

## JANETH CAICEDO

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### EXPERIENCE

- 2008 – 2022 National Customer Service Manager – Roca Tile USA  
member of Grupo Lamosa  
Customer Service and Operation Manager – Roca Tile  
Group.  
Customer Service Rep for the Caribbean and Florida
- 2002 – 2008 Ameriworld – Operations Rep
- 2000 – 2002 Premier Water – General Manager – Bogota, Colombia
- 1997 – 2000 INDUPETROL – General Manager – Bogota, Colombia
- 1993 – 1197 Universidad El Bosque – Administrative Manager
- 1985 – 1993 Schering Plough Corporation – Marketing Assistant

## EDUCATION

- 1998 Japanese Administration – Corporacion de Amistad Colombo Japonesa – Bogota, Colombia
- 1991 – 1993 MBA – Universidad de la Salle – Bogota, Colombia
- 1980 – 1985 Business Administrator – Universidad Central – Bogota, Colombia