

Lori Rectanus
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Ms. Rectanus is a Director in GAO's Physical Infrastructure (PI) team, overseeing GAO's audit portfolio for postal issues, federal fleet management, currency and coin production, and federal building security. Since joining GAO in 1984, Ms. Rectanus has brought much needed focus on the programmatic and human capital management of critical federal operations, such as worker protection, workplace quality, SSN integrity, job training, federal statistics development, and education. Her work has resulted in operational improvements and financial savings that have benefitted American taxpayers and workers, as well as contributions to academic articles and textbooks. Internally, Ms. Rectanus has enhanced GAO's human capital management by developing and overseeing processes to facilitate unprecedented levels of hiring, redesigning campus recruitment efforts to better support organizational needs, and implementing tools to enhance employee engagement and productivity. Ms. Rectanus serves as an adjunct faculty member for GAO, providing instruction for numerous diversity and upward feedback courses. Ms. Rectanus has received numerous GAO awards including a Meritorious Service Award in 2001; a Human Capital Management Award in 2007; Chief Learning Officer Awards in 2008, 2009 and 2010; a Human Capital Office Continuous Improvement Award in 2010; several Managing Director Awards, and the Richard J. Hillman Human Capital Management Award in 2015. Ms. Rectanus received a B.A. in Political Science from West Virginia University and a Masters in Russian Studies from Georgetown University.

