

Terence V. Milholland



As the Service's first-ever Chief Technology Officer, Terry Milholland is responsible for all aspects of our systems that operate the nation's tax infrastructure. He oversees the 7,000-person Information Technology organization that maintains the 500+ systems and supports the processing of 200 million tax returns annually. He reports directly to the Deputy Commissioner for Operations Support.

Terry brings three decades of technology leadership to this position. Most recently, he served as the Executive Vice President and Chief Technology Officer for Visa International. Prior to that, Terry served as Chief Information Officer and Chief Technology Officer for Electronic Data Systems Corporation and Chief Information Officer for The Boeing Company. He has a proven track record of delivery in large and complex technology environments, and his experience and leadership will be a great complement to the critical work that our talented technology team performs every day on behalf of the American people.