

## **Frank Baitman – Biography**

Frank Baitman has held leadership positions in both the private and public sectors, focusing on innovation, technology and business strategy. He is currently the Chief Information Officer with the US Department of Health and Human Services (HHS) where his emphasis is on delivering improved business outcomes from the agency's IT investments.

Recently, Frank served as a White House Entrepreneur-In-Residence on assignment at the Food and Drug Administration (FDA), where he helped to build the Innovation Pathway 2.0, a streamlined process for regulatory review and approval of innovative medical devices.

Earlier, as Chief Information Officer for the US Social Security Administration, Frank focused on innovation and citizen-centered services while increasing agency efficiency through technology modernization and business process improvements. He co-chaired the Federal CIO Council's Accessibility Committee's efforts to improve services to Americans with disabilities, advocating the benefits of universal design.

Frank has focused on innovation and invention, having worked as an independent strategy executive and consultant, with for-profit companies, nonprofits and universities. While at IBM Research he created a marketing group that shaped the division's research and development agenda; later as director of corporate strategy for IBM, he oversaw the Global Market Trends study which identified emerging business opportunities, launching the life science solutions and pervasive computing businesses. Frank has advised government agencies on public policy matters, including nuclear nonproliferation, physical security, and arms control verification measures, and worked with the Department of Energy's labs developing their technology transfer program.

Frank received his Master's in Public Management at the University of Maryland at College Park; and his BA from the State University of New York at Albany.