

PAMELA S. HYDE, J. D.

Administrator, Substance Abuse and Mental Health Services Administration
1 Choke Cherry Rd, 8th Floor
Rockville, MD 20857

WORK EXPERIENCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES – SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION

Administrator

December 2009 – Present

Nominated by President Barack Obama and confirmed by the U.S. Senate for the Substance Abuse and Mental Health Services Administration (SAMHSA). Overall responsibility for a \$3.4 billion federal agency responsible for improving the prevention, treatment and recovery supports for persons with or at risk of addictions and/or mental health conditions. SAMHSA provides leadership and voice to and for the nation's behavioral health systems, including incorporating behavioral health into the larger health promotion and health care delivery system. SAMHSA also provides funding for states, tribes, territories, and communities; regulates key aspects of substance abuse prevention and treatment for the nation, including the federal workplace drug testing program; makes available data, information and assistance regarding behavioral health issues for the field, other federal and state agencies, and the general public; and develops and delivers materials and technical assistance to improve the practice of behavioral health care throughout the nation.

NEW MEXICO HUMAN SERVICES DEPARTMENT

Secretary

January 2003 – December 2009

Nominated by Governor Bill Richardson as the Secretary for the New Mexico Human Services Department (HSD). Overall responsibility for the \$3 billion state agency responsible for Medicaid, TANF, Child Support Enforcement, Food Stamps, General Assistance, Commodities Distribution Program, and a number of other federally funded programs for low-income and disabled individuals. HSD operated 53 field sites in 35 locations around the state. The organization touched the lives of almost 1 in every three New Mexicans, providing health and human services for over 600,000 individuals each year.

THE TECHNICAL ASSISTANCE COLLABORATIVE, INC.

Senior Consultant

October 1996 – January 2003

Senior Consultant with this national non-profit consulting firm with offices in Santa Fe, NM; Boston, MA; and Columbus, OH providing human services, behavioral health, and housing expertise for state and local governments and community organizations nationwide. Responsible for provision of organizational, human resource, policy, regulatory, program design and management expertise for publicly funded health, behavioral health and human services entities at state, local and provider levels. Consultations in over 25 jurisdictions in 15 states throughout the country. National consultation to the John D. and Catherine T. MacArthur Foundation, the President's New Freedom Commission on Mental Health (Medicaid Subcommittee), and the United States Department of Justice.

COMCARE

President/CEO

January 1994 - November 1996

Chief Executive Officer reporting to a Board of Directors. Overall responsibility for a \$175 million private non-profit managed behavioral healthcare organization providing mental health and substance abuse services for children, adults and families in Maricopa County, Arizona. This organization was created from a merger of three organizations, and, under contract with the State

of Arizona, was the regional behavioral health authority for this county of 2.6 million people including Phoenix, Scottsdale, Tempe, Mesa, Avondale, Glendale, El Mirage and other urban and rural areas. The agency managed Medicaid, State, Local, and Federal funding as well as private insurance and self-pay funding sources. Stabilized the agency's finances, structure, and programs, moving it from a deficit to a positive funding status in under three years.

SEATTLE DEPARTMENT OF HOUSING AND HUMAN SERVICES

Director

January 1991 - December 1993

Appointed by Mayor Norman B. Rice. Overall administrative, fiscal and policy direction for Cabinet level-agency responsible for the City's involvement in housing development and supportive services, housing affordability strategies, community services facilities development, block grant administration and human services: family, children and youth services; poverty programs including service for homeless persons, food programs, energy assistance and survival services; Seattle and King County services for older persons (Area Agency on Aging) including the Mayor's Office for Senior Citizens and citywide coordination and implementation of health and human services for children in Seattle Public Schools through the City's Families and Education Levy. Managed and implemented a merger of programs from multiple Cabinet organizations and the Mayor's Office into a single effective Cabinet agency.

OHIO DEPARTMENT OF HUMAN SERVICES

Director

October 1990 - January 1991

Appointed by Governor Richard F. Celeste. Overall administrative, fiscal and policy direction for the Cabinet level agency responsible for Ohio's Medicaid, public assistance and child welfare programs. Stabilized this troubled agency and got it out of the newspapers. Developed an approach to address child support enforcement deficiencies and a proposal for Medicaid reform. ODHS had a budget of over \$5 billion and worked with and through 88 county departments of human services, local children services boards and local child support enforcement agencies to meet the health and social service needs of Ohio's adults, children and families.

OHIO DEPARTMENT OF MENTAL HEALTH

Director

April 1983 - May 1990

Appointed by Governor Richard F. Celeste. Overall administrative, fiscal and policy direction for the Cabinet-level agency that operated 16 institutions with 6,000 employees and had an annual budget of over \$500 million. ODMH also provided psychiatric services to over 2,000 inmates in Ohio's prisons. ODMH worked with and through 53 local community mental health boards which contracted with almost 400 service providing community based agencies throughout the State. Areas of concentration included: housing/homelessness, community support, case management, employment, crisis services, children and youth, drug and alcohol, aging issues, systems reform (financial and programmatic). Created and implemented a major mental health financing and structural reform initiative (including legislation) that became a model for the country.

OHIO LEGAL RIGHTS SERVICE

Executive Director

May 1980 - April 1983

Appointed by Chief Justice, Ohio Supreme Court. Overall administrative, fiscal and policy direction for the statewide agency designated to protect and advocate the rights of persons who are or are alleged to be, developmentally disabled, mentally retarded or mentally ill. Responsible for hiring and supervising staff; developing and defending agency budget; setting and advocating policy positions; and being lead or co-counsel in litigation.

OHIO LEGAL RIGHTS SERVICE

Chief Mental Health Unit and Staff Attorney September 1977 - May 1980

General administrative responsibility for the Unit, including selection and supervision of legal,

paralegal and social services staff; maintenance of general knowledge of the field of mental health law; provision of written and oral testimony on proposed legislation affecting persons with mental health needs; representation of individual and class-wide clients in civil commitment hearings, employment discrimination cases, civil rights cases, etc., in administrative hearings and state and federal courts. Drafted and published 300-page civil commitment manual for attorneys.

OHIO STATE LEGAL SERVICES ASSOCIATION

VISTA Attorney

September 1976 – September 1977

Assisted in development of Southeastern Ohio Legal Services Program, area offices currently serving all of southeastern Ohio. Responsibility for following and analyzing Title XX legislation, regulations and public hearings both state and federal; interviewing applicants for attorney positions in area offices; drafting administrative documents including personnel manual and client eligibility guidelines; and developing and implementing materials and curriculum for Pro Se Divorce Clinic.

EDUCATION

University of Michigan Law School

J.D., May 1976

Missouri State University

B.A., June 1973

Southwest Baptist University

Sept 1968 – Dec 1969

POST-GRADUATE CONTINUING EDUCATION

Harvard University, John F. Kennedy School of Government –
Program for Senior Executives in State Government

June 1986

Ohio Executive Institute

November 1985

Grantsmanship Training Course

September 1976

AWARDS AND HONORS

- Lifetime Achievement Award, Mental Health America, June 2013.
- 2012 Allies in Action, National Leadership Award – American Foundation for Suicide Prevention, February 2012
- 2010 Award for leadership and service at SAMHSA, National Association of County Behavioral Health and Developmental Disabilities Directors,
- 2009 Dr. Nathan Davis Award for Outstanding Government Service, Category of Outstanding Career Public Servant at the State Level (public health) – American Medical Association, March 2009
- Entrepreneur of the Year Nomination 1995 – EOY Institute, Phoenix, AZ.
- 1993 Leadership Award, Excellence in Management-Seattle Management Association, December 1993.

- Award for Excellence in Case Management National Case Management Conference, September 1990.
- Award for Community Support Curriculum in Higher Education, University of Cincinnati, 1990.
- Delegation Leader, Midwestern States, (Ohio) Mental Health Leaders People-to-People Tour of the Soviet Union and China, August 1987.
- National Governor's Association, Award for Distinguished Service to State Government, July 1987.
- Governor's Special Recognition for Dedication and Service as an Ex-Officio Member of the Governor's Task Force on Black and Minority Health, April 1987.
- Project Woman, Inc., Certificate of Recognition for Outstanding Contributions to Improving the Status of Women, May 1986.
- Ohio Family Coalition for the Mentally Ill, Certificate of Appreciation, May 1985.
- National Council of Women of the United States - Young Women of Achievement, in Government, 1984.

PUBLICATIONS

- Hyde, PS, Weaver, S: Serving those who served. *The National Psychologist*, 24(1):10, January/February 2015.
- Hyde, PS, Delphin-Rittmon, M: Taking Issue: The role of EBPs in behavioral health treatment. *Psychiatric Services*, ps.psychiatryonline.org, 65:841, July 2014.
- Volkow, ND, Frieden, TR, Hyde, PS, Cha, S: Medication-assisted therapies – tackling the opioid-overdose epidemic. *The New England Journal of Medicine*, April 23, 2014.
- Hyde, PS: Foreword In Levounis P, Drescher J, Barber ME, *The LGBT Casebook*, American Psychiatric Publishing, 2012.
- Yun K, Lurie N, Hyde PS: Moving mental health into the disaster-preparedness spotlight. *New England Journal of Medicine*, 363:1193-1195, 2010.
- Isett KR, Burnam MA, Coleman-Beattie B, Hyde PS, Morrissey JP, Magnabosco JL, Rapp C, Ganju V, Goldman HH: The role of state mental health authorities in managing change for the implementation of evidence-based practices. *Community Mental Health Journal*, 44:195-211, 2008.
- Isett K, Burnam A, Coleman-Beattie B, Hyde P, Morrissey J, Magnabosco J, Rapp C, Ganju V, Goldman H: The state policy context of implementation issues for evidence-based practices in mental health. *Psychiatric Services*, 58:914-921, 2007
- Hyde PS: A unique approach to designing a comprehensive behavioral health system in New Mexico. *Psychiatric Services*, 54:983-985, 2004.

- Hyde PS, Falls K, Morris J, Schoenwald SK: Turning Knowledge Into Practice: A Manual for Behavioral Health Administrators and Practitioners About Understanding and Implementing Evidence-Based Practice. The Technical Assistance Collaborative Inc. (www.tacinc.org) and The American College of Mental Health Administration (www.acmha.org), Fall 2003.
- Goldman H, Ganju V, Drake R, Gorman P, Hogan M, Hyde P, and Morgan O: Policy implications for implementing evidence-based practices. *Psychiatric Services*, 52:1591-1597, 2001.
- Monahan J, Bonnie R, Appelbaum P, Hyde P, Steadman H, and Swartz M: Mandated community treatment: beyond outpatient commitment. *Psychiatric Services*, 52:1198-1205, 2001.
- Hyde P. "Creating Incentives for the Delivery of Services," *New Directions for Mental Health Services*: Jossey-Bass, Inc., San Francisco, CA, No. 7, Winter 1996.
- Celeste R, and Hyde P: "Principles of Mental Health Systems Change: A Governor's Perspective," *Policy Studies Journal*, Winter 1994.
- Hyde P: "The Role of Human Resource Development in Major Systems Change," National Association of State Mental Health Program Directors Research Institute, Leadership Orientation Project, Summer 1993.
- Hyde P, and Lukensmeyer C: "Good Politics is Good Organization: Revitalizing the Bureaucracy," *Briefing Papers on Strategic Design for Transition, readership for a New America Team Development and Executive Selection, Citizen Participation and Public Consensus, and New Priorities*, October 1992.
- Hyde P: "On the Moral and Ethical Implications of Research," unpublished paper for MacArthur Foundation Mental Health and Law Research Network, January 1991.
- Roth D, and Hyde P: "Translating Research into Public Policy: Ohio's Coordinated Response to the Problems of Homelessness," NIMH Grant No. 1R18 MH38877-01, May 1988.
- Hyde P: "Homelessness in America: Public Policy, Public Blame," *Boston Journal of Psycho-Social Rehabilitation*, Boston University, 1985.
- Hyde P: "Defining a Mission and Building a Team," *Women Executives in State Government*, September 1984.
- Hyde P, and Darby K: *Civil Commitment in Ohio--A Manual for Respondents' Attorneys*, October 1980.
- Hyde P: "Pro Se Divorce in Ohio," Ohio State Legal Services Association, 1977.
- Hyde P: "The Insanity Plea in Ohio," *The Ohio Forensic Reporter*, Vol. 1, No. 1, March 1980.
- Numerous grants, speeches, public testimony, position papers, and monographs.

OTHER ACTIVITIES

- Peer Reviewer, *Psychiatric Services*, 1988 – 2009.
- Peer Reviewer, *Administration and Policy in Mental Health*, 1999 – 2005.
- American College of Mental Health Administration, Chair, *Summit 2001, Financing for Positive Results: Purchasing Quality and Outcomes in Behavioral Healthcare*.
- Network on Mandated Community Treatment, MacArthur Foundation, 1999 – 2009.
- Network on Mental Health Policy Research, MacArthur Foundation, 1998 – 2009.
- Network on Mental Health and Law Research Project; MacArthur Foundation, 1988 –1997.
- Consultant, Governor of Puerto Rico Health Care Reform Initiative, Harvard Institute for International Development, February 1993.
- Member, Advisory Committee, Center for Vulnerable Populations, National Academy for State Health Policy and Institute for Health Policy, Brandeis University, 1992 -1995.
- Member, Core Group, Mental Health Paradigm Shift Project; PEW Memorial Trust, 1988 - 1990.
- Keynote Speaker, 40th international Symposium on Community Mental Health; London, England, December 1988.
- Trainings, keynote addresses and workshops on behavioral health as public health, evidence-based practices, quality management, behavioral healthcare systems and financing, managed care, healthcare reform, and management topics.

ORGANIZATIONAL AFFILIATIONS & VOLUNTEER ACTIVITIES

- New Mexico Behavioral Health Purchasing Collaborative – Co-Chair, 2004 – 2009
- United Church of Santa Fe
 Council Member 2008 – 2009
 Membership Development Ministry Team Chair 2008 – 2009
- American College of Mental Health Administration, 1983 – 1990 & 1998 – 2009
 Program Chair Summit 2001
 Member of Board 1999 – 2002
- National Association of State Mental Health Program Directors Board, 1985 – 1990
 President 1989 – 1990
 Treasurer 1987 – 1988
- Governor's Council on Recovery (Alcohol and Other Drug Addiction) Services (Ohio) – Chair, 1985 – 1989
- Women Executives in State Government – Founding Member, 1983 – 2000