ONE HUNDRED THIRTEENTH CONGRESS

Congress of the United States

House of Representatives

COMMITTEE ON ENERGY AND COMMERCE

2125 RAYBURN HOUSE OFFICE BUILDING WASHINGTON, DC 20515–6115

Majority (202) 225-2927 Minority (202) 225-3641

August 22, 2014

Mr. William T. Woods Director Acquisition and Sourcing Management Government Accountability Office 441 G Street, N.W. Washington, D.C. 20548

Dear Mr. Woods:

Thank you for appearing before the Subcommittee on Oversight and Investigations on Thursday, July 31, 2014, to testify at the hearing entitled "PPACA Implementation: Updates from CMS and GAO."

Pursuant to the Rules of the Committee on Energy and Commerce, the hearing record remains open for ten business days to permit Members to submit additional questions for the record, which are attached. The format of your responses to these questions should be as follows: (1) the name of the Member whose question you are addressing, (2) the complete text of the question you are addressing in bold, and (3) your answer to that question in plain text.

Also attached are Member requests made during the hearing. The format of your responses to these requests should follow the same format as your responses to the additional questions for the record.

To facilitate the printing of the hearing record, please respond to these questions and requests with a transmittal letter by the close of business on Friday, September 5, 2014. Your responses should be mailed to Brittany Havens, Legislative Clerk, Committee on Energy and Commerce, 2125 Rayburn House Office Building, Washington, D.C. 20515 and e-mailed in Word format to brittany.havens@mail.house.gov.

Thank you again for your time and effort preparing and delivering testimony before the Subcommittee.

Sincerely,

Tim Murphy

Chairman

Subcommittee on Oversight and Investigations

cc: Diana DeGette, Ranking Member, Subcommittee on Oversight and Investigations

Attachments

Attachment 1—Additional Questions for the Record

The Honorable G.K. Butterfield

- 1. Mr. Woods, the testimony offered by Mr. Slavitt described a number of new planning and oversight changes implemented by Secretary Burwell.
 - a. Are these improvements in line with the recommendations provided by GAO?
 - b. As CMS continues to improve oversight of contractors and their responsibilities, what tangible benefits can consumers expect to see?
 - c. The Congressional Budget Office has already updated projections and indicated the cost of implementing the ACA is less than expected. As CMS continues to strengthen its oversight of contractors, can you describe potential areas of additional savings?

Attachment 2—Member Requests for the Record

During the hearing, Members asked you to provide additional information for the record, and you indicated that you would provide that information. For your convenience, descriptions of the requested information are provided below.

The Honorable Tim Murphy

- 1. You mentioned during the hearing that only one person within CMS has the authority to change the contract in a manner that increases the government's obligation, a contracting officer. Who is that person?
 - a. You mentioned that other individuals, who were not authorized, made these authorizations in the mentioned 40 instances instead of the contracting officer. Please provide the committee with what changes were authorized and who made each authorization.
 - b. If someone gave these individuals authority to make these decisions, who was that?

The Honorable Michael C. Burgess

In your report, as the October 1, 2013, deadline for establishing enrollment through the
website neared, CMS identified significant performance issues involving the Facilitated
Federal Marketplace (FFM) contractor. But the agency took over only limited steps. Please
provide the committee with the correspondence, evidence, and documents you relied upon to
come to that conclusion, to make that statement.

The Honorable Diana DeGette

- 1. Please provide the committee with the files you referred to during the hearing that indicate that people within the agency knew that the website would not work on October 1.
- 2. Please explain how the quality assurance surveillance plans and other oversight documents can be effectively used to monitor performance.