



Patricia Hayes, PhD
Chief Consultant
VA Women's Health Services

Patricia Hayes, PhD, is the Chief Consultant for Women's Health Services in the Office of Patient Care Services for the Department of Veterans Affairs.

In this role, she oversees the delivery of VA health care services for over 750,000 women Veteran enrollees. Dr. Hayes is a 36-year VA employee, having started in the early 1980s as a clinical psychologist seeing Vietnam-era Veterans with PTSD. She is currently the VHA Lead for the VA Women Veterans Program.

Recently, Dr. Hayes has successfully worked across VHA to expand initiatives for women Veterans' health care into a broad range of areas of importance, including cardiac health, reproductive health and birth defect prevention, and a comprehensive evaluation of care provision to women Veterans. She chaired the Under Secretary for Health Workgroup on the Enhancement of Primary Care to Women Veterans, a plan to organize women's health primary care at every VA access point. Currently her office is implementing patient aligned care teams as an integral part of health care services for women Veterans. In addition she has initiated culture –change campaigns to improve recognition and respect for women Veterans. She has collaborated with VA researchers on topics including organization of care delivery, satisfaction with care, and evaluation of quality disparity. Dr. Hayes has published articles on gender disparity in health care and on improvement of care for women across the nation. She is often called upon to speak to Veterans groups and organizations on matters related to healthcare for women Veterans.

Dr. Hayes was a national finalist for a 2012 Service to America Medal for Career Achievement (SAMMIES award).