

## Union Calendar No. 187

117<sup>TH</sup> CONGRESS  
2<sup>D</sup> SESSION

# H. R. 6450

[Report No. 117-257]

To amend the Small Business Act to reauthorize the SCORE program,  
and for other purposes.

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### IN THE HOUSE OF REPRESENTATIVES

JANUARY 20, 2022

Mrs. KIM of California (for herself and Ms. CRAIG) introduced the following  
bill; which was referred to the Committee on Small Business

MARCH 7, 2022

Additional sponsors: Mr. MFUME, Miss GONZÁLEZ-COLÓN, Mr. CASE, Ms.  
SALAZAR, and Mr. KAHELE

MARCH 7, 2022

Reported from the Committee on Small Business; committed to the Committee  
of the Whole House on the State of the Union and ordered to be printed

# **A BILL**

To amend the Small Business Act to reauthorize the SCORE program, and for other purposes.

1 *Be it enacted by the Senate and House of Representa-*  
2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4 This Act may be cited as the “SCORE for Small  
5 Business Act of 2022”.

6 **SEC. 2. SCORE PROGRAM PROVISIONS AND REQUIRE-**  
7 **MENTS.**

8 Section 8 of the Small Business Act (15 U.S.C. 637)  
9 is amended—

10 (1) in subsection (b)(1)(B)—

11 (A) by striking “a Service Corps of Retired  
12 Executives (SCORE)” and inserting “the  
13 SCORE program described in subsection (c)”;  
14 and

15 (B) by striking “SCORE may” and insert-  
16 ing “the SCORE Association (as defined in  
17 subsection (c)) may”; and

18 (2) by striking subsection (c) and inserting the  
19 following:

20 “(c) SCORE PROGRAM.—

21 “(1) DEFINITIONS.—In this subsection:

22 “(A) SCORE ASSOCIATION.—The term  
23 ‘SCORE Association’ means the Service Corps  
24 of Retired Executives Association or any suc-  
25 cessor or other organization that enters into a

1 cooperative agreement (as described under  
2 paragraph (2)) with the Administrator to oper-  
3 ate the SCORE program.

4 “(B) SCORE FOUNDATION.—The term  
5 ‘SCORE Foundation’ means an organization  
6 with a mission to support the SCORE Associa-  
7 tion and volunteers of the SCORE program.

8 “(C) SCORE PROGRAM.—The term  
9 ‘SCORE program’ means the SCORE program  
10 authorized by subsection (b)(1)(B).

11 “(2) COOPERATIVE AGREEMENT.—The Admin-  
12 istrator shall enter into a cooperative agreement  
13 with the SCORE Association to carry out the  
14 SCORE program, which shall include the following  
15 requirements:

16 “(A) ADMINISTRATOR DUTIES.—The Ad-  
17 ministrator shall—

18 “(i) every 2 years, conduct a financial  
19 examination of the SCORE Association to  
20 ensure that any costs paid for with Federal  
21 funds are allowable, allocable, and reason-  
22 able;

23 “(ii) review and approve contracts en-  
24 tered into by the SCORE Association to  
25 provide goods or services for the SCORE

1 program of a value greater than an  
2 amount determined by the Administrator;

3 “(iii) maintain a system through  
4 which the SCORE Association provides  
5 documentation relating to such contracts;  
6 and

7 “(iv) within 30 days of the receipt of  
8 a quarterly report on the achievements of  
9 the SCORE program submitted by the  
10 SCORE Association, reconcile differences  
11 between such report and the performance  
12 results of the SCORE program reported in  
13 a management information system of the  
14 Office of Entrepreneurial Development.

15 “(B) SCORE ASSOCIATION DUTIES.—The  
16 SCORE Association shall—

17 “(i) manage nationwide chapters of  
18 the SCORE program;

19 “(ii) provide annual training to em-  
20 ployees of the SCORE Association on gen-  
21 erating and using program income from  
22 the SCORE program;

23 “(iii) submit documentation to the  
24 Administrator verifying such annual train-  
25 ing is completed;

1           “(iv) separate funds donated to the  
2 SCORE Association from program income  
3 and funds received pursuant to a coopera-  
4 tive agreement; and

5           “(v) maintain and enforce require-  
6 ments for volunteers participating in the  
7 SCORE program, including requirements  
8 that each such volunteer shall—

9                   “(I) based on the business expe-  
10 rience and knowledge of the volun-  
11 teer—

12                           “(aa) provide personal coun-  
13 seling, mentoring, and coaching  
14 on the process of starting, ex-  
15 panding, managing, buying, and  
16 selling a business at no cost to  
17 individuals who own, or aspire to  
18 own, small business concerns;  
19 and

20                           “(bb) facilitate free or low-  
21 cost education workshops for in-  
22 dividuals who own, or aspire to  
23 own, small business concerns;  
24 and

1                   “(II) as appropriate, use tools,  
2                   resources, and expertise of other orga-  
3                   nizations to carry out the SCORE  
4                   program.

5                   “(C) JOINT DUTIES.—The Administrator,  
6                   in consultation with the SCORE Association,  
7                   shall ensure that the SCORE program and each  
8                   chapter of the SCORE program—

9                   “(i) develop and implement plans and  
10                  goals to effectively and efficiently provide  
11                  services to individuals in rural areas, eco-  
12                  nomically disadvantaged communities, or  
13                  other traditionally underserved commu-  
14                  nities, including plans for virtual, remote,  
15                  and web-based initiatives, chapter expan-  
16                  sion, partnerships, and the development of  
17                  new skills by volunteers participating in  
18                  the SCORE program; and

19                  “(ii) reinforce an inclusive culture by  
20                  recruiting diverse volunteers for the chap-  
21                  ters of the SCORE program.

22                  “(3) ONLINE COMPONENT.—In addition to pro-  
23                  viding in-person services, the SCORE Association  
24                  shall maintain and expand online counseling services

1 including webinars, electronic mentoring platforms,  
2 and online toolkits to further support entrepreneurs.

3 “(4) ACCOUNTING.—The SCORE Association  
4 shall—

5 “(A) maintain a centralized accounting  
6 and financing system for each chapter of the  
7 SCORE program;

8 “(B) maintain a uniform policy and proce-  
9 dures to manage Federal funds received pursu-  
10 ant to a cooperative agreement described in  
11 paragraph (2); and

12 “(C) maintain an employee of the SCORE  
13 Association to serve as a compliance officer to  
14 ensure expenditures of the SCORE program are  
15 fully compliant with any law, regulation, or co-  
16 operative agreement relating to the SCORE  
17 program.

18 “(5) COMPENSATION.—

19 “(A) SALARIES.—The salary of an em-  
20 ployee of the SCORE Association may not ex-  
21 ceed the equivalent of the maximum rate of pay  
22 allowable for an individual in the career Senior  
23 Executive Service employed at the Administra-  
24 tion.



1           “(B) PERFORMANCE AWARDS.—The  
2 SCORE Association may spend up to 5 percent  
3 of the aggregate salaries of employees of the  
4 SCORE Association on individual performance  
5 awards to employees of the SCORE Associa-  
6 tion, to be disbursed before the last day of the  
7 fiscal year, if not later than 60 days before such  
8 disbursement the SCORE Association submits  
9 to the Administrator a report on the number  
10 and amount of such awards to be disbursed.

11           “(C) SCORE FOUNDATION.—A member of  
12 the Board of Directors of the SCORE Associa-  
13 tion or an employee of the SCORE Association  
14 may not simultaneously serve on the Board of  
15 Directors of, or receive compensation from, the  
16 SCORE Foundation without written approval  
17 from the Administrator.

18           “(6) WHISTLEBLOWER PROTECTION REQUIRE-  
19 MENTS.—The SCORE Association shall—

20           “(A) annually update all manuals or other  
21 documents applicable to employees and volun-  
22 teers of the SCORE Association or the SCORE  
23 program to include requirements relating to re-  
24 porting procedures and protectors for whistle-  
25 blowers; and

1           “(B) conduct an annual training for em-  
2           ployees and volunteers of the SCORE Associa-  
3           tion or the SCORE program on the require-  
4           ments described in paragraph (1) and encour-  
5           age the use of the hotline established by the Of-  
6           fice of the Inspector General of the Small Busi-  
7           ness Administration to submit whistleblower re-  
8           ports.

9           “(7) PUBLISHED MATERIALS.—The SCORE  
10          Association shall ensure all published materials in-  
11          clude written acknowledgment of Small Business Ad-  
12          ministration support of the SCORE program if such  
13          materials are paid for in whole or in part by Federal  
14          funds.

15          “(8) PRIVACY REQUIREMENTS.—

16                 “(A) IN GENERAL.—Neither the Adminis-  
17                 trator nor the SCORE Association may disclose  
18                 the name, address, or telephone number of any  
19                 individual or small business concern receiving  
20                 assistance from the SCORE Association with-  
21                 out the consent of such individual or small busi-  
22                 ness concern, unless—

23                         “(i) the Administrator is ordered to  
24                         make such a disclosure by a court in any

1 civil or criminal enforcement action initi-  
2 ated by a Federal or State agency; or

3 “(ii) the Administrator determines  
4 such a disclosure is necessary for the pur-  
5 pose of conducting a financial audit of the  
6 SCORE program, in which case disclosure  
7 shall be limited to the information nec-  
8 essary for the audit.

9 “(B) ADMINISTRATOR USE OF INFORMA-  
10 TION.—This paragraph shall not—

11 “(i) restrict the access of the Adminis-  
12 trator to SCORE program activity data; or

13 “(ii) prevent the Administrator from  
14 using SCORE program client information  
15 to conduct client surveys.

16 “(C) STANDARDS.—

17 “(i) IN GENERAL.—The Administrator  
18 shall, after the opportunity for notice and  
19 comment, establish standards for—

20 “(I) disclosures with respect to  
21 financial audits described under sub-  
22 paragraph (A)(ii); and

23 “(II) conducting client surveys,  
24 including standards for oversight of

1 the surveys and for dissemination and  
2 use of client information.

3 “(ii) MAXIMUM PRIVACY PROTEC-  
4 TION.—The standards issued under this  
5 subparagraph shall, to the extent prac-  
6 ticable, provide for the maximum amount  
7 of privacy protection.

8 “(9) ANNUAL REPORT.—Not later than 180  
9 days after the date of the enactment of this sub-  
10 section and annually thereafter, the Administrator  
11 shall submit to the Committee on Small Business  
12 and Entrepreneurship of the Senate and the Com-  
13 mittee on Small Business of the House of Rep-  
14 resentatives a report on the performance and effec-  
15 tiveness of the SCORE program, which may be in-  
16 cluded as part of another report submitted to such  
17 Committees by the Administrator, and which shall  
18 include—

19 “(A) the total number and the number of  
20 unique clients counseled or trained under the  
21 SCORE program;

22 “(B) the number of hours of counseling  
23 provided under the SCORE program;

24 “(C) the number of local workshops pro-  
25 vided under the SCORE program;

1           “(D) the number of clients attending on-  
2 line and local workshops provided under the  
3 SCORE program;

4           “(E) to the extent practicable, the demo-  
5 graphics of SCORE program clients and volun-  
6 teers, which shall include the gender, race, and  
7 age of each such client or volunteer;

8           “(F) with respect to businesses assisted  
9 under the SCORE program, the cost to create  
10 a job, the cost to create a business, and return  
11 on investment;

12           “(G) the number of referrals of SCORE  
13 program clients to other resources and pro-  
14 grams of the Administration;

15           “(H) the number of SCORE program cli-  
16 ents receiving financial assistance, including the  
17 type and dollar amount, under loan programs of  
18 the Administration;

19           “(I) the results of SCORE program client  
20 satisfactory surveys, including a summary of  
21 any comments received from such clients;

22           “(J) the number of new businesses started  
23 up by SCORE program clients;

24           “(K) the number of such new businesses  
25 realizing revenue growth;

1           “(L) to the extent practicable, the number  
2 of jobs created with assistance from the  
3 SCORE program;

4           “(M) the total cost of the SCORE pro-  
5 gram;

6           “(N) any recommendations of the Adminis-  
7 trator to improve the SCORE program; and

8           “(O) an explanation of how the SCORE  
9 program has been integrated with—

10           “(i) small business development cen-  
11 ters;

12           “(ii) women’s business centers (de-  
13 scribed under section 29);

14           “(iii) Veteran Business Outreach Cen-  
15 ters 20 (described under section 32);

16           “(iv) other offices of the Administra-  
17 tion; and

18           “(v) other public and private entities  
19 engaging in entrepreneurial and small  
20 business development.”.

21 **SEC. 3. AUTHORIZATION OF APPROPRIATIONS FOR THE**  
22 **SCORE PROGRAM.**

23           Section 20 of the Small Business Act (15 U.S.C. 631  
24 note) is amended by adding at the end the following new  
25 subsection:

1       “(i) SCORE PROGRAM.—There are authorized to be  
2 appropriated to the Administrator to carry out the  
3 SCORE program authorized by section 8(b)(1) such sums  
4 as are necessary for the Administrator to make grants or  
5 enter into cooperative agreements in a total amount that  
6 does not exceed \$13,500,000 in each of fiscal years 2022  
7 and 2023.”.

8 **SEC. 4. REPORTING REQUIREMENTS.**

9       (a) STUDY AND REPORT ON THE FUTURE ROLE OF  
10 THE SCORE PROGRAM.—

11           (1) STUDY.—The SCORE Association shall  
12 carry out a study on the future role of the SCORE  
13 program and develop a strategic plan for how the  
14 SCORE program will meet the needs of small busi-  
15 ness concerns during the 5-year period beginning on  
16 the date of the enactment of this Act, with specific  
17 objectives for the first, third, and fifth years of such  
18 5-year period.

19           (2) REPORT.—Not later than the end of the 6-  
20 month period beginning on the date of the enact-  
21 ment of this Act, the SCORE Association shall sub-  
22 mit to the Committee on Small Business of the  
23 House of Representatives and the Committee on  
24 Small Business and Entrepreneurship of the Senate  
25 a report containing—

1 (A) all findings and determination made in  
2 carrying out the study required under para-  
3 graph (1);

4 (B) the strategic plan developed under  
5 paragraph (1); and

6 (C) an explanation of how the SCORE As-  
7 sociation plans to achieve the strategic plan, as-  
8 suming both stagnant and increased funding  
9 levels.

10 (b) ADMINISTRATOR REPORT ON LEASED SPACE.—

11 Not later than 1 year after the date of the enactment of  
12 this Act, the Administrator of the Small Business Admin-  
13 istration shall submit to the Committee on Small Business  
14 of the House of Representatives and the Committee on  
15 Small Business and Entrepreneurship of the Senate a re-  
16 port containing an assessment of the cost of leased space  
17 that is donated to the SCORE Association.

18 (c) ONLINE COMPONENT REPORT.—Not later than

19 3 months after the last day of the first full fiscal year  
20 following the date of the enactment of this Act, the  
21 SCORE Association shall submit to the Committee on  
22 Small Business of the House of Representatives and the  
23 Committee on Small Business and Entrepreneurship of  
24 the Senate a report on the effectiveness of the online coun-  
25 seling services required under paragraph (3) of section



1 8(c) of the Small Business Act, as added by section 2 of  
2 this Act, including a description of—

3 (1) how the SCORE Association determines  
4 electronic mentoring and webinar needs, develops  
5 training for electronic mentoring, establishes  
6 webinar criteria curricula, and evaluates webinar  
7 and electronic mentoring results;

8 (2) the internal controls that are used and a  
9 summary of the topics covered by the webinars; and

10 (3) performance metrics, including the number  
11 of small business concerns counseled by, the number  
12 of small business concerns created by, the number of  
13 jobs created and retained by, and the funding  
14 amounts directed towards such online counseling  
15 services.

16 **SEC. 5. TECHNICAL AND CONFORMING AMENDMENTS.**

17 (a) SMALL BUSINESS ACT.—The Small Business Act  
18 (15 U.S.C. 631 et seq.) is amended—

19 (1) in section 7 (15 U.S.C. 636)—

20 (A) in subsection (b)(12)—

21 (i) in the paragraph heading, by in-  
22 serting “PROGRAM” after “SCORE”; and

23 (ii) in subparagraph (A), by striking  
24 “Service Corps of Retired Executives” and  
25 inserting “SCORE program”; and

1 (B) in subsection (m)(3)(A)(i)(VIII), by  
2 striking “Service Corps of Retired Executives”  
3 and inserting “SCORE program”; and  
4 (2) in section 22 (15 U.S.C. 649)—

5 (A) in subsection (b)—

6 (i) in paragraph (1), by striking  
7 “Service Corps of Retired Executives” and  
8 inserting “SCORE program”; and

9 (ii) in paragraph (3), by striking  
10 “Service Corps of Retired Executives” and  
11 inserting “SCORE program”; and

12 (B) in subsection (c)(12), by striking  
13 “Service Corps of Retired Executives” and in-  
14 serting “SCORE program”.

15 (b) OTHER LAWS.—

16 (1) SMALL BUSINESS REAUTHORIZATION ACT  
17 OF 1997.—Section 707 of the Small Business Reau-  
18 thorization Act of 1997 (15 U.S.C. 631 note) is  
19 amended by striking “Service Corps of Retired Ex-  
20 ecutives (SCORE) program” and inserting “SCORE  
21 program (as defined in section 8(c)(1) of the Small  
22 Business Act)”.

23 (2) VETERANS ENTREPRENEURSHIP AND  
24 SMALL BUSINESS DEVELOPMENT ACT OF 1999.—Sec-  
25 tion 301 of the Veterans Entrepreneurship and

1 Small Business Development Act of 1999 (15 U.S.C.  
2 657b note) is amended by striking “Service Core of  
3 Retired Executives” and inserting “SCORE pro-  
4 gram”.

5 (3) MILITARY RESERVIST AND VETERAN SMALL  
6 BUSINESS REAUTHORIZATION AND OPPORTUNITY  
7 ACT OF 2008.—Section 3(5) of the Military Reservist  
8 and Veteran Small Business Reauthorization and  
9 Opportunity Act of 2008 (15 U.S.C. 636 note) is  
10 amended by striking “the Service Corps of Retired  
11 Executives” and inserting “the SCORE program”.

12 (4) CHILDREN’S HEALTH INSURANCE PROGRAM  
13 REAUTHORIZATION ACT OF 2009.—Section 621 of the  
14 Children’s Health Insurance Program Reauthoriza-  
15 tion Act of 2009 (15 U.S.C. 657p) is amended—

16 (A) in subsection (a), by striking para-  
17 graph (4) and inserting the following:

18 “(4) the term ‘SCORE program’ means the  
19 SCORE program authorized by section 8(b)(1)(B)  
20 of the Small Business Act (15 U.S.C.  
21 637(b)(1)(B));” and

22 (B) in subsection (b)(4)(A)(iv), by striking  
23 “Service Corps of Retired Executives” and in-  
24 serting “SCORE program”.

1           (5) ENERGY POLICY AND CONSERVATION  
2     ACT.—Section 337(d)(2)(A) of the Energy Policy  
3     and Conservation Act (42 U.S.C. 6307(d)(2)(A)) is  
4     amended by striking “Service Corps of Retired Ex-  
5     ecutives (SCORE)” and inserting “SCORE pro-  
6     gram”.

7     **SEC. 6. DEFINITIONS.**

8     In this Act:

9           (1) ADMINISTRATION; ADMINISTRATOR.—The  
10     terms “Administration” and “Administrator” mean,  
11     respectively, the Small Business Administration and  
12     the Administrator thereof.

13          (2) SCORE ASSOCIATION; SCORE PROGRAM.—  
14     The terms “SCORE Association” and “SCORE pro-  
15     gram” have the meaning given those terms, respec-  
16     tively, under section 8(c)(1) of the Small Business  
17     Act, as added by section 2 of this Act.



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