



## Troy A. Miller

### Senior Official Performing the Duties of the Commissioner, U.S. Customs and Border Protection

Troy A. Miller is the Senior Official Performing the Duties of the Commissioner for U.S. Customs and Border Protection (CBP). In this role, he leads more than 60,000 employees and ensures the advancement of the agency's mission, strategic objectives, and related Administration priorities. He directs CBP's three core missions of counterterrorism, border security, and trade enforcement, while facilitating \$4 trillion in trade and facilitating travel of over 410 million people through ports of entry.

Senior Official Performing the Duties of the Commissioner Miller also served in this role from January to December 2021. During his prior role, Mr. Miller led the agency through a myriad of challenges, to include the COVID-19 pandemic, surges of migration along the Southwest border, hurricane relief efforts, and Operation Allies Welcome – the substantive effort to process refugees fleeing Afghanistan. Mr. Miller also made workforce resiliency a top priority during his initial tenure as Senior Official Performing the Duties of the Commissioner of the nation's largest law enforcement agency.

Between December 2021 and November 2022, Senior Official Performing the Duties of the Commissioner Miller served as CBP's Deputy Commissioner. In this role, he was the agency's senior career official, overseeing the daily operations of CBP's expansive mission, including matters relating to trade, travel, and national security.

Senior Official Performing the Duties of the Commissioner Miller also previously served as the Director, Field Operations for CBP's New York Field Office. As the DFO, he directed the activities of almost 3,000 CBP employees and an area with: two of the country's busiest international airports, John F. Kennedy International Airport (JFK) and Newark Liberty International Airport (EWR); the east coast's largest container seaport (New York/Newark); and the Pharmaceutical, Health and Chemicals Center of Excellence and Expertise (PHC Center). Mr. Miller oversaw CBP's national security and anti-terrorism operations, immigration and agriculture inspections, and the agency's trade enforcement efforts throughout the New York metropolitan area.

Prior to his role as DFO, Mr. Miller also served as the Executive Director, National Targeting Center (NTC), where he directed over 800 employees and was responsible for providing advance targeting, research, analysis, and coordination among numerous law enforcement and intelligence agencies in support of CBP anti-terrorism mission on a 24/7 basis. The NTC is the principal organization responsible for developing and implementing CBP's counterterrorism strategy. Mr. Miller implemented several intelligence and targeting units that support CBP's primary mission to secure America's borders and he oversaw staff that use a multi-layered risk-based approach, which included collecting and analyzing advance traveler and cargo information.

From 2013 to 2015, Senior Official Performing the Duties of the Commissioner Miller served as the Acting Assistant Commissioner, Office of Intelligence and Investigative Liaison, where he initiated an organizational restructuring in direct support of field components and border enforcement entities that partner with them and promoted initiatives to transcend physical borders. In addition, he has held numerous leadership positions including Assistant Port Director, Seattle; Director of Targeting and Analysis, Office of Intelligence and Operations Coordination; and Director of the National Targeting Center-Passenger.

Mr. Miller began his federal career with the U.S. Customs Service in 1993 as a Customs Inspector. Most recently, he was awarded the Meritorious Executive Presidential Rank Award in 2021, and he is a prior recipient of the Distinguished Executive Presidential Rank Award in 2016. Mr. Miller holds a Bachelor of Arts and a Bachelor of Science degrees from Bemidji State University. He is also a graduate of the Harvard University John F. Kennedy School of Government's Senior Executive Fellows program.