# Amendment in the Nature of a Substitute to H.R. 5792 Offered by Mrs. Carolyn B. Maloney of New York

Strike all after the enacting clause and insert the following:

### 1 SECTION 1. SHORT TITLE.

2 This Act may be cited as the "State and Local Digital3 Service Act".

### 4 SEC. 2. DEFINITIONS.

5 In this Act:

6 (1) ADMINISTRATOR.—The term "Adminis7 trator" means the Administrator of General Serv8 ices.

9 (2) DIGITAL SERVICE AGREEMENT.—The term
10 "digital service agreement" means a grant awarded
11 or a cooperative agreement or memorandum of un12 derstanding entered into under section 3.

(3) DIGITAL SERVICE TEAM.—The term "digital service team" means a team of employees of an
eligible applicant that extends existing software development capacity and directly supports and improves service delivery, focusing on user-centered de-

1	sign and development practices through the use of
2	modern product development techniques, such as—
3	(A) user research and design;
4	(B) incremental and iterative outcome
5	driven delivery practices; and
6	(C) procurement and funding practices for
7	software development that rely on outcome-driv-
8	en, modular contracts.
9	(4) ELIGIBLE APPLICATION.—The term "eligi-
10	ble applicant" means a State, eligible Tribal govern-
11	ment, or unit of local government, or any instrument
12	thereof.
13	(5) ELIGIBLE TRIBAL GOVERNMENT.—The
14	term "eligible Tribal government" means the recog-
15	nized governing body of any Indian or Alaska Native
16	Tribe, band, nation, pueblo, village, community,
17	component band, or component reservation, individ-
18	ually identified (including parenthetically) in the list
19	published most recently as of the date of enactment
20	of this Act pursuant to section 104 of the Federally
21	Recognized Indian Tribe List Act of 1994 (25
22	U.S.C. 5131).
23	(6) Specialized or technical services.—
24	The term "specialized or technical services" means

25 statistical and other studies and compilations, devel-

	opment projects, technical tests and evaluations,
2	technical information, training activities, surveys, re-
3	ports, documents, products, platforms, and other
4	similar services.
5	(7) STATE.—The term "State" has the mean-
6	ing given that term in section 549(a) of title 40,
7	United States Code.
8	(8) UNDERSERVED OR DISADVANTAGED COM-
9	MUNITY.—the term "underserved or disadvantaged
10	community" means—
11	(A) a low-income community;
12	(B) a community of color;
13	(C) a Tribal community;
14	(D) a rural community;
15	(E) aging individuals;
16	(F) individuals with disabilities;
17	(G) individuals with a language barrier, in-
18	cluding individuals who—
19	(i) are English learners; or
20	(ii) have low levels of literacy;
21	(H) veterans; or
22	(I) any other community that the Adminis-
23	trator determines is disproportionately vulner-

any combination of economic, social, environ mental, or climate stressors.

3 (9) UNIT OF LOCAL GOVERNMENT.—The term
4 "unit of local government" means a city, county,
5 township, town, borough, parish, village, or other
6 general purpose political subdivision of a State.

#### 7 SEC. 3. DIGITAL SERVICE AGREEMENT.

8 (a) IN GENERAL.—The Administrator, in consulta-9 tion with the Administrator of the United States Digital 10 Service, shall establish a Digital Service Agreement Program, under which the Administrator shall award grants 11 to, or enter into cooperative agreements or memoranda of 12 understanding with, eligible applicants in accordance with 13 the requirements of this section for the purpose of plan-14 15 ning, establishing, or supporting a digital service team or supporting digital services collaboration between digital 16 17 service teams to improve the delivery of government assist-18 ance through digital services.

(b) DIGITAL SERVICE AGREEMENT CRITERIA.—In
considering whether to execute a digital service agreement
under this section, the Administrator, in consultation with
the Administrator of the United States Digital Service,
shall consider—

(1) evidence of significant executive supportfrom the eligible applicant for the establishment of

1 digital service teams and a commitment to modern-2 izing government technology and service delivery; 3 (2) evidence of the ability and commitment of 4 the eligible applicant to ensure sustainment of dig-5 ital service teams after the end of the digital services 6 agreement, including financial resources and any ad-7 ministrative changes that may be necessary; 8 (3) the extent to which the eligible applicant 9

may be able, and is committed, to adopting innova-10 tive procurement and service design practices;

11 (4) whether the eligible applicant would be oth-12 erwise unable to establish or support digital service 13 teams without a digital service agreement;

14 (5) the extent to which the establishment of 15 digital service teams by the eligible applicant is like-16 ly to lead to improvements in service delivery related 17 to Federal programs;

18 (6) to the extent applicable, whether an eligible 19 applicant intends to support a collaborative agree-20 ment under subsection (c);

21 (7) whether the eligible applicant will prioritize 22 the use of more than 50 percent of the amounts re-23 ceived under a digital service agreement for salary 24 and benefits of the members of the digital service 25 team; and

(8) any other criteria determined by the Admin istrator and included in a notice of funding avail ability made available in advance to all eligible appli cants.

5 (c) COLLABORATIVE AGREEMENTS.—The Adminis6 trator may execute a digital service agreement with 1 or
7 more eligible applicants, in accordance with the criteria
8 established in subsection (b), for the purpose of supporting
9 collaborative service delivery projects across jurisdictional
10 boundaries.

11 (d) PLANNING SUPPORT.—In addition to the digital 12 service agreement criteria under subsection (b), the Ad-13 ministrator shall, to the greatest extent possible, minimize the burden on eligible applicants in the development of 14 15 proposals for a digital service agreement, including by providing direct technical assistance to eligible applicants in 16 the preparation applications for digital service agreements. 17 18 (e) SUPPLEMENT NOT SUPPLANT.—Any awards 19 made as part of a digital service agreement with an eligible 20applicant shall supplement, not supplant, other Federal, 21 State, local, or Tribal funds that are available to the eligi-22 ble applicant to carry out activities described in this sec-23 tion.

24 (f) LIMITATIONS.—

1 (1) TERM.—A digital service agreement shall 2 have a term of not longer than 5 years, unless the 3 Administrator determines that a longer term is war-4 ranted to ensure significant return on investment or 5 the adoption of innovative practices to meet the re-6 quirements of the eligible applicant.

7 (2) AMOUNT.—A digital service agreement may
8 not exceed \$10,000,000, unless the Administrator
9 determines that a greater amount is likely to provide
10 a significant return on investment or the adoption of
11 innovative practices to meet the requirements of the
12 eligible applicant.

13 (3) CONGRESSIONAL NOTIFICATION.—Not later 14 than 30 days before the Administrator executes or 15 modifies a digital services agreement that would re-16 sult in a term in excess of the maximum term speci-17 fied under paragraph (1) or exceed the maximum 18 amount specified under paragraph (2), the Adminis-19 trator shall submit to the Committee on Appropria-20 tions and the Committee on Homeland Security and 21 Governmental Affairs of the Senate and the Com-22 mittee on Appropriations and Committee on Over-23 sight and Reform of the House of Representatives 24 notice and an explanation of the reasons for the de-25 terminations by the Administrator.

1	(g) Matching Requirement.—
2	(1) IN GENERAL.—Except as provided in para-
3	graph (2), the Federal share of an activity carried
4	out using amounts received under a digital service
5	agreement for establishing or supporting a digital
6	service team shall be not more than 90 percent.
7	(2) WAIVER.—Upon application by an eligible
8	applicant, the Administrator may waive the require-
9	ment under paragraph (1) if the Administrator de-
10	termines that the eligible applicant demonstrates fi-
11	nancial need.
12	(h) Set Asides.—
13	(1) IN GENERAL.—From amounts made avail-
14	able in a fiscal year to carry out the Digital Service
15	Agreement Program under this section, the Adminis-
16	trator shall reserve not more than 10 percent for the
17	implementation and administration of the program,
18	which shall include—
19	(A) providing assistance to eligible appli-
20	cants to prepare applications for digital service
21	agreements in accordance with subsection (d);
22	(B) upon request of an eligible applicant
23	whose application is successful, providing tech-
24	nical support and assistance to support the exe-
25	cution of a digital services agreement;

1	(C) assisting eligible applicants in pre-
2	paring and submitting reports required under
3	section 4;
4	(D) conducting outreach to eligible appli-
5	cants regarding opportunities to apply for dig-
6	ital service agreements; and
7	(E) such other actions determined by the
8	Administrator to carry out the program.
9	(2) ELIGIBLE TRIBAL GOVERNMENTS.—From
10	amounts made available in a fiscal year to carry out
11	the Digital Service Agreement Program under this
12	section, the Administrator may use not less than 10
13	percent for digital service agreements with eligible
14	Tribal governments.
15	(i) Consultation and Public Engagement.—In
16	carrying out this Act, the Administrator shall conduct on-
17	going collaboration and consultation with—
18	(1) the Administrator of the United States Dig-
19	ital Service;
20	(2) State agencies and governors of States (or
21	equivalent officials);
22	(3) national, State, local, and Tribal organiza-
23	tions that have digital service teams or that have
24	particular experience with providing digital services
25	for underserved or disadvantaged communities;

(4) researchers, academics, and philanthropic
 organizations;

3 (5) industry stakeholders that have dem4 onstrated experience in designing, developing, and
5 supporting digital services team and modern tech6 nology service delivery projects on behalf of public
7 sector clients; and

8 (6) other agencies, organizations, entities, and
9 community stakeholders as determined appropriate
10 by the Administrator.

(j) SPENDING LIMITATIONS.—An eligible applicant
may use amounts received under a digital service agreement for salaries and benefits of members of a digital service team and other costs related to establishing or ensuring the capacity and continuity of a digital service team.

#### 16 SEC. 4. REPORTING AND EVALUATION.

17 (a) IN GENERAL.—The Administrator shall require semiannual progress reports from eligible applicants 18 19 awarded or entering into a digital service agreement, and 20 shall make a publicly available dashboard of service deliv-21 ery metrics, performance measures, and progress under 22 the terms and conditions of any digital service agreements. 23 (b) AVAILABILITY OF RESULTS TO CONGRESS AND 24 PUBLIC.—The Administrator shall make available on a

public website the results from the Digital Service Agree ment Program, which shall include the following:

- 3 (1) A description of digital service agreements
  4 executed under the Digital Service Agreement Pro5 gram, including the following:
- 6 (A) The cost and scope of each digital 7 service agreement, including the type of agree-8 ment awarded or entered into and information 9 regarding compliance with the matching re-10 quirements under section 3(g).
- (B) The name of each recipient that, as of
  the date of the report, has a digital services
  agreement that is in effect, including identifying whether the eligible applicant is an eligible
  ble Tribal government, a territory of the United
  States, or an underserved or disadvantaged
  community.
- 18 (C) An analysis of common characteristics
  19 regarding the full allocation of digital services
  20 agreements in effect.

(D) An accounting of the expenditure of
funds received by an eligible applicant under a
digital services agreement and the cost to the
Federal Government to administer the Digital
Services Agreement Program under this Act.

(2) Information regarding successes of, failures
 of, lessons learned by, opportunities for improvement
 for, or recommendations related to the Digital Serv ice Agreement Program or eligible applicants.

5 (3) Any additional information determined nec-6 essary by the Administrator.

#### 7 SEC. 5. STATE USE OF FEDERAL RESOURCES.

8 (a) GENERAL.—In addition to the authority provided 9 by section 3, the Administrator may provide an eligible 10 applicant specialized or technical services on a reimburs-11 able or non-reimbursable basis.

(b) PROHIBITION ON FEDERAL MANDATE.—The Administrator may not require, as a condition of a digital
service agreement, the use of any Federal service, program, or resources other than as necessary to plan, establish, or support a digital service under this Act.

#### 17 SEC. 6. AUTHORIZATION OF APPROPRIATIONS.

(a) AGREEMENTS.—There are authorized to be appropriated to the Administrator to carry out this Act
\$100,000,000 for each of fiscal years 2022 through 2028.

(b) AMOUNTS FOR AUDIT AND OVERSIGHT.—There
are authorized to be appropriated to the Inspector General
of the General Services Administration \$1,000,000 for the
first fiscal year during which digital service agreements
are awarded or entered into, and each of the 7 fiscal years

thereafter, for audits and oversight of funds made avail able to carry out this Act.

3 (c) AVAILABILITY.—Amounts made available pursu4 ant to subsections (a) and (b) shall remain available until
5 expended.

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