

[DISCUSSION DRAFT]116TH CONGRESS
1ST SESSION**H. R.** _____

To make administrative reforms to the National Flood Insurance Program to increase fairness and accuracy and protect the taxpayer from program fraud and abuse, and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

Ms. VELÁZQUEZ introduced the following bill; which was referred to the Committee on _____

A BILL

To make administrative reforms to the National Flood Insurance Program to increase fairness and accuracy and protect the taxpayer from program fraud and abuse, and for other purposes.

1 *Be it enacted by the Senate and House of Representa-*
2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4 This Act may be cited as the “National Flood Insur-
5 ance Program Administrative Reform Act of 2019”.

1 **SEC. 2. PILOT PROGRAM FOR PROPERTIES WITH PRE-**
2 **EXISTING CONDITIONS.**

3 Section 1311 of the National Flood Insurance Act of
4 1968 (42 U.S.C. 4018) is amended by adding at the end
5 the following new subsection:

6 “(c) PILOT PROGRAM FOR INVESTIGATION OF PRE-
7 EXISTING STRUCTURAL CONDITIONS.—

8 “(1) VOLUNTARY PROGRAM.—The Adminis-
9 trator shall carry out a pilot program under this
10 subsection to provide for companies participating in
11 the Write Your Own program (as such term is de-
12 fined in section 1370(a) (42 U.S.C. 4121(a))) to in-
13 vestigate preexisting structural conditions of insured
14 properties and potentially insured properties that
15 could result in the denial of a claim under a policy
16 for flood insurance coverage under this title in the
17 event of a flood loss to such property. Participation
18 in the pilot program shall be voluntary on the part
19 of Write Your Own companies.

20 “(2) INVESTIGATION OF PROPERTIES.—Under
21 the pilot program under this subsection, a Write
22 Your Own company participating in the program
23 shall—

24 “(A) provide in policies for flood insurance
25 coverage under this title covered by the pro-

1 gram that, upon the request of the policyholder,
2 the company shall provide for—

3 “(i) an investigation of the property
4 covered by such policy, using common
5 methods, to determine whether preexisting
6 structural conditions are present that could
7 result in the denial of a claim under such
8 policy for flood losses; and

9 “(ii) if such investigation is not deter-
10 minative, an on-site inspection of the prop-
11 erty to determine whether such preexisting
12 structural conditions are present;

13 “(B) upon completion of an investigation
14 or inspection pursuant to subparagraph (A)
15 that determines that such a preexisting struc-
16 tural condition is present or absent, submit a
17 report to the policyholder and Administrator de-
18 scribing the condition; and

19 “(C) impose a surcharge on each policy de-
20 scribed in subparagraph (A) in such amount
21 that the Administrator determines is appro-
22 priate to cover the costs of investigations and
23 inspections performed pursuant to such policies
24 and reimburse Write Your Own companies par-

1 ticipating in the program under this subsection
2 for such costs.

3 “(3) INTERIM REPORT.—Not later than Decem-
4 ber 31, 2023, the Administrator shall submit a re-
5 port to the Committee on Financial Services of the
6 House of Representatives and the Committee on
7 Banking, Housing, and Urban Affairs of the Senate
8 describing the operation of the pilot program to that
9 date.

10 “(4) SUNSET.—The Administrator may not
11 provide any policy for flood insurance described in
12 paragraph (2)(A) after December 31, 2024.

13 “(5) FINAL REPORT.—Not later than March
14 31, 2025, the Administrator shall submit a final re-
15 port regarding the pilot program under this section
16 to the Committee on Financial Services of the House
17 of Representatives and the Committee on Banking,
18 Housing, and Urban Affairs of the Senate. The re-
19 port shall include any findings and recommendations
20 of the Administrator regarding the pilot program.”.

1 **SEC. 3. PENALTIES FOR FRAUD AND FALSE STATEMENTS**
2 **IN THE NATIONAL FLOOD INSURANCE PRO-**
3 **GRAM.**

4 Part C of chapter 2 of the National Flood Insurance
5 Act of 1968 (42 U.S.C. 4081 et seq.) is amended by add-
6 ing at the end the following new section:

7 **“SEC. 1349. PENALTIES FOR FRAUD AND FALSE STATE-**
8 **MENTS IN THE NATIONAL FLOOD INSURANCE**
9 **PROGRAM.**

10 “(a) **PROHIBITED ACTS.**—A person shall not know-
11 ingly make a false or misleading statement, production,
12 or submission in connection with the proving or adjusting
13 of a claim for flood insurance coverage made available
14 under this Act. Such prohibited acts include—

15 “(1) knowingly forging an engineering report,
16 claims adjustment report or technical assistance re-
17 port used to support a claim determination;

18 “(2) knowingly making any materially false, fic-
19 titious, or fraudulent statement or representation in
20 an engineering report, claims adjustment report, or
21 technical assistance report to support a claim deter-
22 mination;

23 “(3) knowingly submitting a materially false,
24 fictitious, or fraudulent claim.

25 “(b) **CIVIL ENFORCEMENT.**—The Attorney General
26 may bring a civil action for such relief as may be appro-

1 piate whenever it appears that any person has violated
2 or is about to violate any provision of this section. Such
3 action may be brought in an appropriate United States
4 district court.

5 “(c) REFERRAL TO ATTORNEY GENERAL.—The Ad-
6 ministrator shall expeditiously refer to the Attorney Gen-
7 eral for appropriate action any evidence developed in the
8 performance of functions under this Act that may warrant
9 consideration for criminal or civil prosecution.

10 “(d) PENALTIES.—

11 “(1) CIVIL MONETARY PENALTY.—Any person
12 who violates subsection (a) shall be subject to a civil
13 penalty of not more than \$10,000 for each violation,
14 which shall be deposited into the National Flood In-
15 surance Fund established under section 1310 (42
16 U.S.C. 4017).

17 “(2) SUSPENSION AND DEBARMENT.—Any per-
18 son who violates subsection (a) shall not be eligible,
19 for a period of not less than 2 years and not to ex-
20 ceed 5 years, to—

21 “(A) receive flood insurance coverage pur-
22 suant to this title; or

23 “(B) provide services in connection with
24 the selling, servicing, or handling of claims for

1 flood insurance policies provided pursuant to
2 this title.

3 “(3) OTHER PENALTIES.—The penalties pro-
4 vided for in this subsection shall be in addition to
5 any other civil or criminal penalty available under
6 law.”.

7 **SEC. 4. ENHANCED POLICYHOLDER APPEALS PROCESS**
8 **RIGHTS.**

9 (a) ESTABLISHMENT.—Part C of chapter II of the
10 National Flood Insurance Act of 1968 (42 U.S.C. 4081
11 et seq.), as amended by the preceding provisions of this
12 Act, is further amended by adding at the end the following
13 new section:

14 **“SEC. 1350. APPROVAL OF DECISIONS RELATING TO FLOOD**
15 **INSURANCE COVERAGE.**

16 “(a) IN GENERAL.—The Administrator shall estab-
17 lish an appeals process to enable holders of a flood insur-
18 ance policy provided under this title to appeal the decisions
19 of their insurer, with respect to the disallowance, in whole
20 or in part, of any claims for proved and approved losses
21 covered by flood insurance. Such appeals shall be limited
22 to the claim or portion of the claim disallowed by the in-
23 surer.

24 “(b) APPEAL DECISION.—Upon a decision in an ap-
25 peal under subsection (a), the Administrator shall provide

1 the policyholder with a written appeal decision. The appeal
2 decision shall explain the Administrator’s determination to
3 uphold or overturn the decision of the flood insurer. The
4 Administrator may direct the flood insurer to take action
5 necessary to resolve the appeal, to include re-inspection,
6 re-adjustment, or payment, as appropriate.

7 “(c) RULES OF CONSTRUCTION.—This section shall
8 not be construed as—

9 “(1) making the Federal Emergency Manage-
10 ment Agency or the Administrator a party to the
11 flood insurance contract; or

12 “(2) creating any action or remedy not other-
13 wise provided by this title.”.

14 (b) REPEAL.—Section 205 of the Bunning-Blu-
15 menauer-Bereuter Flood Insurance Reform Act of 2004
16 (42 U.S.C. 4011 note) is hereby repealed.

17 **SEC. 5. DEADLINE FOR APPROVAL OF CLAIMS.**

18 (a) IN GENERAL.—Section 1312 of the National
19 Flood Insurance Act of 1968 (42 U.S.C. 4019) is amend-
20 ed—

21 (1) in subsection (a), by striking “The Adminis-
22 trator” and inserting “Subject to other provisions of
23 this section, the Administrator”; and

24 (2) by adding at the end the following new sub-
25 section:

1 “(d) DEADLINE FOR APPROVAL OF CLAIMS.—

2 “(1) IN GENERAL.—The Administrator shall
3 provide that, in the case of any claim for damage to
4 or loss of property under flood insurance coverage
5 made available under this title, a final determination
6 regarding approval of a claim for payment or dis-
7 approval of the claim be made, and notification of
8 such determination be provided to the insured mak-
9 ing such claim, not later than the expiration of the
10 90-day period (as such period may be extended pur-
11 suant to paragraph (2)) beginning upon the day on
12 which such claim was made. Payment of approved
13 claims shall be made as soon as possible after such
14 approval.

15 “(2) EXTENSION OF DEADLINE.—The Adminis-
16 trator shall provide that the period referred to in
17 paragraph (1) may be extended by a single addi-
18 tional period of 15 days in cases where extraordinary
19 circumstances are demonstrated. The Administrator
20 shall, by regulation, establish criteria for dem-
21 onstrating such extraordinary circumstances and for
22 determining to which claims such extraordinary cir-
23 cumstances apply.”.

24 (b) APPLICABILITY.—The amendments made by sub-
25 section (a) shall apply to any claim under flood insurance

1 coverage made available under the National Flood Insur-
2 ance Act of 1968 (42 U.S.C. 4001 et seq.) pending on
3 the date of the enactment of this Act and any claims made
4 after such date of enactment.

5 **SEC. 6. LITIGATION PROCESS OVERSIGHT AND REFORM.**

6 (a) IN GENERAL.—Part C of chapter II of the Na-
7 tional Flood Insurance Act of 1968 (42 U.S.C. 4081 et
8 seq.), as amended by the preceding provisions of this Act,
9 is further amended by adding at the end the following new
10 section:

11 **“SEC. 1351. OVERSIGHT OF LITIGATION.**

12 “(a) OVERSIGHT.—The Administrator shall monitor
13 and oversee litigation conducted by Write Your Own com-
14 panies arising under contracts for flood insurance sold
15 pursuant to this title, to ensure that—

16 “(1) litigation expenses are reasonable, appro-
17 priate, and cost-effective; and

18 “(2) Write Your Own companies comply with
19 guidance and procedures established by the Adminis-
20 trator regarding the conduct of litigation.

21 “(b) DENIAL OF REIMBURSEMENT FOR EX-
22 PENSES.—The Administrator may deny reimbursement
23 for litigation expenses that are determined to be unreason-
24 able, excessive, contrary to guidance issued by the Admin-

1 istrator, or outside the scope of any arrangement entered
2 into with a Write Your Own company.

3 “(c) LITIGATION STRATEGY.—The Administrator
4 may direct litigation strategy for claims arising under a
5 contract for flood insurance sold by a Write Your Own
6 company.

7 “(d) SUBSTITUTION.—If at any time, the Adminis-
8 trator determines there is a conflict of interest between
9 the Write Your Own company and the National Flood In-
10 surance Program, or it is in the best interest of the United
11 States, the Administrator may promptly take any nec-
12 essary action to be substituted for the WYO company in
13 any action arising out of any claim arising under a con-
14 tract for flood insurance sold by a Write Your Own com-
15 pany.”.

16 (b) IMPLEMENTATION.—The Administrator of the
17 Federal Emergency Management Agency shall initiate
18 compliance with section 1352(d) of the National Flood In-
19 surance Act of 1968, as added by the amendment made
20 by subsection (a) of this section, not later than the expira-
21 tion of the 12-month period beginning on the date of the
22 enactment of this Act.

23 **SEC. 7. PROHIBITION ON HIRING DISBARRED ATTORNEYS.**

24 Part C of chapter II of the National Flood Insurance
25 Act of 1968 (42 U.S.C. 4081 et seq.), as amended by the

1 preceding provisions of this Act, is further amended by
2 adding at the end the following new section:

3 **“SEC. 1352. PROHIBITION ON HIRING DISBARRED ATTOR-**
4 **NEYS.**

5 “The Administrator may not at any time newly em-
6 ploy in connection with the flood insurance program under
7 this title any attorney who has been suspended or dis-
8 barred by any court, bar, or Federal or State agency to
9 which the individual was previously admitted to practice.”.

10 **SEC. 8. UNDERPAYMENT OF CLAIMS BY WRITE YOUR OWN**
11 **COMPANIES.**

12 Section 1345 of the National Flood Insurance Act of
13 1968 (42 U.S.C. 4081) is amended by adding at the end
14 the following new subsection:

15 “(f) UNDERPAYMENT OF CLAIMS BY WYO COMPA-
16 NIES.—The Administrator shall establish penalties for
17 companies participating in the Write Your Own program
18 knowingly underpaying claims for losses covered by flood
19 insurance made available under this title, which penalties
20 shall be commensurate, with respect to the amount of the
21 penalty, to the penalties applicable to overpayment of such
22 claims by a similar amount by such companies.”.

23 **SEC. 9. TECHNICAL ASSISTANCE REPORTS.**

24 (a) USE.—Section 1312 of the National Flood Insur-
25 ance Act of 1968 (42 U.S.C. 4019), as amended by the

1 preceding provisions of this Act, is further amended by
2 adding at the end the following new subsection:

3 “(e) **USE OF TECHNICAL ASSISTANCE REPORTS.**—
4 When adjusting claims for any damage to or loss of prop-
5 erty which is covered by flood insurance made available
6 under this title, the Administrator may rely upon technical
7 assistance reports, as such term is defined in section
8 1312A, only if such reports are final and are prepared
9 in compliance with applicable State and Federal laws re-
10 garding professional licensure and conduct.”.

11 (b) **DISCLOSURE.**—The National Flood Insurance
12 Act of 1968 is amended by inserting after section 1312
13 (42 U.S.C. 4019) the following new section:

14 **“SEC. 1312A. DISCLOSURE OF TECHNICAL ASSISTANCE RE-**
15 **PORTS.**

16 “(a) **IN GENERAL.**—Notwithstanding section 552a of
17 title 5, United States Code, upon request by a policy-
18 holder, the Administrator shall provide a true, complete,
19 and unredacted copy of any technical assistance report
20 that the Administrator relied upon in adjusting and pay-
21 ing for any damage to or loss of property insured by the
22 policyholder and covered by flood insurance made available
23 under this title. Such disclosures shall be in addition to
24 any other right of disclosure otherwise made available pur-
25 suant such section 552a or any other provision of law.

1 “(b) DIRECT DISCLOSURE BY WRITE YOUR OWN
2 COMPANIES AND DIRECT SERVICING AGENTS.—A Write
3 Your Own company or direct servicing agent in possession
4 of a technical assistance report subject to disclosure under
5 subsection (a) may disclose such technical assistance re-
6 port without further review or approval by the Adminis-
7 trator.

8 “(c) DEFINITIONS.—For purposes of this section, the
9 following definitions shall apply:

10 “(1) POLICYHOLDER.—The term ‘policyholder’
11 means a person or persons shown as an insured on
12 the declarations page of a policy for flood insurance
13 coverage sold pursuant to this title.

14 “(2) TECHNICAL ASSISTANCE REPORT.—The
15 term ‘technical assistance report’ means a report
16 created for the purpose of furnishing technical as-
17 sistance to an insurance claims adjuster assigned by
18 the National Flood Insurance Program, including by
19 engineers, surveyors, salvors, architects, and cer-
20 tified public accounts.”.

21 **SEC. 10. IMPROVED DISCLOSURE REQUIREMENT FOR**
22 **STANDARD FLOOD INSURANCE POLICIES.**

23 Section 100234 of the Biggert-Waters Flood Insur-
24 ance Reform Act of 2012 (42 U.S.C. 4013a) is amended
25 by adding at the end the following new subsections:

1 “(c) DISCLOSURE OF COVERAGE.—

2 “(1) DISCLOSURE SHEET.—Each policy under
3 the National Flood Insurance Program shall include
4 a disclosure sheet that sets forth, in plain lan-
5 guage—

6 “(A) the definition of the term ‘flood’ for
7 purposes of coverage under the policy;

8 “(B) a description of what type of flood
9 forces are necessary so that losses from an
10 event are covered under the policy, including
11 overflow of inland or tidal waves, unusual and
12 rapid accumulation or runoff of a surface any
13 source, and mudflow;

14 “(C) a statement of the types and charac-
15 teristics of losses that are not covered under the
16 policy;

17 “(D) a summary of total cost and amount
18 of insurance coverage, and any other informa-
19 tion relating to such coverage required to be
20 disclosed under section 1308(l) of the National
21 Flood Insurance Act of 1968 (42 U.S.C.
22 4015(l));

23 “(E) a statement that the disclosure sheet
24 provides general information about the policy-
25 holder’s standard flood insurance policy;

1 “(F) a statement that the standard flood
2 insurance policy, together with the endorse-
3 ments and declarations page, make up the offi-
4 cial contract and are controlling in the event
5 that there is any difference between the infor-
6 mation on the disclosure sheet and the informa-
7 tion in the policy; and

8 “(G) a statement that if the policyholder
9 has any questions regarding information in the
10 disclosure sheet or policy he or she should con-
11 tact the entity selling the policy on behalf of the
12 Program, together with contact information suf-
13 ficient to allow the policyholder to contact such
14 entity.

15 “(2) ACKNOWLEDGMENT SHEET.—Each policy
16 under the National Flood Insurance Program shall
17 include an acknowledgment sheet that sets forth, in
18 plain language—

19 “(A) a statement acknowledging that a
20 standard flood insurance policy does not cover
21 basement improvements, such as finished walls,
22 floors, ceilings, or personal property that may
23 be kept in a basement;

24 “(B) a statement acknowledging a stand-
25 ard flood insurance policy does not include cov-

1 erage for personal property, but such coverage
2 may be purchased, for some personal property
3 contained in a basement, as well as personal be-
4 longings contained elsewhere in the dwelling;

5 “(C) a statement requiring the consumer
6 to affirmatively accept or decline such coverage
7 for personal property;

8 “(D) a statement requiring the policy-
9 holder to affirmatively accept or decline other
10 optional coverage that may be available;

11 “(E) a statement that the standard flood
12 insurance policy, together with the endorse-
13 ments and declarations page, make up the offi-
14 cial contract and are controlling in the event
15 that there is any difference between the infor-
16 mation on the acknowledgment sheet and the
17 information in the policy; and

18 “(F) a statement that if the policyholder
19 has any questions regarding information in the
20 acknowledgment sheet or policy, the policy-
21 holder should contact the entity selling the pol-
22 icy on behalf of the Program, together with
23 contact information sufficient to allow the pol-
24 icyholder to contact such entity.

1 “(3) REQUIRED SIGNATURES.—Notwith-
2 standing section 1306(e) of the National Flood In-
3 surance Act of 1968 (42 U.S.C. 4013(c)), a policy
4 for flood insurance coverage under the National
5 Flood Insurance Program may not take effect unless
6 the disclosure sheet required under paragraph (1)
7 and the acknowledgment sheet required under para-
8 graph (2) with respect to the policy are signed and
9 dated by the policyholder and the approved rep-
10 resentative selling the policy on behalf of the Pro-
11 gram.”.

12 **SEC. 11. RESERVE FUND AMOUNTS.**

13 Section 1310 of the National Flood Insurance Act of
14 1968 (42 U.S.C. 4017) is amended by adding at the end
15 the following new subsection:

16 “(g) CREDITING OF RESERVE FUND AMOUNTS.—
17 Funds collected pursuant to section 1310A may be cred-
18 ited to the Fund under this section to be available for the
19 purpose described in subsection (d)(1).”.

20 **SEC. 12. SUFFICIENT STAFFING FOR OFFICE OF FLOOD IN-**
21 **SURANCE ADVOCATE.**

22 (a) IN GENERAL.—Section 24 of the Homeowner
23 Flood Insurance Affordability Act of 2014 (42 U.S.C.
24 4033) is amended by adding at the end the following new
25 subsection:

1 “(c) STAFF.—The Administrator shall ensure that
2 the Flood Insurance Advocate has sufficient staff to carry
3 out all of the duties and responsibilities of the Advocate
4 under this section.”.

5 (b) TIMING.—The Administrator of the Federal
6 Emergency Management Agency shall take such actions
7 as may be necessary to provide for full compliance with
8 section 24(c) of the Homeowner Flood Insurance Afford-
9 ability Act of 2014, as added by the amendment made by
10 subsection (a) of this section, not later than the expiration
11 of the 180-day period beginning on the date of the enact-
12 ment of this Act.

13 **SEC. 13. FEDERAL FLOOD INSURANCE ADVISORY COM-**
14 **MITTEE.**

15 (a) ESTABLISHMENT.—There is established an advi-
16 sory committee to be known as the Federal Flood Insur-
17 ance Advisory Committee (in this section referred to as
18 the “Committee”).

19 (b) MEMBERSHIP.—

20 (1) MEMBERS.—The Committee shall consist
21 of—

22 (A) the Administrator of the Federal
23 Emergency Management Agency (in this section
24 referred to as the “Administrator”), or the des-
25 ignee thereof;

1 (B) the Secretary of the Treasury, or the
2 designee thereof; and

3 (C) additional members appointed by the
4 Administrator or the designee of the Adminis-
5 trator, who shall be—

6 (i) two representatives of the property
7 and casualty insurance sector;

8 (ii) one individual who served in the
9 past, or is currently serving, as an insur-
10 ance regulator of a State, the District of
11 Columbia, the Commonwealth of Puerto
12 Rico, Guam, the Commonwealth of the
13 Northern Mariana Islands, the Virgin Is-
14 lands, American Samoa, or any federally-
15 recognized Indian tribe;

16 (iii) one representative of the financial
17 or insurance sectors who is involved in risk
18 transfers, including reinsurance, resilience
19 bonds, and other insurance-linked securi-
20 ties;

21 (iv) one actuary with demonstrated
22 high-level knowledge of catastrophic risk
23 insurance;

24 (v) two insurance professionals with
25 demonstrated experience with the sale of

1 flood insurance under the National Flood
2 Insurance Program;

3 (vi) two representatives of cata-
4 strophic risk insurance programs;

5 (vii) one insurance claims specialist;

6 (viii) one representative of a recog-
7 nized consumer advocacy organization;

8 (ix) one individual having dem-
9 onstrated expertise in the challenges in in-
10 suring low-income communities;

11 (x) one representative from an aca-
12 demic institution who has demonstrated
13 expertise in insurance; and

14 (xi) such other recognized experts in
15 the field of insurance as the Administrator
16 considers necessary.

17 (2) QUALIFICATIONS.—In appointing members
18 under paragraph (1)(C), the Administrator shall, to
19 the maximum extent practicable, ensure the mem-
20 bership of the Committee has a balance of members
21 reflecting geographic diversity, including representa-
22 tion from areas inland or with coastline identified by
23 the Administrator as at high risk for flooding or as
24 areas having special flood hazards.

1 (c) DUTIES.—The Committee shall review, and make
2 recommendations to the Administrator, upon request, on
3 matters related to the insurance aspects of the National
4 Flood Insurance Program, including ratemaking, tech-
5 nology to administer insurance, risk assessment, actuarial
6 practices, claims practices, sales and insurance delivery,
7 compensation and allowances, generally and based on the
8 complexities of the program, and best insurance practices.

9 (d) CHAIRPERSON.—The members of the Committee
10 shall elect one member to serve as the chairperson of the
11 Committee (in this section referred to as the “Chair-
12 person”).

13 (e) COMPENSATION.—Members of the Committee
14 shall receive no additional compensation by reason of their
15 service on the Committee.

16 (f) MEETINGS AND ACTIONS.—

17 (1) IN GENERAL.—The Committee shall meet
18 not less frequently than twice each year at the re-
19 quest of the Chairperson or a majority of its mem-
20 bers, and may take action by a vote of the majority
21 of the members in accordance with the Committee’s
22 charter.

23 (2) INITIAL MEETING.—The Administrator, or
24 a person designated by the Administrator, shall re-

1 quest and coordinate the initial meeting of the Com-
2 mittee.

3 (g) STAFF OF FEMA.—Upon the request of the
4 Chairperson, the Administrator may detail, on a nonreim-
5 bursable basis, personnel of the Federal Emergency Man-
6 agement Agency to assist the Committee in carrying out
7 its duties.

8 (h) POWERS.—In carrying out this section, the Com-
9 mittee may hold hearings, receive evidence and assistance,
10 provide information, and conduct research, as it considers
11 appropriate.

12 (i) REPORTS TO CONGRESS.—The Administrator, on
13 an annual basis, shall report to the Committee on Finan-
14 cial Services of the House of Representatives, the Com-
15 mittee on Banking, Housing, and Urban Affairs of the
16 Senate, and the Office of Management and Budget on—

17 (1) the recommendations made by the Com-
18 mittee;

19 (2) actions taken by the Federal Emergency
20 Management Agency to address such recommenda-
21 tions to improve the insurance aspects of the na-
22 tional flood insurance program; and

23 (3) any recommendations made by the Com-
24 mittee that have been deferred or not acted upon,
25 together with an explanatory statement.

1 **SEC. 14. INTERAGENCY GUIDANCE ON COMPLIANCE.**

2 The Federal entities for lending regulation (as such
3 term is defined in section 3(a) of the Flood Disaster Pro-
4 tection Act of 1973 (42 U.S.C. 4003(a))), in consultation
5 with the Administrator of the Federal Emergency Man-
6 agement Agency, shall update and reissue the document
7 entitled “Interagency Questions and Answers Regarding
8 Flood Insurance” not later than the expiration of the 12-
9 month period beginning on the date of the enactment of
10 this Act and not less frequently than biennially thereafter.

11 **SEC. 15. GAO STUDY OF CLAIMS ADJUSTMENT PRACTICES.**

12 The Comptroller General of the United States shall
13 conduct a study of the policies and practices for adjust-
14 ment of claims for losses under flood insurance coverage
15 made available under the National Flood Insurance Act,
16 which shall include—

17 (1) a comparison of such policies and practices
18 with the policies and practices for adjustment of
19 claims for losses under other insurance coverage;

20 (2) an assessment of the quality of the adjust-
21 ments conducted and the effects of such policies and
22 practices on such quality;

23 (3) identification of any incentives under such
24 policies and practices that affect the speed with
25 which such adjustments are conducted; and

1 (4) identification of the affects of such policies
2 and practices on insureds submitting such claims for
3 losses.

4 Not later than the expiration of the 18-month period be-
5 ginning on the date of the enactment of this Act, the
6 Comptroller General shall submit a report to the Com-
7 mittee on Financial Services of the House of Representa-
8 tives and the Committee on Banking, Housing, and Urban
9 Affairs of the Senate regarding the findings and conclu-
10 sions of the study conducted pursuant to this section.

11 **SEC. 16. GAO STUDY OF FLOOD INSURANCE COVERAGE**

12 **TREATMENT OF EARTH MOVEMENT.**

13 The Comptroller General of the United States shall
14 conduct a study of the treatment, under flood insurance
15 coverage made available under the National Flood Insur-
16 ance Act, of earth movement and subsidence, including
17 earth movement and subsidence caused by flooding, which
18 shall include—

19 (1) identification and analysis of the effects of
20 such treatment on the National Flood Insurance
21 Program and insureds under the program;

22 (2) an assessment of the availability and afford-
23 ability of coverage in the private insurance market
24 for earth movement and subsidence caused by flood-
25 ing;

1 (3) an assessment of the effects on the National
2 Flood Insurance Program of covering earth move-
3 ment and subsidence caused by flooding; and

4 (4) a projection of the increased premiums that
5 would be required to make coverage for earth move-
6 ment losses actuarially sound and not fiscally detri-
7 mental to the continuation of the National Flood In-
8 surance Program.

9 Not later than the expiration of the 18-month period be-
10 ginning on the date of the enactment of this Act, the
11 Comptroller General shall submit a report to the Com-
12 mittee on Financial Services of the House of Representa-
13 tives and the Committee on Banking, Housing, and Urban
14 Affairs of the Senate regarding the findings and conclu-
15 sions of the study conducted pursuant to this section.

16 **SEC. 17. DEFINITIONS.**

17 (a) NATIONAL FLOOD INSURANCE ACT OF 1968.—
18 Subsection (a) of section 1370 of the National Flood In-
19 surance Act of 1968 (42 U.S.C. 4121(a)) is amended—

20 (1) in paragraph (14), by striking “and” at the
21 end;

22 (2) in paragraph (15), by striking the period at
23 the end and inserting a semicolon; and

24 (3) by adding at the end the following new
25 paragraphs:

1 “(16) the term ‘Write Your Own Program’
2 means the program under which the Federal Emer-
3 gency Management Agency enters into a standard
4 arrangement with private property insurance compa-
5 nies to sell contracts for flood insurance coverage
6 under this title under their own business lines of in-
7 surance, and to adjust and pay claims arising under
8 such contracts; and

9 “(17) the term ‘Write Your Own company’
10 means a private property insurance company that
11 participates in the Write Your Own Program.”.

12 (b) BIGGERT-WATERS FLOOD INSURANCE REFORM
13 ACT OF 2012.—Subsection (a) of section 100202 of the
14 Biggert-Waters Flood Insurance Reform Act of 2012 (42
15 U.S.C. 4004(a)) is amended by striking paragraph (5) and
16 inserting the following new paragraph:

17 “(5) WRITE YOUR OWN.—The terms ‘Write
18 Your Own Program’ and ‘Write Your Own company’
19 have the meanings given such terms in section
20 1370(a) of the National Flood Insurance Act of
21 1968 (42 U.S.C. 4121(a)).”.