

Jeffrey Williamson

Chief Human Resources Officer and Executive Vice President

Jeffrey (Jeff) C. Williamson was named Chief Human Resources Officer and executive vice president in March 2013. He reports to the Postmaster General. In this role, Mr. Williamson oversees all aspects of Human Resources for the Postal Service's over 500,000 employees, including Labor Relations and Employee Resource Management. In addition, he manages the largest Human Resources Shared Services and Human Capital Enterprise System in operation.



Previously, Williamson was vice president of Pricing where he led the development and implementation of programs designed to simplify the mailing experience for small businesses, to create innovative ideas for commercial customers, and to tailor services for specific markets.

Prior to his appointment as vice president of Pricing, he was manager, Performance and Field Operations Support responsible for the implementation of standardized field operations process and information systems designed to improve productivity, reduce cost and improve service. He joined USPS in 2004 as manager, Network Modeling and Development and served as the manager, Network Development and Support. In this role, Williamson designed the Network Distribution Center system, which positioned the network for service improvements and cost savings.

Williamson began his career in the private sector as a management consultant in business strategy, finance, and supply chain management.

A graduate of Gettysburg College, where he earned a Bachelor of Arts degree in history, and American University, where he earned a Master of Business Administration degree, Williamson also earned a Master of Science degree in management from the Massachusetts Institute of Technology as the Postal Service's 2011-12 Sloan Fellows Program representative.