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Melissa Emrey-Arras is a Director in GAO's Education, Workforce and Income Security team. She oversees GAO's Indian education work, and also leads national studies on higher education issues. Before joining GAO in 2001, she worked at a private sector consulting company and conducted program evaluations for state and local governments. She also worked for a number of years in non-profit agencies serving children and families. Ms. Emrey-Arras received a master's degree in public policy from Harvard's Kennedy School of Government, where she was awarded the Manuel C. Carballo prize for graduate research. She holds a bachelor's degree from Swarthmore College.