

Randy S. Miskanic

Vice President, Secure Digital Solutions

Randy Miskanic was named vice president, Secure Digital Solutions in February 2013. In this role, Miskanic will lead the Postal Service investments in digital product development and more closely align our innovation strategy with customer demand for secure digital communications and experiences. This is an important aspect of extending the trusted and secure aspects of our brand into our digital innovations and future offerings — and his credentials as a senior federal law enforcement officer help reinforce this commitment. He reports directly to the chief marketing and sales officer, executive vice president.



Prior to his current role, Miskanic served as the deputy chief inspector of the United States Postal Inspection Service (USPIS). In this capacity he was responsible for investigative and security programs impacting the Postal Service and the postal sector. Miskanic led our strategic approach to the prevention and investigation of identity theft and fraud offenses in the physical and digital arenas. During this time, he significantly advanced the capability of the USPIS to conduct cyber investigations, respond to malware and network attacks and analyze digital evidence. He also guided the USPIS's efforts to build a robust cyber response and investigative capability through partnerships with the Carnegie Mellon University's Computer Emergency Response Team Coordination Center and other federal government and private sector partners. Miskanic spearheaded an initiative that resulted in the protection of thousands of U.S. citizens from exposure to fraud through the seizure of over \$1 billion in counterfeit financial instruments destined to individuals in the United States.

Miskanic has held field leadership positions in Boston and New York and served in an international assignment at the Universal Postal Union (a United Nations Specialized Agency) in Berne, Switzerland where he was responsible for developing security and investigative programs for the global postal sector.

Miskanic earned a Bachelor of Science degree from the University of Pittsburgh and has received specialized certifications and training in hazardous materials operations, and chemical, biological, radiological and explosive detection. He received Vice President's Awards in 2008 and 2009 and the Department of Justice Victim Service Award for exceptional service to crime victims.