



**STEVEN G. McMANUS**  
**Chief Operating Officer**  
**Armed Forces Retirement Home**

Mr. Steven G. McManus is assigned to the Armed Forces Retirement Home (AFRH), serving as the Chief Operating Officer, effective September 26, 2011.

Responsible to the Secretary of Defense for the overall authority, direction, control, operation and management of AFRH, Mr. McManus sets the Agency's Strategic Goals and Business Plans, manages the day-to-day operations and administration of its two facilities — the Armed Forces Retirement Home-Washington and Armed Forces Retirement Home-Gulfport — and ensures compliance with Congressional legislation and appropriate rules for the operation of the facilities. He is responsible for all facets of policy, advocacy, and oversight pertaining to the delivery of quality programs and services throughout the Agency's Continuing Care Retirement Community.

Prior to his appointment, Mr. McManus was designated as the Acting Chief Operating Officer of AFRH (January 2011) to ensure a smooth leadership transition while retaining his Senior Executive Service positions as Deputy COO and Chief Financial Officer.

Having served at all levels of AFRH management during his 12 years with the Agency, Mr. McManus has held policy, advocacy, fiscal, human resource management, and oversight roles, thereby gaining a unique Subject Matter Expert-level of understanding and appreciation of the interests and needs of aging military veterans and other stakeholders in the Continuing Care Retirement Community, including Long-term care, Assisted Living, Memory Support, and Independent Living.

It was while serving as CFO of the Washington, D.C. facility (from 2002 to 2008) that Hurricane Katrina swept through the Gulf in 2005, necessitating the evacuation of all residents of the Gulfport facility. Mr. McManus deftly oversaw the relocation of those residents to the Washington D.C. facility, and the ultimate construction and establishment of a new Gulfport facility begun in 2008 and re-opened in 2010. His skill at networking and collaborating with Advisory Boards, Civilian Accrediting Agencies, Community, Congress, and USG Agencies has nowhere been more evident than in the resurrection of an even stronger and more modern Gulfport facility.

Prior to his positions at AFRH, Mr. McManus was Deputy Director for Business Resources, Office of Secretary of the Army for Financial Management and Comptroller, Washington, D.C. (Jan. to Mar. 2002).

Earlier, Mr. McManus served 25 years active duty in both the enlisted and officer ranks of the Army, at the base and major command levels. He holds a Bachelor of Science degree from the United States Military Academy, West Point, New York, and Master of Business Administration with special emphasis in Finance and Accounting from Regis University, Denver, Colorado. He has received numerous performance awards in both his military and Federal careers.