



James Curran, Mayor  
Ryan C. Shrouder, Commissioner  
Jeremy Katzman, Commissioner  
Lisa Mallozzi, Commissioner  
Jason Smith, Commissioner  
Alex Rey, City Manager

March 21, 2025

From: City of Cooper City, Florida

Re: Request for Single Zip Code

**To Congresswoman Debbie Wasserman Schultz,**

We are writing to express our strong support for the proposal to implement a unified postal code system for Cooper City. This initiative has the potential to greatly benefit our community by improving mail delivery accuracy, emergency services efficiency, lowering automobile insurance rates while fostering smoother coordination across businesses and governmental entities. We have been pursuing this since 2016 and have been repeatedly denied by the US Postal Service.

This improvement would also bring positive economic impacts, including attracting new businesses, increasing the reliability of e-commerce, and optimizing local services. Furthermore, it would contribute to fostering a sense of identity and unity within our community, simplifying communication and interactions both locally and beyond.

We believe in the significant value this project would deliver, and I wholeheartedly support its implementation. We hope that Congress will recognize the wide-reaching advantages of this proposal and move forward with its adoption.

Thank you for your attention to this matter. Please feel free to contact us if additional input or support from the community is needed.

Sincerely,

Ryan C. Shrouder  
Commissioner

James Curran  
Mayor

Jeremy Katzman  
Commissioner

Lisa Mallozzi  
Commissioner

Jason Smith  
Commissioner

9090 SW 50 Place, Cooper City, Florida 33328 | 954-434-4300 | [info@CooperCity.gov](mailto:info@CooperCity.gov) | [www.CooperCity.gov](http://www.CooperCity.gov)



@CooperCityFL



@CooperCityGov



@CooperCityGov



@CityofCooperCity

EUNICE M. ULLOA  
Mayor



KAREN C. COMSTOCK  
CHRISTOPHER FLORES  
WALT POCOCK  
Council Members

MARC LUCIO  
Mayor Pro Tem

DR. LINDA REICH  
City Manager

## CITY of CHINO

October 3, 2022

The Honorable Mayor Clint Lorimore  
City of Eastvale  
12363 Limonite Avenue, Suite 910  
Eastvale, CA 91752

### **Re: City of Eastvale Independent Zip Code.**

Dear Mayor Lorimore:

On behalf of the City of Chino, I write to express our support for the City of Eastvale to have its own independent zip code. We acknowledge that the City currently shares Zip Code 91752 with the City of Jurupa Valley and Zip Code 92880 with the City of Corona. However, the City of Eastvale has expanded, and we recognize that establishing an independent zip code for the City is beneficial to Eastvale and its residents.

As conveyed to the City of Chino, the lack of an independent zip code for Eastvale has led to mail delivery issues, which impact legal notices, code enforcement activities, and public outreach efforts. Additionally, Eastvale has stressed that having an address improperly associated with another jurisdiction has led to higher insurance rates for Eastvale residents. As an example, recent wildfires in Corona have affected Eastvale's wildfire insurance rates, and in some cases, have led to residents losing insurance or not being able to obtain insurance all together.

The lack of an independent zip code also causes confusion with voter registration and elections, impacts Eastvale's efforts to build a community identity, and interferes with emergency response activities.

In continuing to apply a holistic, cooperative, and regional approach to governance, and in considering the issues raised by Eastvale, the City of Chino supports an independent zip code specifically assigned to the City of Eastvale. Should you have any questions, please do not hesitate to contact the City of Chino Administration Department at (909) 334-3305.

Sincerely,

Linda Reich  
City Manager  
City of Chino





# CITY OF NORCO

HORSETOWN USA

December 21, 2022

Mayor Todd Rigby  
City of Eastvale  
12363 Limonite Avenue, Suite 910  
Eastvale, CA 91752

Dear Mayor Rigby,

On behalf of the City of Norco, I write to express our utmost support for the City of Eastvale to have its own independent zip code. We acknowledge that the City currently shares Zip Code 91752 and Zip Code 92880 with neighboring jurisdictions and we recognize that establishing an independent zip code for the City is vital to Eastvale's growth.

The lack of an independent zip code for Eastvale has created frustrating challenges for various stakeholders. These challenges include mail delivery issues, which impact legal notices, code enforcement activities and public outreach efforts. Additionally, the lack of an independent zip code has created confusion with voter registration and elections, impacted insurance rates and coverage options, and interfered with emergency response activities.

Understanding that the lack of a definitive zip code impacts the City of Eastvale's identity, economic culture and quality of life, the City of Norco hereby supports an independent zip code that is specifically assigned to the City of Eastvale.

Sincerely,

Mayor Greg Newton  
City of Norco

## CITY COUNCIL

GREG NEWTON  
Mayor

ROBIN GRUNDMEYER  
Mayor Pro Tem

KATHERINE ALEMAN  
Council Member

KEVIN BASH  
Council Member

TED HOFFMAN  
Council Member

September 26, 2022

The Honorable Clint Lorimore  
Mayor, City of Eastvale  
12363 Limonite Avenue, Suite 910  
Eastvale, CA 91752

**RE: Support for Eastvale's Independent Zip Code Campaign**

Dear Mayor Lorimore,

On behalf of the City of Ontario, I write to express our support for the City of Eastvale to have its own independent zip code. We recognize that establishing an independent zip code for the City is vital to Eastvale's growth. The absence of an independent zip code for Eastvale has led to mail delivery issues, which impact legal notices, code enforcement activities, and public outreach efforts.

Understanding that the lack of a definitive zip code impacts the City of Eastvale's identity, economic culture, and quality of life, Ontario supports an independent zip code that is specifically assigned to the City of Eastvale.

Sincerely,

A handwritten signature in black ink that reads "Paul S. Leon". The signature is fluid and cursive, with the first name "Paul" being the most prominent part.

Paul S. Leon  
Mayor



COUNTY OF RIVERSIDE



**KAREN SPIEGEL**  
SECOND DISTRICT SUPERVISOR  
BOARD OF SUPERVISORS



**STAFF**

PHIL PAULE, Chief of Staff  
DEBORAH ROSE, Deputy Chief of Staff  
LILIANA ALLIN, Office Administration/Legislative Assistant  
ELYSSE RICO, Media Coordinator  
MELANIE BONILLA, Field Representative/Board Assistant  
JACQUELINE ARMENTA, Youth Advisory Council/Legislative intern

November 21, 2022

The Honorable Clint Lorimore, Mayor  
City of Eastvale  
12363 Limonite Avenue, Suite 910  
Eastvale, CA 91752

Dear Mayor Lorimore,

I write to express our utmost support for the City of Eastvale to have its own independent zip code. As you know, the City of Eastvale currently shares Zip Code 91752 and Zip Code 92880 with neighboring jurisdictions. However, the City of Eastvale has quickly expanded as one of the fastest-growing cities in California. I recognize that establishing an independent zip code for the City is important to Eastvale's growth.

I understand that having an address that is improperly associated with another jurisdiction has led to higher insurance rates for Eastvale residents. Recent wildfires in Corona have affected Eastvale's wildfire insurance rates. In some cases, this led to residents losing insurance or not being able to obtain insurance.

The City of Eastvale possessing an independent zip code will enhance Eastvale's efforts to build a community identity, economic culture, and quality of life and I hereby support an independent zip code that is specifically assigned to the City of Eastvale.

Sincerely,

Karen Spiegel  
Second District Supervisor  
County of Riverside



# CITY OF EASTVALE

12363 Limonite Avenue | Suite 910 | Eastvale, CA 91752  
951.361.0900

November 15, 2022

Mr. Robert Fernandes  
Customer Relations Manager  
United States Postal Service – Santa Ana District  
3101 W. Sunflower Avenue  
Santa Ana, CA 92799

**RE: OFFICIAL ZONING IMPROVEMENT PLAN CODE BOUNDARY REVIEW REQUEST FROM THE CITY OF EASTVALE**

Dear Mr. Fernandes,

At the recommendation of the Office of Senator Alex Padilla, the City of Eastvale respectfully submits this letter to formally request the United States Postal Service (USPS) to review Eastvale's existing Zoning Improvement Plan (ZIP) codes and assign a new and independent ZIP code specifically to match the City's boundaries.

As you may be aware, Eastvale has two ZIP codes, 91752 and 92880, that are shared with the neighboring cities of Corona and Jurupa Valley. ZIP code 91752 is currently coded as Mira Loma; however, territories in the former unincorporated community of Mira Loma have now been fully annexed by the Cities of Eastvale and Jurupa Valley. Eastvale also shares ZIP code 92880 with Corona.

Eastvale's lack of an independent ZIP code has caused several major challenges for the City, including:

- **Business Attraction:** Commercial developers evaluate business expansion decisions based on the 1-mile, 3-mile, and 5-mile trader areas. The City incurred difficulty from the development and real estate communities given that the City's trade area and ZIP codes are grouped with surrounding communities. Demographics in Eastvale are particularly unique and likely to attract a different set of vendors and businesses.
- **Mailing Delivery:** Many addresses in Eastvale are listed as "Corona" and "Mira Loma." As a result, businesses often experience truck delivery issues given that ZIP code 92880 is identified as the City of Corona in many wayfinding platforms. Mail and packages with "Eastvale" as the destination jurisdiction were also returned by the USPS. This significantly impacts legal notices, code enforcement activities, and public outreach efforts.
- **Insurance Rates:** Having an address improperly associated with another jurisdiction can lead to higher insurance rates. Recent wildfires in Corona have affected Eastvale residents' wildfire insurance coverages. In some cases, this led to Eastvale residents losing insurance coverages or not being able to obtain insurance.
- **Voter Registration:** Many Eastvale residents residing in homes with "Corona" addresses believed that they should participate in Corona's elections instead of Eastvale's elections.

- **Community Identity:** Eastvale's lack of an independent ZIP code impacts the City's efforts to build community identity, especially when many businesses identify their locations in Eastvale as "Corona" and "Mira Loma."
- **Sport League Participation:** Many residents are frustrated that Eastvale's lack of an independent ZIP code affects the eligibility of their children's sport league participation.

Eastvale city staff spoke to neighboring jurisdictions and various community stakeholders and received several letters of support (attached) for Eastvale to obtain an independent ZIP code that matches the City's boundaries.

Per the procedures stated in the 2016 "USPS Management Instruction: ZIP Code Boundary Review Process," the City of Eastvale acknowledges that the USPS District Manager is responsible for identifying all relevant issues and potential solutions with regards to this request, quantifying the specific operational impacts and feasibility of this request, and meeting with proponent groups to discuss issues and potential alternatives. Eastvale city staff welcomes the opportunity to discuss our request with USPS staff in detail.

The City of Eastvale was incorporated in October 2010 and is recognized as a full-fledged City that is one of the fastest growing cities in Riverside County. Establishing an independent ZIP code for the City is vital to the community's growth. We sincerely appreciate your consideration of this request and please do not hesitate to contact our Senior Management Analyst, Alexander Fung, at [afung@eastvaleca.gov](mailto:afung@eastvaleca.gov) if you have any questions.

Sincerely,



Henry Garcia  
Interim City Manager  
City of Eastvale

Attachments: Letter of Support – Athena Property Management  
Letter of Support – City of Chino  
Letter of Support – City of Ontario  
Letter of Support – Eastvale Chamber of Commerce  
Letter of Support – Norco College



September 16, 2022

The Honorable Clint Lorimore, Mayor  
City of Eastvale  
12363 Limonite Avenue, Suite 910  
Eastvale, CA 91752

Dear Mayor Lorimore,

On behalf of the Cloverdale Marketplace, I write to express our utmost support for the City of Eastvale to have its own independent zip code. We acknowledge that the City currently shares Zip Code 91752 with the City of Jurupa Valley and Zip Code 92880 with the City of Corona. However, the City of Eastvale has quickly expanded as one of the fastest-growing cities in California. We recognize that establishing an independent zip code for the City is vital to Eastvale's growth.

The lack of an independent zip code for Eastvale has led to mail delivery issues, which impact legal notices, code enforcement activities, and public outreach efforts. Additionally, having an address that is improperly associated with another jurisdiction has led to higher insurance rates for Eastvale residents. Recent wildfires in Corona have affected Eastvale's wildfire insurance rates. In some cases, this led to residents losing insurance or not being able to obtain insurance.

The lack of an independent zip code also causes confusion with voter registration and elections, impacts Eastvale's efforts to build a community identity, and interferes with emergency response activities.

Understanding that the lack of a definitive zip code impacts the City of Eastvale's identity, economic culture, and quality of life, Cloverdale Marketplace hereby supports an independent zip code that is specifically assigned to the City of Eastvale. Should you have any questions, please do not hesitate to contact Danielle Cebrero, Property Manager at [dcebrero@athena-pm.com](mailto:dcebrero@athena-pm.com) or 949-398-8750 x 401.

Sincerely,  
As Agent for Cloverdale Marketplace, LLC

A handwritten signature in blue ink, appearing to read "Danielle Cebrero", is written over a blue circular stamp or seal.

Danielle Cebrero  
Property Manager  
DRE #1943576

Athena Property Management

EUNICE M. ULLOA  
Mayor



KAREN C. COMSTOCK  
CHRISTOPHER FLORES  
WALT POCOCK  
Council Members

MARC LUCIO  
Mayor Pro Tem

DR. LINDA REICH  
City Manager

## CITY of CHINO

October 3, 2022

The Honorable Mayor Clint Lorimore  
City of Eastvale  
12363 Limonite Avenue, Suite 910  
Eastvale, CA 91752

**Re: City of Eastvale Independent Zip Code.**

Dear Mayor Lorimore:

On behalf of the City of Chino, I write to express our support for the City of Eastvale to have its own independent zip code. We acknowledge that the City currently shares Zip Code 91752 with the City of Jurupa Valley and Zip Code 92880 with the City of Corona. However, the City of Eastvale has expanded, and we recognize that establishing an independent zip code for the City is beneficial to Eastvale and its residents.

As conveyed to the City of Chino, the lack of an independent zip code for Eastvale has led to mail delivery issues, which impact legal notices, code enforcement activities, and public outreach efforts. Additionally, Eastvale has stressed that having an address improperly associated with another jurisdiction has led to higher insurance rates for Eastvale residents. As an example, recent wildfires in Corona have affected Eastvale's wildfire insurance rates, and in some cases, have led to residents losing insurance or not being able to obtain insurance all together.

The lack of an independent zip code also causes confusion with voter registration and elections, impacts Eastvale's efforts to build a community identity, and interferes with emergency response activities.

In continuing to apply a holistic, cooperative, and regional approach to governance, and in considering the issues raised by Eastvale, the City of Chino supports an independent zip code specifically assigned to the City of Eastvale. Should you have any questions, please do not hesitate to contact the City of Chino Administration Department at (909) 334-3305.

Sincerely,

Linda Reich  
City Manager  
City of Chino





September 26, 2022

The Honorable Clint Lorimore  
Mayor, City of Eastvale  
12363 Limonite Avenue, Suite 910  
Eastvale, CA 91752

**RE: Support for Eastvale's Independent Zip Code Campaign**

Dear Mayor Lorimore,

On behalf of the City of Ontario, I write to express our support for the City of Eastvale to have its own independent zip code. We recognize that establishing an independent zip code for the City is vital to Eastvale's growth. The absence of an independent zip code for Eastvale has led to mail delivery issues, which impact legal notices, code enforcement activities, and public outreach efforts.

Understanding that the lack of a definitive zip code impacts the City of Eastvale's identity, economic culture, and quality of life, Ontario supports an independent zip code that is specifically assigned to the City of Eastvale.

Sincerely,

A handwritten signature in black ink that reads "Paul S. Leon". The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

Paul S. Leon  
Mayor



The Honorable Clint Lorimore  
Mayor  
City of Eastvale  
12363 Limonite Avenue, Suite 910  
Eastvale, CA 91752

Dear Mayor Lorimore,

On behalf of the Eastvale Chamber of Commerce, I write to express our utmost support for the City of Eastvale to have its own independent zip code. We acknowledge that the City currently shares Zip Code 91752 with the City of Jurupa Valley and Zip Code 92880 with the City of Corona. However, the City of Eastvale has quickly expanded as one of the fastest-growing cities in California. We recognize that establishing an independent zip code for the City is vital to Eastvale's growth.

The lack of an independent zip code for Eastvale has led to mail delivery issues, which impact legal notices, code enforcement activities, and public outreach efforts. Additionally, having an address that is improperly associated with another jurisdiction has led to higher insurance rates for Eastvale residents. Recent wildfires in Corona have affected Eastvale's wildfire insurance rates. In some cases, this led to residents losing insurance or not being able to obtain insurance.

The lack of an independent zip code also causes confusion with voter registration and elections, impacts Eastvale's efforts to build a community identity, and interferes with emergency response activities.

Understanding that the lack of a definitive zip code impacts the City of Eastvale's identity, economic culture, and quality of life, Eastvale Chamber of Commerce hereby supports an independent zip code that is specifically assigned to the City of Eastvale. Should you have any questions, please do not hesitate to contact Hari Dhiman, President of the Eastvale Chamber of Commerce at [info@eastvalecoc.org](mailto:info@eastvalecoc.org).

Sincerely,

*Hari Dhiman*

Hari Dhiman  
President



September 12, 2022

City of Eastvale  
Mayor Pro Tem Todd Rigby  
12363 Limonite Avenue #910  
Eastvale, CA 91752

Dear Mayor Pro Tem Rigby,

I am writing to share a challenge the college has encountered for our students who reside in Eastvale.

Currently, there are two zip codes in Eastvale recognized by the US Postal Service (92880 and 91752) that are recognized in other cities. Eastvale city boundaries transect portions of both 92880 (Corona) and 91752 (Mira Loma); therefore, we cannot use those zip codes to accurately identify Eastvale students. This creates challenges for both the students and the college's method of reporting student population by city. Students living in Eastvale under these zip codes must choose either Corona or Mira Loma as their city address because our student system is designed to pull from the primary zip code designation identified by USPS. The only method that we have at this point in time for accurately identifying Eastvale students is to take all addresses on file, submit it to GIS (Geographical Information Systems) experts to geolocate their address on a map, and then identify which students are within the city boundaries based on their map location.

Assigning Eastvale zip codes unique to the city would eliminate confusion for our students in our neighboring communities.

Thank you for your continued support of Norco College.

Sincerely,

Monica L. Green, Ed.D.  
President, Norco College



# CITY OF EASTVALE

12363 Limonite Avenue | Suite 910 | Eastvale, CA 91752  
951.361.0900

March 20, 2023

Delivery Manager  
United States Postal Service  
475 L'Enfant Plaza SW Room 7142  
Washington, D.C. 20260-2802

**RE: ZONING IMPROVEMENT PLAN (ZIP) CODE ADJUSTMENT MEETING REQUEST**

Dear United States Postal Service Staff,

On behalf of the City of Eastvale, we respectfully submit this letter to invite the United States Postal Service (USPS) to meet with members of the Eastvale City Council and city staff to discuss the possibility of adjusting Eastvale's ZIP code boundaries.

As you are aware, Eastvale currently has two ZIP codes, 91752 and 92880, that are shared with neighboring jurisdictions. According to Google Maps, ZIP Code 91752 is shared between the Cities of Eastvale and Jurupa Valley and ZIP Code 92880 is shared between the Cities of Chino, Chino Hills, Corona, and Eastvale and small portions of unincorporated Orange County and Riverside County. The lack of an independent ZIP code has caused various emergency response, business attraction and retention, insurance rate, and voter registration challenges for Eastvale.

The City understands that USPS' delivery routes would be impacted whenever ZIP codes change boundaries. We also acknowledge that delivery growth and changing demographics can necessitate adjustments to ZIP code boundaries to achieve USPS' objectives. Eastvale is in the process of developing a 158.6-acre Downtown at the corner of Hamner Avenue and Limonite Avenue, which will add up to 2,500 homes and approximately 10,000 new residents within the next several years.

With this in mind, we hope to have a meeting with USPS staff to discuss the implications of consolidating delivery routes and the possible additional costs that would be incurred. The City is open to exploring various solutions and opportunities with the USPS in order for a new and independent ZIP code to be granted solely for Eastvale's jurisdictional boundaries.

As of March 2023, the City has received over 1,100 letters of support from local residents in support of Eastvale having its own independent ZIP code. The Riverside County Board of Supervisors also passed a formal resolution in February 2023 in support of an independent ZIP code for Eastvale. Additionally, California State Senator Richard Roth introduced Senate Joint Resolution (SJR) 3 in Sacramento to call on President Biden to collaborate with the USPS to grant Eastvale an independent ZIP code.

We believe that granting Eastvale a new and independent ZIP Code would not only be beneficial for Eastvale's community identity, but addresses Eastvale's emergency management, public safety, business



attraction and retention, and insurance coverage challenges that are outside of the City's control. Each of these issues severely impact a resident's physical, mental, and financial wellbeing.

Thank you very much for your consideration and please do not hesitate to contact the City's Senior Management Analyst, Alexander Fung, at [afung@eastvaleca.gov](mailto:afung@eastvaleca.gov) if you have any questions.

Respectfully,



Todd Rigby  
Mayor  
City of Eastvale



Mark Orme  
City Manager  
City of Eastvale





# CITY OF EASTVALE

12363 Limonite Avenue | Suite 910 | Eastvale, CA 91752  
951.361.0900

February 20, 2025

The Honorable Ken Calvert  
United States House of Representatives  
2205 Rayburn House Office Building  
Washington, DC 20515

**RE: SUPPORT FOR AN INDEPENDENT ZIP CODE FOR THE CITY OF EASTVALE**

Dear Congressman Calvert,

The City of Eastvale is seeking your support to help Eastvale obtain an independent ZIP code for our residents and community stakeholders. Currently, the City has two ZIP Codes: 91752 which is shared with Jurupa Valley, and 92880 which is now designated as Eastvale. Our community has experienced rapid growth over the past 14 years and establishing an independent ZIP Code is vital to Eastvale's continued growth.

As you may know, the lack of an independent ZIP Code for Eastvale has led to many challenges, including emergency response activities, mail delivery issues, higher home insurance premiums, and confusion with voter registration and elections. Furthermore, not having an independent ZIP Code affects Eastvale's efforts to build a community identity.

Given that the lack of a unique ZIP Code impacts the quality of life of thousands, our residents deserve a solution to these problems. We have attempted to submit ZIP Code Boundary Reviews to the United States Postal Service without avail, despite both of our appeal attempts. Therefore, we would like to enlist your support during the 119<sup>th</sup> Congress in an effort to spearhead this cause.

We are grateful for your previous efforts in previous legislative sessions and look forward to continuing to work with your office to advocate for our residents and their well-being. Should you have any questions, please contact, Alexander Fung, Economic Development Manager, at [afung@eastvaleca.gov](mailto:afung@eastvaleca.gov).

Sincerely,

Michael McMinn  
Mayor

Mark Orme  
City Manager



May 16, 2025

Joanne Ribble  
Mayor  
District One

Jeff Hunt  
District Two

Jon McLain  
District Three

Lori Fayhee  
District Four

Rafael Lopez  
District Five

Jim Ward  
District Six

George Zalucki  
Vice Mayor  
District Seven

Steve Sarkozy  
Village Manager

Robert M.  
Eschenfelder, Esq.  
Village Attorney

The Honorable Congressman Byron Donalds  
United States House of Representatives  
1710 Longworth HOB  
Washington, D.C. 20515

RE: Zip Code

Dear Congressman Donalds,

Since its incorporation in 2015, the Village of Estero has sought an independent town-wide zip code. Our Village of 50,000 residents currently has five zip codes that encompass different sections of the community: 33928, 33929, 33967, 34134, 34135.

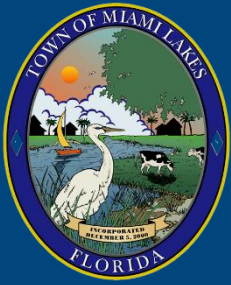
These, as well as regional zip codes have resulted in various challenges for our residents as well as the residents of our neighboring cities and Lee County. They include voting access concerns from individuals being confused on where they need to go to cast their votes, wildly fluctuating insurance rates (especially automobile insurance rates), inaccurate census records that affect the Village's operating revenue sources (including funding intended to assist vulnerable populations like seniors), and accurate delivery of packages by USPS, Amazon, and others.

The purpose of this letter is to respectfully request your support on H.R. 672 before Congress, to finally move this issue forward and provide relief to our residents and businesses from the above-mentioned issues. We have been in communication with the Postal Service for years on this matter and have received multiple rejections to our request.

Thank you for your attention on this very important matter to the residents and businesses of the Village of Estero to adopt a consistent zip code.

Respectfully,

Joanne Ribble  
Mayor



TOWN OF MIAMI LAKES  
6601 Main Street  
MIAMI LAKES, FL 33014  
(305) 364-6100  
[www.miamilakes-fl.gov](http://www.miamilakes-fl.gov)

**MAYOR**

Josh Dieguez

**VICE MAYOR**

Bryan Morera

**COUNCILMEMBERS**

Juan Carlos Fernandez  
Angelo Cuadra Garcia

Ray Garcia

Steven Herzberg

Alex Sanchez

**TOWN MANAGER**

Edward Pidermann

**TOWN CLERK**

Gina Inguanzo

**TOWN ATTORNEY**

Raul Gastesi Jr.



February 26, 2025

The Honorable Mario Diaz-Balart  
United States House of Representatives  
374 Cannon House Office Building  
Washington, D.C. 20515

Dear Congressman Diaz-Balart,

Since its incorporation in 2000, the Town of Miami Lakes has sought an independent town-wide zip code. Our town of 31,000 residents currently has three zip codes that encompass different sections of the community: 33014, 33016, and 33018. These combined zip codes serve a population of 385,541 across four municipalities, causing numerous issues throughout the region.

These existing regional zip codes have resulted in various challenges for my residents and the residents of our neighboring cities. They include voting access concerns from individuals being confused on where they need to go to cast their votes, wildly fluctuating insurance rates (especially automobile insurance rates), inaccurate census records that affect the Town's operating revenue sources (including funding intended to assist vulnerable populations like seniors), and accurate delivery of packages by USPS, Amazon, and others.

In the 2014 election, 85.42% of Miami Lakes voters expressed their desire to adopt an exclusive Town zip code. Over a decade later, this item has been discussed at numerous public meetings and Town support remains as fervent as ever.

The purpose of this letter is to respectfully request your support on H.R. 672 before Congress, to finally move this issue forward and provide relief to our residents from the above-mentioned issues. We have been in communication with the Postal Service for years on this matter and have received multiple rejections to our request, with the most recent one received in February 2024.

Thank you for your attention on this very important matter to the residents of Miami Lakes and Northwest Miami-Dade County generally.

Respectfully,

Josh Dieguez  
Mayor  
Town of Miami Lakes

*Growing Beautifully*



## Town of Miami Lakes Memorandum

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**To:** Honorable Mayor and Councilmembers

**From:** Vice Mayor Manny Cid

**Subject:** Miami Lakes Zip Code

**Date:** April 8, 2014

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### **Recommendation:**

#### Town of Miami Lakes Zip Code

I am proposing a straw ballot question for the 2014 election regarding an independent Miami Lakes Zip Code.

#### Question:

Since inception, the Town has pursued an independent Town-wide Zip Code. The Town has been diligently working to find creative and innovative ways to achieve this goal. Shall the Town continue to pursue an independent town-wide Miami Lakes Zip Code?



**OFFICIAL SAMPLE BALLOT  
BOLETA OFICIAL DE MUESTRA  
ECHANTIYON BILTEN VÒT OFISYÈL**

**GENERAL AND SPECIAL  
ELECTIONS  
MIAMI LAKES, FLORIDA  
NOVEMBER 4, 2014**

**ELECCIONES GENERALES  
Y ESPECIALES  
MIAMI LAKES, FLORIDA  
4 DE NOVIEMBRE DEL 2014**

**ELEKSYON JENERAL  
AK ESPESYAL  
MIAMI LAKES, FLORID  
4 NOVANM 2014**

**Should the Charter be amended to provide Councilmembers with an equal number of committee appointments?**

The Charter provides that although Councilmembers nominate individuals to Committees of the Council, the Mayor makes the actual committee appointments. In order to ensure equal representation on Town Committees, it is proposed that the Town Charter be amended to provide that each Councilmember, including the Mayor, have an equal number of appointments to Town Committees.

Shall the above-described Charter Amendment be adopted?

**¿Deberá enmendarse la Carta Constitucional de modo de otorgar a los Miembros del Concejo un número igual de nombramientos para comités?**

La Carta Constitucional dispone que aunque los Miembros del Concejo proponen candidatos para los Comités del Concejo, el Alcalde efectúa los nombramientos para los comités. Con el fin de garantizar la representación igualitaria en los Comités del Municipio, se ha propuesto enmendar la Carta Constitucional del Municipio de modo de disponer que cada Miembro del Concejo, incluido el Alcalde, tenga un número igual de nombramientos para los Comités del Municipio.

¿Deberá aprobarse la Enmienda a la Carta Constitucional descrita arriba?

**Èske se pou yo amande Konstitisyon an pou pèmèt Manm Konsèy yo genyen menm kantite kandida ki nonmen nan komite yo?**

Konstitisyon an mete anplas pou ke byenke Manm Konsèy yo prezante kandida pou Komite Konsèy la yo, se Majistra a ki fè veritab nominasyon nan komite yo. Pou kapab asire yon reprezantasyon egal nan Komite Minisipal yo, yo pwopoze amande Konstitisyon Minisipalite a pou mete anplas pou chak Manm Konsèy, ikonpri Majistra a, gen menm kantite kandida yo nonmen nan chak Komite Minisipal.

Èske se pou yo adopte Amannman Konstitisyonèl ki deklari anwo la a?

☐ YES/SÍ/MI 202  
☐ NO/NO/NON 203

**Non-Binding Straw Ballot Measure Regarding an Independent, Town-Wide Miami Lakes ZIP Code**

Since incorporation, the Town of Miami Lakes has diligently worked to find creative and innovative ways to obtain an independent, Town-wide ZIP Code from the United States Postal Service. Should the Town of Miami Lakes continue to pursue an independent, Town-wide ZIP Code from the United States Postal Service?

**Propuesta Sin Valor Jurídico Respecto de un Código Postal Independiente para todo el Municipio de Miami Lakes**

Desde su constitución en municipio, el Municipio de Miami Lakes se ha dedicado diligentemente a encontrar maneras creativas e innovadoras de obtener del Servicio Postal de los Estados Unidos un Código Postal independiente para todo el Municipio. ¿Deberá el Municipio de Miami Lakes seguir procurando obtener del Servicio Postal de los Estados Unidos un Código Postal independiente para todo el Municipio?

**Mezi pou Òganize yon Sondaj ki pa Kontrenyan Konsènan Kòd Postal pou tout Minisipalite Miami Lakes**

Depi enkòporasyon li an, Minisipalite Miami Lakes ap travay avèk dilijans pou chèche jwenn fason ki kreyatif ak inovatè pou jwenn yon Kòd Postal ki endepandan pou tout minisipalite an nan men Sèvis Lapòs Etazini. Èske se pou Minisipalite Miami Lakes kontinye chèche jwenn yon Kòd Postal endepandan pou tout Minisipalite an nan men Sèvis Lapòs Etazini?

☐ YES/SÍ/MI 204  
☐ NO/NO/NON 205

*M. Tejeda-Castillo*

*2 of 2*





6601 Main Street • Miami Lakes, Florida 33014  
Office: (305) 364-6100 • Fax: (305) 558-8511  
Website: [www.miamilakes-fl.gov](http://www.miamilakes-fl.gov)

Vice Mayor  
Manny Cid

November 7, 2014

President Barack Obama  
The White House  
1600 Pennsylvania Ave NW  
Washington, D.C. 20500

Dear President Obama,

Since its incorporation, the Town of Miami Lakes, Florida has sought an independent town-wide zip code. This issue has been championed for quite some time by our mutual friend and Miami Lakes resident former U. S. Senator Bob Graham. During the Nov 4, 2014 elections, 84.17 percent of Miami Lakes residents expressed their affirmative desire to adopt an exclusive zip code.

Our town of 31,000 residents currently has four zip codes that encompass different sections of the community: 33014, 33015, 33016, & 33018. These zip codes combined service a population of approximately 195,657, which has created many issues in Northwest Miami-Dade County.

On Monday, February 24th 2014, all the zip code issues were front and center during a meeting held at Hialeah City Hall. U.S. Congressman Mario Diaz-Balart, Hialeah Mayor Carlos Hernandez, and I met with regional United States Postal Service officials to present our case for the zip code boundary change. In Hialeah, the regional zip codes cause confusion during census counting and election time. We all know that an accurate census count makes an enormous difference during federal funding allocations for schools, senior centers, infrastructure projects, etc... In Miami Lakes, we see fluctuating automobile insurance rates in all four zip codes which encompass our town. Industry experts have opined that an independent town-wide zip code would decrease our residents' insurance premiums.



6601 Main Street • Miami Lakes, Florida 33014  
Office: (305) 364-6100 • Fax: (305) 558-8511  
Website: [www.miamilakes-fl.gov](http://www.miamilakes-fl.gov)

Lastly, the purpose of my letter is to respectfully seek your assistance with this matter. The U. S. Constitution grants congress the authority to establish a postal service and the 1970 post office restructuring empowered the President to appoint the USPS board of governors, which then selects the Postmaster General. The people of my community have fought for an independent zip code for many years and a concrete game-plan to achieve this goal or simply receiving the cost of changing the boundaries would be a positive improvement with our efforts.

This issue is not a political one but rather about the people. I look forward to working together with you and if necessary, am willing and able to travel to Washington to meet with you or appropriate staff.

Thank you for your attention on this very important matter to the residents of Northwest Miami-Dade County.

Respectfully,

Manny Cid  
Vice-Mayor  
Town of Miami Lakes

cc: Senator Marco Rubio  
Congressman Mario Diaz-Balart  
Mayor Carlos Hernandez, City of Hialeah  
Former Senator Bob Graham  
Denis McDonough, White House Chief of Staff



6601 Main Street • Miami Lakes, Florida 33014  
Office: (305) 364-6100 • Fax: (305) 558-8511  
Website: [www.miamilakes-fl.gov](http://www.miamilakes-fl.gov)

Mayor  
Wayne Slaton

October 15, 2013

Ms. Elizabeth Schaefer  
Manager, Delivery Operations  
475 L'Enfant Plaza RM7136  
Washington, DC 20260-7142

Dear Deliver Manager Schaefer,

This letter serves as the official Town of Miami Lakes appeal to the August 8th, 2013 Zip Code Boundary Adjustment denial.

Our residents continue to pay potentially higher automobile insurance premiums through no fault of their own. An automobile insurance premium decrease is the primary reason why the Town is requesting our own Zip Code. The secondary reason is to assist our community with the ongoing branding efforts, which according to our Economic Development Committee and Chamber of Commerce will attract more business and help existing businesses grow.

The reason why a townwide zip code could lead to lower car insurance rates is due to the risk being calculated and spread over Miami Lakes only, rather than more densely-populated neighboring areas.

Our residents await your response, as this issue has transformed into a top priority in our community.

Sincerely,

Mayor Wayne Slaton

Vice Mayor Manny Cid

Cc: Mario Diaz- Balart





January 7, 2013

Mr. Orlando De La Osa  
Hialeah Postmaster  
235 East 1<sup>st</sup> Avenue  
Hialeah, FL 33010-9998

Dear Mr. De La Osa:

On behalf of the residents of The Town of Miami Lakes, I am respectfully requesting you to initiate the Zip Code Boundary Review Process and grant U.S. Post Office recognition to the Town of Miami Lakes, which incorporated in December 5, 2000. To date, the Town is still not officially designated with its own zip codes. Attached for your edification is a Town Boundary map with an overlay of the current zip codes.

Our community is requesting a Zip Code change, not only to put an end to community identity concerns, but it has real and tangible financial implications for our residents such as lower our residents' automobile insurance rates and periodically mail gets returned because it indicates Miami Lakes as a municipality and your system associates the zip codes with Hialeah.

I understand that zip codes were created for the sole purpose of moving and delivering the mail in the most efficient and cost effective manner, and in the past, there has been a specific physical office associated with each office, however, we are not requesting a physical location within Miami Lakes.

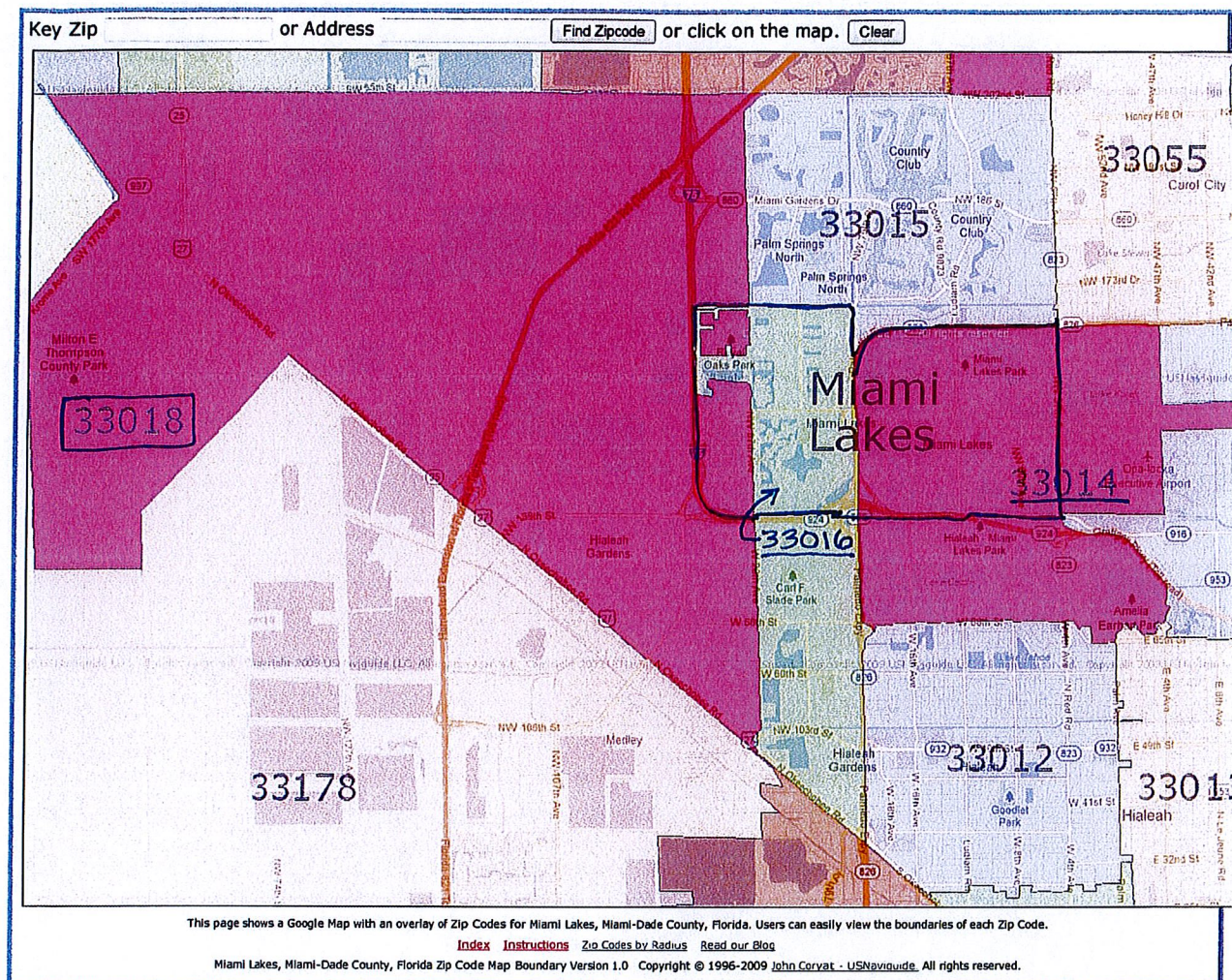
I want to commend you for the great work your office does and for your time and consideration to this very important matter. I welcome whatever actions you deem necessary to correct our current problem, and will be happy to meet with you to move this item forward.

Sincerely,

Michael Pizzi  
Mayor

cc: Mario Diaz-Balart









# CITY OF MILLS

EST. 1921

Dear USPS District Manager Douglas S. Smith,

February 10, 2025

On behalf of the residents of Mills I am requesting your assistance in resolving a long-standing issue with our zip code. Through this letter, please find our formal submission requesting that the city of Mills be assigned with its own separate and unique zip code.

The city of Mills is designated the zip code of 82604 which is also identified to the city of Casper and Alcova. More than half of the City of Mills, including city hall, cannot receive mail delivery and must maintain a post office box with a zip code of 82644.

I have highlighted some of the delivery issues below and included some notes from our residents and the local postmaster.

Most importantly, to the City of Mills is our municipal boundary. Referring to the 2016 management instruction, which suggest that delivery reflect that of the actual municipal boundaries. As it stands our delivery boundary has merged with two neighboring cities forcing half of our residents to utilize a post office box and the rest to receive home delivery. Attached is a letter from the Mills post master highlighting their ongoing delivery issues with the system in place. It is truly a guessing game as to how our mail will be delivered and how to address it. As you can see by the letter, the suggestion is made to attach the numerical number assigned to the box so that staff can sort in house the box it should be delivered. This only works if the website form allows for numerical numbers in a traditional alphanumeric box form. Meaning John Smith can not be John Smith 1234 as 1234 is not a letter in the alphabet and not recognized by the websites. Additionally, the data provided to these outside shipping companies by the postal service would not have John Smith 1234 as a recognized name and address within the city as a deliverable address. And thus, it would be rejected as an actual address. A lot of these outside companies cannot recognize a post office box as a deliverable address as they don't subscribe to deliver mail to postal boxes. You can see how selling the postal data to these companies is another layer of the ongoing issues.

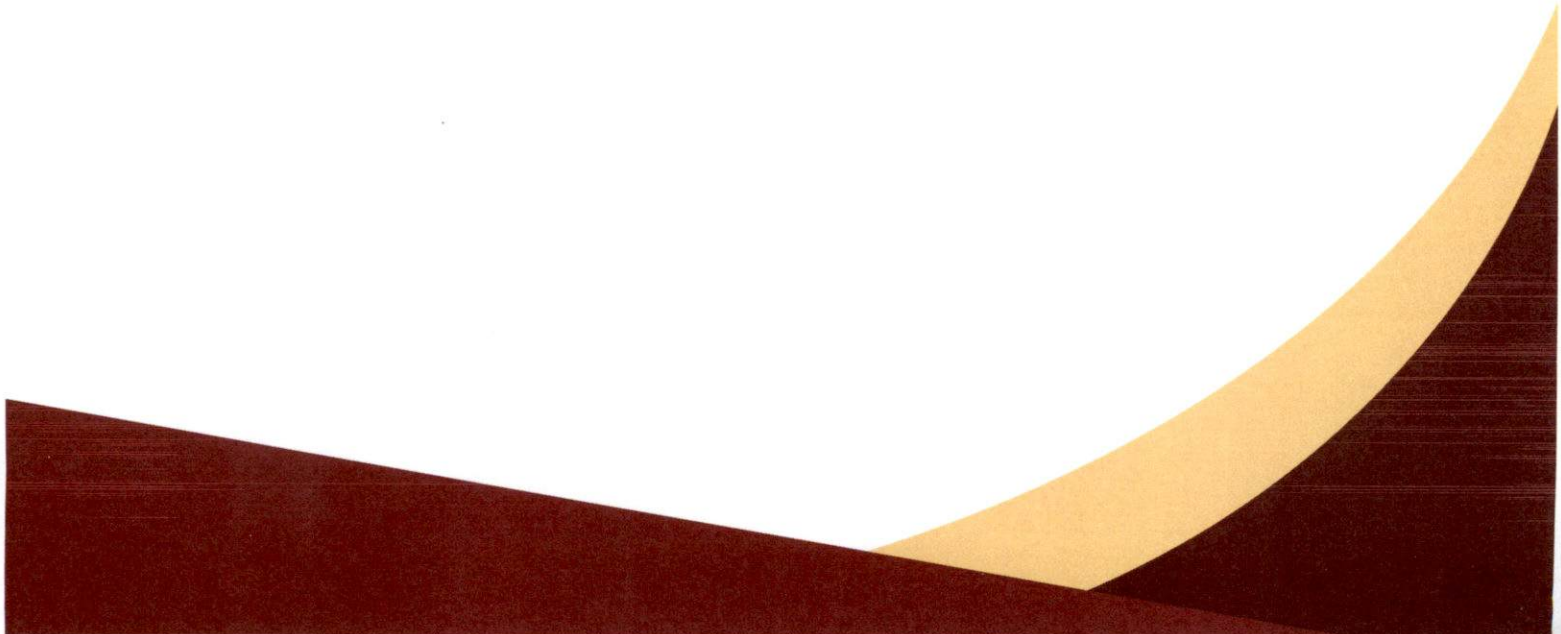
Recently we discovered that an area of our city was not receiving franchise fees from Rocky Mountain power. This was directly related to the zip code issue. We have also started to bill ambulance medical services in house and immediately discovered the issues created by having shared zip codes. Most all companies match their addresses to the USPS. However, half of our residents have postal boxes and cannot receive physical mail or packages to their home. This means our medical billing converts to Casper with the 82604 zip code. FedEx and UPS also match to the system which creates constant frustrations between the post office and residents when packages arrive in the wrong location or are denied delivery.

We want to be clear that we are not pursuing full mail delivery to every home in Mills. We ONLY want to assign Mills boundaries a unique zip code. Unless you feel that our resolution would be to provide full delivery to the city. We would accept a unique zip code separate from 82644 (assigned to our current post office) as one identified by the Casper USPS delivery service, which maintains separation of delivery versus postal box requirements. However, our main goal is to identify Mills separately from any other city or town by establishing a unique zip code.

Thank you for your support in this difficult and long-established goal.



Mayor Leah Juarez  
704 4th St. - PO Box 789  
Mills, Wyoming 82604  
307.234.6679  
mayor@millswy.gov





### Notes from Residents:

The zip code issue is a huge pain! Every time I need a package delivered to my home address; my address gets declined by the business because it doesn't exist in the postal mapping system. I have to fight to get the correct address to be used, often times having to having to contact the company directly.

I have experienced issues when filling out applications for credit cards or loans. My physical address is not recognized because I must use a post office box.

Sheri Bumgardner, City of Mills resident

We just moved to Mills in November 2023 and we have the most trouble when ordering things online through google, amazon, etc. They always correct our zip code to 82604 from 82644 and then the post office won't deliver our packages. We must go into the Casper office to pick them up.

Jamie Ruehlen, City of Mills resident

I live in Mills so my zip is 82644, but my address does not exist in a Google or gps search unless I use 82604. I have had many deliveries late, lots of lost drivers, and have had to fight with post office because half the time if I put my address with the proper zip code, they can't find me so it goes to the post office, which then gets mad because there is no P.O. box number on the package.

Destiny Shoefelt, City of Mills resident

We have had issue with some businesses saying my street address isn't deliverable, but they won't allow a PO box for shipping. My mom who lives down the road has the same issues. She gets critical medical supplies via delivery. It's inconsistent where they come to the house or PO box. She can't drive, and cannot get to the Casper office to retrieve her medical supplies when it is refused delivery. She recently tried to order furniture online and had to cancel the order because the delivery company could not verify it was an actual home.

Darcie Gudger, City of Mills resident



I have had multiple problems with effectively having two different addresses and zip codes. There are numerous companies (most notably ones dealing with financial matters) that flat out will not accept a PO box at all even for mailing only purposes due to the "ease of identity theft". I was told by a postal worker to type my street address into the PO box space for the deliveries and box number at the end. When I told them that isn't where I live, I was told it's because your address does not exist in our mapping system. A lot of companies won't accept a PO box for shipping addresses and when I try inputting my actual physical address it doesn't pass their built in security checks.

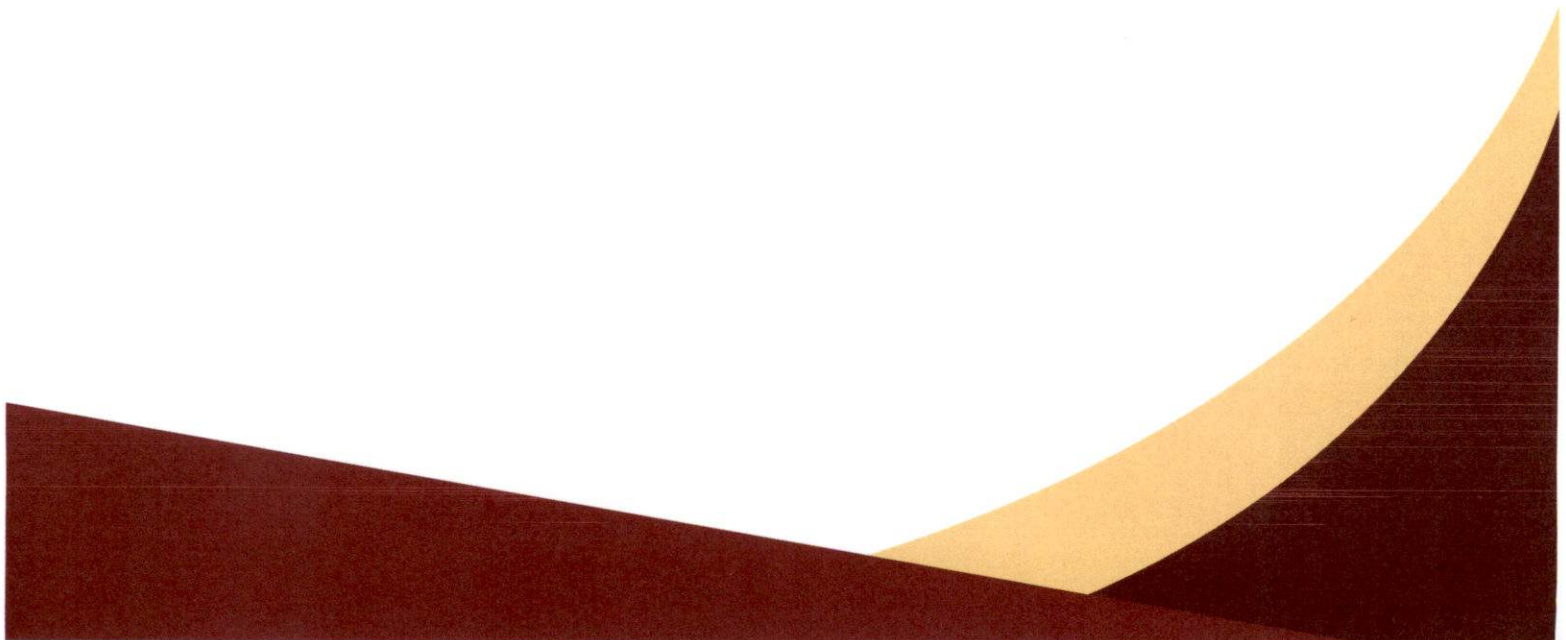
Kathy Bruemmer, City of Mills resident

When completing the paperwork for my conceal carry permit I had to receive my permit to my physical address. Unfortunately, I cannot receive USPS mail to my home in Mills and I am forced to use a PO box. Which created an issue at the DMV because they need a physical address to assign to the permit itself. When we tried to use the address, it did not recognize the 82604 zip code because it was assigned to Casper and not Mills.

Kyle Hasmuk, City of Mills resident

We have no option but to use a PO box, as we do not get mail delivered to our home. A couple of weeks ago I walked into the Mills Post Office after 9pm and noticed five Amazon packages addressed to the post office, followed by box numbers for different residents. These packages were delivered by an Amazon Flex driver. I called the police department and asked them to keep them safe over the weekend, and then returned to the post office on Monday morning only to find that the post office "hoped" the packages were gathered up and delivered accordingly. A large number of us Mills residents simply do not have an option but to use the post office, as our zip code assignment is convoluted. Until Mills has its own zip code, the residents will continue to pay the price for neglectful delivery drivers, and will keep experiencing frustration surrounding their mailing address.

Kala McWain, City of Mills resident







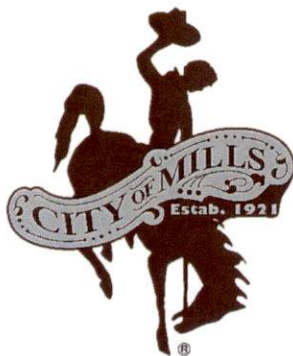
# CITY OF MILLS

EST. 1921

To whom it may concern,

I am submitting my letter of support on behalf of the residents and municipality of the City of Mills. We are requesting a new unique zip code be applied to our municipal boundary to address the substantial, long standing, and ongoing mail delivery issues. Please consider this letter as the documentation letter of support from the top local government official.

Mayor Leah Juarez  
704 4th St. - PO Box 789  
Mills, Wyoming 82604  
307.234.6679  
mayor@millswy.gov



# CITY OF MILLS

EST. 1921

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May 21, 2025

Dear Congresswoman Hageman,

I am writing on behalf of the residents of the City of Mills to express our appreciation for co-sponsoring H.R. 672, which seeks to establish unique ZIP Codes for 14 communities across the country. This legislation represents a significant step forward in addressing a long-standing issue that has caused unnecessary complications for municipalities like ours.

The City of Mills currently shares the ZIP Code 82604 with neighboring Casper and Alcova, a situation that has created persistent challenges for our residents and municipal operations. More than half of Mills, including City Hall, is unable to receive mail delivery and must rely on post office boxes assigned to the ZIP Code 82644.

This misalignment has had far-reaching consequences, including:

1. **Operational Disruptions:** The overlap in delivery boundaries has caused confusion and inefficiencies for residents and businesses. Residents often face issues with undeliverable mail and packages due to address recognition problems.
2. **Economic Impact:** We identified that certain areas of Mills were excluded from receiving franchise fees from utility companies due to the zip code overlap. In addition, our new in-house Mills ambulance medical billing system has encountered difficulties because many residents cannot receive physical mail at the homes of the emergency response.
3. **Community Identity:** Sharing a zip code with multiple municipalities undermines our community's ability to accurately collect tax revenues.

H.R. 672 provides a long-awaited opportunity to address these challenges by requiring the U.S. Postal Service to assign unique zip codes to the affected communities. The residents of Mills strongly support this effort and appreciate the leadership it represents in resolving a local issue that has been overlooked for far too long.

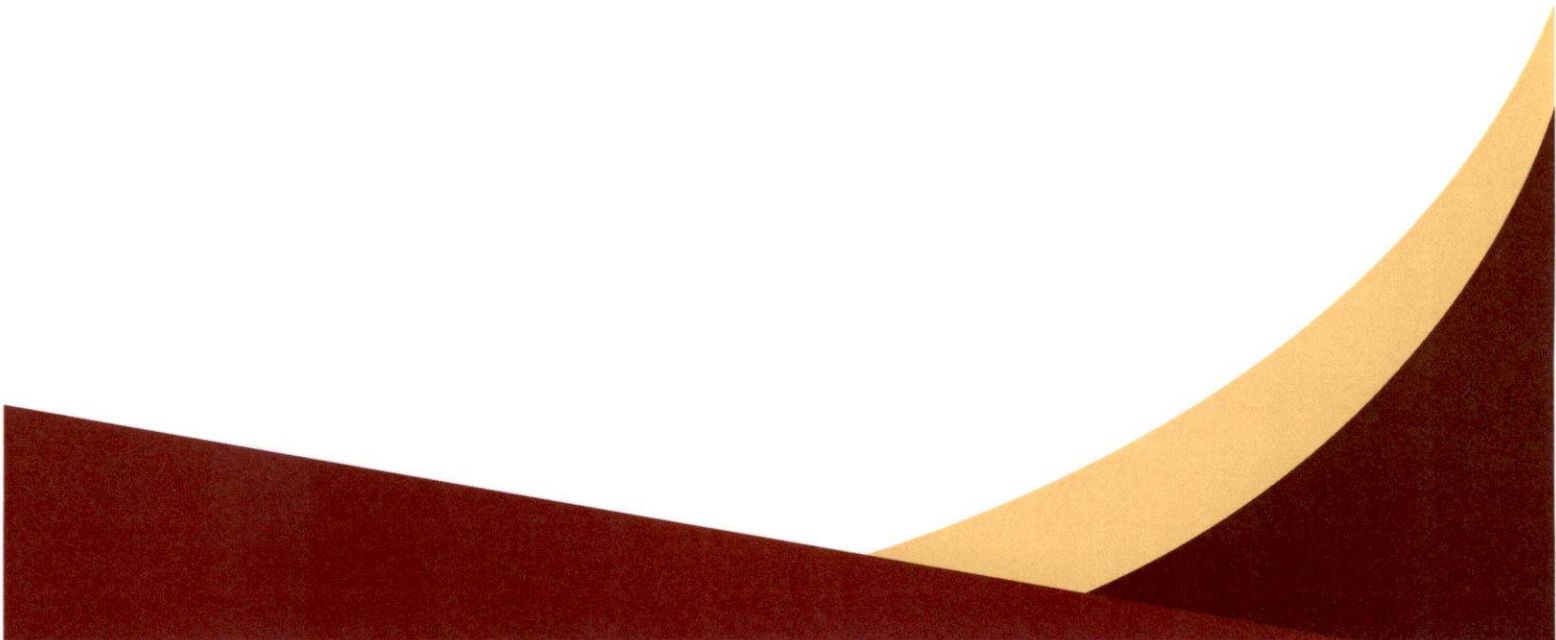
I, along with the residents of Mills, thank you for your support of H.R. 672 and strongly advocate for its swift passage. Implementing this bill would not only address the longstanding challenges faced by Mills, but also ensures that other affected communities across the nation receive equitable and efficient postal services.

Thank you again for your attention to this critical matter. Please feel free to reach out if I can provide additional information or assistance in advancing this legislation.

Sincerely,

A handwritten signature in blue ink, appearing to read "Leah Juarez", with a long, sweeping horizontal stroke extending to the right.

Mayor Leah Juarez  
City of Mills 704 Fourth St. - PO Box 789  
Mills, Wyoming 82604  
307.234.6679  
mayor@millswy.gov







## **CITY OF MILLS**

EST. 1991

Representative Hageman,

On behalf of the residents of Mills I am requesting your assistance in resolving a long-standing issue with our Zip code. I am asking for your help is assigning Mills with its own separate and unique zip code.

The city of Mills is designated the zip code of 82604 which is also designated to the city of Casper. More than half of the city, including city hall, cannot receive mail delivery and must maintain a post office box with a zip code of 82644.

I have highlighted some of the issues below. We have tried many other avenues to resolve this issue and come up short. Including the post office and the regional director.

Most importantly, to the City of Mills is our property tax revenues. We are taking a deep dive into this issue as it is an extensive project. This is a long and burdensome process that is spanning many months. However, at first glance of the final map we quickly realized some properties were not assigned to Mills. We believe this is due to the confusion of Casper and Mills sharing the same zip code. More so, we are confident that property taxes are not being properly attributed to the City of Mills.

We are confident that during the census an influential portion of our residents were applied to the incorrect city due to the overlap of 82604 between Casper and Mills. Which in turn affects our portions of state and federal funds as it is tied to the number of residents. We know this census count is incorrect based on existing homes, water usage and new homes.

Recently we discovered that an area of our city was not receiving franchise fees from Rocky Mountain power. This was directly related to the zip code issue. We have included a letter from Mike Morrissey.

We have started to bill ambulance medical services in house and immediately discovered the issues created by having shared zip codes. As noted by our Chief in the letter enclosed. Most all companies match their addresses to the USPS. However, half of our residents have postal boxes and cannot receive physical mail to their home. Meaning our medical billing wants to convert to Casper with the 82604 zip code.





**CITY OF MILLS**  
EST. 1921

Fedex and UPS also match to the system which creates constant frustrations between the post office and residents when packages arrive in the wrong location or are denied delivery.

The postal service will claim that this will cause their expenses to rise and will attempt to deny the efforts. We want to be clear that we are not pursuing full mail delivery to every home in Mills. We ONLY want to assign Mills boundaries a unique zip code. Casper service center is our delivery service providing delivery service to a small portion of our residents. They may claim that 82604 identifies the delivery service assigned to the Casper center. We would accept a unique zip code separate from 82644 (assigned to our current post office) as one identified by the Casper USPS delivery service which maintains separation of delivery versus postal box requirements. However, our main goal is to identify Mills separately from any other city or town using 82604.

Thank you for your support in this difficult and long-established goal.

  
Mayor Leah Suarez  
Mills, Wy



**CITY OF MILLS**  
EST. 1921

**Notes from Residents:**

The zip code issue is a huge pain! Every time I need a package delivered to my home address; my address gets declined by the business because it doesn't exist in the postal mapping system. I have to fight to get the correct address to be used, often times having to have to contact the company directly.

I have experienced issues when filling out applications for credit cards or loans. My physical address is not recognized because I must use a post office box.

We just moved to Mills in November 2023 and we have the most trouble when ordering things online through google, amazon, etc. They always correct our zip code to 82604 from 82644 and then the post office won't deliver our packages. We must go into the Casper office to pick them up.

I live in Mills so my zip is 82644, but my address does not exist in a Google or gps search unless I use 82604. I have had many deliveries late, lots of lost drivers, and have had to fight with post office because half the time if I put my address with the proper zip code, they can't find me so it goes to the post office, which then gets mad because there is no P.O. box number on the package.

We have had issue with some businesses saying my street address isn't deliverable, but they won't allow a PO box for shipping. My mom who lives down the road has the same issues. She gets critical medical supplies via delivery. Its inconsistent where they come to the house or PO box. She can't drive, and cannot get to the Casper office to retrieve her medical supplies when it is refused delivery. She recently tried to order furniture online and had to cancel the order because the Delivery company could not verify it was an actual home.



**CITY OF MILLS**  
EST. 1921

I have had multiple problems with effectively having two different addresses and zip codes. There are numerous companies (most notably ones dealing with financial matters) that flat out will not accept a PO box at all even for mailing only purposes due to the "ease of identity theft". I was told by a postal worker to type my street address into the PO box space for the deliveries and box number at the end. When I told them that isn't where I live, I was told it's because your address does not exist in our mapping system. A lot of companies won't accept a po box for shipping addresses and when I try inputting my actual physical address it doesn't pass their built-in security checks.



When completing the paperwork for my conceal carry permit I had to receive my permit to my physical address. Unfortunately, I cannot receive usps mail to my home in Mills and I am forced to use a PO box. Which created an issue at the DMV because they need a physical address to assign to the permit itself. When we tried to use the address, it did not recognize the 82604 zip code because it was assigned to Casper and not Mills.





Mills, WY  
Zip Code



2840 E Yellowstone HWY  
Casper, WY 82601

December 1, 2023

US Postal Service

**To Whom This May Concern:**

Rocky Mountain Power has experienced difficulty assigning addresses to the City of Mills, Wyoming for our utility reimbursement to the City of Mills requirements. Many mailing addresses within the zip codes: 82604 and 82644 are not listing showing in Mills, Wyoming, for what we think are the following reasons.

- 1 – Addresses within the boundary of the City of Mills are sometimes listed as Casper, Wyoming.
- 2 – Zip codes in the city limits are not consistent.

Possible solution would be to have all Mills, Wyoming addresses be assigned only one zip code. Can you help resolve these issues?

Respectfully,

Mike Morrissey  
Regional Business Manager  
Rocky Mountain Power  
2840 E Yellowstone HWY  
Casper, WY 82609



Mills, WY  
Zip code

## Mills Fire Department

300 Lakeview Drive • Mills, WY 82604 • (307) 439-1246

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January 21, 2024

Mayor Juarez,

This last week, on January 15<sup>th</sup>, 2024, I was on a Zoom meeting with Zoll billing, as we switch to a new EMS billing company. Part of Zoll's billing program uses USPS verification to verify addresses. One thing I noticed is that when my crew enters a physical address for the patient pick-up location, from within the city of Mills, the USPS postal verification is changing the zip code from 82604 to 82644. I have taught my crews that all physical addresses in Mills are 82604 and all PO Boxes are 82644. When the billing system changes this zip code, our biller will have to manually go back in and change it, as well as become hyper vigilant in checking every invoice she creates. This will ultimately become time consuming for the biller.

While I have not personally experienced this, I am aware of instances where packages have been attempted to be delivered to a resident's home address, with a cluster box, and with the confusion in zip codes, residents are required to drive to the post office in Casper to pick them up instead of being able to pick them up at the Mills post office.

In my opinion, if the City of Mills had just one zip code, the following changes could benefit the city:

1. All our residents and businesses will know that they reside within the city limits of Mills, which could become relevant in elections, fire inspections and business licenses.
2. It will become easier for businesses, such as Rocky Mountain Power, to apply franchise fees more easily and fairly to the city's credit.
3. The Natrona County Treasurer's office will be able to more fairly apply tax revenue that is due to the City of Mills.

Respectfully,

*Wil Gay*

Wil Gay, Fire Chief  
Mills Fire Department  
[firechief@millswy.gov](mailto:firechief@millswy.gov)  
307-439-1246

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*Providing optimum preservation of life, property and environment, to our residents and visitors, through the process of prevention and education, with the highest level of skill, teamwork and customer service.*

*Page 1 of 1*



## **CITY OF MILLS**

EST. 1921

Mills, WY  
Zip Code  
704 Fourth Street  
P.O. Box 789  
Mills, WY 82644

Phone: 307-234-6679  
Fax: 307-234-6528

Leah Juarez  
City of Mills Mayor  
P.O. Box 789  
Mills, WY 82644

Wednesday, January 24, 2024

Selwyn D. Epperson  
District Manager  
Colorado/Wyoming  
7500 East 53<sup>rd</sup> Place,  
Rm 1131  
Denver, CO 80266-9998

Dear Selwyn D. Epperson,

The City of Mills, Wyoming is seeking your assistance in adjusting our ZIP Code boundaries to align with our municipal boundaries. The City of Mills, a Wyoming First Class City, became a town on May 10, 1921 and grew to city status as certified by Wyoming Governor Mark Gordon on August 4, 2020. There have been a few annexations since the City of Mills was established in 1921 as the city has now grown to approximately 4,300 residents. The City of Mills post office ZIP Code is 82644, however, the only location for which that is the case is the physical location of the post office which is located at 526 SW Wyoming Blvd, Mills, Wyoming 82644.

The Mills post office has historically not offered delivery service. Any delivery service within the Mills municipal boundary is delivered from the Casper post office located at 411 N. Forest Dr. Casper, WY 82609. There are some neighborhoods within Mills which have Cluster Box Units delivered by Casper. The residents who have these boxes are sometimes unaware they even live within the City of Mills jurisdiction due to their address being a Casper address. Moreover, those residents' ZIP Code is 82604, a different Casper ZIP Code.

This request is not based solely on identity but also considers jurisdictional issues. The residents who believe they are Casper residents will undoubtedly attend a City of Casper council meeting or contact the Casper city offices if an issue arises as they believe they live in Casper. If they are more aware of their jurisdictional boundary, issues can be resolved more efficiently.

Another issue for residents and businesses is the very difficult and frustrating process to order online packages due to the method of delivery that could be used. Most websites do not advertise the way a package will be delivered which means with a difference in physical and mailing addresses, one for the Mills ZIP Code of 82644 or one for a Casper ZIP Code of 82604 is a gamble if the package will be returned to sender. USPS will only deliver to a post





## CITY OF MILLS

EST. 1921

704 Fourth Street  
P.O. Box 789  
Mills, WY 82644

Phone: 307-234-6679  
Fax: 307-234-6528

office, not an address with no physical delivery while UPS and FedEx don't typically deliver to the post office. As an example, Mills City Hall physical address is 704 Fourth St. Mills, WY 82604. However, the mailing address is PO Box 789, Mills, WY 82644. Packages are often returned to sender over this which is the case with many of our resident and businesses within Mills. If packages are not returned, there are often notes that that person must go to 411 N. Forest Dr. in Casper to pick up a package.

The City of Mills has had numerous issues with the lack of a consistent ZIP Code. The Mills Fire Department has reached out in the past regarding first responder matters such as physical locations not labeled as Mills, missed dispatch center addresses along with utility companies not having addresses listed within their databases.

The City of Mills has lost revenue over the years due to utility companies listing the 82604 address as Casper for Mills residents. This has sent the Mills revenue to Casper and Natrona County as Natrona County also uses the 82604 ZIP Code. This misrepresentation has caused Mills to pay municipal expenses for well more than the amount of revenue the city is receiving through water, sewer and road maintenance. City of Mills staff has been working on correcting all revenue stream addressing for the past several years to ensure the public infrastructure is funded appropriately. This has been a laborious task to say the least.

The City of Mills recognizes this is partially a community identity concern as defined by the USPS but is also a tax remittance and utility remittance concern. This also causes election locations to be confused by those residing within the Mills municipal boundaries.

The City of Mills is requesting the 82644 ZIP Code be expanded to all residential homes and commercial/businesses within the Mills municipal boundaries. We are not requesting to begin delivery out of the Mills post office but rather for residents and businesses to be able to have a postal box within the Mills post office and identify with the Mills, Wyoming 82644 city and ZIP Code.

Please feel free to contact me with any questions. 307-234-6679 or [mayor@millswy.gov](mailto:mayor@millswy.gov).

Sincerely,

Leah Juarez  
City of Mills Mayor

RESOLUTION NO. 2025-17

**A RESOLUTION EXPRESSING SUPPORT FOR THE DESIGNATION OF A UNIQUE ZIP CODE FOR THE CITY OF MILLS**

**WHEREAS**, the United States Postal Service (USPS) plays a vital role in ensuring reliable mail delivery, facilitating commerce, and providing essential services to residents of Mills, Wyoming, and across the nation; and

**WHEREAS**, the City of Mills currently shares the 82604 ZIP Code with neighboring municipalities, leading to challenges such as misdirected mail, confusion in service delivery, and complications in demographic and economic data collection; and

**WHEREAS**, Representative Bobert of Colorado introduced H.R. 3095 To direct the United States Postal Service to designate single, unique ZIP Codes for 72 communities, and for other purposes. Co- Sponsored by Representative Hageman of Wyoming; and

**WHEREAS**, the City of Mills recognizes the national zip code coalition where 72 other communities have joined together to address zip code issues and experience similar lack of resolve with the USPS; and

**WHEREAS**, the lack of an independent ZIP code for Mills has led to long standing mail delivery issues, which impact legal notices, code enforcement activities, and public outreach efforts. Additionally, having an address that is improperly associated with another jurisdiction has led to taxes distributed to the incorrect city. The lack of an independent ZIP code also causes confusion with voter registration and elections, and interferes with emergency response and public safety activities; and

**WHEREAS**, the City of Mills has twice petitioned the USPS for a unique ZIP Code designation and has not been successful; and

**WHEREAS**, the City of Mills requests the assistance of Congress to designate unique zip codes to these more than 72 communities and direct the USPS to resolve this long standing matter,

**NOW, THEREFORE, BE IT RESOLVED** by the Mayor and City Council of Mills, Wyoming:

**PASSED, APPROVED, AND ADOPTED** this 13 day of May, 2025.

CITY OF MILLS, WYOMING

Leah Juarez  
Leah Juarez, Mayor

Sara McCarthy  
Sara McCarthy, Council

Cherie Butcher  
Cherie Butcher, Council

Tim Sutherland  
Tim Sutherland, Council

Brad Neumiller  
Brad Neumiller, Council

ATTEST:

Sarah Osborn  
Sarah Osborn, City Clerk



5/14/2025 11:40:30 AM

Pages: 1

**1171058**

NATRONA COUNTY CLERK

Tracy Good  
Recorded: CC  
Fee: \$12.00  
CITY OF MILLS





Mayor  
Rusty Johnson

City Manager  
Craig Shadrix

Commissioners  
Scott R. Kenney, District 1  
Rosemary Wilsen, District 2  
Richard Firstner, District 3  
George Oliver III, District 4

September 3, 2024

The Honorable Louis DeJoy  
Postmaster General  
USPS – Headquarters  
475 L'Enfant Plaza SW  
Washington DC 20260-0010

Dear Postmaster General,

The City of Ocoee corresponded and met with the United States Postal Office from 2009 to 2013 regarding changing the ZIP Code of the Rose Hill Subdivision Phases 2 & 3 from Orlando 32818 to Ocoee 34761. This was due to the annexation of phases 2 & 3 of the subdivision in 2009 from unincorporated Orange County to the City of Ocoee.

After much review, correspondence, and meetings, the USPS made the decision to ultimately deny the request and subsequent appeal. It was noted during this process that it is USPS policy to conduct ZIP Code reviews once every 10 years. Regarding Ocoee specifically, the USPS noted it would monitor the City's growth and development of undeveloped land that would add increased postal deliveries. The US Census shows the City of Ocoee's population increasing from 35,579 in 2010 to 47,295 in 2020. Additionally, the City has added over 5,000 new addresses since 2011.

The City of Ocoee's citizens are currently being serviced by (6) USPS ZIP Codes. This includes (1) Ocoee City Identification and 34761 ZIP Code. The other City Identifications and ZIP Codes assigned to citizens are: Apopka 32703, Orlando 32818, Gotha 34734, Windermere 34786, and Winter Garden 34787.

Affected Ocoee citizens continue to encounter difficulties as a result of not having Ocoee 34761 as the City Identification and ZIP Code. Examples of these difficulties include higher automobile and home insurance rates and issues with accessing municipal services due to a non-Ocoee address on IDs.

Please accept this letter and enclosed reference map as a formal request for the USPS to review the City of Ocoee's ZIP Code boundaries in relation to the City's boundaries and make changes to ensure all properties within the City limits are assigned the Postal City and ZIP Code Ocoee 34761.

City of Ocoee • 1 North Bluford Avenue • Ocoee, Florida 34761

phone: (407) 905-3100 • [www.occoee.org](http://www.occoee.org)



If you require any additional information or have any questions regarding this request, please reach out to City Manager Craig Shadrix via email at [Craig.Shadrix@ocoe.org](mailto:Craig.Shadrix@ocoe.org) or by phone at 407-554-6434.

Sincerely,

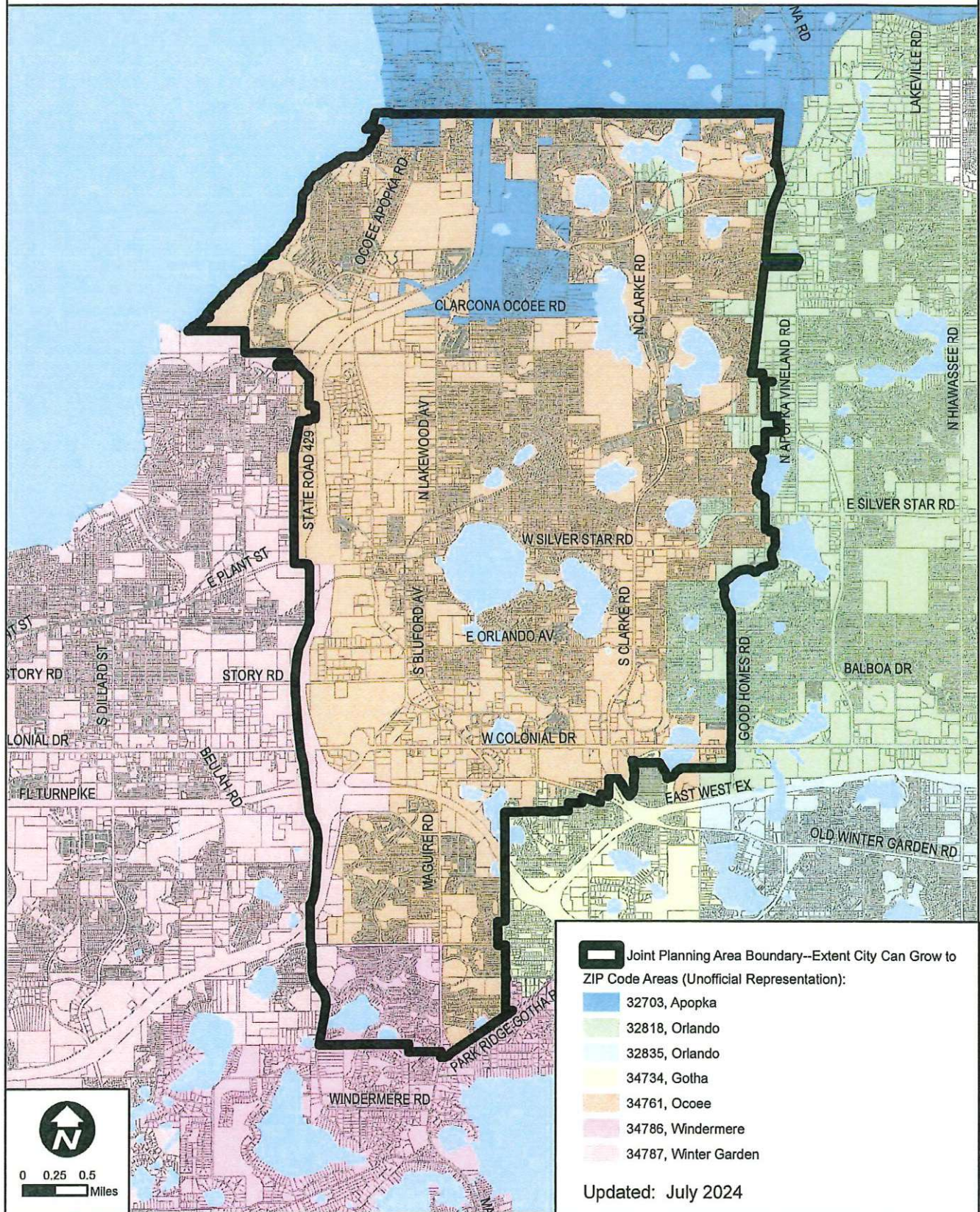
A handwritten signature in black ink, appearing to read 'Rusty Johnson', with a long horizontal flourish extending to the right.

Rusty Johnson, Mayor  
City of Ocoee

CC: Senator Marco Rubio, US Senate  
Senator Rick Scott, US Senate  
Congressman Daniel Webster, US House of Representatives  
Senator Geraldine F. "Geri" Thompson, Florida Senate  
Representative LaVon Bracy Davis, Florida House of Representatives  
Representative Douglas Michael "Doug" Bankson, Florida House of Representatives  
Craig Shadrix, City of Ocoee City Manager  
File



Map 2: Composite Map  
of City and Non-City Zip Codes within Ocoee City Limits







Mayor  
Rusty Johnson

City Manager  
Craig Shadrix

Commissioners  
Scott R. Kenney, District 1  
Rosemary Wilsen, District 2  
Richard Firstner, District 3  
George Oliver III, District 4

February 21, 2025

**Congressman Daniel Webster, US House of Representatives**

*Washington, D.C. Office*  
2184 Rayburn HOB  
Washington, DC 20515

Dear Congressman Webster,

In 2009, the City of Ocoee City Commission unanimously authorized City staff to corresponded and meet with the United States Postal Office from 2009 to 2013 regarding changing the ZIP Code of the Rose Hill Subdivision Phases 2 & 3 from Orlando 32818 to Ocoee 34761. This was due to the annexation of phases 2 & 3 of the subdivision in 2009 from unincorporated Orange County to the City of Ocoee.

After much review, correspondence, and meetings, the USPS made the decision to ultimately deny the request and subsequent appeal. It was noted during this process that it is USPS policy to conduct ZIP Code reviews once every 10 years. Regarding Ocoee specifically, the USPS noted it would monitor the City's growth and development of undeveloped land that would add increased postal deliveries. The US Census shows the City of Ocoee's population increasing from 35,579 in 2010 to 51,000 in 2024. Additionally, the city has added over 5,000 new addresses since 2011.

Ocoee's citizens are currently being serviced by (6) USPS ZIP Codes. This includes (1) Ocoee City Identification with the 34761 ZIP Code. The other City Identifications and ZIP Codes assigned to citizens are: Apopka 32703, Orlando 32818, Gotha 34734, Windermere 34786, and Winter Garden 34787. City of Ocoee Citizens are impacted financially, and many new residents are confused with which City they reside in. The financial impacts primarily stem from auto and homeowners' insurance. Residents in the Orlando 32818 zip code, located on the east side, pay 20% more for insurance than those in the Ocoee 34761 area. Additionally, taxes like Communication, Gas, and Franchise revenues are lost due to zip code discrepancies. Furthermore, residents with a different city identifier face challenges when trying to participate in City programs, as they are required to provide an ID or a water bill. Many of these residents are served by Orange County for water, so they are unable to supply a bill.

Again, in 2024, the City Commission unanimously authorized staff to reach out to the USPS and a letter was sent on September 3, 2024, requesting a boundary review process. To date, the USPS has not provided a response to the letter. Your office was copied with that letter.

Please accept this letter and documentation enclosed as a formal request for the USPS to review the City of Ocoee's ZIP Code boundaries in relation to the City's boundaries and make changes to ensure all properties within the City limits are assigned to the Postal City and ZIP Code Ocoee 34761.

City of Ocoee ▪ 1 North Bluford Avenue ▪ Ocoee, Florida 34761

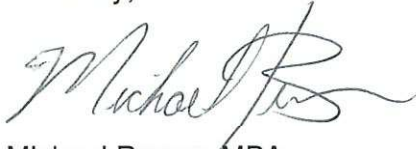
phone: (407) 905-3100 ▪ [www.occoee.org](http://www.occoee.org)

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If you require any additional information or have any questions regarding this request, please reach out to City Manager Craig Shadrix via email at [Craig.Shadrix@ocoee.org](mailto:Craig.Shadrix@ocoee.org) or by phone at 407-554-6434.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Rumer". The signature is fluid and cursive, with a large, stylized "M" and "R".

Michael Rumer, MPA  
Assistant City Manager, City of Ocoee

CC: Rusty Johnson, Mayor  
Rosemary Wilsen, District 2 City Commissioner  
Scott Kennedy, District 1 City Commissioner  
Richard Firstner, District 3 City Commissioner  
George Oliver III, District 4 City Commissioner  
Craig Shadrix, City of Ocoee City Manager  
File



# Town Of Scotland

## First Selectman's Office

*9 Devotion Road – PO Box 288  
Scotland, Connecticut 06264  
Telephone: (860) 423-9634*

*First Selectman  
Dana Barrow Jr.*

*Selectmen  
Michael Gurnack Jr.  
M. Bart Laws*

February 20, 2025

Chairman James Comer  
House Committee on Oversight and Government Reform  
2157 Rayburn House Office Building  
Washington, DC 20515

Ranking Member Gerald Connolly  
House Committee on Oversight and Government Reform  
2106 Rayburn House Office Building  
Washington, DC 20515

Dear Chairman Comer and Ranking Member Connolly,

As the First Selectman of Scotland, Connecticut, I write to the House Committee on Oversight and Government Reform in support of legislation that will designate a single, unique ZIP Code for our town, including through Rep. Mario Diaz Balart's H.R. 672 which is also supported by our town's representative in the US House, Congressman Joe Courtney.

The 625 residences of Scotland, Connecticut, receive their mail from six post offices: Hampton 06247, Windham Center 06280, Baltic 06330, Canterbury 06331, North Windham 06256, and Scotland 06264. Most of the residents who receive mail in Scotland 06264 do so at PO Boxes; approximately 20 homes are served by a STAR route. Everyone else in town, the vast majority, receives mail through a post office that has no geopolitical relationship to the town in which they live.

Due to the town's ZIP Code configuration, Scotland residents face daily frustration with packages being misdelivered, service providers being unable to find their properties, and digital ordering or registration systems refusing to accept their address information. But the issue goes beyond inconvenience. People have paid taxes to the wrong town and sent their children to the wrong schools. Town party committees and voluntary associations cannot effectively reach residents by mail. Public health statistics seriously understate the burden of disease in our town, and other survey data also misrepresent us. A high percentage of absentee ballot applications that we were required by law to send out during the pandemic were returned—not because the people weren't in town, but because the USPS computer scanning system rejected their addresses. The situation is clearly damaging to us individually and as a community.

9 Devotion Rd.  
P.O. Box 288  
Scotland, CT 06264

Tel. (860) 456-7797 x1  
Fax: (860) 423-3666

Last Congress, ZIP Code designation legislation was favorably reported by your committee unanimously before it was approved by the full House in December 2024. Although that legislation did not move in the Senate, the people of Scotland still face a serious problem under their confusing ZIP Code system and are still in need of a solution. We believe a legislative solution is necessary. Under the leadership of former First Selectman Gary Greenberg, a boundary review request was submitted to the United States Postal Service which was then denied on August 24<sup>th</sup>, 2020. First Selectman Greenberg additionally submitted an appeal to the denial which to his knowledge went unanswered.

Our town looks forward to legislation designating a unique ZIP Code for Scotland, Connecticut, gaining consideration in the new Congress. I remain available to answer any questions your committee might have about the postal issues Scotland continues to face.

Respectfully,

A handwritten signature in black ink, reading "Dana E. Barrows Jr." in a cursive style.

Dana Barrows, Jr  
First Selectman



**Congress of the United States**  
Washington, DC 20515

May 30, 2024

Postmaster General Louis DeJoy  
United States Postal Service  
475 L'Enfant Plaza SW  
Washington, DC 20260

Dear Postmaster General DeJoy,

I write today to draw further attention to the ZIP Code Boundary Review submitted by the City of Urbandale, Iowa and raise my concern, and frustration, with the determination arrived at by USPS, as communicated to Mayor Robert D. Andeweg in letters from USPS dated April 24, 2024 and April 26, 2024.

Throughout the ZIP Code Boundary Review process, USPS has repeatedly failed to provide detailed, consistent, and substantive answers to questions from my office. Given the lack of previous communication, I urge you to devote the necessary attention to this matter to resolve the concerns of local leaders and postal customers, which are fully explained in the city's ZIP Code Boundary Review request.

The city has proactively engaged in conversations with USPS staff for multiple years in an effort to explain the ongoing problems postal customers are facing. These conversations have not resulted in improved service or resolved this situation. Unfortunately, the determination made by USPS upon conclusion of the ZIP Code Boundary Review also fails to address the concerns of local leaders and postal customers. Most concerning is USPS' refusal to agree to the ZIP Code boundary change requested for Exhibit A, Area C. The current use of Preferred Last Line (PLL) in this area has resulted in delayed, held, and misdirected mail. These are not one-time problems, but continue to recur and are only expected to grow worse as the area is a focus point for new development in the city.

For USPS to state "no further consideration will be given for a boundary extension" in this area because PLL is already in use, completely disregards the documented problems that currently exist. Exhibit A, Area C has one postal customer and that customer submitted a letter of support for the ZIP Code boundary change requested by the city. Additionally, the City of Johnston, Iowa, for which Exhibit A, Area C is currently assigned ZIP Code Johnston 50131, submitted a letter expressing their support for the area to be assigned the ZIP Code Urbandale 50322.

As you know, the appeal of a ZIP Code Boundary Review must be filed no later than 45 days from receipt of USPS' initial determination. In order for the city to have the necessary

information to decide to appeal or not, please provide detailed written answers to the following questions by June 3, 2024.

- Which USPS Processing & Distribution Center (P&DC) serves the following ZIP Codes?
  - Urbandale, IA 50322, Urbandale, IA 50323, Johnston, IA 50131, Grimes, IA 50111, Waukee, IA 50263
- When a District Manager completes a ZIP Code Boundary Review that involves multiple ZIP Codes across multiple municipalities, with distinct requests submitted for review, can the District Manager's decision be partially appealed (by geographic area) or must the entire decision be appealed?
- Provide the quantified impacts of Attachment C for this ZIP Code Boundary Review as required to be conducted by USPS policy.<sup>1</sup>
- Provide the specific reasons for the District Manager's denial of the changes requested by the city, as is required to be advised to the proponent in writing by USPS policy.<sup>2</sup>
  - The general statement of denial communicated to Mayor Robert D. Andreweg in letters from USPS dated April 24, 2024 and April 26, 2024 lack detailed information and are not specific, thus suppressing the city's ability to exercise its right to submit a knowledgeable appeal.
- Since the year 2000, how many ZIP Code Boundary Reviews has USPS conducted?
- Of the ZIP Code Boundary Reviews conducted since 2000, in how many reviews did USPS concur with the requesting proponent's position in full? In how many reviews did USPS concur in part? In how many reviews did USPS disagree with the requesting proponent's position?
- Since the year 2000, how many appeals of ZIP Code Boundary Reviews have been conducted by the USPS Manager, Rural Delivery?
- Of the appeals of ZIP Code Boundary Reviews conducted since 2000, in how many appeals did the USPS Manager, Rural Delivery concur with the requesting proponent's position in full? In how many reviews did the USPS Manager, Rural Delivery concur in part? In how many reviews did the USPS Manager, Rural Delivery disagree with the requesting proponent's position?

I request that you send your answers to these questions to my office directly.

Sincerely,



Joni K. Ernst  
United States Senator



Zach Nunn  
Member of Congress

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<sup>1</sup> *Management Instruction: ZIP Code Boundary Review Process*, Management Instruction PO-439-2016-1, effective March 1, 2016; p. 2-3

<sup>2</sup> *Management Instruction: ZIP Code Boundary Review Process*, Management Instruction PO-439-2016-1, effective March 1, 2016; p. 3



September 20, 2024

The Honorable Joni K. Ernst  
United States Senate  
Washington, DC 20510-1503

The Honorable Zach Nunn  
House of Representatives  
Washington, DC 20515-1503

Dear Senator Ernst and Congressman Nunn:

This responds to your letter to Postmaster General Louis DeJoy, regarding a ZIP Code Boundary Review for the City of Urbandale.

I understand your continued interest in assisting Urbandale customers with this issue. As mentioned in previous correspondence with your offices, the U.S. Postal Service's ZIP Code Boundary Review process entails a careful analysis of the cost and service implications of the proposed changes, and a determination depends on whether the proposed revision will improve the Postal Service's operations. In response to the review request submitted by Urbandale leaders on January 25, the Postal Service provided a determination, communicated in letters dated April 24 and April 26, that granted a significant portion of the city's requests.

Rural Delivery officials at postal headquarters are currently reviewing an appeal of the determination, specifically regarding the requests that were not granted, and try to make every effort to respond within the standard 60-day timeframe. However, Rural Delivery officials only recently began reviewing the appeal documentation because of an administrative error in logging and assigning the materials, and the review is particularly complex because Urbandale leaders are disputing only some of the decisions in the original determination. These unusual circumstances may extend the review time.

Answers to your specific questions are as follows:

- **Which USPS Processing & Distribution Center (P&DC) serves the following ZIP Codes? Urbandale, IA 50322, Urbandale, IA 50323, Johnston, IA 50131, Grimes, IA 50111, Waukee, IA 50263.**

The Des Moines P&DC serves all the ZIP Codes listed.

- **When a District Manager completes a ZIP Code Boundary Review that involves multiple ZIP Codes across multiple municipalities, with distinct requests submitted for review, can the District Manager's decision be partially appealed (by geographic area) or must the entire decision be appealed?**

Appeals are for the entire decision, though the proponent may articulate in detail the issues with the decision.

- **Provide the quantified impacts of Attachment C for this ZIP Code Boundary Review as required to be conducted by USPS policy.**



It is Postal Service policy for the district to determine quantified impacts to assist in making decisions and to use in event of appeal, but this information is for internal use only due to proprietary and commercially sensitive costs embedded in the analysis.

- **Provide the specific reasons for the District Manager's denial of the changes requested by the city, as is required to be advised to the proponent in writing by USPS policy. The general statement of denial communicated to Mayor Robert D. Andeweg in letters from USPS dated April 24, 2024 and April 26, 2024 lack detailed information and are not specific, thus suppressing the city's ability to exercise its right to submit a knowledgeable appeal.**

The denials of certain small portions of the city's requests are based primarily on two determinations. First, the Ash Creek facility does not have room to accept more carriers, and such investment would be premature given that immediate projected growth could lead to further need to invest in a new facility with associated costs. Moreover, the changes would entail special inspection costs for reworked routes and manual labor at the P&DC to get mail addressed with incorrect ZIP Codes to the correct offices. These determinations are based on guidance from the *Postal Operations Manual* that long-range ZIP Code planning (at least 10-year, and preferably 20-year, projections) must be completed to determine availability of ZIP Codes for future mail processing and delivery needs.

- **Since the year 2000, how many ZIP Code Boundary Reviews has USPS conducted?**

The Postal Service is unable to locate readily available information that would aid in responding to this request.

- **Of the ZIP Code Boundary Reviews conducted since 2000, in how many reviews did USPS concur with the requesting proponent's position in full? In how many reviews did USPS concur in part? In how many reviews did USPS disagree with the requesting proponent's position?**

The Postal Service is unable to locate readily available information that would aid in responding to this request.

- **Since the year 2000, how many appeals of ZIP Code Boundary Reviews have been conducted by the USPS Manager, Rural Delivery?**

Headquarters officials have logged around 200 appeals since March 2009, the earliest year for which this information is available.

- **Of the appeals of ZIP Code Boundary Reviews conducted since 2000, in how many appeals did the USPS Manager, Rural Delivery concur with the requesting proponent's position in full? In how many reviews did the USPS Manager, Rural Delivery concur in part? In how many reviews did the USPS Manager, Rural Delivery disagree with the requesting proponent's position?**

This information has been tracked since November 2019. Since then, headquarters officials have received 32 appeals of ZIP Code Boundary Reviews. Of those, 22 were denied with an administrative solution given (e.g., a Preferred Last Line option), 6 were denied with no administrative solution given (e.g., the proponent did not want, or addressing did not allow, the alternative solution), 2 were denied but had been previously provided an administrative solution by the district, and 2 were approved. However, please note that approval of a city's appeal also involves a survey sent to affected customers, of which at least 50 percent must respond, with a majority of those responses indicating approval of the proposed change.

I hope this information is helpful and alleviates your concerns. Thank you for writing, and please let me know if I can assist in any other postal matters.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael J. Gordon". The signature is fluid and cursive, with the first name "Michael" being more prominent.

Michael J. Gordon  
Director, Government Liaison



February 21, 2025

Honorable Members of the United States Congress  
c/o Honorable Representative Zach Nunn  
United States House of Representatives  
374 Cannon House Office Building  
Washington, D.C. 20515

The City of Urbandale is honored to be included on legislation designating Unique ZIP Codes for communities around the country.

The City of Urbandale has exhausted the available administrative remedies for our ZIP Code problems, including requesting a ZIP Code Boundary Review and submitting a formal appeal. The United States Postal Service is not willing to extend Urbandale ZIP Codes to all Urbandale residents and businesses. Mail service provided to those residents and businesses left out of our City's ZIP Codes continues to be intolerable. The City of Urbandale seeks a durable solution to the problems our residents and businesses experience when their ZIP Code does not match their City.

While consistent and reliable receipt of mail is the most pressing concern, and the source of the greatest frustration, residents and businesses also experience other problems when ZIP Codes do not align with City boundaries. These include issues updating driver's licenses and official documents, problems with private delivery services, and problems getting mortgages processed in a timely manner. The situation also adds to general confusion about the correct jurisdiction and causes residents and businesses to be less engaged with our community and more reticent to access our city services.

The City of Urbandale supports efforts to help Cities and Communities across the country get the ZIP Codes they need and the City of Urbandale appreciates being included on this critical legislation.

Thank you for your leadership on this matter,

Robert D. Andeweg, Mayor  
City of Urbandale