

**From:** Alford, Justin (CGI Federal) [REDACTED]  
**Sent:** Tuesday, September 10, 2013 1:28 PM  
**To:** booth, jon  
**CC:** Martin, Rich (CGI Federal); Winthrop, Monica (CGI Federal); Wallace, Mary H. (CMS/OC); Reilly, Megan C. (CMS/OC); Patel, Ketan; trefzger, william; Pressley, Erin L. (CMS/OC); Weiss, Paul (CGI Federal)  
**Subject:** Updated Script for End-to-End FFM  
**Attachments:** Individual Application and Plan Compare Demo\_End\_to\_End\_Griffith\_Update.zip

Jon,

Attached is the updated script that includes My Account, Individual Application, and Plan Compare. I was able to get it into one, reasonably-sized file – so this file should supersede the one I sent earlier this morning.

Please let me know if you have questions and if you can let me know you received it, I'd appreciate it.

Thanks,  
Justin

Justin Alford | Director, Consulting | CGI Federal | [REDACTED]

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**From:** Alford, Justin (CGI Federal)  
**Sent:** Monday, September 09, 2013 6:05 PM  
**To:** booth, jon  
**Cc:** Martin, Rich (CGI Federal); Winthrop, Monica (CGI Federal); Wallace, Mary H. (CMS/OC); Reilly, Megan C. (CMS/OC); Patel, Ketan; trefzger, william; Pressley, Erin L. (CMS/OC); Weiss, Paul (CGI Federal)  
**Subject:** RE: screen cam version of the FFM

Hi Jon,

Per the updated scenarios and screenshots, we will have that completed this evening and it will be available first thing tomorrow morning.

Thanks,  
Justin

Justin Alford | Director, Consulting | CGI Federal | [REDACTED]

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**From:** booth, jon  
**Sent:** Monday, September 09, 2013 8:57 AM

**To:** Alford, Justin (CGI Federal)  
**Cc:** Martin, Rich (CGI Federal); Winthrop, Monica (CGI Federal); Wallace, Mary H. (CMS/OC); Reilly, Megan C. (CMS/OC); Patel, Ketan; trefzger, william; Pressley, Erin L. (CMS/OC); Weiss, Paul (CGI Federal)  
**Subject:** RE: screen cam version of the FFM

Justin,

Following up to our conversation this weekend.

Per our discussion, we will use the current Captivate demo for the Secretary briefing this week. No need for any new product there.

For the training video, we will expect an updated script from CGI including matching screenshots and test data. Please advise on when we will receive that document.

Thanks,

Jon

**From:** Booth, Jon G. (CMS/OC)  
**Sent:** Saturday, September 07, 2013 9:24 AM  
**To:** Justin Alford (CGI Federal)  
**Cc:** Rich Martin; Monica (CGI Federal Winthrop; Wallace, Mary H. (CMS/OC); Reilly, Megan C. (CMS/OC); Patel, Ketan (CMS/OC); Trefzger, William (CMS/DWO); Pressley, Erin L. (CMS/OC); Paul Weiss (CGI Federal)  
**Subject:** Fwd: screen cam version of the FFM

Justin, per my earlier email, see below. Let me know if CGI can get the latest demo video ready by COB Monday for the Secretary demo. That will save us from needing to use a real environment.

Paul, for the training video we'd like to pull in TPG as we did earlier in the year. Any concerns with this? If everyone is OK we will get the training video moving on Monday.

Begin forwarded message:

**From:** "Oh, Mark U. (CMS/OIS)" [REDACTED]  
**Date:** September 6, 2013, 5:57:07 PM EDT  
**To:** "Booth, Jon G. (CMS/OC)" [REDACTED], "Trefzger, William (CMS/DWO)" [REDACTED]  
**Cc:** "Patel, Ketan (CMS/OC)" [REDACTED], "Reilly, Megan C. (CMS/OC)" [REDACTED], "Wallace, Mary H. (CMS/OC)" [REDACTED], "Pressley, Erin L. (CMS/OC)" [REDACTED]  
**Subject:** RE: screen cam version of the FFM

Thanks Jon – this is a great approach.

Best,

Mark

**From:** Booth, Jon G. (CMS/OC)  
**Sent:** Friday, September 06, 2013 3:13 PM  
**To:** Oh, Mark U. (CMS/OIS); Trefzger, William (CMS/DWO)  
**Cc:** Patel, Ketan (CMS/OC); Reilly, Megan C. (CMS/OC); Wallace, Mary H. (CMS/OC); Pressley, Erin L. (CMS/OC)  
**Subject:** Re: screen cam version of the FFM  
**Importance:** High

Mark,

I discussed this with Mary to make sure I had the correct understanding of our needs. I think we need 2 Captivate videos, outlined below.

- First, we may need to demo the site to the Secretary next Wednesday and we are looking to use a video for this so that we don't need to lock down any environments (seems like that will be impossible next week)
- Second, we need 2 versions of a training video — one version which would be a run-through (much like the one above, could possibly reuse the same file) and one which would have a script/narration applied and might be longer with more pauses on specific screens. I am looping Erin Pressley into this as CSG can provide better guidance on the training video. On the last video we produced for public release, CGI brought in their 508 sub TPG to assist with scripting and 508 compliance. If possible, we should bring them in on this. We have resources on that subcontract.

For the first video, are you OK with Megan and I working with Justin over the weekend? If possible, we'd like to get the video against the current test2 build which has better integration of the components.

Thanks,

Jon

**From:** <Oh>, Mark Oh BB [REDACTED]  
**Date:** Friday, September 6, 2013 11:49 AM  
**To:** William Trefzger BB [REDACTED]  
**Cc:** Ketan Patel BB [REDACTED] Jon Booth [REDACTED]  
**Subject:** screen cam version of the FFM

Hey Bill – I have an assignment to work with OC and get a screen cam version of the FFM, walking through from application filing to completing an enrollment. Once produced, this would be distributed for training for the version in Path one (10/1).

Due date for delivery is 9/15<sup>th</sup>. Who can I work with on this? You guys had done a nice one for the marketplace already...and this one is for the prime time.

Best,

Mark