

Alicia Puente Cackley

Alicia Puente Cackley is a Director in the Financial Markets and Community Investment team at the U.S. Government Accountability Office. She oversees policy research and program evaluation on a broad range of consumer protection, housing, insurance, privacy, and financial literacy issues. She has overseen GAO's body of work on the National Flood Insurance Program since 2012. Dr. Cackley received her Ph.D. in economics from the University of Michigan and has been with GAO since 1990.