



ELIZABETH TUCKER, DEPUTY COMMISSIONER OPERATIONS SUPPORT

Elizabeth Tucker is the Deputy Commissioner for Operations Support for the IRS. As Deputy Commissioner she reports directly to the Commissioner and oversees the integrated IRS support functions, facilitating economy of scale efficiencies and better business practices. She provides leadership for an IRS budget of \$12 billion and procurement acquisition of \$2.1 billion. She directs major information technology projects to handle the demands of 21st century tax administration while keeping over 500 computer systems up and running.

Ms. Tucker ensures policy development for personnel, services, technology and security affecting 108,000 IRS employees and maintaining buildings and property at 700 locations nationwide. Accounting for over \$2.3 trillion in tax revenue collected by the IRS is also the responsibility of the Operations Support Deputy Commissioner.

Prior to this position she was the Deputy Commissioner for Support in the Wage and Investment division of IRS overseeing all W&I support organizations including Electronic Tax Administration & Refundable Credits, Strategy and Finance, Business Modernization, Communications & Liaison, and EEO & Diversity. Concurrently she led the initial IRS implementation of the Affordable Care Act.

Previously Ms. Tucker served as the IRS Director of Workforce Initiatives leading the Workforce of Tomorrow Taskforce--the first of its kind in federal government--aimed at making the IRS the best place to work in government and readying future leaders. She also served as the director of Field Assistance with oversight of IRS's 401 Taxpayer Assistance Centers responsible for providing face-to-face

taxpayer assistance. Prior to joining Field Assistance, Ms. Tucker was the director, Small Business/Self-Employed Division, Communications, Liaison and Disclosure, where she was responsible for the education and outreach of over 45 million small business/self-employed taxpayers.

Beth is a 2008 recipient of the Presidential Meritorious Rank Award. She holds a bachelor's degree in accounting from the University of Texas, Arlington.