



David L. McClure
Associate Administrator
Citizen Services and Innovative Technologies
U.S. General Services Administration

Dave McClure was appointed as the Associate Administrator of the U.S. General Services Administration Office of Citizen Services and Communications effective August 24, 2009. In 2010, the office was re-established as the Office of Citizen Services and Innovative Technologies.

As Associate Administrator, McClure advances GSA's responsibilities in serving the American people through open and transparent government initiatives to provide increased government accessibility to the public. McClure also identifies and applies new technologies to improve government operations and service delivery.

The Office of Citizen Services and Innovative Technologies is a powerful advocate for making government operations more open, transparent, and participatory. Through the use of innovative technologies, the office connects the public to government information and services through various channels, including collaborative and public dialogue tools, call centers, and other emerging new media and citizen engagement technologies. As part of this effort, the office runs the award-winning USA.gov, the official website of the federal government, Data.gov, created and hosts Challenge.gov, and several other high profile transparency federal web sites. In addition, he oversees the Federal Cloud Computing PMO which is responsible for the creation and management of FedRAMP (a government-wide security accreditation, certification, and authorization program), assists OMB in government-wide data center consolidation. He serves on the Federal CIO Council Executive Committee.

McClure previously served as the managing vice president for Gartner Inc.'s government research team. There, he managed the global government research agenda and analyst support, and was lead researcher on government information technology management practices. McClure also served on the Obama-Biden transformation, innovation, and government reform transition team, which examined federal agency IT plans and status for the incoming administration.

Before working at Gartner, McClure served as vice president for e-government and technology at the Council for Excellence in Government. He founded the CIO SAGE program that provides mentoring advice from prior government CIOs to newly appointed CIOs. Previously, McClure had an 18-year career with the Government Accountability Office, where he conducted wide-ranging reviews of major systems development and IT management capabilities in almost all major Cabinet departments and agencies.

McClure has also provided key input on major federal government IT reform legislation, such as the Clinger-Cohen Act of 1996 that created federal government CIOs and IT business-case requirements, and the e-Government Act of 2002. He is a four-time winner of Federal Computer Week's "Top Federal 100" (1998, 2001, and 2004, 2012) for impact on government IT directions and improvements. He received the American Council for Technology's John J. Franke Award in May 2013 and the Fed100 Government Eagle Award in March 2012, the highest recognition for impact on federal IT. He was elected a Member of the National Academy of Public Administration in 2009, received AFFIRM's 2010 Government-wide IT Leadership Award, AFCEA Bethesda 2011 Award for Cloud Computing Leadership, the 2011 AFFIRM Leadership Award for Advancement of Open Government, and was selected by InformationWeek in February 2012 as one of the top ten most influential people in government security. His office has received numerous national and international awards for government innovation activities.

McClure received his Bachelor of Arts and a master's degree in political science from the University of Texas, and a doctorate in public policy from the University of North Texas. He also completed post-graduate work in IT management at Harvard and George Washington universities.