

Congress of the United States

House of Representatives

COMMITTEE ON OVERSIGHT AND ACCOUNTABILITY

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MEMORANDUM

July 21, 2023

To: Members, Subcommittee on Cybersecurity, Information Technology, and Government Innovation

From: Committee Staff

Re: Hearing titled “Getting Nowhere: DOD’s Failure to Replace the Defense Travel System”

On Wednesday, July 26, 2023, at 1:00 p.m. ET, in room 2154 of the Rayburn House Office Building, the Subcommittee on Cybersecurity, Information Technology, and Government Innovation will host a hearing titled “Getting Nowhere: DOD’s Failure to Replace the Defense Travel System.”

I. BACKGROUND:

Since 1998, the Department of Defense (DOD) has used the Defense Travel System (DTS) to process travel payments for DOD civilians and servicemembers. Due to the system’s inefficiency and excess cost, DOD initiated a process to implement a new software-as-a-service system known as MyTravel. But after investing nearly a decade and tens of millions of dollars in a new system, DOD in May abruptly cancelled the initiative.

II. HEARING PURPOSE:

This hearing will examine the factors that led to DOD’s decision to cancel the implementation of the new system. It will also discuss the broad questions that the failed system replacement effort raises about DOD’s ability to effectively manage its finances and information technology.

III. WITNESSES:

Mr. Jeffrey Register

Director, Defense Human Resources Activity
Office of the Under Secretary for Defense for Personnel & Readiness

Ms. Elizabeth Field

Director, Defense Capabilities and Management
U.S. Government Accountability Office