



## **Senior Official Performing the Duties of the Commissioner, Office of the Commissioner Troy A. Miller**

Troy A. Miller is the Senior Official Performing the Duties of the Commissioner (SOPDOC) for U.S. Customs and Border Protection (CBP). He oversees more than 60,000 employees, manages a budget of over \$15 billion, and ensures the effective operations of CBP's mission to protect national security while promoting economic prosperity. Mr. Miller directs CBP's three core missions, counterterrorism, border security, and trade enforcement, while facilitating \$4 trillion in trade and facilitating travel of over 410 million people through ports of entry. He oversees the largest law enforcement agency and the second-largest revenue-collecting source in the federal government.

SOPDOC Miller previously served as the Director, Field Operations for CBP's New York Field Office. He directed the activities of almost 3,000 CBP employees and an area with: two of the country's busiest international airports, John F. Kennedy International Airport (JFK) and Newark Liberty International Airport (EWR); the east coast's largest container seaport (New York/Newark); and the Pharmaceutical, Health and Chemicals Center of Excellence and Expertise (PHC Center). Mr. Miller oversaw CBP's national security and anti-terrorism operations, immigration and agriculture inspections, and the agency's trade enforcement efforts throughout the New York metropolitan area.

Mr. Miller also served as the Executive Director, National Targeting Center (NTC), where he directed over 800 employees and was responsible for providing advance targeting, research, analysis, and coordination among numerous law enforcement and intelligence agencies in support of CBP anti-terrorism mission on a 24/7 basis. The NTC is the principal organization responsible for developing and implementing CBP's counterterrorism strategy. Mr. Miller implemented several intelligence and targeting units that support CBP's primary mission to secure America's borders and he oversaw staff that use a multi-layered risk-based approach, which included collecting and analyzing advance traveler and cargo information.

From 2013 to 2015, Mr. Miller served as the Acting Assistant Commissioner, Office of Intelligence and Investigative Liaison, where he initiated an organizational restructuring in direct support of field components and border enforcement entities that partner with them and promoted initiatives to transcend physical borders. In addition, he has held numerous leadership positions including Assistant Port Director, Seattle; Director of Targeting and Analysis, Office of Intelligence and Operations Coordination; and Director of the National Targeting Center-Passenger.

Mr. Miller began his Federal career with the U.S. Customs Service in 1993 as a Customs Inspector. In 2016, he was awarded the Distinguished Executive Presidential Rank Award.

Mr. Miller holds a Bachelor of Arts and a Bachelor of Science degrees from Bemidji State University. He is also a graduate of the Harvard University John F. Kennedy School of Government's Senior Executive Fellows program.