and abuse. I am wondering, first, Ms. Maxwell, could  
793 you comment on that recommendation?

794 Ms. {Maxwell.} Absolutely. As you have pointed out,  
795 given the current state of affairs that it is not currently  
796 voluntary, we don't have full compliance.

797 Ms. {DeGette.} Right.

798 Ms. {Maxwell.} And so we believe we will not have full  
799 compliance unless it is mandated, and without the  
800 comprehensive reporting of that data, we can't look across  
801 the entire program and see--

802 Ms. {DeGette.} Dr. Agrawal, what is your agency's  
803 response to that?

804 Dr. {Agrawal.} Yeah, I think we can essentially agree  
805 with that, you know, the notion a lot. I think the question  
806 for us is, what kind of reporting is the most beneficial for

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

807 other plan sponsors and the agency, and so implementing  
808 something like the PLATO system, giving them leads, and then  
809 getting results from those leads is a step towards answering  
810 exactly that question of what kind of information return is  
811 useful to the agency and would be useful to other plan  
812 sponsors. I think as we get more information and get better  
813 understanding of the utility, we will be able to require more  
814 of plan sponsors.

815 Ms. {DeGette.} I am sure we have more questions around  
816 that line too. Thank you.

817 Mr. {Murphy.} Thank you. I now recognize the  
818 gentlelady from Tennessee, Mrs. Blackburn, for 5 minutes.

819 Mrs. {Blackburn.} Thank you, Mr. Chairman, and I am  
820 going to follow right along with what Ms. DeGette was saying.

821 It is troublesome when we hear--and Ms. Maxwell, of  
822 course, you all have so much work on this--with the voluntary  
823 nature of the reporting, and you have recommended that they  
824 make it mandatory, and so Dr. Agrawal, what are you doing to  
825 beef up the compliance? You can say well, we have PLATO,  
826 well, we have this, you know, but what are you doing to  
827 enforce this? How do the people that work at CMS understand,

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

828 this is an imperative. You have got to do this. I mean, how  
829 do you communicate that?

830 Dr. {Agrawal.} I think we take all of OIG's  
831 recommendations as important contributions, as imperatives.  
832 We do work to implement--

833 Mrs. {Blackburn.} Whoa, whoa, whoa. Wait a minute.  
834 They are not contributions. They have pointed out to you--  
835 let us not even start down that road. It is not a  
836 contribution. It is, you are doing this wrong, you are  
837 wasting money, the fraud has been identified. Let us just  
838 say it like this. They have got nine recommendations on the  
839 table. Do you agree with those recommendations, yes or no?

840 Dr. {Agrawal.} I think we have indicated that we  
841 largely agree with those recommendations, yes.

842 Mrs. {Blackburn.} That is not the question that I  
843 asked. Yes or no?

844 Dr. {Agrawal.} Well, I think Ms. Maxwell has pointed  
845 out that the agency has agreed with seven of the nine  
846 recommendations.

847 Mrs. {Blackburn.} Okay. Well, the problem is, what are  
848 you doing then to take an action, and what is your timeline?

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

849 You know, you seem to come here and punt, and we have got  
850 another report that came out this morning. You are saying  
851 oh--and oh, by the way, it is only 2 months late. You are 2  
852 months late with your report. People in the private sector  
853 that deliver a report 2 months late generally are, you know--  
854 they have other problems.

855       Okay. So let us look at this. You are saying you have  
856 recovered \$454 million and that your Fraud Prevention System  
857 is returning a 10:1 ratio on this investment, and you are  
858 very proud of that, but you have got a lot of other waste  
859 that is out there, so I want to know from you specifically  
860 how are you enforcing the recommendations and what is your  
861 timeline for bringing your agency's work into compliance on a  
862 program that is really important to our Nation's seniors, and  
863 that is not that difficult a question. Now, getting the work  
864 done obviously that is a little bit harder for you, but we  
865 want to know specifics on your enforcement and specifics on  
866 your timeline of meeting this.

867       Dr. {Agrawal.} First, Congresswoman, let me just say on  
868 the Fraud Prevention System report that those numbers have  
869 been certified by the OIG itself, and this was a report that



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

870 we worked on in conjunction with them throughout the  
871 timeline--

872 Mrs. {Blackburn.} I am fully aware of that.

873 Dr. {Agrawal.} So I think the 10:1 ROI is positive,  
874 obviously, a good development for the system. As to your  
875 questions about the various recommendations, I am happy to  
876 take that back and we can give you responses for each  
877 recommendation, what we have done to implement them. I think  
878 on every recommendation we have worked to make progress to  
879 implement various systems and changes towards finally  
880 completing that recommendation, but these recommendations do  
881 take time to implement.

882 Mrs. {Blackburn.} Okay. You said you had the authority  
883 to do the job. We know that you have the money and the  
884 personnel. Why does the job not get done? Is it not a  
885 priority?

886 Dr. {Agrawal.} This is an absolute priority. We have  
887 many staff focused every day on the integrity of the Medicare  
888 program--

889 Ms. {Blackburn.} Do they understand that they are  
890 expected to meet a timeline? Do you all have a timeline?

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

891 You still haven't spoken to the timeline.

892 Dr. {Agrawal.} It think it depends on which  
893 recommendation you are referencing.

894 Mrs. {Blackburn.} No, no, all of them. You have got--  
895 you can't pick and choose on this. You have got a list of  
896 recommendations. You have had waste, fraud, and abuse  
897 identified. You know you have got problems with the opioids.  
898 You know that voluntary reporting gets you part of the way  
899 but it doesn't get you all the way, that this needs to be  
900 made mandatory. So as to the leader, what are you doing to  
901 make certain that there is a set timeline? When is the  
902 timeline? Is it the next report? Is it the next hearing?  
903 Is it the end of the year?

904 Dr. {Agrawal.} Yeah, so let me give you an example,  
905 Congresswoman. So we have been very specific when it comes  
906 to something like prescriber enrollment, which will actually  
907 go towards resolving at least two of the recommendations I  
908 believe that OIG has put forward around excluded providers or  
909 other kind of invalid prescribers. We have stated--you know,  
910 we promulgated the necessary rulemaking last year. We are  
911 now working with Part D plan sponsors to get these

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

912 prescribers enrolled so that we don't cause an interruption  
913 in legitimate access to services, and we have said that that  
914 enrollment requirement needs to be met by January 2016  
915 between both the plan sponsors and CMS working collaborative  
916 together. We will then implement point-of-sale edits behind  
917 that enrollment in June of 2016, which I think will take a  
918 significant step towards really eliminating excluding  
919 prescribing or other invalid prescribing--

920       Mrs. {Blackburn.} So basically you are giving yourself  
921 a year to come into compliance with something that you know  
922 has been a problem.

923       Dr. {Agrawal.} Well, I think that that--

924       Mrs. {Blackburn.} I yield back my time.

925       Mr. {Murphy.} I now recognize Mr. Pallone for 5  
926 minutes. We can let him answer? I will let him answer. Go  
927 ahead. You can answer. Let me do that first.

928       Dr. {Agrawal.} Thank you. I think it highlights some  
929 of the technical challenges in actually getting this work  
930 done. So we have to be very careful to actually enroll  
931 400,000 prescribers so that we do not interfere in legitimate  
932 access to services that the Part D program provides

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

933 beneficiaries. We balance that against the need to do this  
934 quickly and effectively to stem the various weaknesses and  
935 issues that the OIG has correctly pointed out. This is a  
936 balance we work to achieve every day. So yes, it takes time.  
937 It takes time for prescribers to get up to speed on the  
938 requirements and get enrolled. It takes time for our Part D  
939 plan sponsors to initiate the necessary actions on their part  
940 and get the point-of-sale edits in place as well.

941 Mr. {Murphy.} Thank you.

942 Mr. Pallone.

943 Mr. {Pallone.} Thank you. I believe that both of our  
944 witnesses here today have studied a growing phenomenon that  
945 is deeply concerning, and that is the overprescribing and/or  
946 the overuse of opioids in Medicare Part D. This is an issue  
947 that we have all worked on for many years in response to  
948 OIG's earlier work on this topic.

949 I introduced the Medicare Prescription Drug Integrity  
950 Act of 2013. Since that time, OIG has repeatedly recommended  
951 that CMS seek statutory authority to restrict certain  
952 beneficiaries to a limited number of pharmacies or  
953 prescribers when warranted by excessive or questionable

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

954 billing patterns. This practice commonly referred to as  
955 lock-in I mentioned in my opening statement has been  
956 successful implemented in the private insurance market and  
957 some state Medicaid programs.

958 In the 21st Century Cures legislation that the House  
959 overwhelmingly passed on Friday, there is a provision that  
960 would allow Medicare Part D plan sponsors to use these types  
961 of drug management programs to curb potentially harmful use  
962 of opioids and other controlled substances, and that  
963 provision as agreed to in the legislation strikes the right  
964 balance between protecting beneficiary choice and access  
965 while also improving continuity of care by ensuring that  
966 those high-risk patients obtain and fulfill prescriptions for  
967 controlled substances only from designated providers, and I  
968 think that is a big step in the right direction.

969 So let me ask some questions. Ms. Maxwell, can you  
970 summarize OIG's findings that have led the agency to  
971 repeatedly recommend that Congress gives CMS authority to  
972 allow Part D plan sponsors to create these so-called lock-in  
973 programs?

974 Ms. {Maxwell.} Absolutely. As our current data shows,

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

975 the rate of increase of use of opioids within Part D has far  
976 outpaced the general increase in drugs. In fact, it has  
977 grown 156 percent since the inception of the program. We  
978 also see, as I mentioned, the pharmacy fraud where we see  
979 pharmacies allowing for opioids to flow into the streets and  
980 be diverted. This poses not only a patient harm issue for  
981 the beneficiaries but also is a public health issue for some  
982 of those things that flow into the streets end up back on  
983 pharmacy shelves, which affects all of us. This is a  
984 significant issue, and we believe the lock-in would be a  
985 significant move forward in protecting the program  
986 beneficiaries from patient harm as well as the program from  
987 significant financial loss.

988 Mr. {Pallone.} Thank you.

989 Dr. Agrawal, do you believe that if a pharmacy lock-in  
990 provision in 21st Century Cures was signed into law, CMS  
991 would have a much-needed tool to address opioid abuse and  
992 overprescribing in Part D, and have these types of lock-in  
993 programs been successful in curbing opioid abuse and other  
994 programs?

995 Dr. {Agrawal.} Yeah, I would certainly agree with Ms.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

996 Maxwell that we have seen beneficiaries that are really at  
997 safety risk from the levels of utilization of their opioid  
998 medications. We have been supportive of this kind of  
999 legislative change to provide a lock-in approach. It is part  
1000 of the President's budget. I do believe that it would have  
1001 impact as it has, as you have already pointed out, in both  
1002 the private sector as well as in various Medicaid programs.

1003 Mr. {Pallone.} Okay. I want to switch to that report  
1004 that Mrs. Blackburn mentioned, the Fraud Prevention System  
1005 report that the agency released this morning. The FPS uses  
1006 predictive and analytics to detect troublesome billing  
1007 problems and provide it to the Medicare program, and after 3  
1008 years of operation, CMS today reported that the system  
1009 identified or prevented \$820 million in inappropriate  
1010 payments in the program's first 3 years.

1011 So Dr. Agrawal, first of all, I want to commend you on  
1012 your work on the FPS. In its third year, how has the program  
1013 changed and matured? And let me throw in the second question  
1014 too because of time. Does CMS plan to expand the program to  
1015 Part C and Part D in the near future, and what additional  
1016 plans does the agency have to expand the FPS to additional

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1017 fraud detection activities?

1018 Dr. {Agrawal.} Sure. Thank you for the question.

1019 Currently, the FPS streams all Medicare A, B, and DME claims,  
1020 so about 4-1/2 million claims per day. I think what we have  
1021 seen over the last 3 years in terms of evolution of the  
1022 program is more models being implemented, more sophisticated  
1023 models being implemented that not only look at outlier  
1024 behavior but are truly predictive models based on the input  
1025 of our own investigative field staff as well as the input of  
1026 law enforcement, both OIG and DOJ, based on prior kind of  
1027 patterns of fraud and abuse that they have noted. So that is  
1028 one really big change is on sort of the technology side and  
1029 just improving the modeling.

1030 The second is making sure that these leads are actually  
1031 being followed. So this was almost a cultural change or just  
1032 a contractor accountability change to make sure that our  
1033 Program Integrity Contractors took these leads seriously,  
1034 they formed a substantive, substantial part of their  
1035 workload, and they were driving towards real administrative  
1036 outcomes as quickly as possible.

1037 I think what we will continue to do with this program is



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1038 continue to leverage the technology to implement new  
1039 approaches like edits so that claims can be stopped from  
1040 being paid, you know, before they are actually ever paid. We  
1041 have been doing some of that already in the first 3 years,  
1042 and we are looking to expand that capability substantially  
1043 going forward. I think also the maturing of the modeling  
1044 will facilitate this process.

1045 To your question about other data sources, we have  
1046 started to fold in Part D PDE records and we will be looking  
1047 to do that more. I think in Part C, we still have the  
1048 challenge of getting accurate encounter data from plan  
1049 sponsors, so we are still working with the relevant parts of  
1050 CMS and plan sponsors to help improve that encounter data.

1051 Mr. {Pallone.} Thank you.

1052 Thank you, Mr. Chairman.

1053 Mr. {Murphy.} Thank you.

1054 I now recognize Mr. Barton for 5 minutes.

1055 Mr. {Barton.} Thank you, Mr. Chairman.

1056 I guess the first thing we ought to do is thank HHS and  
1057 the Inspector General for conducting the investigation and  
1058 actually beginning to try to correct the problem and at least

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1059 identifying some of the bad guys. That is a good start.

1060 My first question I guess would be to Dr. Agrawal. Is  
1061 that correct?

1062 Dr. {Agrawal.} You nailed it.

1063 Mr. {Barton.} Well, how about that? Just a lucky  
1064 guess.

1065 How in the world can somebody be on Medicare Part D if  
1066 they are not enrolled in Medicare? If I heard correctly, you  
1067 said some people are actually getting the benefit but they  
1068 are not in the program. I don't understand that.

1069 Dr. {Agrawal.} No, sir, it is not on the beneficiary  
1070 side of the equation. It is the prescriber, the physician or  
1071 advanced-practice nurse, for example, who actually sends a  
1072 prescription in, hands it to a patient. Currently or prior  
1073 to last year, there was no specific enrollment requirement  
1074 for the provider. There is now, so going forward, all  
1075 prescribers are going to have to come into the program, be  
1076 subject to the same screening standards as in the rest of  
1077 Medicare.

1078 Mr. {Barton.} Okay, but prior to this year, a provider  
1079 could reject Medicare patients but prescribe Medicare Part D

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1080 prescriptions?

1081 Dr. {Agrawal.} Correct. It is been a huge program  
1082 integrity focus to bring this up to the rest of the level--to  
1083 the level of the rest of the program.

1084 Mr. {Barton.} But that is no longer a problem? That is  
1085 one loophole that has been closed?

1086 Dr. {Agrawal.} We are in the process of closing it as  
1087 we--

1088 Mr. {Barton.} In the process--

1089 Dr. {Agrawal.} --get through enrollment. As I  
1090 mentioned, we have to enroll 400,000 prescribers by January.

1091 Mr. {Barton.} Okay. And if they have a doctor that is  
1092 not in the program, you just send a letter to the patients  
1093 that that is not a valid prescriber. Is that correct?

1094 Dr. {Agrawal.} Yes. So the balance with beneficiary  
1095 access to medications is important. What we have done is  
1096 created essentially a transition period. So if a beneficiary  
1097 takes a prescription to a pharmacy from a prescriber who is  
1098 not enrolled, they will get that information but they will  
1099 also get the medication so that there is no interruption in  
1100 their therapy. They will not get it the second time. By

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1101 that time we would have expected the provider to either be  
1102 enrolled or for the beneficiary to go to a different  
1103 provider.

1104 Mr. {Barton.} Okay. Now I am going to switch to Ms.  
1105 Maxwell.

1106 One of the recommendations that hasn't been acted on but  
1107 apparently you all are beginning--the program is beginning to  
1108 act upon is this idea of mandatory reporting from the play-  
1109 ins. I am not a big fan of mandatory anything except people  
1110 paying the taxes. I guess that ought to be mandatory. Why  
1111 not go the other way? Why not create--I heard that--  
1112 voluntary compliance but you go to jail if you don't  
1113 voluntarily comply. All right. A minor point.

1114 Why not go the other way and provide an incentive to the  
1115 plan that you don't have to report, but if you do and it  
1116 really is fraudulent and we recover some of the program  
1117 funds, we will give you a percentage of the monies that are  
1118 fraudulently--have been fraudulently paid and then recovered?  
1119 Why not create an incentive program? That works for me, and  
1120 I think most Republicans would prefer it. Now, I may be  
1121 wrong but I would have an incentive to do it than a mandate

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1122 they have to do it.

1123           Ms. {Maxwell.} You know, the heart of our  
1124 recommendation is to have the visibility to oversight, so as  
1125 long as we have the data and the visibility to what the plan  
1126 sponsors were doing to protect the program, that is  
1127 ultimately what we are after.

1128           Mr. {Barton.} Congressman Gingrich when he was Speaker  
1129 put in or at least requested that this committee put in a  
1130 program where you could create a hotline that people could  
1131 call in to, and if it turned out that--and this wasn't just  
1132 for Medicare, this was before Medicare Part D obviously--but  
1133 if there was fraud involved and somebody reported it and it  
1134 was proven and stopped, the person who reported it got some  
1135 sort of a bonus, and that would be another idea to think  
1136 about.

1137           I will go back to the doctor. This is my last question.  
1138 You may have to get back to me on this. Just at the basic  
1139 level, I would like to know where you think the primary cause  
1140 of the fraud is. Is it from the patient's standpoint? You  
1141 have got phantom patients perhaps. Is it from the pharmacy  
1142 standpoint? Is it from a plan who is overbilling even though

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1143 they don't have patients? Or is it possible it could even be  
1144 in the government itself where they work in conjunction with  
1145 the plan to create fraud? Do you have any data on that?

1146 Dr. {Agrawal.} I think what we see is that  
1147 overutilization in Part D is multifaceted. It occurs at  
1148 patient, prescriber, the pharmacy, which is why the response  
1149 to it--and I think the OIG has pointed this out as well--the  
1150 response to has to be multifaceted. The program has to try  
1151 to address all of the different areas that fraud or abuse  
1152 could be occurring.

1153 Mr. {Barton.} If you identify the most prevailing area,  
1154 then you put most of your assets there and you will have a  
1155 better chance to get a greater return on your investigations.

1156 With that, Mr. Chairman, I yield back.

1157 Mr. {Murphy.} Thank you. The gentleman yields back.

1158 I now recognize the gentleman from Massachusetts, Mr.  
1159 Kennedy, for 5 minutes.

1160 Mr. {Kennedy.} Mr. Chairman, thank you, and thank you  
1161 for holding an important hearing. Thank you to our witnesses  
1162 once again for coming back.

1163 I am going to touch on some--try to flesh out a little

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1164 bit some of what my colleagues have already touched on for  
1165 both of you. Obviously Medicare Part D is a large and  
1166 important program, serving millions of seniors across the  
1167 country and a good deal of them in my district. Given the  
1168 scope and the number of transactions involved, proactive data  
1169 analysis is an essential tool to focus on fraud detection and  
1170 enforcement efforts.

1171         The OIG Data Brief does just that, highlighting some  
1172 notable outliers when it comes to pharmacy billing. In  
1173 particular, the suspicious prescriptions for opioids are  
1174 especially troubling, given the nationwide epidemic that we  
1175 have heard about at previous hearings and some of my  
1176 colleagues have already touched on.

1177         So according to the Data Brief, ``spending for commonly  
1178 abused opioids grew at a faster rate than spending for all  
1179 drugs.'' That was on page 3, I believe.

1180         So Dr. Agrawal, it is my understanding that the initial  
1181 comparison with 2011 data shows that there has been a  
1182 substantial reduction in the number of acetaminophen and  
1183 opioid overutilizers. I was hoping you can try to flesh out  
1184 a little bit more about CMS's measures to prevent the

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1185 overutilization of prescription medications within the Part D  
1186 program.

1187 Dr. {Agrawal.} Sure. So I think where there are--so  
1188 again, multiple facets to the issue where there is  
1189 beneficiary overutilization where, you know, we can identify  
1190 beneficiaries that have exceeded what we would consider kind  
1191 of standardly accepted safety thresholds. We share that  
1192 information with Part D plan sponsors through our  
1193 Overutilization Management System. That gives them the  
1194 specific beneficiaries that they can then implement I think  
1195 more proactive drug utilization reviews around including case  
1196 management. What we have seen when we focus on things like  
1197 schedule II drugs is a 30 percent decline in the prevalence  
1198 of those beneficiaries, which shows that both the data  
1199 sharing and the actions being taken on the part of the plan  
1200 sponsors is having an impact, and we continue to provide that  
1201 information on a quarterly basis so that plan sponsors can  
1202 continue that work.

1203 Mr. {Kennedy.} Thank you.

1204 And Ms. Maxwell, you touched on in your opening  
1205 statement one of the pieces that were highlighted in the



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1206 report of a Detroit-area pharmacy that billed for commonly  
1207 used opioids for 93 percent of its beneficiaries. It  
1208 amounted to 58 percent of all of its Part D prescriptions.  
1209 Can you talk a little bit about OIG's plan for follow-up in  
1210 the questionable pharmacy billing 3-year study and tell us a  
1211 little bit more about the proactive analysis that you  
1212 ensuring Medicare to take in a broader report?

1213 Dr. {Agrawal.} Absolutely. As I mentioned in my  
1214 opening remarks, when we were proceeding in the takedown, we  
1215 were already mining the data for new leads. We already have  
1216 1,400 retail pharmacies targeted that had questionable  
1217 Medicare billing. We are actively investigating some portion  
1218 of those, and we have referred the rest to CMS for  
1219 investigation. So the Data Brief allows us to see where  
1220 there are areas for questionable billing and the next step is  
1221 to investigate and weed out which one of those really  
1222 represent legitimate business and which are fraud that we  
1223 need to pursue either with OIG investigations or in  
1224 conjunction with CMS.

1225 Mr. {Kennedy.} And Dr. Agrawal, what's the--after those  
1226 are referred over to CMS, what is CMS's next steps?

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1227           Dr. {Agrawal.} Yeah, so again, I would agree that  
1228 these--that the analytical work is a good starting point for  
1229 further refinement and then also investigative activity.  
1230 Now, let me just say it is the construct of the program that  
1231 CMS doesn't have a direct relationship with pharmacies. That  
1232 relationship really occurs with Part D plans. Pharmacies  
1233 don't enroll or anything like that in the program.

1234           For that reason, we have to work through Part D plan  
1235 sponsors by giving them better data and, you know, then they  
1236 take the necessary investigative and other administrative  
1237 actions. We certainly will utilize the information given to  
1238 us by the IG so they gave us about a thousand of the roughly  
1239 1,400 pharmacies have been sent over to us, and we have been  
1240 sharing that, or have shared that already with plan sponsors.

1241           In addition, on a quarterly basis, we do similar work  
1242 utilizing sort of a greater set of variables to identify  
1243 high-risk pharmacies and again share that information on a  
1244 quarterly basis, which has yielded literally hundreds of  
1245 pharmacies being excluded from plan sponsor networks.

1246           Mr. {Kennedy.} Thank you. And then the brief  
1247 highlights some geographic hotspots as well, some metro areas

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1248 where average payments for certain drugs are much more than  
1249 the average nationwide.

1250 Ms. Maxwell, in conducting the analysis, did OIG  
1251 evaluate patterns for all non-controlled drugs or did you  
1252 just focus on specific ones?

1253 Ms. {Maxwell.} We chose some examples to highlight the  
1254 potential problems with non-controlled drugs, so there are  
1255 other drugs that might be of concern that are not highlighted  
1256 in that Data Brief but the ones we did highlight again like  
1257 the questionable billing for the pharmacies are worthy of  
1258 further scrutiny to understand what is happening and stay in  
1259 front of the evolving healthcare fraud trends.

1260 Mr. {Kennedy.} Thank you, and I yield back.

1261 Mr. {Murphy.} Dr. Burgess is now recognized for 5  
1262 minutes.

1263 Mr. {Burgess.} Thank you, Mr. Chairman, and I think you  
1264 can tell, it is great that we are having the hearing on the  
1265 integrity of the program as it relates to Part D drugs,  
1266 particularly with respect to opioids, but you can tell there  
1267 are a lot of general questions about inappropriate  
1268 expenditures within the various programs at HHS, and Mr.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1269 Chairman, I hope you will take this as perhaps a reason to  
1270 consider having a general hearing, a general oversight  
1271 hearing on inappropriate expenditures within the Medicare and  
1272 Medicaid system.

1273         Mr. Barton talked about previous efforts towards the  
1274 concept of predictive modeling, and it does seem to me that  
1275 this is an area where this would be perhaps a particularly  
1276 useful type of activity. I mean, I got a call at 6 o'clock  
1277 in the morning a couple of Sundays ago that there had been  
1278 inappropriate expenditures on my MasterCard. It seems to me  
1279 that with the amount of data that you all collect on a daily  
1280 basis, you ought to be able to do a pretty good job of  
1281 isolating--identifying and isolating and investigating  
1282 unusual trends and expenditures. Is that not possible?

1283         Dr. {Agrawal.} Dr. Burgess, I agree that it is. We  
1284 have been--as I mentioned earlier, we are looking to include  
1285 Part D data to a greater degree in the FPS system  
1286 implementing new models just around this program as we  
1287 demonstrated the impact of the FPS.

1288         Mr. {Burgess.} It just calls up the question of, you  
1289 know, the scale of the problem is likely to be much more

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1290 massive than any recovery that has been affected to date.

1291 I do want to ask a couple of questions, and I realize it  
1292 is a little bit off topic, but I know, Dr. Agrawal, we have  
1293 talked about this before. Ms. Maxwell, I apologize, I don't  
1294 remember whether our offices talked to you directly, but it  
1295 does affect you also.

1296 We had a hospital in Texas--Dr. Tariq Mahmood--who took  
1297 \$18 million for the development of an electronic record  
1298 system and basically just put his medical records down to the  
1299 basement and let the mice eat them, not computer mice, real  
1300 furry mice. So what can you all do--I mean, yeah, one of the  
1301 managers has gone to jail, the doctor will have a trial at  
1302 some point, and likely will face jail time through the  
1303 Department of Justice, but what can you all do to recover  
1304 that \$18 million that was inappropriately dispensed under the  
1305 stimulus plan to this hospital chain?

1306 Dr. {Agrawal.} So thank you for the question, and I am  
1307 aware of the case. I have to tell you, I think it occurred a  
1308 while back so we--you know, I think the general answer is, we  
1309 do conduct audits of the EHR payments, incentive payments  
1310 that we make, and where we find discrepancies, we are able to

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1311 recover those dollars. This was the case that I know we  
1312 worked on conjoinedly with the OIG so I can't tell you if the  
1313 audit came first or the OIG investigation did. If you are  
1314 interested in that, perhaps I can take it back. But these  
1315 audits are meant to address exactly the vulnerability that  
1316 you are identifying, which is, you know, essentially false  
1317 statements that you have implemented in EHR, a viable EHR  
1318 system. We do look at that question.

1319       Mr. {Burgess.} And to answer your question, I would be  
1320 interested, but see, this is the problem and this is what  
1321 just drives people crazy. We kind of get into this  
1322 circuitous stuff between agencies, and I think--again, I  
1323 think we have had this conversation before. I am told it is  
1324 under investigation. But really, where are we at getting the  
1325 18 million bucks that the taxpayer is on the hook for for  
1326 sending these dollars down to Dr. Mahmood? Does either  
1327 office have that interest in recovering that money?

1328       Dr. {Agrawal.} Of course we do, and I will happily take  
1329 that question back, I mean, to specifically address whether  
1330 the \$18 million has ever been recovered. I don't want to  
1331 leave you with a false impression about this particular case.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1332 This was something that we did work in coordination with the  
1333 OIG. It wasn't sort of a turf battle or anything like that,  
1334 you know. My answer is just, I don't know if they identified  
1335 the issue first and then came to us or vice versa. But we  
1336 did coordinate across this case.

1337       Mr. {Burgess.} I actually think it was my newspaper,  
1338 the Dallas Morning News, that identified the problem and I  
1339 brought it to your attention.

1340       But, I mean, again, this is what just drives people  
1341 crazy. You have a massive inappropriate expenditure of  
1342 federal money, and then no one seems to be primarily  
1343 responsible for going and recovering it, and quite honestly,  
1344 reporting back to Congress about what the status of that  
1345 recovery is. In your own statement this morning, Dr.  
1346 Agrawal, you said well, this was some time ago. Yeah, it was  
1347 some time ago, so we would like the dollars back, please, and  
1348 I know this individual has--it has been reported that he has  
1349 got plenty of assets so this is something that you would  
1350 think with the full force of the Federal Government and  
1351 Department of Justice we would be able to go and effect that  
1352 recovery.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1353           Thank you, Mr. Chairman. I will yield back the time,  
1354 but I do want to follow up with both of you and understand  
1355 where the status of this recovery is.

1356           Mr. {Murphy.} Thank you.

1357           I now recognize Mr. Yarmuth for 5 minutes.

1358           Mr. {Yarmuth.} Thank you, Mr. Chairman. I appreciate  
1359 your holding this hearing. I think as has been demonstrated,  
1360 both sides are very much interested in rooting out all the  
1361 waste, fraud, and abuse that exists in the Medicare system.  
1362 Thanks to the witnesses for the work you are doing.

1363           I tend to--I do have a question about that, but before I  
1364 do that, I want to take this opportunity as I often do to  
1365 talk about the experience in Kentucky with the Affordable  
1366 Care Act and the great work that my Governor, Steve Beshear,  
1367 and his team have done in implemented the expansion of  
1368 Medicaid and what has meant for our State. We have more than  
1369 a half-million people who are newly enrolled in Medicaid and  
1370 in private insurance as a result of the ACA. That is in the  
1371 range of 4.4 million. We have reduced the uninsured rate by  
1372 almost 50 percent in Kentucky. In my district alone, the  
1373 uninsured rate has dropped by 81 percent. Pretty astounding.



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1374           More importantly, for those who say that this is  
1375 economically nonfeasible, the State employed the Deloitte  
1376 firm to analyze the prospects for Kentucky's economy over the  
1377 next 6 years under ACA, and they determined that under ACA,  
1378 Kentucky would experience added economic activity of \$30  
1379 billion, the creation of 40,000 new jobs, and I think most  
1380 importantly, from the taxpayer's perspective, an impact, a  
1381 positive impact on the State budget of \$819 million. So I  
1382 think those statistics demonstrate that the ACA can be very,  
1383 very positive, not just in insuring people, giving them  
1384 access to quality care but also from an economic perspective.

1385           So we have talked a lot about Medicare Part D and the  
1386 fraud provisions and your work in those areas. There is a  
1387 related issue when we talk waste as well, and I wanted to  
1388 talk about prescription drug costs. One of the things that--  
1389 when I was part of the Democratic Majority back in 2007, one  
1390 of the first things we did was to pass a bill to allow  
1391 Medicare to negotiate with drug providers on cost that was  
1392 not implemented into law. But I was talking with a physician  
1393 friend of mine the other day, who has done a lot of work in  
1394 this area, and he was showing me some really incredible

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1395 statistics about the difference in cost of certain  
1396 prescription medicines just in my district, and in some  
1397 areas, the cost was 60 to 70 percent different from one  
1398 outlet to another.

1399 So my question is, if there is those--if there are those  
1400 kinds of potential savings involve just in terms of going  
1401 from one drugstore or one grocery store to another, why can't  
1402 we have some kind of systemic approach to that from CMS?  
1403 Doctor, do you want to respond to that?

1404 Dr. {Agrawal.} Sure. Thank you for the question.

1405 You know, I can tell from my own practice in the ER,  
1406 drug costs are an important factor in this whole equation,  
1407 and the ability of people to be able to pay for the drugs  
1408 that they get.

1409 I will tell you, as you pointed out, that this is an  
1410 area where we do not have legislative authority to kind of  
1411 engage in the negotiation that you are describing.

1412 Mr. {Yarmuth.} Do you think that it could have a  
1413 substantial impact on saving money for the taxpayers if you  
1414 did have legislative authority to do that?

1415 Dr. {Agrawal.} You know, I am not aware. I am sure

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1416 there is analyses that have been done. I am not aware at  
1417 this moment what the expected impact would be. Perhaps we  
1418 could get back to you about that.

1419 Mr. {Yarmuth.} Well, again, this person has done a lot  
1420 of work in the area, and he mentioned one drug--I know  
1421 Ranking Member DeGette talked about saving a billion-plus  
1422 something in one area--one drug that now is responsible for  
1423 about \$8 billion worth of sales in the United States every  
1424 year that actually can be purchased for about 15 percent of  
1425 that, so you are really talking there about a savings of  
1426 almost \$7 billion to the system per year if we just had that  
1427 kind of power to deal with price. So I will just mention  
1428 that for the record because I think that is something that--  
1429 as we look at continuing to make Medicare and Medicaid  
1430 sustainable over time, we are going to have to deal with the  
1431 issue of the cost of prescription drugs as well as the fraud  
1432 and abuse side.

1433 So I thank you for your--

1434 Ms. {DeGette.} Will the gentleman yield?

1435 Mr. {Yarmuth.} I will yield.

1436 Ms. {DeGette.} So the CBO estimates that allowing CMS

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1437 to negotiate Part D prescription drugs would save \$155  
1438 billion over the next 10 years.

1439 Mr. {Yarmuth.} That is real money.

1440 I yield back, Mr. Chairman.

1441 Mr. {Murphy.} And obviously there is more to it than  
1442 that, and we will continue that discussion. Thank you.

1443 I now recognized Dr. Bucshon for 5 minutes.

1444 Mr. {Bucshon.} Thank you, Mr. Chairman.

1445 I was a surgeon before, so I am intimately familiar with  
1446 the situation, and the bottom line, it seems to me that, you  
1447 know, nobody out there is defrauding the government over  
1448 Lasix or Hyzaar to a large extent. I mean, in my view, we  
1449 are talking about narcotics. We are talking about a funding  
1450 stream from the Federal Government that is helping to  
1451 facilitate the use of narcotics in our country. I mean, that  
1452 is not the only issue but that is a huge part of it. Without  
1453 the funding stream, the problem goes away.

1454 And so there are multiple funding streams, and people  
1455 that abuse narcotics, people that sell narcotics, when they  
1456 find an avenue to get that paid for in some way, they will  
1457 take it, and so my point is, there are a lot of other issues

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1458 other than just payment that this subcommittee has been  
1459 trying to address, the inter connectability amongst EMRs  
1460 including those at pharmacies, at the State level, at the  
1461 federal level is critical so that we know who is prescribing  
1462 these medications better than we know today. We know who is  
1463 using these medications better than we know today. And it is  
1464 going to take a multiagency approach at the federal level to  
1465 address this problem. The payment is only piece of the pie,  
1466 right? Payment is a big part of it.

1467 We had a meeting of the Doctors Caucus this morning with  
1468 the Surgeon General of the United States, a very impressive  
1469 physician who we talked with him about trying to address this  
1470 and using his national stage that he potentially has to  
1471 address this problem. I have worked with--tried to work with  
1472 the FDA, with the States, with physician organizations and  
1473 many others. So this is a problem we are going to have to  
1474 tackle, and I want to thank this subcommittee and the  
1475 Chairman for bringing that--multiple hearings on that.

1476 So the question I have, Dr. Agrawal, is, how much  
1477 communication with the other agencies do you have, and is  
1478 there the development of a plan that is coming together maybe

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1479 to address this problem knowing that really the big problem  
1480 why you are being defrauded in Medicare Part D is because of  
1481 the narcotics. I mean, that is the biggest problem. We all  
1482 know it.

1483 Dr. {Agrawal.} Thank you for the question. So I would  
1484 highlight a few things. First, the Secretary of HHS has  
1485 identified prescription drug abuse as a major priority for  
1486 the Department, and there is a sort of three-part strategic  
1487 approach to addressing this issue that the Department has  
1488 taken on inclusive of all of its agencies. So one is exactly  
1489 what you are describing, which is communication with the  
1490 provider community to make sure that prescribing is  
1491 appropriate, that utilization is appropriate. We are also  
1492 looking at other facets, so medication-assisted therapy for  
1493 substance abuse issues and the use of naloxone, for example,  
1494 for emergent overdose issues.

1495 CMS has a role to play in the broader kind of social  
1496 landscape, and I think again, your point that this is not  
1497 just a Part D issue but a kind of broader societal issue is  
1498 exactly right. We are approaching it as a payer using every  
1499 lever that we can from looking at prescribers to the

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1500 beneficiaries that might be abusing the program, identifies  
1501 pharmacies that might be part of the problem and working very  
1502 closely with plan sponsors. One even sort of broader  
1503 partnership that I would point out is the Health Care Fraud  
1504 Prevention Partnership where we are working with not just  
1505 Part D or C plan sponsors but the private sector generally, a  
1506 number of private payers, to look at these issues and others.  
1507 So we have done, for example, an outlier pharmacy study with  
1508 this public-private partnership, identified 8,000 pharmacies  
1509 not just in the Part D world but also in the private just of  
1510 pure private payer world that we are now looking at and  
1511 working kind of individually. So I completely agree that  
1512 partnership is at the center of this. We are trying various  
1513 approaches to partnership to help ameliorate the issue.

1514       Mr. {Bucshon.} Well, I mean, what does Anthem do, for  
1515 example? I don't want to throw out any names but big  
1516 insurance companies that pay for that are a payer, right?  
1517 Because for the narcotics, if there is a funding stream,  
1518 people are going to look to the funding stream to try to  
1519 obtain these medications. I mean, that is just human nature.

1520       Is there anything the private sector companies are doing

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1521 differently than maybe CMS is doing on that front?

1522 Dr. {Agrawal.} Yeah, also an important question. So I  
1523 think one of the advantages of the construct of the Part D  
1524 program is that we do work through the private sector. So  
1525 the common payers that you could identify are Part D plan  
1526 sponsors, and so we are able to utilize the exact same tools  
1527 and approaches that they have in their pure private side for  
1528 the advantage of Medicare, whether it is--

1529 Mr. {Bucshon.} So basically you are working through  
1530 them. I know Medicare Part D works through plan sponsors.  
1531 We have talked about that. So you are basically working  
1532 through them and using their techniques to try to tackle this  
1533 problem?

1534 Dr. {Agrawal.} Correct, correct, in addition to the  
1535 other things that we can do from an agency kind of federal  
1536 leadership standpoint.

1537 Mr. {Bucshon.} Okay. Thank you. I yield back.

1538 Mr. {Murphy.} Mr. Green, you are recognized for 5  
1539 minutes.

1540 Mr. {Green.} Thank you, and I want to thank both of you  
1541 for being here today, and I want to take a few minutes to



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1542 talk about the recent successes in combating fraud and abuse  
1543 in the Medicare program.

1544 In June, HHS and the Department of Justice announced a  
1545 sweep led by the Medicare Fraud Strike Force resulting in  
1546 charges of 243 individuals for approximately \$712 million in  
1547 false billing. This was the largest takedown in the Strike  
1548 Force history. More than 44 of the defendants arrested were  
1549 charged with fraud related to the Medicare Part D program.

1550 Ms. Maxwell, the Office of Inspector General was an  
1551 integral part of this takedown. Can you tell me more about  
1552 the OIG's role?

1553 Ms. {Maxwell.} Absolutely. I would be happy to provide  
1554 you more details about the national takedown.

1555 As I mentioned, it is the largest criminal fraud  
1556 takedown in the Medicare Strike Force history. About a third  
1557 of the cases focused on Medicare Part D prescription drug  
1558 fraud and also focused on Medicaid personal care services and  
1559 Medicare home health. In particular, focused on the  
1560 prescription drug, there were 44 defendants charged in  
1561 related prescription drug fraud. We have--

1562 Mr. {Green.} Go ahead. I was wondering, have those

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1563     gone to trial yet or is it too early?

1564             Ms. {Maxwell.}   Too early.   So the takedown just  
1565     happened last month, so we are still in the process of  
1566     working through those.

1567             Mr. {Green.}   I understand the takedown involves a  
1568     significant component of prescription drug fraud.   Can you  
1569     elaborate?   Is this type of criminal fraud scheme increasing  
1570     in prevalence in the Part D program?

1571             Ms. {Maxwell.}   Yes.   We have seen an increase of 134  
1572     percent of our Part D cases.   We have 540 pending cases in  
1573     Part D alone.

1574             Mr. {Green.}   Okay.   The Health Care Fraud and Abuse  
1575     Control program, which funds the Medicare Fraud Strike Force,  
1576     has recently seen record-breaking fraud and recovery efforts  
1577     as well.   In the fiscal year 2014 alone, the program  
1578     recovered \$3.3 billion from individuals and companies facing  
1579     healthcare fraud allegations.   Since its inception in 1996,  
1580     the program has recovered \$27.8 billion.   The Affordable Care  
1581     Act significantly increased funding for HCFAC, indexing the  
1582     program's mandatory baseline and funding to inflation,  
1583     providing over \$3 million in additional funding.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1584           Ms. Maxwell, how can we build on these successes in the  
1585 future?

1586           Ms. {Maxwell.} The HCFAC funding has been integral to  
1587 the success of the OIG. It, as you mentioned, funds our  
1588 Medicare and Medicaid operations both in investigations,  
1589 audits and evaluations, and as we are looking at this Part D  
1590 problem, that is the IG's approach. We have recognized this  
1591 as a priority and we are taking an all-hands-on-deck  
1592 approach. So we are using those funds to use all the tools  
1593 available to the OIG to focus on this issue.

1594           Mr. {Green.} The ACA provided new authorities to combat  
1595 waste, fraud, and abuse such as enhanced penalties for  
1596 fraudulent providers. Ms. Maxwell, how are these new ACA  
1597 authorities assisting the Inspector General in successfully  
1598 combating Medicare fraud?

1599           Ms. {Maxwell.} The authorities have been incredibly  
1600 helpful. We have been able to use our civil monetary penalty  
1601 and exclusion authorities to help buttress and protect  
1602 Medicare Part D.

1603           Mr. {Green.} Okay. Dr. Agrawal, same question.

1604           Dr. {Agrawal.} Yeah, the authorities in the ACA for CMS

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1605 have also been very significant. You know, what it did 5  
1606 years ago was, it embarked us on a pathway of enrolling every  
1607 single provider and supplier that is in the program,  
1608 subjecting them to common and consistent screening standards,  
1609 which have led to over 500,000 enrollments now being  
1610 deactivated or revoked. Bottom line is, they can no longer  
1611 bill the program. So that kind of screening approach has  
1612 been, I think, extremely effective. We have also obviously  
1613 implemented other approaches along the way like the  
1614 predictive analytic system that we described earlier to  
1615 really augment these enrollment activities.

1616 Mr. {Green.} Thank you, Mr. Chairman. I yield back.

1617 Mr. {Murphy.} Thank you.

1618 Mrs. Brooks is recognized next for 5 minutes.

1619 Mrs. {Brooks.} Thank you, Mr. Chairman.

1620 I am a former United States Attorney, and so have been  
1621 involved in--used to be involved when I was in Medicare fraud  
1622 type of cases, and so I do want to commend you for this huge,  
1623 massive sweep that just happened.

1624 I am curious if you could share a little bit more about--  
1625 -during the time I was U.S. Attorney, mortgage fraud was kind

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1626 of overtaking the country and we had massive schemes  
1627 involving mortgage fraud. Now it seems that we have massive  
1628 schemes involving Medicare fraud, and I am curious whether or  
1629 not in these investigations you have found are there  
1630 connections between the different communities, and are there  
1631 schemes that are more commonly being utilized than others,  
1632 particularly with prescription drug issues? And I would like  
1633 both of you to comment as to, you know, how prevalent were  
1634 the identity theft issues in these prescription drug cases as  
1635 well, whether it was identity theft of the beneficiaries or  
1636 identity theft actually of prescribers? And I am just  
1637 curious whether or not you were seeing any sort of certain  
1638 types of enterprises and certain types of patterns bubbling  
1639 up in these cases?

1640       Ms. {Maxwell.} Absolutely. We are seeing a wide range  
1641 of fraud schemes emerging in Part D, certainly in the  
1642 national takedown that just happened last month, and it can  
1643 range from small physician or pharmacy to a full-on criminal  
1644 enterprise.

1645       One of the new schemes we have been seeing in the  
1646 emergence of patient recruiters that go out and they are in

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1647 the community, trusted individuals in the community that  
1648 bring patients in to these schemes and bring them in as  
1649 complicit beneficiaries. The fraud schemes in the takedown,  
1650 we focused primarily on pharmacy fraud, and we see--for one  
1651 example we saw in Miami, five pharmacy owners were charged  
1652 with paying for beneficiaries' numbers so they could  
1653 illegally bill and also paying a clinic provider to provide  
1654 them adulterated prescriptions to bill for drugs they did not  
1655 dispense.

1656       Mrs. {Brooks.} And so in these different schemes,  
1657 particularly going back to the patient recruiters, were they  
1658 also charged and were they conspiracy charges that were  
1659 brought against these individuals? Do we have appropriate  
1660 laws on the books to deal with all of the different actors in  
1661 the schemes?

1662       Ms. {Maxwell.} I know that we are going after the  
1663 entirety of the scheme and all the people involved. I am not  
1664 a lawyer, so I would want to get back to you with specifics  
1665 about our authorities to combat this.

1666       Mrs. {Brooks.} Okay. I would be very interested in  
1667 knowing whether or not if as the schemes--and we found this

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1668 in the mortgage fraud issues of the 2000s, that people would  
1669 be recruiting potential home buyers as well who really  
1670 weren't going to be buying homes. And so I think we could  
1671 see these kinds of schemes obviously happening here.

1672 I am curious what DEA's role is, Dr. Agrawal. It is my  
1673 understanding that you don't have authority to revoke  
1674 licenses, that it has to go from DEA to a medical licensing  
1675 board or to a pharmacy board. What is the type of work that  
1676 you are doing with DEA and are there any impediments that you  
1677 and/or DEA have with respect to revocation of licensing,  
1678 which is a huge penalty for any pharmacist or any physician  
1679 or prescriber?

1680 Dr. {Agrawal.} Yes, I would agree with you that  
1681 licensure either medical licensure or the specific, you know,  
1682 schedule II authority that the DEA license gives you is  
1683 incredibly important and valuable to, you know, legitimate  
1684 prescribers. Those authorities, as you pointed out, are  
1685 levied somewhere else, either at the State level and the  
1686 State medical board or through DEE directly. But where we  
1687 have really tried to get involved is making sure that our  
1688 licensure information is up to date and that we are taking

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1689 the relevant downstream actions from any licensure changes,  
1690 whether it is a suspension or revocation or whatever.

1691 The rulemaking that we engaged in last year that I  
1692 mentioned earlier actually specifically links our revocation  
1693 authority to the DEA license, and needing to have a valid DEA  
1694 license in place actually prescribed in the program. So that  
1695 is a place--you know, I think these are examples of where we  
1696 can key off the work of other agencies as they engage in  
1697 their oversight and enforcement responsibilities.

1698 Mrs. {Brooks.} Do you report anything to the licensing  
1699 agencies of the States yourself?

1700 Dr. {Agrawal.} We do. So we are able to make referrals  
1701 informally to them about concerning prescribing habits, and  
1702 we have done that. I think we see a wide degree of  
1703 discrepancy between licensing boards that actually do  
1704 something as a result versus not.

1705 Mrs. {Brooks.} Okay. Thank you. I have nothing  
1706 further. I yield back.

1707 Mr. {Murphy.} Mr. Tonko, you are recognized for 5  
1708 minutes.

1709 Mr. {Tonko.} Thank you, Mr. Chair.



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1710           This subcommittee held a number of hearings earlier this  
1711 year to examine the current opioids abuse epidemic. Dr.  
1712 Agrawal, you mentioned in your testimony that the epidemic  
1713 has touched all parts of the Part D program. The spending  
1714 for opioids has increased substantially over the past decade,  
1715 and the number of prescription drugs overdose deaths is  
1716 staggering, to say the least. We need to use all of the  
1717 tools at our disposal to combat this problem.

1718           Over the past several years, CMS has taken a number of  
1719 steps to strengthen Medicare program integrity including  
1720 measures to prevent overutilization of prescribed  
1721 medications. In January 2013, CMS implemented the Medicare  
1722 Part D Overutilization Monitoring System that requires plan  
1723 sponsors to have a drug utilization management program in  
1724 place.

1725           So Dr. Agrawal, how does that system work so as to  
1726 reduce potential opioid overutilization in the Part D  
1727 program, and would authority from plan sponsors to put so-  
1728 called pharmacy lock-in programs in place complement that  
1729 system?

1730           Dr. {Agrawal.} Sure. The way the system works is, the

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1731 agency identifies for plan sponsors those beneficiaries that  
1732 have very high utilization of things like opioids using  
1733 commonly accepted standards of, you know, sort of safety  
1734 threshold. We provide those specific beneficiaries to the  
1735 plan sponsors on a quarterly basis and then require them to  
1736 take downstream utilization control steps including case  
1737 management. What we have seen from the time that we have  
1738 been doing this and working with plan sponsors in this way is  
1739 a 30 percent reduction in the prevalence of those  
1740 beneficiaries. So clearly, you know, impact is possible and  
1741 we are looking to--and we continue to do this to ensure that  
1742 we get as much impact as we can.

1743 I think to the second question, you know, lock-in has  
1744 been discussed, I think, quite a bit. We, you know, do view  
1745 it as favorable and it does have, you know, good impact in  
1746 the private sector as well as in various State Medicaid  
1747 programs. It is part of the President's budget, and we look  
1748 forward to working with this committee on getting that  
1749 passed.

1750 Mr. {Tonko.} And what is the role of the plan sponsors  
1751 in identifying potential opioid overutilization?

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1752 Dr. {Agrawal.} Yeah, the plan sponsors have a critical  
1753 role, you know, throughout Part D whether it is with opioids  
1754 or other schedule II drugs, other medications generally. You  
1755 know, I think that is why we have highlighted making sure  
1756 that they have robust compliance programs in place, robust  
1757 utilization programs in place so they can address a wide  
1758 array of issues. We also engage in a lot of data sharing  
1759 with them, both about abusive prescribers, abusive  
1760 pharmacies, outlier beneficiaries. You know, this is a  
1761 partnership really to ensure the integrity of the Part D  
1762 program. The agency and Part D plan sponsors really have to  
1763 work very closely together.

1764 Mr. {Tonko.} And the system has been in place about 2  
1765 years. Is that correct?

1766 Dr. {Agrawal.} The OMS system?

1767 Mr. {Tonko.} Right

1768 Dr. {Agrawal.} I think that is right, yes.

1769 Mr. {Tonko.} Okay. And the data that are returning are  
1770 showing great promise, I understand. Have you seen a  
1771 reduction in the number of overutilizers in Part D?

1772 Dr. {Agrawal.} Yeah, we have, so again, of the

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1773 beneficiaries that we have identified exceeding or meeting a  
1774 certain safety threshold and that we have shared with plan  
1775 sponsors. We have seen a 30 percent reduction or roughly 30  
1776 percent reduction in the prevalence of those beneficiaries.

1777         We have also exchanged information about acetaminophen  
1778 because it often is kind of coingested with opioids and is  
1779 liver-toxic in and of itself, and there we have seen a 91  
1780 percent reduction in the prevalence of those at-risk  
1781 beneficiaries.

1782         Mr. {Tonko.} And you noted in your testimony that there  
1783 are a number of additional tools in the President's 2016  
1784 budget. Those tools would prevent the inappropriate use of  
1785 opioids. Can you elaborate on those offerings that he is  
1786 presenting to us?

1787         Dr. {Agrawal.} Sure. I think the main one that I can  
1788 highlight we have discussed to some degree is the lock-in  
1789 approach that would essentially restrict certain  
1790 beneficiaries to, you know, based on kind of abusive  
1791 utilization to select pharmacies and select prescribers, and  
1792 that is an approach that has been utilized in the industry  
1793 before. It is a way of trying to balance access to

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1794 appropriate care and medications against that potentially  
1795 abusive behavior. So that is something that we view as  
1796 potentially having significant positive impact, and we hope  
1797 this committee and others help to work with us on that.

1798 Mr. {Tonko.} Thank you.

1799 And Ms. Maxwell, the OIG Data Brief noted that there has  
1800 been substantial growth in spending in Part D drugs,  
1801 especially for commonly abused opioids. How can the OIG's  
1802 recommendations to combat fraud and abuse help combat this  
1803 situation, this problem?

1804 Ms. {Maxwell.} Similar to the conversation that you  
1805 have just been having, we do recommend that a lock-in program  
1806 be instituted to help address this problem.

1807 Mr. {Tonko.} Thank you very much, Mr. Chair. I yield  
1808 back.

1809 Mr. {Murphy.} The gentleman yields back.

1810 I now recognize the gentleman from Oklahoma, Mr. Mullin,  
1811 for 5 minutes.

1812 Mr. {Mullin.} Thank you, Mr. Chairman, and I thank both  
1813 of you all for being here.

1814 Doctor, I was just going over some of our notes on this,

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1815 and I was disturbed because we have talked before, and we  
1816 have talked about the abuse of opioids--it is not going to  
1817 come out. Anyways, we know what we are talking about.

1818 Mr. {Murphy.} Opioids.

1819 Dr. {Agrawal.} With narcotics.

1820 Mr. {Mullin.} Thank you, narcotics. And not enough  
1821 coffee today.

1822 Anyways, as we were discussing, some statistics came up,  
1823 and we noticed that Part D spends on average the  
1824 beneficiaries around \$105 per individual. In Oklahoma, we  
1825 see that at \$165 per individual enrolled in Part D. And 43  
1826 percent of those enrolled in that receive this drug that is  
1827 commonly abused. Doesn't that seem a little high to you?

1828 Dr. {Agrawal.} I think Part D is like any other sector  
1829 of healthcare. We have seen the increasing use of opioid  
1830 medications throughout healthcare, whether that is in the  
1831 public sector or in the private, you know, and again, I think  
1832 we have to be careful. I sort of take this as a physician to  
1833 heart. There are people who have legitimate pain issues that  
1834 need to be addressed with these powerful medications.

1835 Mr. {Mullin.} But 43 percent enrolled in it in the

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1836 State of Oklahoma alone? I mean, that seems awfully high to  
1837 me.

1838 Dr. {Agrawal.} Yeah, I agree, you know, that number  
1839 does seem high. You know, I think the question that is very  
1840 difficult for anyone to answer is what portion of that is the  
1841 totally legitimate utilization that you would expect to see.

1842 Mr. {Mullin.} Well, in our previous hearing about  
1843 Medicaid fraud and the addiction of these drugs, I asked you  
1844 about the number of beneficiaries being prescribed methadone  
1845 as a first line of defense, right? And then these numbers  
1846 come out from last year, and by CMS's own recommendation, it  
1847 says it shouldn't be used as a frontline defense. But yet,  
1848 like I said, in Oklahoma, 43 percent of those enrolled in  
1849 Part D beneficiaries are still receiving it. Abuse seems  
1850 like it speaks for itself through numbers. As a business  
1851 owner, I look at financial sheets all the time, especially  
1852 when we would go in, we would go to purchase a company, I  
1853 could look at the financial sheets and I could immediately  
1854 tell you where the balances were messed up at, and what would  
1855 do when we would see something like that is, we would cut  
1856 that part out to make the company profitable again. If we

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1857 are seeing numbers like this, isn't it easy to say that until  
1858 we get a hold of it, we should just cut it out? There are  
1859 other drugs on the market. We don't have to be prescribing  
1860 this stuff at the rate that we are. Until we understand it  
1861 more or can oversee it in a better capacity, we should pull  
1862 it. We do that all the time with drugs, don't we?

1863 Dr. {Agrawal.} So, you know, I am not an addiction  
1864 expert, and you know, I think--

1865 Mr. {Mullin.} You don't have to be.

1866 Dr. {Agrawal.} --there clearly is a role--

1867 Mr. {Mullin.} The numbers speak for themselves. I  
1868 don't know how many hearings we have had of this. We have  
1869 even brought in a detective from Oklahoma that talked about  
1870 it.

1871 Dr. {Agrawal.} I think there is clearly a role for  
1872 medication-assisted therapy in the substance abuse space.  
1873 What we focus on rather than just eliminating a benefit for  
1874 an entire group of people, some of whom might really actually  
1875 need that benefit, is to try to cut away the waste, abuse,  
1876 and fraud that may be occurring. So that is the role of  
1877 things like the Overutilization Monitoring System that look



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1878 sat bennies--

1879 Mr. {Mullin.} I get that, but just last year we still  
1880 had 43 percent in Oklahoma prescribed to it. I can't get  
1881 that out of my head. You can't convince me that nearly half  
1882 of those on the Part D is needing these type of prescribed  
1883 drugs when it is not supposed to be the first line of  
1884 defense. It sounds like to me it is an easy way for them to  
1885 just prescribe it and move on.

1886 There is not enough research being done to make sure  
1887 that it is not being abused. We are putting people on this  
1888 and they are blindly taking it because their physician  
1889 prescribes it to them and then they are becoming addicted to  
1890 it. Is this not throwing up red flags? Is there not  
1891 something that we can do at a more aggressive rate than just  
1892 simply looking into it?

1893 Dr. {Agrawal.} Well, Congressman, I think you are  
1894 pointing out what I think the agency has been saying is that  
1895 this is a multifaceted issue. So whether you are talking  
1896 about the patient or--

1897 Mr. {Mullin.} I know, but saying--

1898 Dr. {Agrawal.} --prescriber--

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1899           Mr. {Mullin.} --is two different things.

1900           Dr. {Agrawal.} Correct, and that is why we are focused  
1901 on doing with all of these different programs that we have  
1902 that look at prescribers, that look at beneficiaries getting  
1903 the drugs. We have programs around data transparency to send  
1904 information to prescribers about their own prescribing habits  
1905 so they can see how it compares to others.

1906           I think this is a complex problem. I am not sure that a  
1907 single number is something that the agency can respond to  
1908 because it really, you know, matters what is underneath that  
1909 number, what is the appropriate utilization that you would  
1910 like to see.

1911           Mr. {Mullin.} And sir, I get that and I am out of time.

1912           Thank you, Chairman, for indulging me there.

1913           Mr. {Murphy.} The gentleman yields back.

1914           I recognize Ms. Castor for 5 minutes.

1915           Ms. {Castor.} Well, thank you, Mr. Chairman, for  
1916 calling this hearing. I think it is an important time for us  
1917 to take a hard look at Medicare Part D. We are about 10  
1918 years into the existence of the program. We have 42 million  
1919 Americans who rely on the benefit. A lot of the

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1920 consternation goes with how it was constructed where you  
1921 would get coverage and then you would reach a certain level  
1922 of coverage and then fall off a cliff into a donut hole, and  
1923 that made it very difficult for many of our neighbors to get  
1924 the care that they need.

1925       But thankfully, the Affordable Care Act has brought some  
1926 significant reforms to Part D. Most important is closing the  
1927 donut hole. As a result of the ACA, 9.4 million seniors and  
1928 people with disabilities have saved over \$15 billion on their  
1929 prescription drugs, an average of about \$1,600 per  
1930 beneficiary.

1931       And I wanted to pull up the statistics for the State of  
1932 Florida and make sure they are on the record. Since 2010,  
1933 overall savings for Florida's seniors under the Affordable  
1934 Care Act now has been almost a billion dollars, \$979 million,  
1935 and in 2014, Florida's seniors saw savings of about \$306  
1936 million. On average, that is about \$884 back into their  
1937 pocket of our older neighbors, so that has been very  
1938 beneficial.

1939       And just as important as the savings to our neighbors is  
1940 the overall savings to the program. OMB has deemed Medicare

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1941 Part D a high error program, meaning it has an improper  
1942 payment rate above a certain threshold, 3.3 percent, which  
1943 amounts to \$1.9 billion in improper payments, and we have got  
1944 to save these dollars. So I really appreciate the work that  
1945 the IG and CMS has been doing.

1946 Clearly, we have to do more, and I want to compliment  
1947 the Medicare Strike Force, especially for the June takedown.  
1948 In Florida, they arrested about 73 people. South Florida has  
1949 been a problem area, and I am going to get into a little bit  
1950 more.

1951 Ms. Maxwell, what is the explanation for the--I know you  
1952 have said it multifaceted but break it down a little bit  
1953 more. What is the explanation for the increasing cases of  
1954 fraud nationwide?

1955 Ms. {Maxwell.} I think as we have been talking, there  
1956 is a lot of money at stake that is enticing, and we are  
1957 continuing to build the tools to protect the program. Our  
1958 role in that is multifaceted. As you had mentioned, we have  
1959 investigations where we actually go out to try and catch  
1960 criminals who are defrauding the program, but we also have a  
1961 role to audit and evaluate and make sure that there are

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1962 systemic fixes. As I had mentioned in my oral, enforcement  
1963 is never going to be enough. We need to look at the program  
1964 as a whole and make sure that the plan sponsors have  
1965 compliance programs in place to protect the program and that  
1966 CMS also has strong resources to back that.

1967 Ms. {Castor.} So your OIG report emphasizes two areas  
1968 of opportunity to improve Part D program integrity, first, in  
1969 the use of data to identify vulnerabilities, and second, an  
1970 increased oversight by all parties responsible for protecting  
1971 Part D, and I know this has to include the new emerging  
1972 criminal networks, because what we saw in Florida, especially  
1973 Miami, of people that have been convicted of drug trafficking  
1974 had served their time, came out of prison and are now looking  
1975 at Medicare Part D fraud. What can--what else do we need to  
1976 be doing to combat these criminal networks, and explain to us  
1977 what some of their schemes are under Part D?

1978 Ms. {Maxwell.} Absolutely. I think one of the things  
1979 that we are doing very successfully now and have continued to  
1980 focus on are the Medicare strike forces in which we partner  
1981 with CMS and other local and State law enforcement to stay on  
1982 top of this fraud and address these emerging issues as they

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

1983 hit the ground.

1984 As you know, fraud is ever evolving, and so--

1985 Ms. {Castor.} So one of the--I wish Mrs. Brooks was  
1986 still here. She is a former U.S. Attorney. One of the  
1987 weaknesses has been the penalties, the criminal penalties.  
1988 Do you agree?

1989 Ms. {Maxwell.} We could always--yes, we could  
1990 strengthen our penalties.

1991 Ms. {Castor.} Okay. And Dr. Agrawal, does CMS need  
1992 specific direction to require all plan sponsors to report all  
1993 fraud information rather than keeping it strictly voluntary?

1994 Dr. {Agrawal.} Sure. So as I mentioned earlier, we are  
1995 working to evolve the reporting that is both given to plan  
1996 sponsors as well as what they give back to us. We have  
1997 started by focusing on leads, investigative leads, for plan  
1998 sponsors to develop and then take any necessary  
1999 administrative actions on. We implemented an IT system  
2000 called PLATO earlier this year for them to be able to--

2001 Ms. {Castor.} My time has run out. Could you just say  
2002 yes, that would be helpful if it was mandatory rather than  
2003 voluntary?

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2004           Dr. {Agrawal.} I think it could be helpful to help--you  
2005 know, to continue to evolve the program and evolve the  
2006 relationship between the agency and plan sponsors.

2007           Ms. {Castor.} Thank you.

2008           Mr. {Murphy.} The gentlelady yields back.

2009           Now Mr. Collins of New York.

2010           Mr. {Collins.} Thank you, Mr. Chairman, and I want to  
2011 thank my fellow committee members for the line of questioning  
2012 we have had today.

2013           So we had an interesting discussion, Dr. Agrawal, last  
2014 time, if you remember, on Six Sigma Lean Six Sigma.

2015           Dr. {Agrawal.} Yeah, I don't totally remember it as a  
2016 discussion but we had that conversation, I guess.

2017           Mr. {Collins.} So let me pick up. After that meeting,  
2018 what did you think, do or say when you went back to your  
2019 office? What did you think, do or say when you went home  
2020 that night? And did you take anything positive out of that  
2021 discussion or whatever you want to call it?

2022           Dr. {Agrawal.} I think where there are ideas that  
2023 benefit the program that we can implement differently to  
2024 improve the integrity of Medicaid, of Part D and Medicare,

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2025 whatever the case may be, we take that input seriously,  
2026 whether it comes from the committee, the OIG, the GAO, or  
2027 others. So again, we take good ideas seriously and we work  
2028 to implement them. It may not be instantaneous or overnight  
2029 but the work is constant.

2030 Mr. {Collins.} So afterwards, did you give any more  
2031 thought to your 6.7 percent five-star error rate that you  
2032 were at the FAA would allow 10 airplanes a week to crash and  
2033 give yourself five gold stars or did you understand the tone  
2034 of any of that and did you take any of that back to say oh,  
2035 my God, a 6.7 fraud rate is not only not acceptable, it is  
2036 certainly not a bell ringer to say you did a good job.

2037 Dr. {Agrawal.} Yeah. You know, again, as I think we  
2038 had communicated in that last discussion is, you know, we are  
2039 not tone deaf and we understand that there is work to be  
2040 done. I look at that error rate and, you know, recognize  
2041 that it needs to come down. You know, nothing about that  
2042 line of questioning sort of augmented or changed the  
2043 recognition.

2044 Mr. {Collins.} Did you change your 6.7 to something  
2045 lower or is your error rate this year still 6.7?



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2046 Dr. {Agrawal.} Sir, that is measured on an annual  
2047 basis. It is not going to change day to day.

2048 Mr. {Collins.} See, being a private-sector guy, well,  
2049 if I was your boss, how long do you think you would work for  
2050 me?

2051 Dr. {Agrawal.} Sir, I am certain misgivings about  
2052 thinking about working for you.

2053 Mr. {Collins.} As you should. As you should.

2054 Dr. {Agrawal.} Let me be clear about something perhaps.  
2055 So I came to this job just over--

2056 Mr. {Collins.} That was funny, by the way.

2057 Dr. {Agrawal.} Thank you. I appreciate it.

2058 Look, I appreciate the message that you are trying to  
2059 send and I appreciate the tone of the sort of last line of  
2060 questioning last time. I think what I should have said then  
2061 in response and what I say to you now is, I came to this job  
2062 from the private sector. I have been a clinician. I have  
2063 taken care of thousands of Medicare and Medicaid  
2064 beneficiaries. My purpose in coming here was to help  
2065 ameliorate, make progress on exactly these kinds of issues.  
2066 I think what would be helpful is a collaborative approach.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2067 If we can do that, if we can work together on devising  
2068 solutions and getting them implemented, nothing would make me  
2069 happier. I think merely pointing out that there is an error  
2070 rate and kind of harping on it over and over doesn't help  
2071 necessarily make that progress.

2072 Mr. {Collins.} So, I mean, if you looked into Six Sigma  
2073 Lean Six Sigma, as the county executive of the largest update  
2074 county in New York that was effectively bankrupt when I took  
2075 over, we took that county from number 62 to number one in 3  
2076 years. Three years after, I had 500 certified yellow belts,  
2077 green belts, black belts, master black belts. My deputy  
2078 county executive was a master black belt. We had so much  
2079 money in our county 3 years in, we were paying cash for  
2080 capital projects. We paid down \$150 million of our county  
2081 debt. We had \$100 million county surplus in 3 years. Lean  
2082 Six Sigma works but it starts with somebody at the top, in my  
2083 case, the CEO of a county, but also it could be the head of  
2084 quality control, the head of manufacturing, who comes in and  
2085 says I don't want to accept 67,000 errors per million  
2086 opportunities; I want zero, and I am going to measure that  
2087 every day and I am going to chart that every day, and you

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2088 know what? I am going to send myself and I am going to send  
2089 others to schools, to training to find out how to process map  
2090 an error.

2091       What Dr. Burgess pointed out, and I got one of these  
2092 phone calls the other day too, I got one from American  
2093 Express. There was a \$25 innocuous charge. They said this  
2094 looks like it could be fraud, and it turns out it was. That  
2095 was 15 minutes after somebody put through that transaction.  
2096 That is an organization that gets it. That is an  
2097 organization that says we won't accept any errors, let alone  
2098 67,000.

2099       So I guess as my time runs out, I would simply challenge  
2100 you to dig into Lean Six Sigma more. It does work. It can  
2101 be implemented in government but it starts with the person in  
2102 charge, someone like yourself saying I just categorically  
2103 reject the level of fraud or other errors and I am going to  
2104 be proactive in finding out how to do it better, and I would  
2105 just perhaps challenge you to look into this a little  
2106 further.

2107       And with that, I yield back.

2108       Mr. {Murphy.} The gentleman yields back.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2109 I now recognize Ms. Clarke for 5 minutes.

2110 Ms. {Clarke.} Thank you, Mr. Chairman, and I thank our  
2111 Ranking Member. I thank our witnesses. This is a very  
2112 complex issue. There is no doubt about that. But the stakes  
2113 are very high with respect to what is happening to the  
2114 American people and the illicit prescription drug  
2115 proliferation that is taking place in many parts of our  
2116 Nation.

2117 Ms. Maxwell, I think we all agree on the importance of  
2118 ensuring drugs are prescribed and dispensed appropriately and  
2119 legitimately. The Office of Inspector General's report  
2120 suggests several ways to strengthen Part D program integrity  
2121 efforts. The report recommends that CMS determine the  
2122 effectiveness of programs and take action to ensure that  
2123 sponsors' compliance plans meet CMS requirements.

2124 So Ms. Maxwell, what more could be done to ensure that  
2125 sponsors' fraud detection efforts are effective?

2126 Ms. {Maxwell.} Our recommendations point to mandating  
2127 the reporting of fraud and abuse that sponsors identify as  
2128 well as mandating the reporting of what sponsors do with  
2129 that. We believe that comprehensive reporting from all plans

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2130 would allow CMS the visibility and the tools to be able to  
2131 assess the effectiveness of what is happening at the sponsor  
2132 level.

2133       Ms. {Clarke.} So that sounds like a logistical  
2134 challenge, right? You have several sponsors. Right now they  
2135 voluntarily make that information available. Can you drill  
2136 down a little bit deeper in terms of systems that could be  
2137 established that either trigger some sort of an action on the  
2138 part of CMS or what would you suggest? Because if it is  
2139 voluntary, you know, they are operating businesses, they are  
2140 sponsors. How do you sort of hold them accountable in the  
2141 course of the time that they are spending doing all the other  
2142 activities that they need to do to run their companies?

2143       Ms. {Maxwell.} Sure, and because they are required  
2144 right now to report voluntarily, I would assume--and I would  
2145 defer to Dr. Agrawal for the specifics--I would assume that  
2146 there are processes for that reporting to happen. So the  
2147 systems are in place. The question is, why isn't everyone  
2148 using them. So when we look for the voluntary reporting, we  
2149 only see 35 percent. So the other plans have capacity; they  
2150 have just opted not to do the reporting.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2151           Ms. {Clarke.} So Dr. Agrawal, is it an issue of at this  
2152 stage voluntary just does not work and that it has to be a  
2153 mandate?

2154           Dr. {Agrawal.} Well, to answer your question, we have  
2155 been working to enhance systems that allow plans to report  
2156 data back to us. We implemented a major enhancement earlier  
2157 this year that allows that data to not only be reported but  
2158 also be kind of searchable so it can be utilized. What we  
2159 have been doing is focusing on getting these plan sponsors  
2160 better data about leads that they should be investigating and  
2161 potentially taking action on. I think as we further that  
2162 relationship, as we give them more data, we will be very  
2163 interested in hearing back from them and perhaps in a mandate  
2164 exactly what work that they have done. But we find that just  
2165 by improving the system and improving the collaboration, we  
2166 get better reporting.

2167           Ms. {Clarke.} So baked into what you are saying is that  
2168 there was an assumption that there was some misgivings or  
2169 misunderstanding of what exactly the sponsors were to do to  
2170 report voluntarily? Is that sort of where the thinking is?

2171           Dr. {Agrawal.} Well, I think that sponsors like many

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2172 private companies have concerns about reporting data back,  
2173 especially when it would be visible to other--you know,  
2174 potentially visible to other plan sponsors. So one way that  
2175 we have worked with them not just on the system enhancement  
2176 side and making the process easier is, we actually allow them  
2177 to report certain information deidentified of source. So  
2178 they tell us a problematic pharmacy or problematic prescriber  
2179 what they have done to take action against that entity or  
2180 individual. But we are not--it is not necessarily clear to  
2181 us which sponsor--or it can be sort of deidentified which  
2182 sponsor put that in.

2183         From a private-sector kind of competitive standpoint,  
2184 that input made sense to us, and so we have taken as a step  
2185 allowing them to input that kind of data so that we get  
2186 better reporting about the actual problem, which is the fraud  
2187 and abuse in the program.

2188         Ms. {Clarke.} So that can be a double-edged sword,  
2189 right? They don't want the information attributed to them on  
2190 the basis of some sort of a proprietary disadvantage. Is  
2191 that what you are saying?

2192         Dr. {Agrawal.} Well, I think, you know, there is a

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2193 narrative that, you know, fraud and abuse just doesn't occur  
2194 in the private sector. We have heard numerous committees  
2195 kind of, you know, suggest that that is the case. I think,  
2196 you know, you have programs like Part D which is conducted  
2197 through the private sector and yet we see these problems.  
2198 So, you know, I think what we have to do is get to a place  
2199 where we are really doing the best we can to get all the  
2200 right information from plans. As we develop that expertise,  
2201 we can, you know, implement more stringent guidance, perhaps  
2202 getting to the kind of mandate that OIG is requesting of us.  
2203 But, you know, we are taking steps along that kind of  
2204 evolutionary pathway.

2205       Ms. {Clarke.} Let me ask, Dr. Agrawal, there is some  
2206 troubling findings that the GAO report was reported in 2014.  
2207 CMS conducted audits of Part D plan sponsors in 2013. Of the  
2208 plans the agency audited, there were fraud, waste, and abuse  
2209 findings in nearly all of the audits, 94 percent.  
2210 Specifically, CMS found inadequacies in plan sponsors'  
2211 compliance training, resolution of fraud, waste, and abuse  
2212 inquiries in a timely manner, and corrective actions taken in  
2213 response to potential fraud, waste, and abuse. These are



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2214 troubling findings, and I think it goes to my previous  
2215 question. How does CMS evaluate the effectiveness of  
2216 sponsors' compliance programs? Have these efforts changed  
2217 recently? And what is CMS doing to follow up with the  
2218 audited plans to ensure that these deficiencies are being  
2219 remedied?

2220 Dr. {Agrawal.} Thank you for the question. So we do  
2221 conduct audits of--compliance audits of plan sponsors to make  
2222 sure that they are compliant with our regulations, not only  
2223 on the fraud, waste, and abuse but also, you know, obviously  
2224 inclusive of their program integrity work.

2225 Recently, we have stepped up the amount of both the  
2226 volume of audits that we do as well as the focus in making  
2227 sure that program integrity is part of those audits. Where  
2228 is a deficiency identified, we work with them like we would  
2229 any other contractor, which is we can send letters of  
2230 concern, we can place them on corrective action plans. There  
2231 is an array of tools to get contractors into compliance with  
2232 our expectations.

2233 Ms. {Clarke.} Thank you. I didn't realize I was so far  
2234 over time. If you could send us something in writing--

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2235 Dr. {Agrawal.} Sure.

2236 Ms. {Clarke.} --that outlines that, that would be  
2237 helpful.

2238 Thank you. I yield back.

2239 Mr. {Murphy.} Thank you.

2240 Mr. McKinley is recognized for 2 minutes.

2241 Mr. {McKinley.} Thank you, Mr. Chairman. Again, I  
2242 apologize. I had to step out. We have a pipeline safety  
2243 issue downstairs in another committee, and we just had a fire  
2244 in a pipeline last week, and I needed to be there for that.

2245 But back on this panel, a few months ago we had a  
2246 discussion here about one of the big problems here with  
2247 opioids was overprescription, and I don't know that we came  
2248 up with a solution how we are going to address that because I  
2249 don't think we want Congress to be practicing medicine. But  
2250 then we got into a discussion, I think it was with, Doc, and  
2251 that was over getting the prescription database in real time  
2252 across the country to be able to have that so that we might  
2253 be able to track the abuse that is happening that way. Are  
2254 we making any progress on that from either one of you? Can  
2255 you address that issue?

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2256           Ms. {Maxwell.} The Inspector General has not done any  
2257 work--you are talking about the prescription drug monitoring  
2258 bases in the States, I take it?

2259           Mr. {McKinley.} In States they have--it is not in real  
2260 time, it is within a week they will file the information.  
2261 But the problem of abuse is because it is in real time.  
2262 Someone goes across the river into Ohio or West Virginia or  
2263 Kentucky and they are abusing the system. We have been  
2264 talking about that, my goodness, for at least years. I am  
2265 just curious what progress we are making on that. We heard  
2266 from the attorneys general who were all suggesting that is  
2267 one of the best way we could make progress in abuse within  
2268 our Part D. I haven't heard what progress we are making.

2269           Dr. {Agrawal.} Yeah, so the implementation of PDMP,  
2270 prescription drug monitoring programs, like the systems that  
2271 you are describing are, you know, as you know, State-level  
2272 initiatives. HHS has been involved in--

2273           Mr. {McKinley.} They can only do it statewide. I am  
2274 talking about interstate, and that is where the catch comes  
2275 into it because so many of us are in border states that we  
2276 can cross easily over to where population is generally on a

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2277 border. So help me out a little bit about where we are going  
2278 from the federal. Is there a role for us to play? Because  
2279 you mentioned earlier, Doc, you said we need a collaborative  
2280 effort. I am looking to see what do you need from us to help  
2281 out, to make this collaborative effort.

2282 Dr. {Agrawal.} Yeah, that is a good question. So I  
2283 think I would have to take that back in terms of, you know,  
2284 the kind of interoperability issue that you are identifying  
2285 or getting more States on board because as I mentioned, that  
2286 is being done at the HHS level. There is less of a direct  
2287 kind of CMS role in that set of activities. I am happy to  
2288 take that back.

2289 I will you from just sort of my experience as a  
2290 clinician, you know, one way that States, you know, try to  
2291 remedy this issue, and you see this sort of in the D.C.,  
2292 Maryland, Virginia area, is by encouraging providers to get  
2293 access to numerous different databases. Now, it is not a  
2294 perfect approach but I will tell you, I have utilized that  
2295 approach in my own practice just to make sure that, you know,  
2296 a patient or a beneficiary is not crossing States line to  
2297 kind of game the system and get these medications.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2298           Mr. {McKinley.} I have less than 2 minutes. Let me go  
2299 back to another statement you made to the Congressman from  
2300 New York.

2301           You said we need to have more collaborative effort.  
2302 What did you mean by that? Is there something we are not  
2303 doing? Because our whole role here is to try to be  
2304 supportive. So are we not being collaborative?

2305           Dr. {Agrawal.} No, and, you know, I appreciate the  
2306 question. The comment wasn't really about the committee as a  
2307 whole or anything like that. I think it is, from my  
2308 perspective, a certain tone of kind of questioning that I  
2309 find to be less constructive, but it was not about the  
2310 committee in general. In fact, I think there have been ideas  
2311 exchanged in recent hearings and certainly even today that I  
2312 think do demonstrate that kind of collaboration.

2313           Mr. {McKinley.} In the last minute that I have, I  
2314 remember the issue was over the 6.7 percent, but where do we  
2315 think--I am just curious, where should it be? If not 6.7,  
2316 should it be 3, 2? Where do you--and is that the goal? Are  
2317 we making progress or is it--have we plateaued at 6.7 or has  
2318 it risen to 6.7? I don't know the trends. I am just

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2319 curious. What can you share with us about the level of  
2320 abuse?

2321 Dr. {Agrawal.} Sure. So there is yearend variability  
2322 in the number, and I think what the--there is two things that  
2323 I think really have greatest impact on the number. One is,  
2324 what are the requirements that we are implementing that  
2325 either might be new requirements or that we are working to  
2326 enforce more closely. What we find from a program integrity  
2327 standpoint is that when there are new requirements or  
2328 enforcement steps up, inherently the error rate tends to rise  
2329 because even legitimate providers are not able to keep up  
2330 with those changes. So it takes a period of education to  
2331 actually get everybody into compliance. It then allows the  
2332 trend to come back down.

2333 Mr. {McKinley.} Is the trend rising or is the trend  
2334 going down?

2335 Dr. {Agrawal.} I don't have the figures in me. I mean,  
2336 there is yearend change but we can get that to you.

2337 Mr. {McKinley.} Let us say over the 15 years, has the  
2338 trend, is it increasing or decreasing?

2339 Dr. {Agrawal.} We can go back as far as the error rate

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2340 has been measured but we will share that with you.

2341 Mr. {McKinley.} Thank very much.

2342 Dr. {Agrawal.} Absolutely.

2343 Mr. {McKinley.} I yield back my time.

2344 Mr. {Murphy.} I think we all as Members have spoken

2345 here. There is a few things I want to just wrap up--oh, I am

2346 sorry. Mr. Griffith is here.

2347 Ms. {DeGette.} And Mr. Bilirakis came in.

2348 Mr. {Murphy.} Mr. Bilirakis is here too. Then we will

2349 go with Mr. Griffith for 5 minutes. I am sorry.

2350 Mr. {Griffith.} That is all right. Thank you, Mr.

2351 Chairman.

2352 Mr. {Murphy.} You snuck in on me.

2353 Mr. {Griffith.} Mr. Chairman, first I would ask

2354 unanimous consent to insert into the record a statement from

2355 the National Community Pharmacists Association.

2356 Mr. {Murphy.} Without objection.

2357 [The information follows:]

2358 \*\*\*\*\* COMMITTEE INSERT \*\*\*\*\*

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

|

2359           Mr. {Griffith.} Let me go to Mr. McKinley's question  
2360 real quick, and I understand that, you know, maybe Maryland,  
2361 D.C. and Virginia, you can check that, but there are some  
2362 real difficulties from my district. If you count the  
2363 Commonwealth of Virginia, you can actually, if you work it  
2364 out really well, you could hit five States in a single day.  
2365 So I do think we need to be looking at some way that doctors  
2366 can check because you get town there in that little corner of  
2367 Virginia and you are touching West Virginia, Kentucky,  
2368 Tennessee and North Carolina all within a matter of, you  
2369 know, 45 minutes to an hour. So you could--you would have to  
2370 work it. You would have to be at the doorstep of somebody  
2371 first thing in the morning but you could hit five States in a  
2372 single day. So I would ask you to take a look at what Mr.  
2373 McKinley raised.

2374           Now, my question also is about the methodology used in  
2375 the OIG report on questionable billing practices. We all  
2376 want to stop these things. We want to stop folks from  
2377 abusing the opioids, et cetera. As the five factors you used  
2378 seemed cut and dried without much room for additional



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2379 consideration, my concern is that these results could present  
2380 a broad generalization about pharmacies which may not paint  
2381 the whole picture. For example, as I just described to you,  
2382 I represent a fairly rural area, and that area has a higher  
2383 percentage of senior citizens than the Nation as a whole. So  
2384 a pharmacy might dispense a higher percentage of pain  
2385 relievers when compared to other pharmacies in a different  
2386 geographic or demographic area simply because there are not  
2387 as many pharmacies around and perhaps the other pharmacies  
2388 have a younger population that they serve.

2389       It also would not be unreasonable to expect higher--  
2390 expect them to have a higher dispensation of controlled  
2391 substance from a pharmacy located near a hospital or a  
2392 surgery center or an oncology center. There are also  
2393 pharmacies who are contracted providers for long-term care  
2394 facilities and hospices. So how does CMS plan to address the  
2395 results from the study that truly target the bad actors that  
2396 we all want to get to without hitting the good guys who are  
2397 just trying to serve their customers? And this came up  
2398 earlier as a part of a complaint because one of my rural  
2399 pharmacies has one supplier for their medicines, and at one

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2400 point they got cut off and so they were having to tell their  
2401 customers yeah, I can't fill it today, come back at the end  
2402 of the week when we change months. Well, that is hard if you  
2403 are a senior citizen and you need that pain medication, and  
2404 in fact, a friend of mine's wife was told that who had just  
2405 gone through some surgery. She had to wait 3 days. They  
2406 managed, but that is really not the way it ought to work,  
2407 whether you would be in the urban areas in the northern part  
2408 of Virginia, Maryland and D.C. or you are in southwest  
2409 Virginia in the rural areas. How do we fix it?

2410 Dr. {Agrawal.} Yeah, I think you make a good point.  
2411 You know, this kind of data analysis is a starting point and,  
2412 you know, I think as to the specific methodology, I will  
2413 defer a bit to the OIG. But you know, data analysis is  
2414 always the beginning point of our investigations. Now, I had  
2415 shared earlier that on a month--on a quarterly basis, we send  
2416 lists of concerning or high-risk pharmacies to Part D plan  
2417 sponsors. Our methodology takes 16 variables into account,  
2418 and in order for a pharmacy to make it onto the list, they  
2419 have to be a statistical outlier in at least four of the  
2420 variables. So the purpose there is to do exactly what you

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2421 are describing, which is try to bring a little more  
2422 specificity to the methodology. But again, after that  
2423 follows the investigation. I think it is really challenging  
2424 unless the data is extremely cut and dry, which occurs in  
2425 rare situations, to take administrative action without the  
2426 ensuing investigation in between. That is where we really  
2427 try to get to the bottom of, is something really bad  
2428 happening here or is this just an outlier, but it is  
2429 explained by certain geographic factors that you have  
2430 identified.

2431 Mr. {Griffith.} I appreciate it very much. I  
2432 appreciate you all being here today. I apologize. I too  
2433 have been--we have got pipeline issues as well, as you might  
2434 imagine, and I was in the other hearing.

2435 Mr. Chairman, I appreciate your time, and I yield back.

2436 Mr. {Murphy.} The gentleman yields back.

2437 I now recognize Mr. Bilirakis from the full committee  
2438 for 5 minutes.

2439 Mr. {Bilirakis.} Thank you, Mr. Chairman. I appreciate  
2440 it. Thanks for holding the hearing. Thanks for allowing me  
2441 to participate today.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2442 Medicare Part D has been an important addition to the  
2443 Medicare program, one of the most successful programs, I  
2444 think, in the history of the Congress. It is a program that  
2445 my constituents love and something that Congress should be  
2446 proud of.

2447 However, I have been concerned about the growing  
2448 prescription drug problem in the United States and within the  
2449 Medicare program. That is why in 2013 myself and our  
2450 colleague, Ben Ray Lujan, first introduced the Medicare Part  
2451 D Patient Safety and Drug Abuse Prevention Act, which would  
2452 create a drug management program to prevent physician  
2453 shopping and pharmacy shopping within the Medicare program.  
2454 I am proud that we were able to include it in the 21st  
2455 Century Cures bill that we passed last week.

2456 It is important to the Medicare program to bring a  
2457 commonsense provision that has been used in Medicaid, Tricare  
2458 and commercial insurance. It also makes reforms to the MEDIC  
2459 program in keeping with some of the OIG recommendations.  
2460 That is the 21st Century Cures bill that makes those reforms.

2461 The first question is for Ms. Maxwell. In your  
2462 testimony, you talk about the need for a lock-in program in

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2463 Medicare Part D to deal with prescription drug abuse and the  
2464 problem of drug diversion. Do you have any estimate on the  
2465 size of the problem? How many people and how much money are  
2466 being lost to prescription drug abuse?

2467 Ms. {Maxwell.} I don't have those specific figures but  
2468 I do have the figures in our Data Brief that the growth in  
2469 prescribing opioids has been significant. It has been a 156  
2470 percent increase since the beginning of the program, which  
2471 outpaces the growth in the general program. And so it is a  
2472 continuing concern. We also have seen a tremendous increase  
2473 in complaints against Part D so we have significant concerns  
2474 about this. We do as a result recommend the lock-in. As you  
2475 mentioned and as I think we have been talking about different  
2476 ways to deal with doctor shopping, which can result either in  
2477 patient harm or the diversion of opioids into the street.  
2478 One way would be the PDMP to provide access to data around  
2479 this issue and across State lines by the way is this lock-in,  
2480 I mean specifically directed at that issue.

2481 Mr. {Bilirakis.} Very good. Thank you.

2482 Dr. Agrawal, I am sorry if I mispronounced. I just got  
2483 here. In 2014, CMS issued rules for Part D and stated that

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2484 they had the authority to remove abusive prescribers from the  
2485 Medicare program. Can you give me an update on this? How  
2486 many abusive prescribers have been identified in the Medicare  
2487 program and how many prescribers have been removed from the  
2488 Medicare program?

2489 Dr. {Agrawal.} Sure. So yes, you know, this is part of  
2490 our overall approach to extending our enrollment requirements  
2491 into Part D, so what we have been working on is getting  
2492 prescribers enrolled. I think I mentioned earlier that there  
2493 are 400,000 prescribers that have written prescriptions in  
2494 Part D that we are working to enroll. We are also working to  
2495 develop exactly the kind of cases that you are identifying,  
2496 so through proactive data analysis, kind of starting to tee  
2497 up these cases for the first time. I am not sure that we  
2498 have conducted a specific revocation action using only that  
2499 authority yet. Usually we try to do them in combination, and  
2500 we may have added that authority to kind of another  
2501 revocation action but I can look into whether there is a case  
2502 that we uniquely utilized that authority.

2503 Mr. {Bilirakis.} Thank you. One more question, Mr.  
2504 Chairman.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2505           Ms. Maxwell and Dr. Agrawal, when the MEDICs investigate  
2506 a case and finish their investigation, I am assuming it is  
2507 automatically referred to DOJ. Is that the case?

2508           Ms. {Maxwell.} I believe they do make referrals as part  
2509 of their requirements.

2510           Mr. {Bilirakis.} Okay. If DOJ chooses not to pursue  
2511 the case, maybe because of the view of the fraud is too small  
2512 to be worth their time, does the information get  
2513 automatically referred to State and local agencies or State  
2514 licensing authorities? Can you answer that question?

2515           Ms. {Maxwell.} I am not aware of that specific  
2516 mechanism. I do know that we are concerned when law  
2517 enforcement action doesn't take place, that there are no  
2518 mechanisms and processes to refer it for recovery of the  
2519 inappropriate payments.

2520           Mr. {Bilirakis.} How about, are Part D plan sponsors  
2521 provided updates by the MEDICs? How does the MEDIC work with  
2522 local authorities and State licensing agencies?

2523           Ms. {Maxwell.} Again, I am not familiar with the  
2524 specifics. Perhaps Dr. Agrawal is--

2525           Dr. {Agrawal.} Sure. So the MEDIC--I think this was in

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2526 the testimony--MEDIC provided 2,300 referrals to law  
2527 enforcement over the last, I think it is 5 years. Obviously  
2528 we try to refer as much over to law enforcement as we can  
2529 that we think kind of meets the threshold for law enforcement  
2530 activity and investigation.

2531 Where law enforcement doesn't accept a case, we have a  
2532 few options. We have shared information with State medical  
2533 boards to try to get action on their part. We regularly  
2534 share information with Part D plan sponsors. We do that on a  
2535 routine basis as well as an ad hoc basis if new issues come  
2536 up or there are new entities or individuals that become  
2537 concerning.

2538 I think the threshold of our authority currently, you  
2539 know, there is the, you know, OIG recommendation around  
2540 recovery of dollars that Ms. Maxwell discussed. I think  
2541 there are certain limits in our authority that prevent us  
2542 from going directly to, say, a pharmacy and requesting  
2543 recovery of those dollars. We do have to work through Part D  
2544 plans, but there are a variety of avenues to do just that.

2545 Mr. {Bilirakis.} Very good. Thank you. Thank you,  
2546 Doctor. Thank you, Ms. Maxwell. I appreciate it, Mr.



**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2547 Chairman, and I yield back.

2548 Mr. {Murphy.} Thank you. The gentleman yields back.

2549 I do want to follow up. The committee sent a letter to  
2550 CMS seeking information about the improper-payment rate and  
2551 that response is due tomorrow. Will the committee receive  
2552 that response tomorrow?

2553 Dr. {Agrawal.} We have been working diligently on it.  
2554 I think you will get the response tomorrow.

2555 Mr. {Murphy.} Thank you. By the way, you seemed to  
2556 suggest something earlier that the ACA is causing an  
2557 improper-payment rate to rise. Is that--did we misunderstand  
2558 that?

2559 Dr. {Agrawal.} No. I don't know if this was perhaps  
2560 your line of questioning. No. What I had said is that, you  
2561 know, in the program integrity world, what we see often is  
2562 that the improper-payment rate rises when there are new,  
2563 stringent requirements that providers must meet, whether that  
2564 is documentation requirements, enrollment requirements or  
2565 other. So for example, the 6.7 rate that we discussed last  
2566 time in Medicaid is largely driven by providers needing to  
2567 enroll in Medicaid programs and States have adequate

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2568 resources and systems to conduct that enrollment activity. I  
2569 don't think anybody doubts the importance of enrollment. We  
2570 talked about that as one of the major levers that we are now  
2571 implementing in Part D that I think will be quite useful. We  
2572 have already seen its impact in the rest of Medicare. But  
2573 like any other requirement or standard, it can be hard for  
2574 providers to keep up and that can sometimes result in the  
2575 improper-payment rate going up.

2576         Mr. {Murphy.} All right. Well, we want you to continue  
2577 to stay on that.

2578         Ms. Maxwell, thank you so much. We do appreciate all  
2579 that your offices do. It means a lot to this committee.

2580         The next time we see you, Dr. Agrawal, I hope you will  
2581 me a report that all those have been put into place. As you  
2582 know, some have been sitting around for nearly 10 years, and  
2583 that is just not acceptable. So we thank you.

2584         I thank all the witnesses and Members who participated  
2585 in today's hearing. I remind Members they have 10 business  
2586 days to submit questions for the record. We will have a  
2587 number of those and ask the witnesses to respond promptly to  
2588 the questions.

**This is a preliminary, unedited transcript. The statements within may be inaccurate, incomplete, or misattributed to the speaker. A link to the final, official transcript will be posted on the Committee's website as soon as it is available.**

2589           And with that, this committee is adjourned.

2590           [Whereupon, at 12:15 p.m., the subcommittee was

2591 adjourned.]