## AMENDMENT TO THE AMENDMENT IN THE NATURE OF A SUBSTITUTE TO H.R. 2480 OFFERED BY M.S. McBATH; MS. STEFANK

Page 13, line 13, strike "and".

Page 16, after line 8, insert the following:

1	(C) by adding at the end the following:
2	"(11) NATIONAL CHILD ABUSE HOTLINE.—
3	"(A) IN GENERAL.—The Secretary may
4	award a grant under this subsection to a non-
5	profit entity to provide for the ongoing oper-
6	ation of a 24-hour, national, toll-free telephone
7	hotline to provide information and assistance to
8	youth victims of child abuse or neglect, parents,
9	caregivers, mandated reporters, and other con-
10	cerned community members, including through
11	alternative modalities for communications (such
12	as texting or chat services) with such victims
13	and other information seekers.
14	"(B) Priority.—In awarding grants de-
15	scribed in this paragraph, the Secretary shall
16	give priority to applicants with experience in
17	operating a hotline that provides assistance to

1	victims of child abuse, parents, caregivers, and
2	mandated reporters.
3	"(C) Application.—To be eligible to re-
4	ceive a grant described in this paragraph, a
5	nonprofit entity shall submit an application to
6	the Secretary that shall—
7	"(i) contain such assurances and in-
8	formation, be in such form, and be sub-
9	mitted in such manner, as the Secretary
10	shall prescribe;
11	"(ii) include a complete description of
12	the entity's plan for the operation of a na-
13	tional child abuse hotline, including de-
14	scriptions of—
15	"(I) the professional development
16	program for hotline personnel, includ-
17	ing technology professional develop-
18	ment to ensure that all persons affili-
19	ated with the hotline are able to effec-
20	tively operate any technological sys-
21	tems used by the hotline;
22	$``(\Pi)$ the qualifications for hot-
23	line personnel;
24	"(III) the methods for the cre-
25	ation, maintenance, and updating of a

1	comprehensive list of prevention and
2	treatment service providers;
3	"(IV) a plan for publicizing the
4	availability of the hotline throughout
5	the United States;
6	"(V) a plan for providing service
7	to non-English speaking callers, in-
8	cluding service through hotline per-
9	sonnel who have non-English language
10	capability;
11	"(VI) a plan for facilitating ac-
12	cess to the hotline and alternative mo-
13	dality services by persons with hearing
14	impairments and disabilities;
15	"(VII) a plan for providing crisis
16	counseling, general assistance, and re-
17	ferrals to youth victims of child abuse;
18	and
19	"(VIII) a plan to offer alternative
20	services to calling, such as texting or
21	live chat;
22	"(iii) demonstrate that the entity has
23	the capacity and the expertise to maintain
24	a child abuse hotline and a comprehensive
25	list of service providers;

1	"(iv) demonstrate the ability to pro-
2	vide information and referrals for contacts,
3	directly connect contacts to service pro-
4	viders, and employ crisis interventions;
5	"(v) demonstrate that the entity has a
6	commitment to providing services to indi-
7	viduals in need; and
8	"(vi) demonstrate that the entity com-
9	plies with State privacy laws and has es-
10	tablished quality assurance practices."; and
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