

Randy S. Miskanic

Acting Chief Information Officer and Executive Vice President

Randy Miskanic was named Acting Chief Information Officer and Executive Vice President in April 2015. In this role, he will continue the advancement of new mail intelligence, engineering systems, information technology systems, payment technology, and corporate information security to meet the changing needs of today's marketplace. He reports directly to the Postmaster General.

Prior to being named CIO, Randy served as the Chief Information Security Officer and Digital Solutions Vice President where he was responsible for leading the efforts to continually strengthen the integrity of our information systems and accelerate our digital product development.



Prior to assuming the role of Vice President, Miskanic served as the Deputy Chief Inspector of the United States Postal Inspection Service (USPIS). In this capacity he was responsible for investigative and security programs impacting the Postal Service and the postal sector. Miskanic led our strategic approach to the prevention and investigation of identity theft and fraud offenses in the physical and digital arenas. During this time, he significantly advanced the capability of the USPIS to conduct cyber investigations, respond to malware and network attacks and analyze digital evidence. He also guided the USPIS's efforts to build a robust cyber response and investigative capability through partnerships with the Carnegie Mellon University's Computer Emergency Response Team Coordination Center and other federal government and private sector partners. Miskanic spearheaded an initiative that resulted in the protection of thousands of U.S. citizens from exposure to fraud through the seizure of over \$1 billion in counterfeit financial instruments destined to individuals in the United States. Miskanic has held field leadership positions in Boston and New York and served in an international assignment at the Universal Postal Union (a United Nations Specialized Agency) in Berne, Switzerland where he was responsible for developing supply chain programs for the global postal sector.

Miskanic earned a Bachelor of Science degree from the University of Pittsburgh and has received specialized certifications and training in hazardous materials operations, and chemical biological, radiological and explosive detection. He received Vice President's Awards in 2008 and 2009 and the Department of Justice Victim Service Award for exceptional service to crime victims.