



August 22, 2024

Dear Members of the Georgia Delegation:

This letter responds to your correspondence of August 13, to Postmaster General Louis DeJoy urging the U.S. Postal Service to seek an advisory opinion from the Postal Regulatory Commission (PRC) regarding the Delivering for America (DFA) strategic initiative.

As information, in his testimony and colloquy before the U.S. Senate Committee on Homeland Security and Governmental Affairs on April 16, 2024, Postmaster General DeJoy stated the Postal Service was engaged in a careful analysis that would culminate in a submission to the PRC for an advisory opinion to meaningfully address legitimate concerns about operational changes envisioned in the DFA initiative. On August 8, the Postal Service Board of Governors endorsed the course of action we are announcing today.

The Postal Service is announcing a pre-filing conference with the PRC to begin the advisory opinion process. This filing will describe the operational improvements and corresponding refinements within the existing service standards that will enhance service reliability, cost efficiency, and overall productivity through the DFA initiative.

Our network was originally built around Single Piece First-Class letters (an individual piece of mail with a stamp, often tendered at a Post Office, individual residence, or Blue Box). However, since 1997 that volume has significantly declined, requiring the Postal Service to shift from a network centered around individual pieces of mail to a network that is built around both letters and parcels.

The proposed changes, if adopted, will modernize our ground transportation network to reflect changing customer needs, reduce costs to maintain financial self-sufficiency, and provide more predictable service while maintaining our commitment to delivering to every household in the United States. The proposed refinements within our existing service standards reflect operational changes and will be easier to understand.

We remain committed to maintaining operational stability as we implement these initiatives. To ensure no disruptions to service during the election and holiday seasons, any operational changes accompanying these proposed refinements will not begin to roll out until 2025.

I have enclosed information with respect to steps we are announcing today as the Postal Service implements Postmaster General DeJoy's commitment to seek an advisory opinion.

Sincerely,

A handwritten signature in blue ink that reads "C. Scott Canady".

C. Scott Canady
Government Relations Representative

Enclosures