

**AMENDMENT IN THE NATURE OF A SUBSTITUTE  
TO H.R. 6319  
OFFERED BY MRS. CHAVEZ-DE REMER OF  
OREGON**

Strike all after the enacting clause and insert the following:

**1 SECTION 1. SHORT TITLE.**

2       This Act may be cited as the “Supporting Accurate  
3 Views of Emergency Services Act of 2024” or the “911  
4 SAVES Act of 2024”.

**5 SEC. 2. FINDINGS.**

6       Congress finds the following:

7           (1) Public safety telecommunicators play a crit-  
8 ical role in emergency response.

9           (2) The work that public safety telecommunica-  
10 tors perform goes far beyond merely relaying infor-  
11 mation between the public and first responders.

12           (3) When responding to reports of missing, ab-  
13 ducted, and sexually exploited children, the informa-  
14 tion obtained and actions taken by public safety tele-  
15 communicators form the foundation for an effective  
16 response.

1           (4) When a hostage taker or suicidal person  
2           calls 9–1–1, the first contact is with the public safe-  
3           ty telecommunicator whose negotiation skills can  
4           prevent the situation from getting worse.

5           (5) During active shooter incidents, public safe-  
6           ty telecommunicators coach callers through first aid  
7           and give advice to prevent further harm, all while  
8           collecting vital information to provide situational  
9           awareness for responding officers.

10          (6) When police officers, firefighters, and emer-  
11          gency medical technicians are being shot at, their  
12          calls for help go to public safety telecommunicators.

13          (7) Public safety telecommunicators are often  
14          communicating with people in great distress, harm,  
15          fear, or injury, while employing their experience and  
16          training to recognize a critical piece of information.

17          (8) In fact, there have been incidents in which  
18          public safety telecommunicators, recognizing the  
19          sound of a racked shotgun, have prevented serious  
20          harm or death of law enforcement officers who  
21          would have otherwise walked into a trap.

22          (9) This work comes with an extreme emotional  
23          and physical impact that is compounded by long  
24          hours and the around-the-clock nature of the job.

1           (10) Indeed, research has suggested that public  
2 safety telecommunicators are exposed to trauma that  
3 may lead to the development of posttraumatic stress  
4 disorder.

5           (11) Recognizing the risks associated with expo-  
6 sure to traumatic events, some agencies provide crit-  
7 ical incident stress debriefing (CISD) teams to less-  
8 en the psychological impact and accelerate recovery  
9 for public safety telecommunicators and first re-  
10 sponders, alike.

11           (12) The Standard Occupational Classification  
12 system is designed and maintained solely for statist-  
13 ical purposes, and is used by Federal statistical  
14 agencies to classify workers and jobs into occupa-  
15 tional categories for the purpose of collecting, calcu-  
16 lating, analyzing, or disseminating data.

17           (13) Occupations in the Standard Occupational  
18 Classification are classified based on work performed  
19 and, in some cases, on the skills, education, or train-  
20 ing needed to perform the work.

21           (14) Classifying public safety telecommunica-  
22 tors as Protective Service Occupations would correct  
23 an inaccurate representation in the Standard Occu-  
24 pational Classification, recognize these professionals  
25 for the lifesaving work they perform, and better

1 align the Standard Occupational Classification with  
2 related classification systems.

3 **SEC. 3. REVISION OF STANDARD OCCUPATIONAL CLASSI-**  
4 **FICATION SYSTEM.**

5 (a) IN GENERAL.—The Director of the Office of  
6 Management and Budget (in this Act referred to as the  
7 “Director”) shall, as part of the first revision process of  
8 the Standard Occupational Classification system occurring  
9 after the date of enactment of this Act, consider estab-  
10 lishing a separate code for public safety telecommunica-  
11 tors as a subset of protective service occupations.

12 (b) REPORT TO CONGRESS.—If the Director decides  
13 not to establish the separate code for public safety tele-  
14 communicators described in subsection (a), the Director  
15 shall, not later than 30 days after the Director announces  
16 in the Federal Register the final decision of the revision  
17 process described in such subsection, submit to the Com-  
18 mittee on Homeland Security and Governmental Affairs  
19 of the Senate and the Committee on Education and the  
20 Workforce of the House of Representatives a report ex-  
21 plaining why such separate code was not established.

