

Jennifer R. Franks

Director, Information Technology and Cybersecurity
Government Accountability Office (GAO)

Email: FranksJ@gao.gov



Jennifer R. Franks is a Director in GAO's Information Technology and Cybersecurity team. She oversees engagements that primarily focus on emerging cybersecurity issues and assessing an agency's ability to protect the confidentiality, integrity, and availability of its sensitive data and computing infrastructure. She also leads the Center for Enhanced Cybersecurity, which provides technical support to GAO's cybersecurity engagements. In addition, she leads government-wide and agency-specific reviews in the areas of IT management and operations, data protection, privacy, and cybersecurity issues related to the COVID-19 pandemic.

Jennifer joined GAO in 2006. She has led audit teams that perform reviews at an array of federal agencies, including the Department of Health and Human Services, National Institutes of Health, Centers for Disease Control and Prevention, Internal Revenue Service, Veterans Affairs, and Office of Personnel Management.

Jennifer earned a master's degree from Carnegie Mellon University in information security policy and management, and a bachelor's degree from Hampton University in computer information systems.