

2005-2007 Cobalt/Pursuit/G5 Front Airbag Non-Deployment 709,741 Vehicles Cost Estimate: \$14.2M-\$37.7M

Locations: US, CAN, MEX

ETO N-130454

Condition:

Front airbag non-deployment has been identified in certain crash events. In those events the ignition switch was in ACCESSORY or OFF.

Root Cause:

- Field incidents involve vehicles going off the road or hitting smaller objects shortly before a more significant impact.
- The driver's knee may be interacting with the keys (ignition cylinder location).
- The mass of the keys may be causing the ignition switch to rotate and the torque to rotate may be below specifications.
- **<u>Effects</u>**: The airbags will not deploy if the ignition is not in RUN.

Number of Reports:

23 allegations of front airbag nondeployment. 28 VOQs for "Ignition Off" while driving.

Service Bulletin: Bulletin #05-2-35-007 – Inadvertent key turning – issued Oct 2005.

Ignition Switch Change: Increased effort for RUN to ACCESSORY.

Rate & Injury Comparison: GMT800 SDM Switch Contact Bounce.

Potential Field Remedy: Add key "inserts" - \$14.2M. Replace ignition switch - \$37.7M. **Potential Field Action Category:** Safety Recall

<u>Chronology</u>:

- 10/29/04 PRTS N182276 issued. For ignition key low effort, may turn while driving. Closed w/o action (Code 19 – part met requirements).
- 6/23/05 Investigation opened on 2005 Cobalt stall Focus on key rotation.
- 6/28/05 Investigation closed: Plan for Bulletin adding insert and possibly changing key from slot to hole.
- 11/28/05 Service Bulletin #05-2-35-007 issued to remedy inadvertent turning of key cylinder (reduce content on key chain and add insert).
- 4/26/06 Ignition switch PPAP completed with new plunger and spring (effort increase). No P/N change, production implementation date unknown.
- 8/1/09 Ignition key changed from slot to hole.
- 7/1/11 Service Bulletin #05-2-35-007 updated to add model years.
- 8/24/11 Investigator assigned for airbag nondeployment.

From Aug 2011 to Dec 2013

- Management updates
- Red X Study
- DFSS Project
- Outside consultant analysis

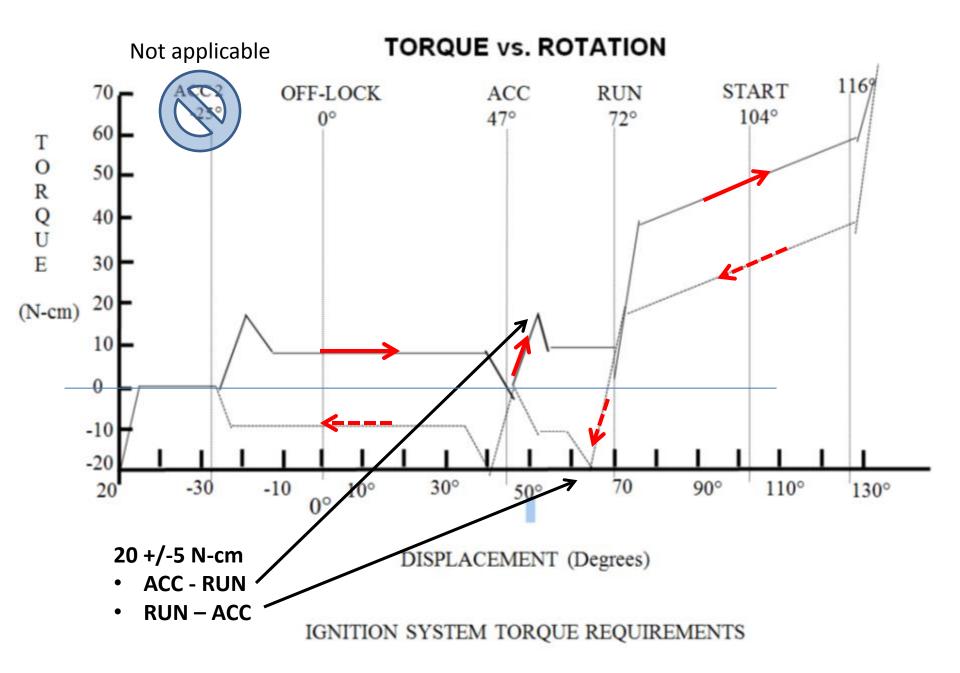
Backup



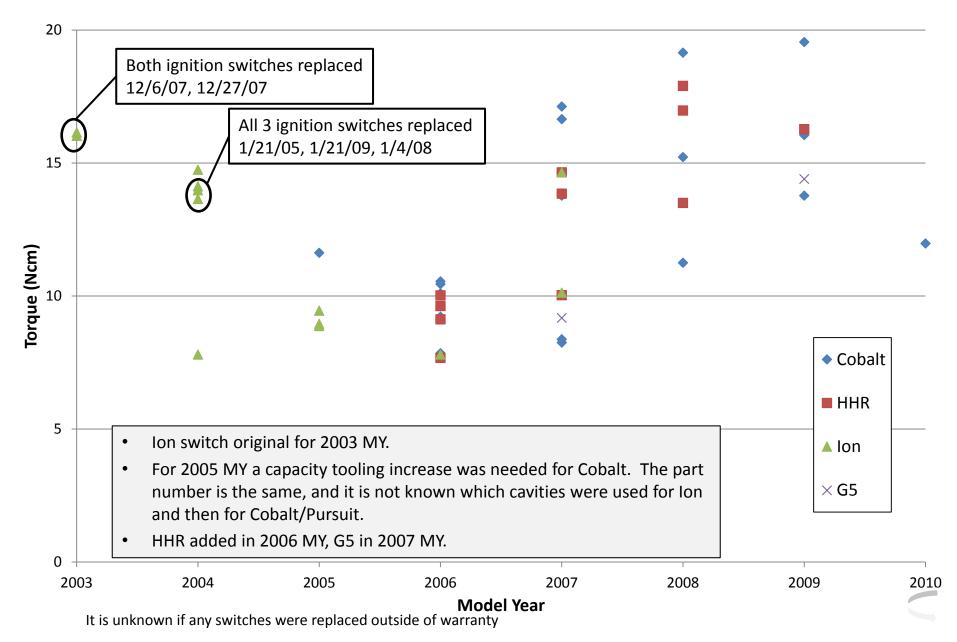




Cobalt



Torque to Rotate From Run to Accessory



The Chevrolet Cobalt began production with the Saturn Ion ignition switch. All model years Cobalt, Pursuit, G5, Ion and HHR use same ignition switch part number.

Ignition Switch Position from SDM Download - Incident Vehicles

2005-2007 Cobalt, Pursuit (Canada only) & 2007 G5^A 13 Accessory 1 Off 8 Run 1 No Event (not recorded) 2008 – 2010 Cobalt, Pursuit, G5 0 2003-2006 Ion 2 Not available from SDM^B 2006-2008 HHR 0

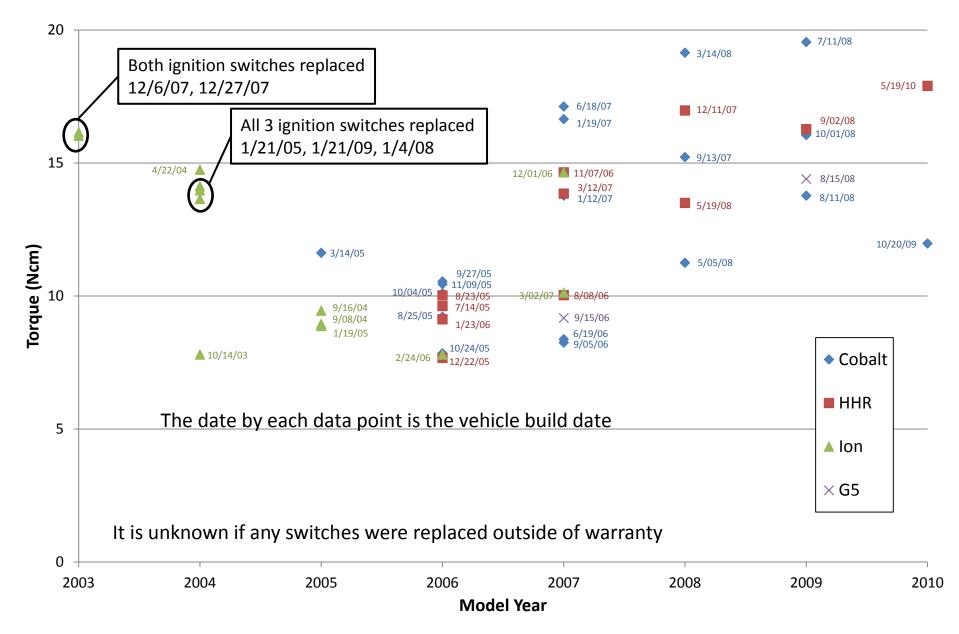
Cobalt versus Ion (2 Potential Incidents) & HHR (No Reports)

- Review indicates 2 potential non-deploys for Ion, but are not confirmed to be the same cause.
- Ion has different column shroud which could affect potential for key interaction
- HHR has more clearance to the driver's knee

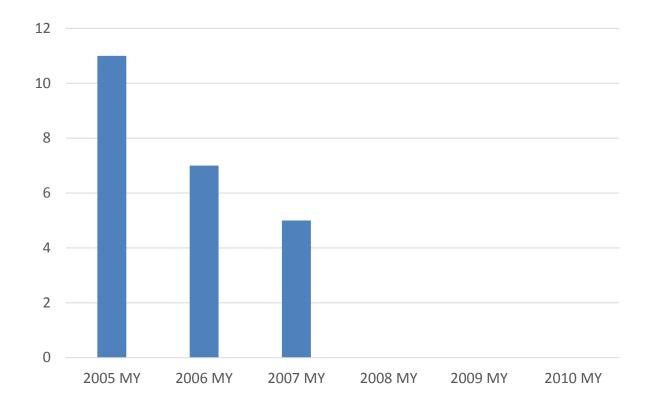
^A One G5 incident, all others are Cobalt.

^B Ion uses Class 2 architecture which does not record in ACCESSORY. Cobalt, G5 & HHR use the GM LAN which records to the SDM even with ignition in ACCESSORY

Torque to Rotate From Run to Accessory



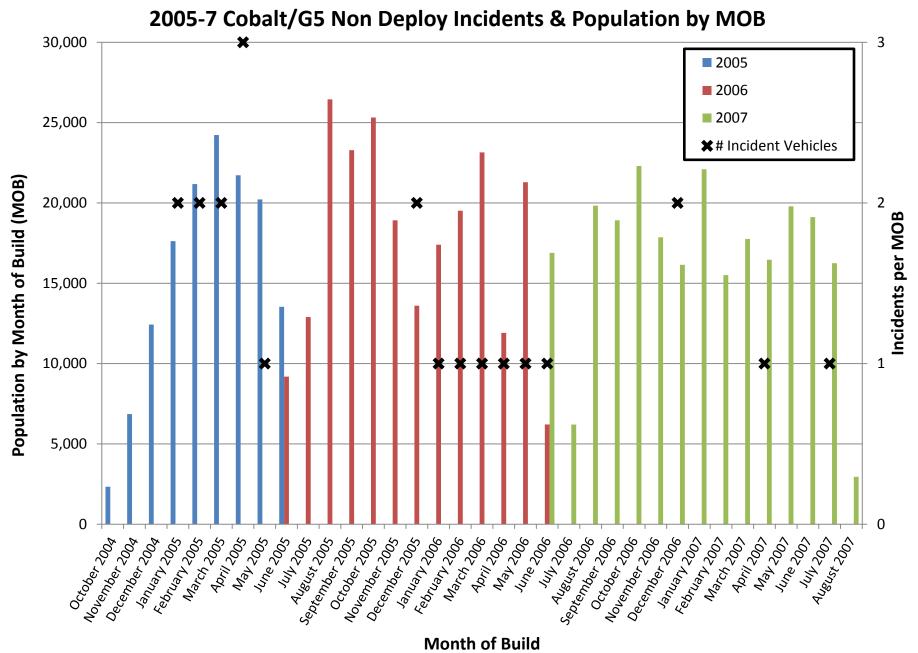
Non-Deployment Allegations by Model Year Cobalt (22), G5 (1)



- The mechanical characteristics of the ignition switch were unchanged for all model years.
- A revision to the switch occurred during the 2007 MY to increase the torque to rotate.

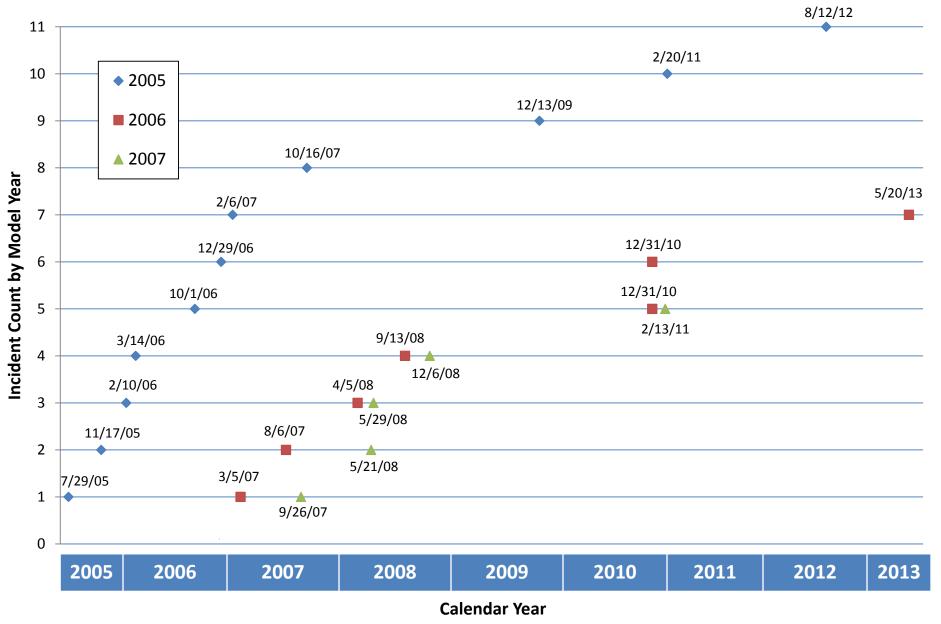
-The part number was not changed and the breakpoint is unknown.

- Incidents within the 2007 MY are distributed throughout the build months.



Build date not available for one 2005 vehicle

As of 10/1/13



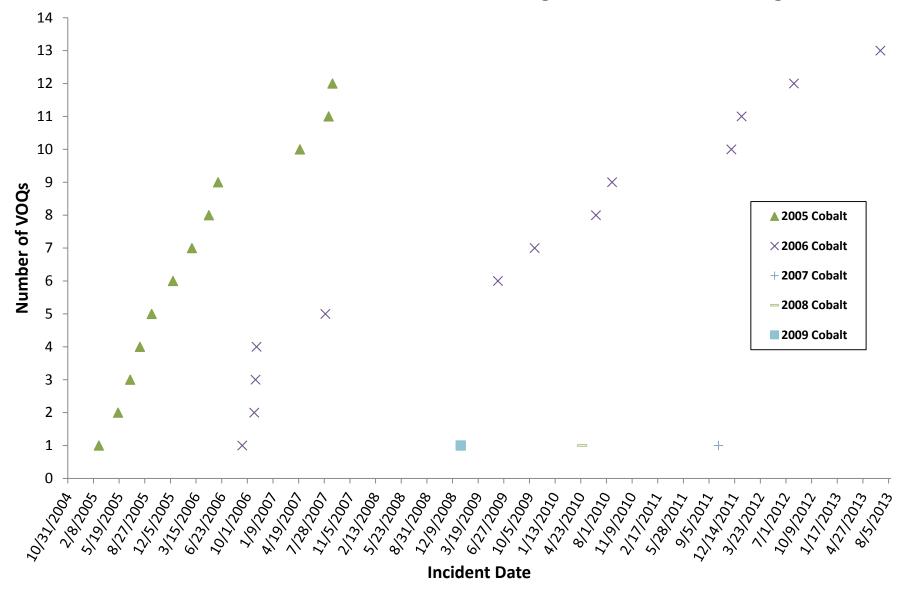
2005-7 Cobalt / G5 Reports of Airbag Non-Deploy by Model Year & Incident Date

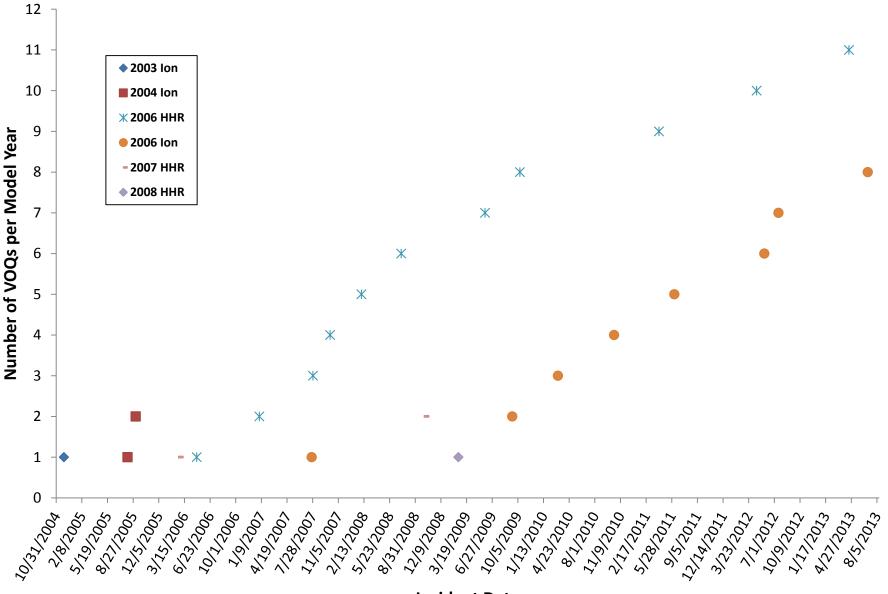
As of 10/1/13

Stalling VOQs by Model Year								
Potential Key Motion (Stall with No DTCs & Immediate Restart)								
Model	2003	2004	2005	2006	2007	2008	2009	2010
COBALT			12	13	1	1	1	
HHR				11	2	1		
ION	1	2		8				

2005-10 Cobalt TREAD Search - Elec, Eng, Strg Potential Knee-Key							
2005	2006	2007	2008	2009	2010	Total	
56	43	10	1	0	0	110	

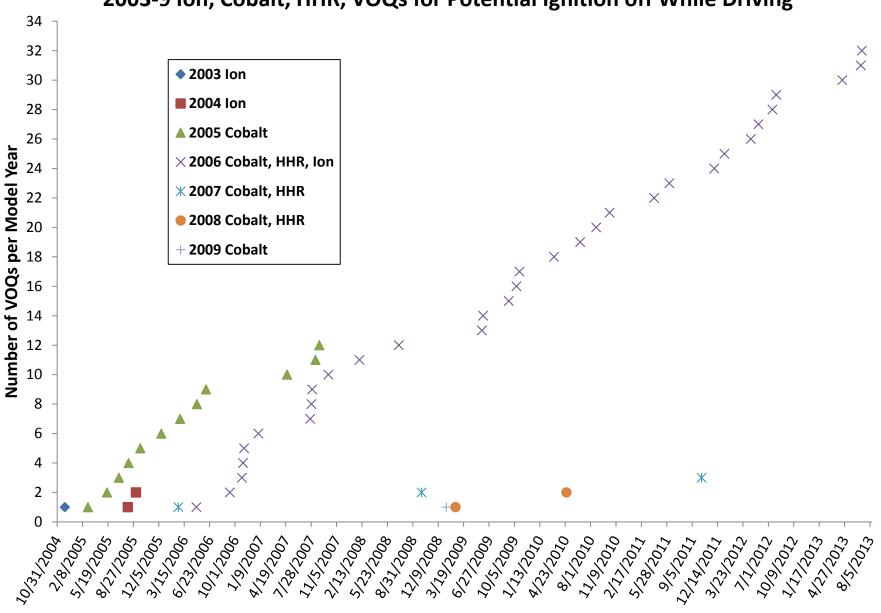
2005-2009 Cobalt VOQs for Potential Ignition off While Driving





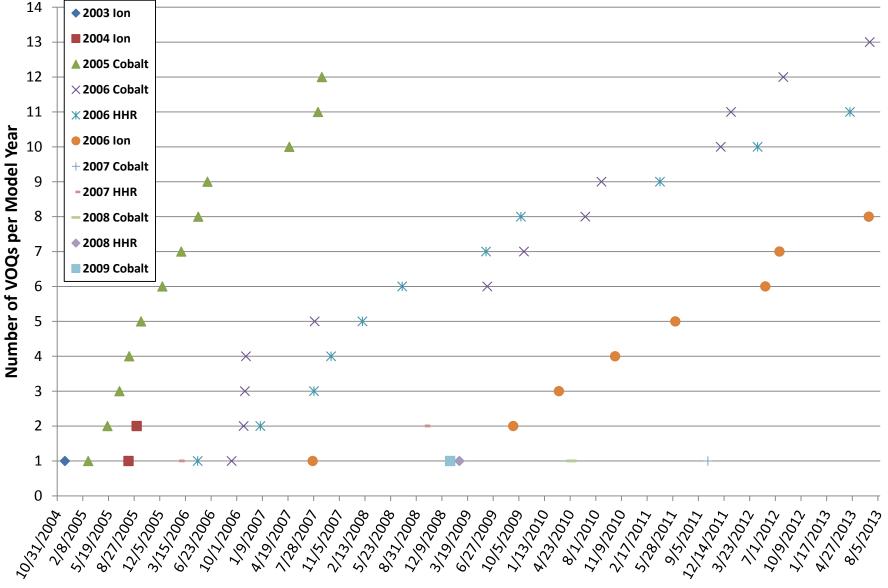
2003-9 Ion, HHR VOQs for Potential Ignition off While Driving

Incident Date



2003-9 Ion, Cobalt, HHR, VOQs for Potential Ignition off While Driving

Incident Date



2003-9 Ion, Cobalt, HHR, VOQs for Potential Ignition off While Driving

Incident Date

#05-02-35-007 Information on Inadvertent Turning of Key Cylinder, Loss of Electrical System and No DTCs -

Subject: Information on Inadvertent Turning of Key Cylinder, Loss of Electrical System and No DTCs

This bulletin is being revised to add a model year. Please discard Corporate Bulletin Number 05-02-35-007 (Section 02 – Steering).

There is potential for the driver to inadvertently turn off the ignition due to low ignition key cylinder torque/effort.

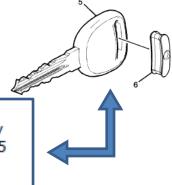
The concern is more likely to occur if the driver is short and has a large and/or heavy key chain. In these cases, this condition was documented and the driver's knee would contact the key chain while the vehicle was turning and the steering column was adjusted all the way down. This is more likely to happen to a person who is short, as they will have the seat positioned closer to the steering column.

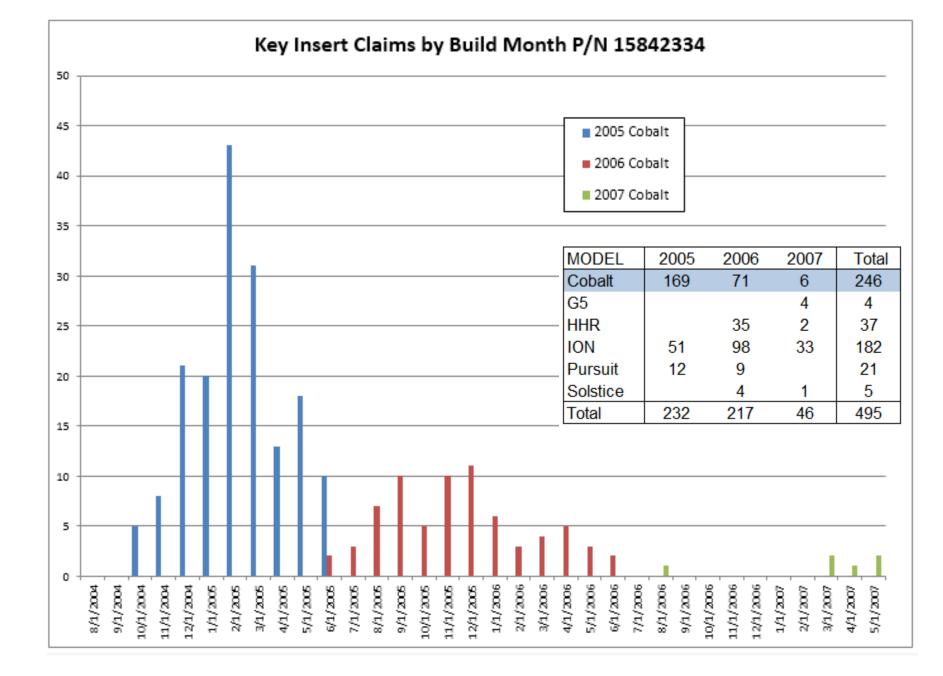
In cases that fit this profile, question the customer thoroughly to determine if this may the cause. The customer should be advised of this potential and should take steps to prevent it – such as removing unessential items from their key chain.

Engineering has come up with an insert for the key ring so that it goes from a "slot" design to a hole design. As a result, the key ring cannot move up and down in the slot any longer – it can only rotate on the hole. In addition, the previous key ring has been replaced with a smaller, 13 mm (0.5 in) design. This will result in the keys not hanging as low as in the past.



- Issued Nov 2005
- Reissued July 2011 to add the 2007 MY.





Key Slot vs. Hole Cobalt



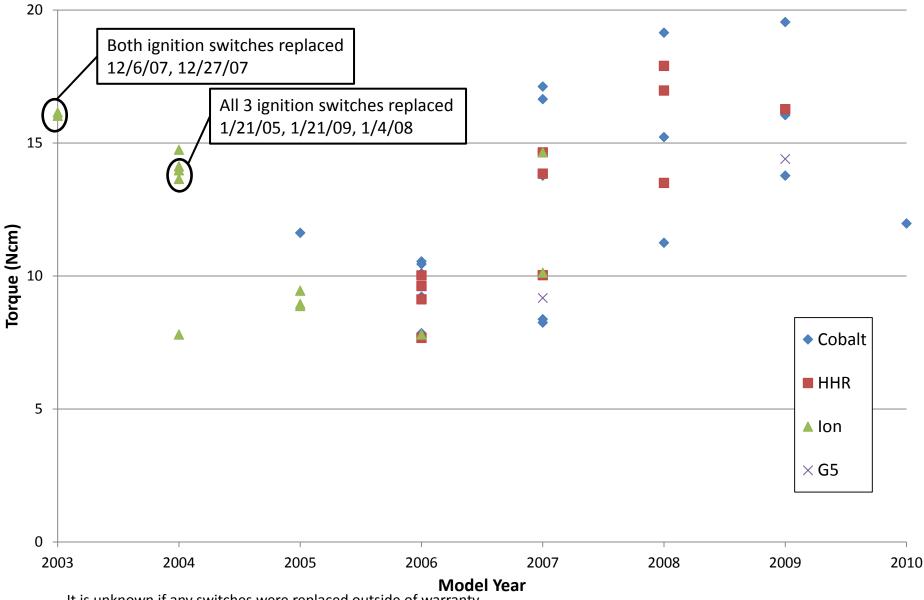
2005 Salvage Yard Cobalt 2008 Salvage Yard Cobalt

- Ignition switch with increased effort passed validation 4/26/06.
- Part number not changed.
- Implementation date is unknown.

- 12 spring coils
- Run to Acc: -7.7 N-cm

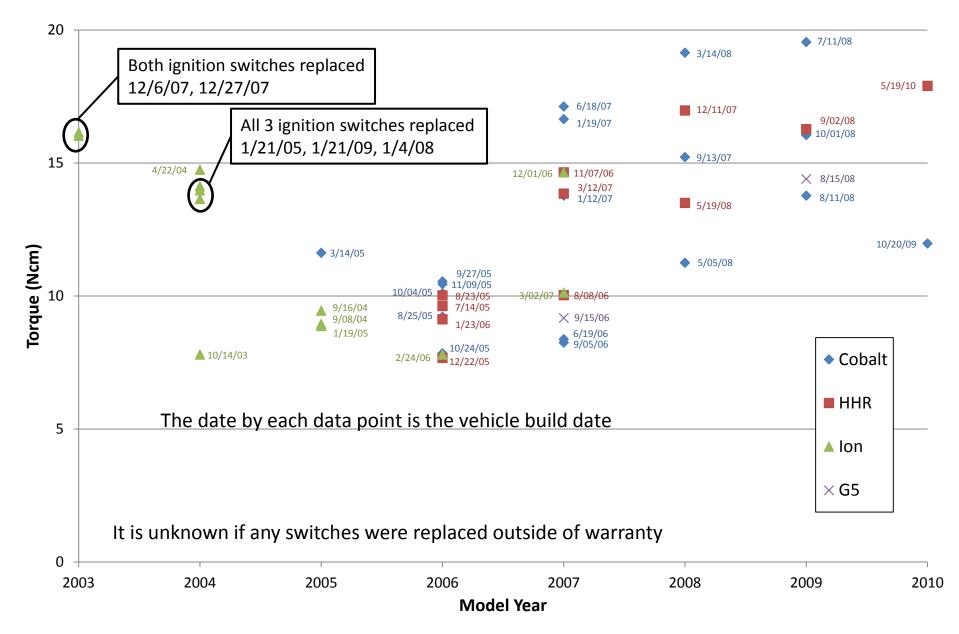
- 15 spring coils
- Run to Acc: -22.6 N-cm
- Cap is shorter than observed in MY 07+ and aftermarket switchestar Privileged and Confidential

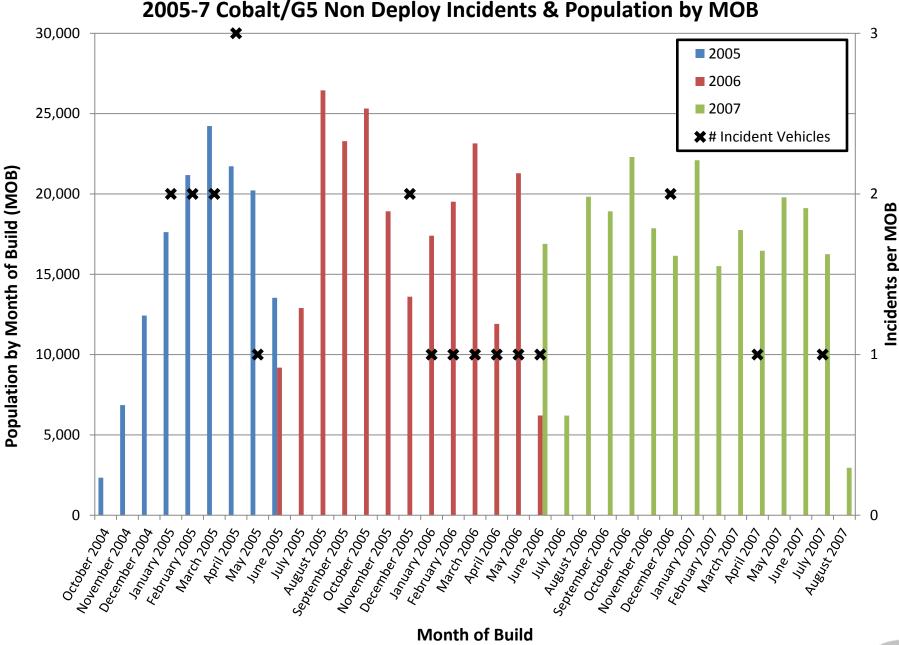
Torque to Rotate From Run to Accessory



It is unknown if any switches were replaced outside of warranty

Torque to Rotate From Run to Accessory





Build date not available for one 2005 vehicle

Torque Gauge Measurements (Steering Columns from Salvage Yards)

Model Year	Model & VIN	P/N	Cap Size	Off to Acc (N-cm)	Acc to Run (N-cm)	Run to Start (N-cm)	Run to Acc (N-cm)	Acc to Off (N-cm)
2005	Cobalt VIN 1306	10392423	Short	2.8	7.4	50.9	-6.0	-6.7
2005	Cobalt VIN 2380	10392423	Short	3.2	7.8	48.0	-7.8	-8.1
2006	Cobalt VIN 7326	10392423	Short	2.1	7.8	50.9	-7.1	-8.1
2006	Cobalt VIN 6342	10392423	Short	2.1	8.5	50.9	-7.8	-8.5
2007	Cobalt VIN 9561	10392423	Long	3.5	19.8	50.9	-16.2	-16.2
2008	Cobalt VIN 4195	15886190	Long	5.3	19.8	48.0	-22.6	-22.6
2008	Cobalt VIN 0386	15886190	Long	4.9	17.0	48.0	-19.8	-22.6
2009	Cobalt VIN 3438	15886190	Long	3.2	19.8	53.7	-15.5	-15.9

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Non-deploys due to Ignition Switch Rotation

2005-7 Cobalt, G5, Pursuit, 2003-2007 Ion, 2006-2007 HHR

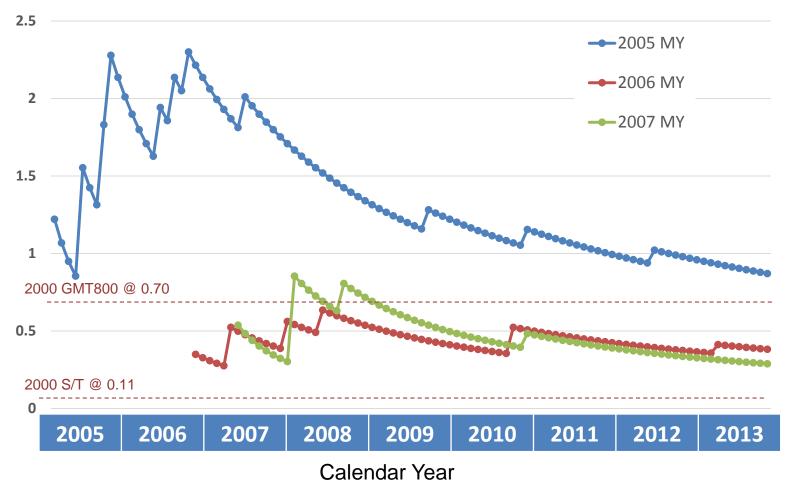
	Incident Reports	U.S. Population	IPHTV / Year Exposure
2005-2007 Cobalt	23	618,014	0.47
2005 Cobalt	11	140,646	0.89
2006 Cobalt	7	229,231	0.38
2007 Cobalt	5	248,137	0.29
2006-2007 HHR	0	214,072	0
2003-2007 Ion	2 ^A	478,986	0.04

^A Incidents can not be confirmed to be due to ignition switch rotation.

SDM Sensor Bounce Anomaly – Safety Recall - Decision June 2002 (approx.. 2 yrs. Exposure) 2000 GMT800 (Safety); 2000 S/T (No field action); 2000 M/L (No field action)

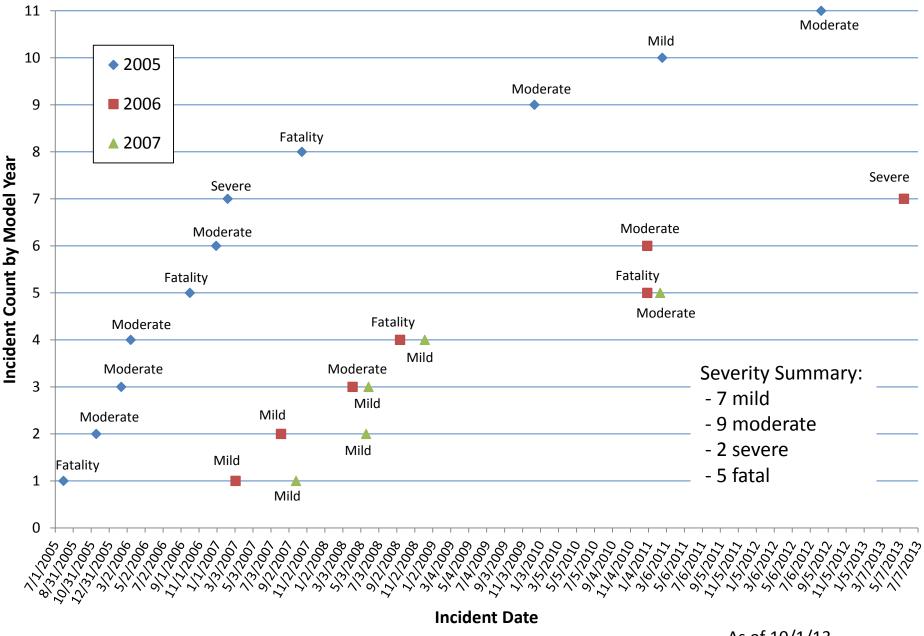
	Incident Reports	Population	IPHTV / Year Exposure
2000 GMT800	9	572,108	0.70
2000 S/T	1	455,500	0.11
2000 M/L	0	96,328	0

Cobalt – Front Airbag Non-Deployment Incidents Per 100K Vehicles



IPHTV

Severity of Injuries: 2005-7 Cobalt / G5 Reports of Airbag Non-Deploy



As of 10/1/13

Injury Severity Comparison

2000 GMT800 Sensor Bounce: 9 Total (3 mild, 3 moderate, 2 severe, 1 fatal)

fatal
Severe
Severe
moderate
moderate
moderate
mild
mild
mild

2005-2007 Cobalt, G5, Pursuit: 23 Total (7 mild, 9 moderate, 2 severe, 5 fatal)

	··/
Fatality	Fatal
Fatality	Fatal
Driver & Front Passenger: Fatal	Fatal (2)
Fatality	Fatal
Fatality	Fatal
Traumatic Brain Injury	Severe
Quadriplegic	Severe
Bruising to left side of head, cuts to left knee and back P: Fractured ribs, shoulder blade, cuts, and bruises	Moderate
Unknown Injuries (D) P: Broken neck (w/o paralysis), fractured ribs, sternum, laceration to head, facial bruises	Moderate
Fractured ribs, nose, femur, and ankle	Moderate
Fractured vertebrae and severe ear laceration	Moderate
Kidney damage, left arm fracture, internal bleeding	Moderate
Lost teeth, several stiches in mouth, broken ankle, broken wrist	Moderate
Syncope, concussion, occipital laceration, multiple contusions, seizure disorder	Moderate
Fractured nose & scapula P:fractured leg	Moderate
Severe TBI, Basilar skull fracture, right hip fracture, right sacral fracture	Moderate
Facial FX including: R. Orbital floor, R. Maxillary Sinus, and Bilateral Nasal Bone. Facial laceration & concussion	Mild
Bruised chest area, Bruises on head	Mild
Fractured front teeth and multiple contusions	Mild
Laceration to liver, cut nose, bruised chest, bumps all over, sore left knee	Mild
Laceration to head with scarring	Mild
Facial Laceration and dislocated hip	Mild
Broken nose , broken cheekbone, bruised lung, pain in right elbow	Mild

Non-deploys due to Ignition Switch Rotation 2005-7 Cobalt, G5, Pursuit, 2003-2007 Ion, 2006-2007 HHR

	Incidents Per 100k Vehicles /Year Exposure					
	Cumulative	2005-2008	2009-2013			
2005-2007 Cobalt	0.47	0.86	0.20			
2005 Cobalt	0.89	1.42	0.45			
2006 Cobalt	0.38	0.58	0.28			
2007 Cobalt	0.29	0.81	0.09			

SDM Sensor Bounce Anomaly – Decision June 2002 (approx. 2 yrs. Exposure)

2000 GMT800 - Safety Recall

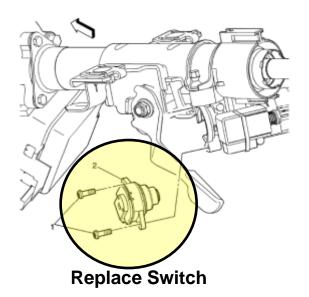
2000 S/T - No field action.

	Incident Reports	Population	IPTV / Year Exposure
2000 GMT800	9	572,108	0.70
2000 S/T	1	455,500	0.11
2000 M/L	0	96,328	0

Cost Estimates (Includes Vehicle Attrition)

GM Accrual Cost Estimate

	Ignition Switch	2 Ignition Keys	2 Key Inserts
2005-6 Cobalt	\$22,149,270	\$21,341,858	\$8,383,201
2005-7 Cobalt, G5*	\$37,722,764	\$36,347,646	\$14,277,558
2005-7 Cobalt, G5*,2003-7 Ion	\$69,772,734	\$60,877,738	\$23,913,115
2005-7 Cobalt, G5*, 2003-7 Ion, 2006-7 HHR	\$81,150,684	\$71,840,926	\$28,219,516









Add Insert

Production Year	2003	2004	2005	2006	2007	Total	
Cobalt, G5, Pursuit*	N/A	N/A	154,807	261,924	293,010	709,741	
lon	88,926	113,028	74,677	100,436	101,919	478,986	
HHR	N/A	N/A	N/A	113,003	101,069	214,072	
Total	88,926	113,028	229,483	475,364	495,998	1,402,799	

Summary Points

A) Combined reports (FPA, VOQs, Tread) indicate that a distinct change occurred during 2007 MY:

2005 MY	2006 MY	2007 MY	2008 MY	2009 MY	2010 MY
79	63	16	2	1	0

B) The non-deployment incident rate for 2005 MY is over 2 times higher than 2006; approx. 3 times higher than 2007 MY.

	<u>2005</u>	<u>2006</u>	<u>2007</u>
Incidents	11	7	5
IPHTV/Yrs Exposure	0.89	0.39	0.30

(Combined IPTV/Yrs Exposure = 0.47 IPHTV)

- C) 2005 MY incident rate is higher than the GMT800 (SDM Contact Bounce) field action which was at 0.77 IPHTV at the time of decision.
- D) All Model Years show a decreasing trend. Reported non-deployment incidents within the last 5 years are significantly lower compared to the first 4 years of exposure.

	<u>2005</u>	<u>2006</u>	<u>2007</u>
2005-2008	8	4	4
IPHTV/Yrs Exposure	1.42	0.58	0.81
2009-2013	3	3	1
IPHTV/Yrs Exposure	0.45	0.28	0.09

There have been 2 reports in the past 34 months.

- E) The change to the ignition switch that was introduced during the 2007 Model Year (possibly Oct '06) is directionally correct. Four incidents have occurred on vehicles built after this date.
- F) Changing the key from a slot to a hole is directionally correct.

From: Brian Stouffer
Sent: Monday, December 02, 2013 8:14 PM
To: Greib, Gary R
Cc: John Murawa; Mark A Johnson
Subject: Request for PPAP & Quality Plan Data for Chevrolet Cobalt Ignition Switch P/N 10392423

The information you provided on the change to the Cobalt ignition switch plunger and spring has been very helpful.

Today, I gave an update to some of our directors regarding the status of the investigation into 2005-7 Cobalt frontal airbag nondeployments. I was asked to get the actual PPAP data and not just warrants for the switch in 2005 and then when the plunger and spring change was approved in April 2006 (Change Approval Longer Spring & Plunger 57128dat.doc). Specifically, the data for the switch torque testing is requested (see Ignition Switch Torque Requirements.pptx) attached.

In addition to the torque data for PPAP, any KPC data that was taken from the 2005 – 2008 model years is desired. Torque curves are the item of primary interest. Ultimately, any data taken to support the quality plan is desired.

I understand it may take a several days to gather the requested information. That is significant because my last day of work at GM is Wednesday December 4, 2013. I will be on vacation from that point on until my official retirement 2/1/14 (30 years). Another member of my group will be taking over this project. He is John Murawa. I've included him on this e-mail. His contact information is: From: Greib, Gary R Sent: Tuesday, December 10, 2013 7:10 AM To: John Murawa Subject: FW: Request for Information Chevrolet Cobalt Ignition Switch P/N 10392423

John – See below and attached. There appears to be some torque testing data in the attached PPAP sign-off. If there are more specifics, please spell-out exactly what you are looking for and I will forward it on to the plant.

Gary R. Greib Manager, Product Investigations / Patent Agent Delphi Legal Staff

From: Cuervo, Antero
Sent: Monday, December 09, 2013 5:46 PM
To: Greib, Gary R
Cc: Lopez Martinez, Guadalupe; Miller, Lyle D; Villarreal, Mauricio
Subject: FW: Request for Information Chevrolet Cobalt Ignition Switch P/N 10392423

Gary, our PPAP coordinator found the following documentation. It is a newer warrant with some validation data attached. No data related to the original warrant was found.

GENERAL MOTORS

COMMODITY VALIDATION SIGN-OFF ** Pg. 1 of 2 Buyer's concurrence on the Beller's completion of validation shall not limit, impair, or otherwise modify Buyer's right to assert any legal or equitable remady, or raises Saller of its responsibility to provide conforming poods.

Part Name * GM00001/002 Id	WITTON SW		Pat Number* 155551 Rev 001	90	1	
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GM Load Engineer* Raymon	vi DeGiorgia	QM	Validation Engineer" 6	agene P Carnag	20	
Suppler Resident Engineer	NVA					
SUPPLIER MANUFACTO Supplier Name* Delphi Mec Street Address*	URING INFORMATION Instronic Systema			DUNS Number*	812502961	
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COMMODITY VALIDATI	ON SIGN-OFF REQUIR	EMENTS				
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Comments:

March 17, 2006

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TABLE CHARLOUTICE

2005-7 Cobalt, G5, Pursuit, 2003-2007 Ion, 2006-2007 HHR

Condition:

A review of selected Cobalt & G5 frontal crash events indicates some airbag non deploys have occurred where the ignition switch was in accessory or off. The condition appears to be limited to 2005-07 Cobalt & G5 vehicles. The noted field events involve vehicles going off the road and/or hitting smaller objects shortly before a more significant impact.

Questions:

- Why no incidents on Ion or HHR
 - Ion is Class 2 architecture vs GM LAN on Cobalt and HHR
 - Both disable SDM with key off, but Cobalt/HHR will store ignition state & crash record while Ion will not
 - NISM review indicates 2 potential non-deploys for Ion
 - Ion has different column shroud which could affect potential for key interaction
 - Ion customers may be less likely to have the type of crash needed for the condition
 - Ion has different SDM and supplier than Cobalt
 - HHR has more clearance to the driver's knee
- Why no incidents on 2008-10 Cobalt?
 - Ignition switch was revised to have longer plunger and spring to increase effort (confirmed 10/29/13)
 - Part number <u>not</u> changed, so implementation date is unknown (Validation complete 4/26/06). Salvage yard samples included 2007 vehicles with longer plunger (unknown if any had been replaced in service).

Root Cause:

 The hypothesis is that during the off road event the driver's knee is interacting with the keys and/or the mass of the keys is causing the ignition to rotate

Vehicle Population & Incident Rate 2005-2007

Vehicles Sold in US

Cobalt/G5 [#] Pursuit	<u>2005</u>	<u>2006</u>	<u>2007</u>
	140,464	229,231	248,137
Incidents	11	7	5
IPTV/Yrs Exposure	0.0089	0.0039	0.0030
SOP – 1/1/09	8	4	4
IPTV/Yrs Exposure	0.0142	0.0058	0.0081
1/1/09-10/1/13	3	3	1
IPTV/Yrs Exposure	0.0045	0.0028	0.00085

- 2000 GMT800 0.0070 IPTV/yr (approx 2 yrs exposure @ decision June 2002)
- 2000 S/T truck 0.0011 IPTV/yr no field action

- SDM anomaly may result in no-deploy

Vehicle Population & Incident Rate 2005-2007 Cobalt & G5

Vehicles Sold in US

Cobalt/G5 [#] Pursuit	<u>2005</u>	<u>2006</u>	<u>2007#</u>
	140,464	229,231	248,137
Incidents* IPTV/Yrs Exposure (as of 10/1/13)	11 0.0089	7 0.0039	5 0.0030

Incident rate for 2005 is over 2 times higher than 2006 and about 3 times higher than 2007

Combined IPTV/Yrs Exposure 0.0053

*Except for 1 2007 G5, all reports are Cobalt. There is 1 incident reported on a 2008 vehicle. 2008 vehicle had front sensor fault that disabled system prior to crash. # G5 was 2007 start.

Test Set-up Using Torque Tool

Measure torque (Ncm) to rotate key from Run To Accessory

TREAD Search July 2012 (TAC & CAC) Stalling with No DTCs

IPTV/yr	2003	2004	2005	2006	2007	2008	2009
Cobalt, G5	N/A	N/A	0.05316	0.02886	0.00733	~0	0
lon	0.04046	0.02526	0.04346	0.01826	0.0	N/A	N/A

Cobalt, Ion & HHR Ignition Switch Measurement

- 5/22/12 44 vehicles in Davison salvage yard
 - Measured torque (Ncm) and force (N) to turn the ignition switch from Run to Accessory.
 - Five of the vehicles had a replacement key, or a key with a hole vs slot (force not measured)

	Model Year								
Model	2003	2004	2005	2006	2007	2008	2009	2010	Grand Total
Cobalt			1	5	5	3	3	1	18
G5					1		1		2
HHR				4	3	2	1	1	11
lon	2	5	3	1	2				13
Grand Total	2	5	4	10	11	5	5	2	44

Switch Background

- Ion switch original for 2003. For 2005 capacity tooling was needed for Cobalt. The part number is the same, so it is not known what cavities were used for Ion and then for Cobalt. HHR added in 2006
 - A change was initiated in 2006 to implement a new printed circuit board (12861211 Rev 5) and a new detent plunger (741-79378). The taller plunger and spring with more coils completed validation testing 4/24/06. The switch p/n was not changed, so it is unknown when switches with the new content were put into production or service.*

*The change to the plunger and spring was not confirmed until Delphi provided details with that information on 10/29/13

2003 Ion vs 2007 Cobalt

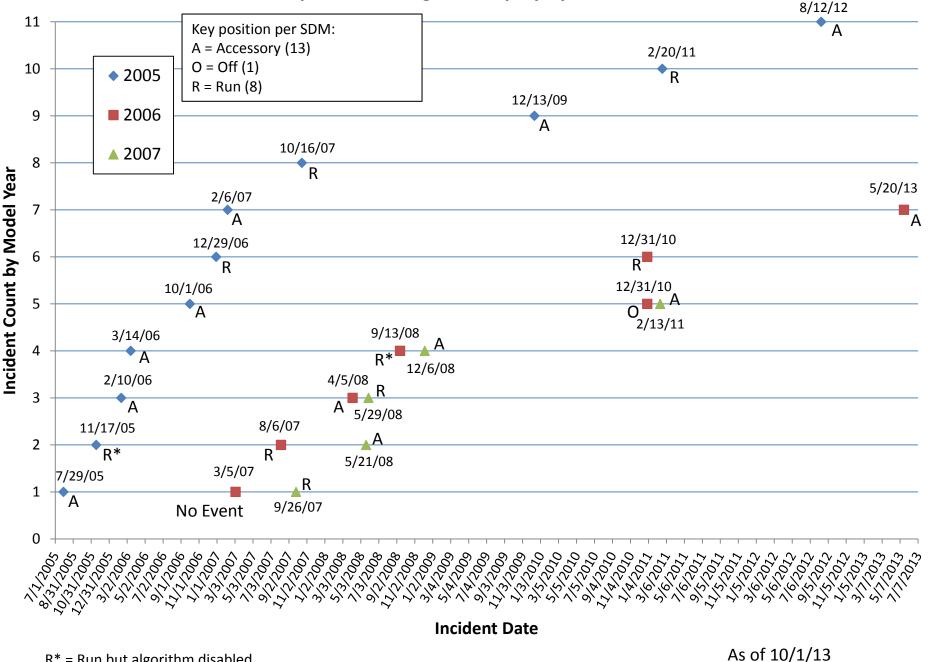




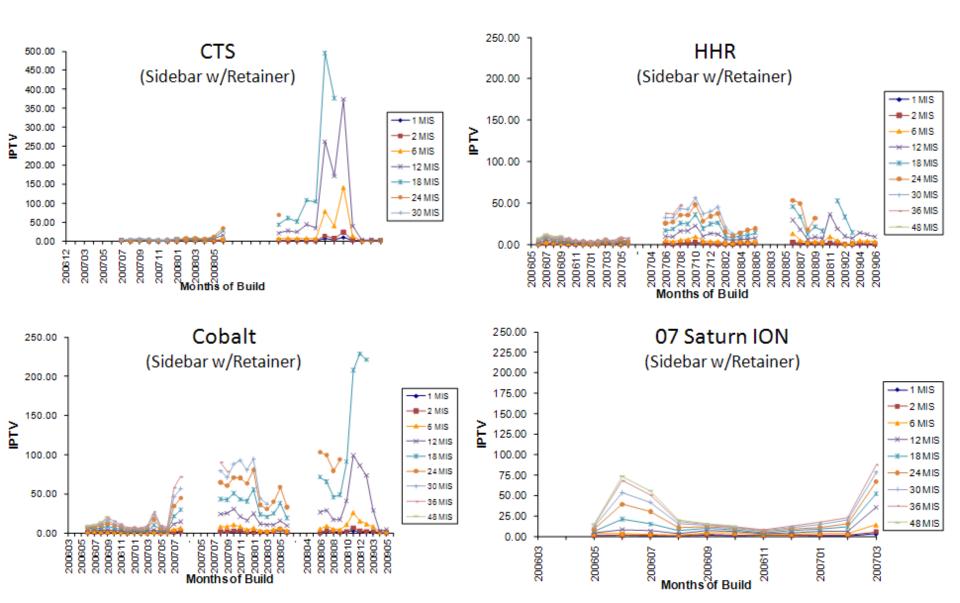
HHR Knee Clearance to Ignition (6'1" driver)



2005-7 Cobalt / G5 Reports of Airbag Non-Deploy by Model Year & Incident Date

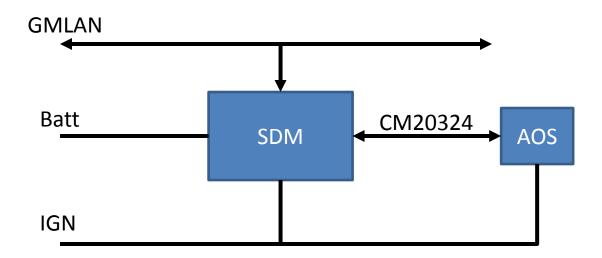


Ignition Cylinder Warranty (N100256)



Assessment SDM Change

- Changing the SDM power down behavior is high risk. The power moding, fail safe operation, and diagnostics portion of the SW would need to be modified.
 - The start up behavior, i.e. driver seat belt reminder would still need to be compliant even though there was no change to the "internal power mode" of the SDM on a quick IGN cycle.
 - Diagnostics of the IGN line and AOS module (perhaps other U-Codes) would need to be modified
 - Changes to the design of the SDM will need to be done by engineers who were not part of the original design team.
- Note that the AOS module is powered from IGN not battery so it will power off when the key transitions from run. The FMVSS requirement is that the correct airbag state be displayed within 10 secs – so if the SDM shut off delay lasted longer than 10 seconds or if a transition of airbag state happened with 2-3 seconds of power mode change, there may be a violation of this requirement.



Vehicle Scrap Rates

AGE	TRUCKS (Full Size <u>Trucks</u> and Vans)	<u>CARS</u> (<u>All</u> others)			
1	100%	100%			
2	99%	99%			
3	99%	99%			
4	98%	97%			
5	95%	95%			
6	94%	93%			
7	93%	92%			
8	92%	91%			
9	92%	89%			
10	91%	85%			
11	86%	82%			
12	79%	76%			
*data pulled by RL Polk in March 2012					

2003 Ion vs 2007 Cobalt



