Suspend the Rules and Pass the Bill, H.R. 3375, With an Amendment

(The amendment strikes all after the enacting clause and inserts a new text)

H.R.3375

116TH CONGRESS 1ST SESSION

> To amend the Communications Act of 1934 to clarify the prohibitions on making robocalls, and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

JUNE 20, 2019

Mr. PALLONE (for himself, Mr. WALDEN, Mr. MICHAEL F. DOYLE of Pennsylvania, and Mr. LATTA) introduced the following bill; which was referred to the Committee on Energy and Commerce

A BILL

To amend the Communications Act of 1934 to clarify the prohibitions on making robocalls, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,

3 SECTION 1. SHORT TITLE.

- 4 This Act may be cited as the "Stopping Bad
- 5 Robocalls Act".

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1SEC. 2. CONSUMER PROTECTION REGULATIONS RELATING2TO MAKING ROBOCALLS.

3 Not later than 6 months after the date of the enactment of this Act, and as appropriate thereafter to ensure 4 5 that the consumer protection and privacy purposes of section 227 of the Communications Act of 1934 (47 U.S.C. 6 7 227) remain effective, the Commission shall prescribe such 8 regulations, or amend such existing regulations, regarding 9 calls made or text messages sent using automatic telephone dialing systems and calls made using an artificial 10 or prerecorded voice as will, in the judgment of the Com-11 mission, clarify descriptions of automatic telephone dialing 12 13 systems and ensure that—

14 (1) the consumer protection and privacy pur-15 poses of such section are effectuated;

(2) calls made and text messages sent using
automatic telephone dialing systems and calls made
using an artificial or prerecorded voice are made or
sent (as the case may be) with consent, unless consent is not required under or the call or text message is exempted by paragraph (1), (2)(B), or (2)(C)
of subsection (b) of such section;

23 (3) consumers can withdraw consent for such
24 calls and text messages;

25 (4) circumvention or evasion of such section is
26 prevented;

1	(5) callers maintain records to demonstrate that
2	such callers have obtained consent, unless consent is
3	not required under or the call or text message is ex-
4	empted by paragraph (1) , $(2)(B)$, or $(2)(C)$ of sub-
5	section (b) of such section, for such calls and text
6	messages, for a period of time that will permit the
7	Commission to effectuate the consumer protection
8	and privacy purposes of such section; and
9	(6) compliance with such section is facilitated.
10	SEC. 3. CONSUMER PROTECTIONS FOR EXEMPTIONS.
11	(a) IN GENERAL.—Section 227(b)(2) of the Commu-
12	nications Act of 1934 (47 U.S.C. 227(b)(2)) is amended—
13	(1) in subparagraph (G)(ii), by striking "; and"
14	and inserting a semicolon;
15	(2) in subparagraph (H), by striking the period
16	at the end and inserting "; and"; and
17	(3) by adding at the end the following:
18	"(I) shall ensure that any exemption under
19	subparagraph (B) or (C) contains requirements
20	for calls made in reliance on the exemption with
21	respect to—
22	"(i) the classes of parties that may
23	make such calls;
24	"(ii) the classes of parties that may be
25	called; and

"(iii) the number of such calls that a
 calling party may make to a particular
 called party.".

4 (b) DEADLINE FOR REGULATIONS.—In the case of any exemption issued under subparagraph (B) or (C) of 5 6 section 227(b)(2) of the Communications Act of 1934 (47 7 U.S.C. 227(b)(2)) before the date of the enactment of this 8 Act, the Commission, shall, not later than 1 year after 9 such date of enactment, prescribe such regulations, or 10 amend such existing regulations, as necessary to ensure that such exemption contains each requirement described 11 12 in subparagraph (I) of such section, as added by subsection (a). To the extent such an exemption contains such 13 a requirement before such date of enactment, nothing in 14 15 this section or the amendments made by this section shall be construed to require the Commission to prescribe or 16 17 amend regulations relating to such requirement.

18 SEC. 4. REPORT ON REASSIGNED NUMBER DATABASE.

19 (a) REPORT TO CONGRESS.—

(1) IN GENERAL.—Not later than 1 year after
the date of the enactment of this Act, the Commission shall submit to Congress, and make publicly
available on the website of the Commission, a report
on the status of the efforts of the Commission pursuant to the Second Report and Order in the matter

of Advanced Methods to Target and Eliminate Un lawful Robocalls (CG Docket No. 17–59; FCC 18–
 177; adopted on December 12, 2018).
 (2) CONTENTS.—The report required by para graph (1) shall describe the efforts of the Commis-

graph (1) shall describe the efforts of the Commission, as described in such Second Report and Order,
to ensure—

8 (A) the establishment of a database of tele-9 phone numbers that have been disconnected, in 10 order to provide a person making calls subject 11 to section 227(b) of the Communications Act of 12 1934 (47 U.S.C. 227(b)) with comprehensive 13 and timely information to enable such person to 14 avoid making calls without the prior express 15 consent of the called party because the number 16 called has been reassigned;

17 (B) that a person who wishes to use any 18 safe harbor provided pursuant to such Second 19 Report and Order with respect to making calls 20 must demonstrate that, before making the call, 21 the person appropriately checked the most re-22 cent update of the database and the database 23 reported that the number had not been discon-24 nected; and

1	(C) that if the person makes the dem-
2	onstration described in subparagraph (B), the
3	person will be shielded from liability under sec-
4	tion 227(b) of the Communications Act of 1934
5	(47 U.S.C. 227(b)) should the database return
6	an inaccurate result.
7	(b) Clarification of Definition of Called
8	Party.—
9	(1) IN GENERAL.—Section 227(a) of the Com-
10	munications Act of 1934 (47 U.S.C. 227(a)) is
11	amended by adding at the end the following:
12	"(6) The term 'called party' means, with re-
13	spect to a call, the current subscriber or customary
14	user of the telephone number to which the call is
15	made, determined at the time when the call is
16	made.".
17	(2) Conforming Amendments.—Section
18	227(d)(3)(B) of the Communications Act of 1934
19	(47 U.S.C. 227(d)(3)(B)) is amended—
20	(A) by striking "called party's line" each
21	place it appears and inserting "telephone line
22	called"; and
23	(B) by striking "called party has hung up"
24	and inserting "answering party has hung up".

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1	(3) Effective date.—The amendments made
2	by this subsection shall apply beginning on the date
3	on which the database described in the Second Re-
4	port and Order in the matter of Advanced Methods
5	to Target and Eliminate Unlawful Robocalls (CG
6	Docket No. 17–59; FCC 18–177; adopted on De-
7	cember 12, 2018) becomes fully operational, such
8	that a person may check the database to determine
9	the last date of permanent disconnection associated
10	with a phone number. Nothing in the amendments
11	made by this subsection shall affect the construction
12	of the law as it applies before the effective date.
13	SEC. 5. ENFORCEMENT.
14	(a) NO CITATION REQUIRED TO SEEK FORFEITURE
15	PENALTY.—
16	(1) FOR ROBOCALL VIOLATIONS.—Section
17	227(b) of the Communications Act of 1934 (47)
18	U.S.C. 227(b)) is amended by adding at the end the
19	following:
20	"(4) NO CITATION REQUIRED TO SEEK FOR-
21	FEITURE PENALTY.—Paragraph (5) of section
22	503(b) shall not apply in the case of a violation

24 subsection.".

1 (2) For Caller Identification informa-2 TION VIOLATIONS.—Section 227(e)(5)(A)(iii) of the 3 Communications Act of 1934 (47)U.S.C. 227(e)(5)(A)(iii)) is amended by adding at the end 4 5 the following: "Paragraph (5) of section 503(b) shall 6 not apply in the case of a violation of this sub-7 section.".

8 (b) 4-YEAR STATUTE OF LIMITATIONS.—

9 (1)FOR ROBOCALL VIOLATIONS.—Section 10 227(b) of the Communications Act of 1934 (47 11 U.S.C. 227(b)), as amended by subsection (a), is 12 further amended by adding at the end the following: 13 "(5) 4-YEAR STATUTE OF LIMITATIONS.—Not-14 withstanding paragraph (6) of section 503(b), no 15 forfeiture penalty for violation of this subsection shall be determined or imposed against any person 16 17 if the violation charged occurred more than—

"(A) 3 years prior to the date of issuance
of the notice required by paragraph (3) of such
section or the notice of apparent liability required by paragraph (4) of such section (as the
case may be); or

23 "(B) if the violation was made with the in24 tent to cause such violation, 4 years prior to the
25 date of issuance of the notice required by para-

1	graph (3) of such section or the notice of ap-
2	parent liability required by paragraph (4) of
3	such section (as the case may be).".
4	(2) For caller identification informa-
5	TION VIOLATIONS.—Section 227(e)(5)(A)(iv) of the
6	Communications Act of 1934 (47 U.S.C.
7	227(e)(5)(A)(iv)) is amended—
8	(A) in the heading, by striking "2-YEAR"
9	and inserting "4-YEAR"; and
10	(B) by striking "2 years" and inserting "4
11	years".
12	(c) INCREASED PENALTY FOR ROBOCALL VIOLA-
13	TIONS WITH INTENT.—Section 227(b) of the Communica-
14	tions Act of 1934 (47 U.S.C. 227(b)), as amended by sub-
15	sections (a) and (b), is further amended by adding at the
16	end the following:
17	"(6) INCREASED PENALTY FOR VIOLATIONS
18	WITH INTENT.—In the case of a forfeiture penalty
19	for violation of this subsection that is determined or
20	imposed under section 503(b), if such violation was
21	made with the intent to cause such violation, the
22	amount of such penalty shall be equal to an amount
23	determined in accordance with subparagraphs (A)
24	through (F) of section $503(b)(2)$ plus an additional
25	penalty not to exceed \$10,000.".

1 SEC. 6. ANNUAL REPORT TO CONGRESS.

2 Section 227 of the Communications Act of 1934 (47
3 U.S.C. 227) is amended by adding at the end the fol4 lowing:

5 "(i) ANNUAL REPORT TO CONGRESS ON ROBOCALLS
6 AND TRANSMISSION OF MISLEADING OR INACCURATE
7 CALLER IDENTIFICATION INFORMATION.—

8 "(1) REPORT REQUIRED.—Not later than 1 9 year after the date of the enactment of this sub-10 section, and annually thereafter, the Commission, 11 after consultation with the Federal Trade Commis-12 sion, shall submit to Congress a report regarding en-13 forcement by the Commission of subsections (b), (c), 14 (d), and (e) during the preceding calendar year.

15 "(2) MATTERS FOR INCLUSION.—Each report
16 required by paragraph (1) shall include the fol17 lowing:

18 "(A) The number of complaints received by
19 the Commission during each of the preceding
20 five calendar years, for each of the following
21 categories:

22 "(i) Complaints alleging that a con23 sumer received a call in violation of sub24 section (b) or (c).

1	"(ii) Complaints alleging that a con-
2	sumer received a call in violation of the
3	standards prescribed under subsection (d).
4	"(iii) Complaints alleging that a con-
5	sumer received a call in connection with
6	which misleading or inaccurate caller iden-
7	tification information was transmitted in
8	violation of subsection (e).
9	"(B) The number of citations issued by the
10	Commission pursuant to section 503(b) during
11	the preceding calendar year to enforce sub-
12	section (d), and details of each such citation.
13	"(C) The number of notices of apparent li-
14	ability issued by the Commission pursuant to
15	section 503(b) during the preceding calendar
16	year to enforce subsections (b), (c), (d), and
17	(e), and details of each such notice including
18	any proposed forfeiture amount.
19	"(D) The number of final orders imposing
20	forfeiture penalties issued pursuant to section
21	503(b) during the preceding calendar year to
22	enforce such subsections, and details of each
23	such order including the forfeiture imposed.
24	"(E) The amount of forfeiture penalties or
25	criminal fines collected, during the preceding

1 calendar year, by the Commission or the Attor-2 nev General for violations of such subsections, 3 and details of each case in which such a for-4 feiture penalty or criminal fine was collected. 5 "(F) Proposals for reducing the number of 6 calls made in violation of such subsections. 7 "(G) An analysis of the contribution by 8 providers of interconnected VoIP service and 9 non-interconnected VoIP service that discount 10 high-volume, unlawful, short-duration calls to 11 the total number of calls made in violation of 12 such subsections, and recommendations on how 13 to address such contribution in order to de-14 crease the total number of calls made in viola-15 tion of such subsections. "(3) NO ADDITIONAL REPORTING REQUIRED.— 16 17 The Commission shall prepare the report required by 18 paragraph (1) without requiring the provision of ad-19 ditional information from providers of telecommuni-20 cations service or voice service (as defined in section 21 7(d) of the Stopping Bad Robocalls Act).".

1	SEC. 7. REGULATIONS RELATING TO EFFECTIVE CALL AU-
2	THENTICATION TECHNOLOGY.
3	(a) IN GENERAL.—Not later than 1 year after the
4	date of enactment of this Act, the Commission shall pre-
5	scribe regulations in WC Docket No. 17–97.
6	(b) Requirements for Effective Call Authen-
7	TICATION TECHNOLOGY.—
8	(1) IN GENERAL.—The regulations required by
9	subsection (a) shall—
10	(A) require providers of voice service to im-
11	plement, within six months after the date on
12	which such regulations are prescribed, an effec-
13	tive call authentication technology; and
14	(B) ensure that voice service providers that
15	have implemented the effective authentication
16	technology attest that such provider has deter-
17	mined, when originating calls on behalf of a
18	calling party, that the calling party number
19	transmitted with such calls has been appro-
20	priately authenticated.
21	(2) Reassessment of regulations.—The
22	Commission shall reassess such regulations, at least
23	once every two years, to ensure the regulations re-
24	main effective and up to date with technological ca-
25	pabilities.
26	(3) Exemption.—

1	(A) BURDENS AND BARRIERS TO IMPLE-
2	MENTATION.—The Commission—
3	(i) shall include findings on any bur-
4	dens or barriers to the implementation re-
5	quired in paragraph (1), including—
6	(I) for providers of voice service
7	to the extent the networks of such
8	providers use time-division multi-
9	plexing; and
10	(II) for small providers of voice
11	service and those in rural areas; and
12	(ii) in connection with such findings,
12	may exempt from the 6-month time period
13	described in paragraph (1)(A), for a rea-
15	sonable period of time a class of providers
15	of voice service, or type of voice calls, as
10	
	necessary for that class of providers or
18	type of calls to participate in the imple-
19	mentation in order to address the identi-
20	fied burdens and barriers.
21	(B) Full participation.—The Commis-
22	sion shall take all steps necessary to address
23	any issues in the findings and enable as
24	promptly as possible full participation of all
25	classes of providers of voice service and types of

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voice calls to receive the highest level of attestation.

3 (C) ALTERNATIVE METHODOLOGIES.—The 4 Commission shall identify or develop, in con-5 sultation with small providers of service and 6 those in rural areas, alternative effective meth-7 odologies protect from to customers 8 unauthenticated calls during any exemption 9 given under subparagraph (A)(ii). Such meth-10 odologies shall be provided with no additional 11 line item charge to customers.

12 (D) REVISION OF EXEMPTION.—Not less 13 frequently than annually after the first exemp-14 tion is issued under this paragraph, the Com-15 mission shall consider revising or extending any 16 exemption made, may revise such exemption, 17 and shall issue a public notice with regard to 18 whether such exemption remains necessary.

(4) ACCURATE IDENTIFICATION.—The regulations required by subsection (a) shall include guidelines that providers of voice service may use as part
of the implementation of effective call authentication
technology under paragraph (1) to take steps to ensure the calling party is accurately identified.

1	(5) No additional cost to consumers or
2	SMALL BUSINESS CUSTOMERS.—The regulations re-
3	quired by subsection (a) shall prohibit providers of
4	voice service from making any additional line item
5	charges to consumer or small business customer sub-
6	scribers for the effective call authentication tech-
7	nology required under paragraph (1).
8	(6) EVALUATION.—Not later than 2 years after
9	the date of enactment of this Act, and consistent
10	with the regulations prescribed under subsection (a),
11	the Commission shall initiate an evaluation of the
12	success of the effective call authentication technology
13	required under paragraph (1).
14	(7) UNAUTHENTICATED CALLS.—The Commis-
15	sion shall—
	sion shan—
16	(A) in the regulations required by sub-
16 17	
	(A) in the regulations required by sub-
17	(A) in the regulations required by sub- section (a), consistent with the regulations pre-
17 18	(A) in the regulations required by sub- section (a), consistent with the regulations pre- scribed under subsection (k) of section 227 of
17 18 19	(A) in the regulations required by sub- section (a), consistent with the regulations pre- scribed under subsection (k) of section 227 of the Communications Act of 1934 (47 U.S.C.
17 18 19 20	 (A) in the regulations required by subsection (a), consistent with the regulations prescribed under subsection (k) of section 227 of the Communications Act of 1934 (47 U.S.C. 227), as added by section 8, help protect sub-
 17 18 19 20 21 	 (A) in the regulations required by subsection (a), consistent with the regulations prescribed under subsection (k) of section 227 of the Communications Act of 1934 (47 U.S.C. 227), as added by section 8, help protect subscribers from receiving unwanted calls from a

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additional line item charge to the subscriber; 2 and

3 (B) take appropriate steps to ensure that 4 calls originating from a provider of service in 5 an area where the provider is exempt from the 6 6-month time period described in paragraph 7 (1)(A) are not wrongly blocked because the calls 8 are not able to be authenticated.

9 (c) REPORT.—Not later than 6 months after the date on which the regulations under subsection (a) are pre-10 11 scribed, the Commission shall submit to the Committee 12 on Energy and Commerce of the House of Representatives and the Committee on Commerce, Science, and Transpor-13 tation of the Senate, and make publicly available on its 14 15 website, a report on the implementation of subsection (b), 16 which shall include—

17 (1) an analysis of the extent to which providers 18 of a voice service have implemented the effective call 19 authentication technology, including whether the 20 availability of necessary equipment and equipment 21 upgrades has impacted such implementation; and

22 (2) an assessment of the effective call authen-23 tication technology, as being implemented under 24 subsection (b), in addressing all aspects of call au-25 thentication.

(d) VOICE SERVICE DEFINED.—In this section, the
 term "voice service"—

3	(1) means any service that is interconnected
4	with the public switched telephone network and that
5	furnishes voice communications to an end user using
6	resources from the North American Numbering Plan
7	or any successor to the North American Numbering
8	Plan adopted by the Commission under section
9	251(e)(1) of the Communications Act of 1934 (47)
10	U.S.C. $251(e)(1)$; and
11	(2) includes—
12	(A) transmissions from a telephone fac-
13	simile machine, computer, or other device to a
14	telephone facsimile machine; and
15	(B) without limitation, any service that en-
16	ables real-time, two-way voice communications,
17	including any service that requires internet pro-
18	tocol-compatible customer premises equipment
19	(commonly known as "CPE") and permits out-
20	bound calling, whether or not the service is one-
21	way or two-way voice over internet protocol.
22	

22 SEC. 8. STOP ROBOCALLS.

(a) INFORMATION SHARING REGARDING ROBOCALL
AND SPOOFING VIOLATIONS.—Section 227 of the Communications Act of 1934 (47 U.S.C. 227), as amended by

section 6, is further amended by adding at the end the
 following:

3 "(j) Information Sharing.—

4 "(1) IN GENERAL.—Not later than 18 months
5 after the date of the enactment of this subsection,
6 the Commission shall prescribe regulations to estab7 lish a process that streamlines the ways in which a
8 private entity may voluntarily share with the Com9 mission information relating to—

10 "(A) a call made or a text message sent in11 violation of subsection (b); or

"(B) a call or text message for which misleading or inaccurate caller identification information was caused to be transmitted in violation of subsection (e).

16 "(2) TEXT MESSAGE DEFINED.—In this sub17 section, the term 'text message' has the meaning
18 given such term in subsection (e)(8).".

(b) ROBOCALL BLOCKING SERVICE.—Section 227 of
the Communications Act of 1934 (47 U.S.C. 227), as
amended by section 6 and subsection (a) of this section,
is further amended by adding at the end the following:
"(k) ROBOCALL BLOCKING SERVICE.—

24 "(1) IN GENERAL.—Not later than 1 year after25 the date of the enactment of this subsection, the

 sure the robocall blocking services provided on an opt-out or opt-in basis pursuant to the Declaratory Ruling of the Commission in the matter of Advanced Methods to Target and Eliminate Unlawful Robocalls (CG Docket No. 17–59; FCC 19–51; adopted on June 6, 2019)— "(A) are provided with transparency and effective redress options for both— "(i) consumers; and "(ii) callers; and "(B) are provided with no additional line item charge to consumers and no additional charge to callers for resolving complaints re- lated to erroneously blocked calls. "(2) TEXT MESSAGE DEFINED.—In this sub- section, the term 'text message' has the meaning given such term in subsection (e)(8).". (c) STUDY ON INFORMATION REQUIREMENTS FOR CERTAIN VOIP SERVICE PROVIDERS.— (1) IN GENERAL.—The Commission shall con- duct a study regarding whether to require a provider of covered VoIP service to— 	1	Commission shall take a final agency action to en-
 4 Ruling of the Commission in the matter of Advanced 5 Methods to Target and Eliminate Unlawful 6 Robocalls (CG Docket No. 17–59; FCC 19–51; 7 adopted on June 6, 2019)— 8 "(A) are provided with transparency and 9 effective redress options for both— 10 "(i) consumers; and 11 "(ii) callers; and 12 "(B) are provided with no additional line 13 item charge to consumers and no additional 14 charge to callers for resolving complaints re- 15 lated to erroneously blocked calls. 16 "(2) TEXT MESSAGE DEFINED.—In this sub- 17 section, the term 'text message' has the meaning 18 given such term in subsection (e)(8).". 19 (c) STUDY ON INFORMATION REQUIREMENTS FOR 20 CERTAIN VOIP SERVICE PROVIDERS.— 21 (1) IN GENERAL.—The Commission shall con- 22 duct a study regarding whether to require a provider 	2	sure the robocall blocking services provided on an
5Methods to Target and Eliminate Unlawful6Robocalls (CG Docket No. 17–59; FCC 19–51;7adopted on June 6, 2019)—8"(A) are provided with transparency and9effective redress options for both—10"(i) consumers; and11"(ii) callers; and12"(B) are provided with no additional line13item charge to consumers and no additional14charge to callers for resolving complaints re-15lated to erroneously blocked calls.16"(2) TEXT MESSAGE DEFINED.—In this sub-17section, the term 'text message' has the meaning18given such term in subsection (e)(8).".19(e) STUDY ON INFORMATION REQUIREMENTS FOR20CERTAIN VOIP SERVICE PROVIDERS.—21(1) IN GENERAL.—The Commission shall con-22duct a study regarding whether to require a provider	3	opt-out or opt-in basis pursuant to the Declaratory
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 adopted on June 6, 2019)— "(A) are provided with transparency and effective redress options for both— "(i) consumers; and "(ii) callers; and "(ii) callers; and "(B) are provided with no additional line item charge to consumers and no additional charge to callers for resolving complaints re- lated to erroneously blocked calls. "(2) TEXT MESSAGE DEFINED.—In this sub- section, the term 'text message' has the meaning given such term in subsection (e)(8).". (c) STUDY ON INFORMATION REQUIREMENTS FOR CERTAIN VOIP SERVICE PROVIDERS.— (1) IN GENERAL.—The Commission shall con- duct a study regarding whether to require a provider 	5	Methods to Target and Eliminate Unlawful
 8 "(A) are provided with transparency and 9 effective redress options for both— 10 "(i) consumers; and 11 "(ii) callers; and 12 "(B) are provided with no additional line 13 item charge to consumers and no additional 14 charge to callers for resolving complaints re- 15 lated to erroneously blocked calls. 16 "(2) TEXT MESSAGE DEFINED.—In this sub- 17 section, the term 'text message' has the meaning 18 given such term in subsection (e)(8).". 19 (c) STUDY ON INFORMATION REQUIREMENTS FOR 20 CERTAIN VOIP SERVICE PROVIDERS.— 21 (1) IN GENERAL.—The Commission shall con- 22 duct a study regarding whether to require a provider 	6	Robocalls (CG Docket No. 17–59; FCC 19–51;
 9 effective redress options for both— 10 "(i) consumers; and 11 "(ii) callers; and 12 "(B) are provided with no additional line 13 item charge to consumers and no additional 14 charge to callers for resolving complaints re- 15 lated to erroneously blocked calls. 16 "(2) TEXT MESSAGE DEFINED.—In this sub- 17 section, the term 'text message' has the meaning 18 given such term in subsection (e)(8).". 19 (e) STUDY ON INFORMATION REQUIREMENTS FOR 20 CERTAIN VOIP SERVICE PROVIDERS.— 21 (1) IN GENERAL.—The Commission shall con- 22 duct a study regarding whether to require a provider 	7	adopted on June 6, 2019)—
 10 "(i) consumers; and 11 "(ii) callers; and 12 "(B) are provided with no additional line 13 item charge to consumers and no additional 14 charge to callers for resolving complaints re- 15 lated to erroneously blocked calls. 16 "(2) TEXT MESSAGE DEFINED.—In this sub- 17 section, the term 'text message' has the meaning 18 given such term in subsection (e)(8).". 19 (c) STUDY ON INFORMATION REQUIREMENTS FOR 20 CERTAIN VOIP SERVICE PROVIDERS.— 21 (1) IN GENERAL.—The Commission shall con- 22 duct a study regarding whether to require a provider 	8	"(A) are provided with transparency and
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 13 item charge to consumers and no additional 14 charge to callers for resolving complaints re- 15 lated to erroneously blocked calls. 16 "(2) TEXT MESSAGE DEFINED.—In this sub- 17 section, the term 'text message' has the meaning 18 given such term in subsection (e)(8).". 19 (c) STUDY ON INFORMATION REQUIREMENTS FOR 20 CERTAIN VOIP SERVICE PROVIDERS.— 21 (1) IN GENERAL.—The Commission shall con- 22 duct a study regarding whether to require a provider 	11	"(ii) callers; and
 charge to callers for resolving complaints re- lated to erroneously blocked calls. "(2) TEXT MESSAGE DEFINED.—In this sub- section, the term 'text message' has the meaning given such term in subsection (e)(8).". (c) STUDY ON INFORMATION REQUIREMENTS FOR (c) CERTAIN VOIP SERVICE PROVIDERS.— (1) IN GENERAL.—The Commission shall con- duct a study regarding whether to require a provider 	12	"(B) are provided with no additional line
 15 lated to erroneously blocked calls. 16 "(2) TEXT MESSAGE DEFINED.—In this sub- 17 section, the term 'text message' has the meaning 18 given such term in subsection (e)(8).". 19 (c) STUDY ON INFORMATION REQUIREMENTS FOR 20 CERTAIN VOIP SERVICE PROVIDERS.— 21 (1) IN GENERAL.—The Commission shall con- 22 duct a study regarding whether to require a provider 	13	item charge to consumers and no additional
 16 "(2) TEXT MESSAGE DEFINED.—In this sub- 17 section, the term 'text message' has the meaning 18 given such term in subsection (e)(8).". 19 (c) STUDY ON INFORMATION REQUIREMENTS FOR 20 CERTAIN VOIP SERVICE PROVIDERS.— 21 (1) IN GENERAL.—The Commission shall con- 22 duct a study regarding whether to require a provider 	14	charge to callers for resolving complaints re-
 17 section, the term 'text message' has the meaning 18 given such term in subsection (e)(8).". 19 (c) STUDY ON INFORMATION REQUIREMENTS FOR 20 CERTAIN VOIP SERVICE PROVIDERS.— 21 (1) IN GENERAL.—The Commission shall con- 22 duct a study regarding whether to require a provider 	15	lated to erroneously blocked calls.
 18 given such term in subsection (e)(8).". 19 (c) STUDY ON INFORMATION REQUIREMENTS FOR 20 CERTAIN VOIP SERVICE PROVIDERS.— 21 (1) IN GENERAL.—The Commission shall con- 22 duct a study regarding whether to require a provider 	16	"(2) TEXT MESSAGE DEFINED.—In this sub-
 19 (c) STUDY ON INFORMATION REQUIREMENTS FOR 20 CERTAIN VOIP SERVICE PROVIDERS.— 21 (1) IN GENERAL.—The Commission shall con- 22 duct a study regarding whether to require a provider 	17	section, the term 'text message' has the meaning
 20 CERTAIN VOIP SERVICE PROVIDERS.— 21 (1) IN GENERAL.—The Commission shall con- 22 duct a study regarding whether to require a provider 	18	given such term in subsection (e)(8).".
 (1) IN GENERAL.—The Commission shall con- duct a study regarding whether to require a provider 	19	(c) Study on Information Requirements for
22 duct a study regarding whether to require a provider	20	Certain Voip Service Providers.—
v o o i i	21	(1) IN GENERAL.—The Commission shall con-
23 of covered VoIP service to—	22	duct a study regarding whether to require a provider
	23	of covered VoIP service to—

1	(A) provide to the Commission contact in-
2	formation for such provider and keep such in-
3	formation current; and
4	(B) retain records relating to each call
5	transmitted over the covered VoIP service of
6	such provider that are sufficient to trace such
7	call back to the source of such call.
8	(2) Report to congress.—Not later than 18
9	months after the date of the enactment of this Act,
10	the Commission shall submit to Congress a report
11	on the results of the study conducted under para-
12	graph (1).
13	(3) Covered voip service defined.—In this
14	subsection, the term "covered VoIP service" means
15	a service that—
16	(A) is an interconnected VoIP service (as
17	defined in section 3 of the Communications Act

18 of 1934 (47 U.S.C. 153)); or

(B) would be an interconnected VoIP service (as so defined) except that the service permits users to terminate calls to the public
switched telephone network but does not permit
users to receive calls that originate on the public switched telephone network.

1 (d) TRANSITIONAL RULE REGARDING DEFINITION 2 OF TEXT MESSAGE.—Paragraph (2) of subsection (j) of section 227 of the Communications Act of 1934 (47 3 4 U.S.C. 227), as added by subsection (a) of this section, 5 and paragraph (2) of subsection (k) of such section 227, as added by subsection (b) of this section, shall apply be-6 7 fore the effective date of the amendment made to sub-8 section (e)(8) of such section 227 by subparagraph (C) 9 of section 503(a)(2) of division P of the Consolidated Ap-10 propriations Act, 2018 (Public Law 115–141) as if such 11 amendment was already in effect.

12 SEC. 9. PROVISION OF EVIDENCE OF CERTAIN ROBOCALL

13

VIOLATIONS TO ATTORNEY GENERAL.

(a) IN GENERAL.—If the Chief of the Enforcement
Bureau of the Commission obtains evidence that suggests
a willful, knowing, and repeated robocall violation with an
intent to defraud, cause harm, or wrongfully obtain anything of value, the Chief of the Enforcement Bureau shall
provide such evidence to the Attorney General.

(b) REPORT TO CONGRESS.—Not later than 1 year
after the date of the enactment of this Act, and annually
thereafter, the Commission shall publish on its website
and submit to the Committee on Energy and Commerce
of the House of Representatives and the Committee on

Commerce, Science, and Transportation of the Senate a
 report that—

3	(1) states the number of instances during the
4	preceding year in which the Chief of the Enforce-
5	ment Bureau provided the evidence described in sub-
6	section (a) to the Attorney General; and
7	(2) contains a general summary of the types of
8	robocall violations to which such evidence relates.
9	(c) RULES OF CONSTRUCTION.—Nothing in this sec-
10	tion shall be construed to affect the ability of the Commis-
11	sion or the Chief of the Enforcement Bureau under other
12	law—
13	(1) to refer a matter to the Attorney General;
13 14	(1) to refer a matter to the Attorney General; or
14	or
14 15	or (2) to pursue or continue pursuit of an enforce-
14 15 16	or (2) to pursue or continue pursuit of an enforce- ment action in a matter with respect to which the
14 15 16 17	or (2) to pursue or continue pursuit of an enforce- ment action in a matter with respect to which the Chief of the Enforcement Bureau provided the evi-
14 15 16 17 18	or (2) to pursue or continue pursuit of an enforce- ment action in a matter with respect to which the Chief of the Enforcement Bureau provided the evi- dence described in subsection (a) to the Attorney
14 15 16 17 18 19	or (2) to pursue or continue pursuit of an enforce- ment action in a matter with respect to which the Chief of the Enforcement Bureau provided the evi- dence described in subsection (a) to the Attorney General.

23 Act of 1934 (47 U.S.C. 227).

1 SEC. 10. PROTECTION FROM ONE-RING SCAMS.

2 (a) INITIATION OF PROCEEDING.—Not later than
3 120 days after the date of the enactment of this Act, the
4 Commission shall initiate a proceeding to protect called
5 parties from one-ring scams.

6 (b) MATTERS TO BE CONSIDERED.—As part of the
7 proceeding required by subsection (a), the Commission
8 shall consider how the Commission can—

9 (1) work with Federal and State law enforce10 ment agencies to address one-ring scams;

(2) work with the governments of foreign coun-tries to address one-ring scams;

(3) in consultation with the Federal Trade
Commission, better educate consumers about how to
avoid one-ring scams;

(4) incentivize voice service providers to stop
calls made to perpetrate one-ring scams from being
received by called parties, including consideration of
adding identified one-ring scam type numbers to the
Commission's existing list of permissible categories
for carrier-initiated blocking;

(5) work with entities that provide call-blockingservices to address one-ring scams; and

(6) establish obligations on international gateway providers that are the first point of entry for
these calls into the United States, including poten-

tial requirements that such providers verify with the
 foreign originator the nature or purpose of calls be fore initiating service.

4 (c) REPORT TO CONGRESS.—Not later than 1 year 5 after the date of the enactment of this Act, the Commis-6 sion shall publish on its website and submit to the Com-7 mittee on Energy and Commerce of the House of Rep-8 resentatives and the Committee on Commerce, Science, 9 and Transportation of the Senate a report on the status 10 of the proceeding required by subsection (a).

11 (d) DEFINITIONS.—In this section:

(1) ONE-RING SCAM.—The term "one-ring
scam" means a scam in which a caller makes a call
and allows the call to ring the called party for a
short duration, in order to prompt the called party
to return the call, thereby subjecting the called party
to charges.

18 (2) STATE.—The term "State" has the mean19 ing given such term in section 3 of the Communica20 tions Act of 1934 (47 U.S.C. 153).

(3) VOICE SERVICE.—The term "voice service"
has the meaning given such term in section
227(e)(8) of the Communications Act of 1934 (47
U.S.C. 227(e)(8)). This paragraph shall apply before
the effective date of the amendment made to such

section by subparagraph (C) of section 503(a)(2) of
 division P of the Consolidated Appropriations Act,
 2018 (Public Law 115–141) as if such amendment
 was already in effect.

5 SEC. 11. INTERAGENCY WORKING GROUP.

6 (a) IN GENERAL.—The Attorney General, in con7 sultation with the Commission, shall convene an inter8 agency working group to study the enforcement of section
9 227(b) of the Communications Act of 1934 (47 U.S.C.
10 227(b)).

(b) DUTIES.—In carrying out the study under sub-section (a), the interagency working group shall—

(1) determine whether, and if so how, any Federal law, including regulations, policies, and practices, or budgetary or jurisdictional constraints inhibit the enforcement of such section;

(2) identify existing and potential Federal policies and programs that encourage and improve coordination among Federal departments and agencies
and States, and between States, in the enforcement
and prevention of the violation of such section;

(3) identify existing and potential international
policies and programs that encourage and improve
coordination between countries in the enforcement
and prevention of the violation of such section (and

1	laws of foreign countries prohibiting similar con-
2	duct); and
3	(4) consider—
4	(A) the benefit and potential sources of ad-
5	ditional resources for the Federal enforcement
6	and prevention of the violation of such section;
7	(B) whether memoranda of understanding
8	regarding the enforcement and prevention of
9	the violation of such section should be estab-
10	lished between—
11	(i) the States;
12	(ii) the States and the Federal Gov-
13	ernment; and
14	(iii) the Federal Government and for-
15	eign governments;
16	(C) whether a process should be estab-
17	lished to allow States to request Federal sub-
18	poenas from the Commission with respect to the
19	enforcement of such section;
20	(D) whether increased criminal penalties
21	for the violation of such section (including in-
22	creasing the amount of fines and increasing the
23	maximum term of imprisonment that may be
24	imposed to a period greater than 2 years) are
25	appropriate;

1	(E) whether regulation of any entity that
2	enters into a business arrangement with a car-
3	rier for the specific purpose of carrying, rout-
4	ing, or transmitting a call that constitutes a
5	violation of such section would assist in the suc-
6	cessful enforcement and prevention of the viola-
7	tion of such section; and
8	(F) the extent to which the prosecution of
9	certain violations of such section (which result
10	in economic, physical, or emotional harm) pur-
11	suant to any Department of Justice policy may
12	inhibit or otherwise interfere with the prosecu-
13	tion of other violations of such section.
14	(c) Members.—The interagency working group shall
15	be composed of such representatives of Federal depart-
16	ments and agencies as the Attorney General considers ap-
17	propriate, which may include—
18	(1) the Department of Commerce (including the
19	National Telecommunications and Information Ad-
20	ministration);
21	(2) the Department of State;
22	(3) the Department of Homeland Security;
23	(4) the Commission;
24	(5) the Federal Trade Commission; and

1 (6) the Bureau of Consumer Financial Protec-2 tion.

3 (d) NON-FEDERAL STAKEHOLDERS.—In carrying
4 out the study under subsection (a), the interagency work5 ing group shall consult with such non-Federal stake6 holders as the Attorney General determines have relevant
7 expertise, including the National Association of Attorneys
8 General.

9 (e) REPORT TO CONGRESS.—Not later than 9 10 months after the date of the enactment of this Act, the interagency working group shall submit to the Committee 11 12 on Commerce, Science, and Transportation and the Committee on the Judiciary of the Senate and the Committee 13 on Energy and Commerce and the Committee on the Judi-14 15 ciary of the House of Representatives a report on the findings of the study under subsection (a), including— 16

17 (1) any recommendations regarding the enforce-18 ment and prevention of the violation of such section;19 and

20 (2) a description of what process, if any, rel21 evant Federal departments and agencies have made
22 in implementing the recommendations under para23 graph (1).

1 SEC. 12. COMMISSION DEFINED.

2 In this Act, the term "Commission" means the Fed-3 eral Communications Commission.

4 SEC. 13. ANNUAL ROBOCALL REPORT.

5 (a) IN GENERAL.—Not later than 1 year after the date of the enactment of this Act, and annually thereafter, 6 7 the Commission shall make publicly available on the website of the Commission, and submit to the Committee 8 9 on Energy and Commerce of the House of Representatives and the Committee on Commerce, Science and Transpor-10 tation of the Senate, a report on the status of private-11 led efforts to trace back the origin of suspected unlawful 12 13 robocalls by the registered consortium and the participation of voice service providers in such efforts. 14

(b) CONTENTS OF REPORT.—The report requiredunder subsection (a) shall include, at minimum, the fol-lowing:

(1) A description of private-led efforts to trace
back the origin of suspected unlawful robocalls by
the registered consortium and the actions taken by
the registered consortium to coordinate with the
Commission.

(2) A list of voice service providers identified by
the registered consortium that participated in private-led efforts to trace back the origin of suspected

unlawful robocalls through the registered consor tium.

3 (3) A list of each voice service provider that re-4 ceived a request from the registered consortium to 5 participate in private-led efforts to trace back the or-6 igin of suspected unlawful robocalls and refused to 7 participate, as identified by the registered consor-8 tium.

9 (4) The reason, if any, each voice service pro10 vider identified by the registered consortium pro11 vided for not participating in private-led efforts to
12 trace back the origin of suspected unlawful robocalls.

(5) A description of how the Commission may
use the information provided to the Commission by
voice service providers or the registered consortium
that have participated in private-led efforts to trace
back the origin of suspected unlawful robocalls in
the enforcement efforts by the Commission.

19 (c) ADDITIONAL INFORMATION.—Not later than 210 20 days after the date of the enactment of this Act, and annu-21 ally thereafter, the Commission shall issue a notice to the 22 public seeking additional information from voice service 23 providers and the registered consortium of private-led ef-24 forts to trace back the origin of suspected unlawful robocalls necessary for the report by the Commission re quired under subsection (a).

- 3 (d) REGISTRATION OF CONSORTIUM OF PRIVATE4 LED EFFORTS TO TRACE BACK THE ORIGIN OF SUS5 PECTED UNLAWFUL ROBOCALLS.—
- 6 (1) IN GENERAL.—Not later than 90 days after 7 the date of the enactment of this Act, the Commis-8 sion shall issue rules to establish a registration proc-9 ess for the registration of a single consortium that 10 conducts private-led efforts to trace back the origin 11 of suspected unlawful robocalls. The consortium 12 shall meet the following requirements:
- (A) Be a neutral third-party competent to
 manage the private-led effort to trace back the
 origin of suspected unlawful robocalls in the
 judgement of the Commission.
- 17 (B) Maintain a set of written best prac18 tices about the management of such efforts and
 19 regarding providers of voice services' participa20 tion in private-led efforts to trace back the ori21 gin of suspected unlawful robocalls.
- (C) Consistent with section 222(d)(2) of
 the Communications Act of 1934 (47 U.S.C.
 222(d)(2)), any private-led efforts to trace back
 the origin of suspected unlawful robocalls con-

ducted by the third-party focus on "fraudulent,
 abusive, or unlawful" traffic.

3 (D) File a notice with the Commission that
4 the consortium intends to conduct private-led
5 efforts to trace back in advance of such reg6 istration.

7 (2) ANNUAL NOTICE BY THE COMMISSION
8 SEEKING REGISTRATIONS.—Not later than 120 days
9 after the date of the enactment of this Act, and annually thereafter, the Commission shall issue a no11 tice to the public seeking the registration described
12 in paragraph (1).

(e) LIST OF VOICE SERVICE PROVIDERS.—The Com-13 mission may publish a list of voice service providers and 14 15 take appropriate enforcement action based on information obtained from the consortium about voice service providers 16 that refuse to participate in private-led efforts to trace 17 18 back the origin of suspected unlawful robocalls, and other information the Commission may collect about service pro-19 viders that are found to originate or transmit substantial 20 21 amounts of illegal calls.

22 (f) DEFINITIONS.—In this section:

(1) PRIVATE-LED EFFORT TO TRACE BACK.—
The term "private-led effort to trace back" means
an effort made by the registered consortium of voice

service providers to establish a methodology for de termining the origin of a suspected unlawful
 robocall.

4 (2) REGISTERED CONSORTIUM.—The term
5 "registered consortium" means the consortium reg6 istered under subsection (d).

7 (3) SUSPECTED UNLAWFUL ROBOCALL.—The
8 term "suspected unlawful robocall" means a call
9 that the Commission or a voice service provider rea10 sonably believes was made in violation of subsection
11 (b) or (e) of section 227 of the Communications Act
12 of 1934 (47 U.S.C. 227).

13 (4) VOICE SERVICE.—The term "voice serv14 ice"—

15 (\mathbf{A}) means any service that is inter-16 connected with the public switched telephone 17 network and that furnishes voice communica-18 tions to an end user using resources from the 19 North American Numbering Plan or any suc-20 cessor to the North American Numbering Plan 21 adopted by the Commission under section 22 251(e)(1) of the Communications Act of 193423 (47 U.S.C. 251(e)(1)); and 24 (B) includes—

1	(i) transmissions from a telephone
2	facsimile machine, computer, or other de-
3	vice to a telephone facsimile machine; and
4	(ii) without limitation, any service
5	that enables real-time, two-way voice com-
6	munications, including any service that re-
7	quires internet protocol-compatible cus-
8	tomer premises equipment (commonly
9	known as "CPE") and permits out-bound
10	calling, whether or not the service is one-
11	way or two-way voice over internet pro-
12	tocol.
13	SEC. 14. HOSPITAL ROBOCALL PROTECTION GROUP.
13 14	(a) ESTABLISHMENT.—Not later than 180 days after
14 15	(a) ESTABLISHMENT.—Not later than 180 days after
14 15 16	(a) ESTABLISHMENT.—Not later than 180 days after the date of the enactment of this Act, the Commission
14 15 16	(a) ESTABLISHMENT.—Not later than 180 days after the date of the enactment of this Act, the Commission shall establish an advisory committee to be known as the
14 15 16 17	(a) ESTABLISHMENT.—Not later than 180 days after the date of the enactment of this Act, the Commission shall establish an advisory committee to be known as the "Hospital Robocall Protection Group".
14 15 16 17 18	 (a) ESTABLISHMENT.—Not later than 180 days after the date of the enactment of this Act, the Commission shall establish an advisory committee to be known as the "Hospital Robocall Protection Group". (b) MEMBERSHIP.—The Group shall be composed
14 15 16 17 18 19	 (a) ESTABLISHMENT.—Not later than 180 days after the date of the enactment of this Act, the Commission shall establish an advisory committee to be known as the "Hospital Robocall Protection Group". (b) MEMBERSHIP.—The Group shall be composed only of the following members:
 14 15 16 17 18 19 20 	 (a) ESTABLISHMENT.—Not later than 180 days after the date of the enactment of this Act, the Commission shall establish an advisory committee to be known as the "Hospital Robocall Protection Group". (b) MEMBERSHIP.—The Group shall be composed only of the following members: (1) An equal number of representatives from
 14 15 16 17 18 19 20 21 	 (a) ESTABLISHMENT.—Not later than 180 days after the date of the enactment of this Act, the Commission shall establish an advisory committee to be known as the "Hospital Robocall Protection Group". (b) MEMBERSHIP.—The Group shall be composed only of the following members: (1) An equal number of representatives from each of the following:
 14 15 16 17 18 19 20 21 22 	 (a) ESTABLISHMENT.—Not later than 180 days after the date of the enactment of this Act, the Commission shall establish an advisory committee to be known as the "Hospital Robocall Protection Group". (b) MEMBERSHIP.—The Group shall be composed only of the following members: (1) An equal number of representatives from each of the following: (A) Voice service providers that serve hos-

25 unlawful robocalls.

1	(C) Consumer advocacy organizations.
2	(D) Providers of one-way voice over inter-
3	net protocol services described in subsection
4	(e)(4)(B)(ii).
5	(E) Hospitals.
6	(F) State government officials focused on
7	combatting unlawful robocalls.
8	(2) One representative of the Commission.
9	(3) One representative of the Federal Trade
10	Commission.
11	(c) ISSUANCE OF BEST PRACTICES.—Not later than
12	180 days after the date on which the Group is established
13	under subsection (a), the Group shall issue best practices
14	regarding the following:
15	(1) How voice service providers can better com-
16	bat unlawful robocalls made to hospitals.
17	(2) How hospitals can better protect themselves
18	from such calls, including by using unlawful robocall
19	mitigation techniques.
20	(3) How the Federal Government and State
21	governments can help combat such calls.
22	(d) PROCEEDING BY FCC.—Not later than 180 days
23	after the date on which the best practices are issued by
24	the Group under subsection (c), the Commission shall con-
25	clude a proceeding to assess the extent to which the vol-

untary adoption of such best practices can be facilitated
 to protect hospitals and other institutions.
 (e) DEFINITIONS.—In this section:
 (1) GROUP.—The term "Group" means the

4 (1) GROUP.—The term Group means the
5 Hospital Robocall Protection Group established
6 under subsection (a).

7 (2) STATE.—The term "State" has the mean8 ing given such term in section 3 of the Communica9 tions Act of 1934 (47 U.S.C. 153).

10 (3) VOICE SERVICE.—The term "voice serv-11 ice"—

(A) means any service that is inter-12 13 connected with the public switched telephone 14 network and that furnishes voice communica-15 tions to an end user using resources from the North American Numbering Plan or any suc-16 17 cessor to the North American Numbering Plan 18 adopted by the Commission under section 19 251(e)(1) of the Communications Act of 193420 (47 U.S.C. 251(e)(1)); and

21 (B) includes—

(i) transmissions from a telephone facsimile machine, computer, or other device to a telephone facsimile machine; and

22

23

1	(ii) without limitation, any service
2	that enables real-time, two-way voice com-
3	munications, including any service that re-
4	quires internet protocol-compatible cus-
5	tomer premises equipment (commonly
6	known as "CPE") and permits out-bound
7	calling, whether or not the service is one-
8	way or two-way voice over internet pro-
9	tocol.

10 SEC. 15. DETERMINATION OF BUDGETARY EFFECTS.

11 The budgetary effects of this Act, for the purpose of 12 complying with the Statutory Pay-As-You-Go Act of 2010, 13 shall be determined by reference to the latest statement 14 titled "Budgetary Effects of PAYGO Legislation" for this 15 Act, submitted for printing in the Congressional Record 16 by the Chairman of the House Budget Committee, pro-17 vided that such statement has been submitted prior to the 18 vote on passage.